
DATE: FEBRUARY 2016

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of February, the monthly average rides increased 11.9% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of February, average monthly rides decreased 9.3% when compared to the same period (12 months) the previous year. This change is due to the way funds and rides associated with those funds are reported. Last fiscal year, we reported STO and STF funded rides in this category. This year some STO rides are reported under the non-STF category.
3. Ride Connection E&D services cost per ride. As of February, average cost per ride increased 4.9% when compared to the same period (12 months) the previous year.
4. New riders. As of February, average new riders per month increased 13.6% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of February, average monthly volunteer hours decreased 4% when compared to the same period (12 months) the previous year.
6. Other funds contributed to the Ride Connection Network. As of February average monthly resources spent by partners in the network decreased 1% when compared to the same period (12 months) the previous year.
7. Donations contributed to the Ride Connection Network. As of February, average monthly donations increased 6% when compared to the same period (12 months) the previous year.

RIDEWISE

1. Service Delivery Analysis. A total of 157 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 29 individuals successfully exited out of the one-on-one travel training, four of whom were prior participants returning to learn a new route. There was a 52.6% increase in successful customers over February 2015.
3. Under the age of 60, a total of 26 individuals successfully exited out of the one-on-one travel training with an average of 11.9 training hours per individual.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of two events was held:
 - Presentation to Brain Injury Connections NW "Brainstormers II"
 - 2016 Program Summit to discuss the new accessible park in Aloha
5. Ride Ambassador Program. 85.0 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported several Rider's Club activities with 44 participants.
7. Referral Sources. There were 36 referrals in February 2016. Six referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Ten referrals were the result of our travel options counseling efforts.
8. School Program. 440 students received training during the month of February. There were 778 trips taken as a group and 375 one-on-one trips. In total, 186 teachers and support staff reported 1,063 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 9,125. This is a slight decrease in ridership of 1% from February 2015. The SAM-Gresham ridership decreased by 2% with a total of 8,267 rides in 2015, compared to 8,434 in 2016. The

SAM-Estacada ridership increased by 30%, STAR decreased by 13.5% and Elderly & Disabled persons ridership increased by 105%.

2. Sandy Transit staff have been analyzing ridership trends. Sandy's STAR dial-a-ride system has seen a steady increase in the percentage of Elderly and Disabled persons utilizing the STAR dial-a-ride. In 2013, the percentage of E&D riders on STAR was 57%. Just two years later, the percentage increased to 65%. Due to this increase, STAR passengers have seen longer boarding times and scheduling has become difficult. To alleviate the strain on riders and schedulers, STAR can no longer offer same day service on the dial-a-ride system.

Staff are looking into ways to augment the STAR dial-a-ride system with the expectation of returning to same day service as soon as possible. One possible solution may be a week day shopping shuttle in the south section of Sandy. The main shopping centers in town, such as Fred Meyer, Safeway and Bi-mart/Grocery Outlet are large trip generators for STAR riders who do not drive and live too far from the main bus line. A deviated bus route could accommodate these users, provide trips for shopping, as well as access to the main bus route, the post office, the medical clinic and the senior center.

3. The Transit website became functional with an embedded trip planner, updated photographs, links and interactive maps. The maps allow passengers to identify all stops available and are much easier to understand, especially on a mobile device, than using the .pdf route map. The route map is still available for those who may like to print the full schedule.
4. The STFAC committee, on which staff and TAC members participate, is working diligently to update the regional coordinated transit plan for the elderly and people with disabilities. This process will continue until May.
5. Transit staff are also involved with the Community Transportation of America Association's (CTAA) steering committee for the 2016 national conference that is to be held in Portland during the month of May. This is an annual conference held in various locations throughout the United States. The fact that it is in Portland is a wonderful opportunity for Oregon transit professionals. Workshop planning is well underway and the schedule of classes and presentations are impressive. Sandy staff will attend and the transit manager will participate on a panel of Oregon providers as the rural transit representative.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. One service SMART provides has been dial-a-ride trips in the Villebois neighborhood of Wilsonville. Although the service is available to the general public, it is geared toward the residents of the Rain Garden and Charleston complexes, who are challenged financially and/or emotionally.
2. As with all demand response service, it is very inefficient taking one or two people shopping, which is the most requested destination. So this month, we began a pilot program in which we turned the inefficient dial-a-ride service into a hourly shopper shuttle between the Villebois neighbor complexes and the Albertson's, Fred Meyer and Thriftway shopping areas. We have seen an immediate positive response and an increase in riders for this service. We estimate an increase of 400 riders this month over the previous dial-a-ride service. This may be an indication that more scheduled fixed route service is needed in Villebois in the near future.

CANBY AREA TRANSIT (CAT)

1. Demand response was up over January in all categories of youth, ADA and seniors. The Shopper shuttle was also up by 9% over January.
2. Fixed route youth and seniors were up in February and ridership remained stable. We are receiving more requests for service to and from Woodburn. Requests are also coming in for service to Wilsonville. There were no accidents reported for the month of February.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership increased approximately 9% in 2016 over 2015. This increase is possibly due to the many apartment buildings being constructed over the past two years.
6. Planning is progressing nicely on Phase II and III of the transit center. Detailed architectural items are specific to the driver area and lunch room for District employees. The District is waiting for final approval of funding for this project.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Feb 16	Feb 15	% Change	FY16-TD	FY15-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	91,500	97,300	-6.0%	90,213	93,850	-3.9%
Bus-Frequent Service*	<u>106,600</u>	<u>111,600</u>	-4.5%	<u>103,788</u>	<u>107,540</u>	-3.5%
Subtotal All Bus	198,100	208,900	-5.2%	194,000	201,390	-3.7%
MAX	125,400	116,800	7.4%	123,050	117,090	5.1%
Commuter Rail	<u>1,780</u>	<u>1,800</u>	-1.1%	<u>1,772</u>	<u>1,880</u>	-5.8%
Fixed Route Total	325,280	327,500	-0.7%	318,822	320,360	-0.5%
<u>Paratransit</u>						
LIFT& Cabs	3,764	3,609	4.3%	3,612	3,555	1.6%
System Total	329,044	331,109	-0.6%	322,434	323,915	-0.5%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	526,300	560,600	-6.1%	520,513	542,825	-4.1%
Bus-Frequent Service*	<u>656,400</u>	<u>685,100</u>	-4.2%	<u>639,925</u>	<u>659,788</u>	-3.0%
Subtotal All Bus	1,182,700	1,245,700	-5.1%	1,160,438	1,202,613	-3.5%
MAX	777,300	722,800	7.5%	766,668	727,627	5.4%
Commuter Rail	<u>8,900</u>	<u>9,000</u>	-1.1%	<u>8,859</u>	<u>9,425</u>	-6.0%
Fixed Route Total	1,968,900	1,977,500	-0.4%	1,935,965	1,939,664	-0.2%
Frequent Bus % of Total Bus	55.5%	55.0%	0.5%	55.1%	54.9%	0.3%
<u>Paratransit</u>						
LIFT & Cabs	21,214	20,389	4.0%	20,328	20,077	1.2%
System Total	1,990,114	1,997,889	-0.4%	1,956,293	1,959,741	-0.2%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.71	\$3.19	16.30%	\$3.53	\$3.37	4.75%
Bus-Frequent Service*	\$2.71	\$2.28	18.86%	\$2.58	\$2.39	7.95%
Subtotal All Bus	\$3.16	\$2.69	17.47%	\$3.00	\$2.83	6.01%
MAX	\$2.46	\$2.27	8.37%	\$2.32	\$2.11	9.95%
Commuter Rail	\$19.36	\$17.55	10.31%	\$14.93	\$13.15	13.54%
Fixed Route Total	\$2.96	\$2.61	13.41%	\$2.79	\$2.61	6.90%
<u>Paratransit</u>						
LIFT & Cabs	\$32.97	\$33.92	-2.80%	\$33.03	\$32.37	2.04%
System Total	\$3.28	\$2.92	12.33%	\$3.11	\$2.92	6.51%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

TK

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,928,900	4,982,800	-1.1%	5,099,883	5,196,975	-1.9%
Monthly Cost	\$15,554,078	\$13,417,702	15.9%	\$15,021,135	\$14,750,322	1.8%
Monthly Vehicle Mile	1,951,264	1,825,283	6.9%	2,005,710	1,955,655	2.6%
On-Time Performance	82.7%	83.1%	-0.4%	80.8%	80.3%	0.5%
Cost per Ride	\$3.16	\$2.69	17.5%	\$2.95	\$2.84	3.9%
Cost per Mile	\$7.97	\$7.35	8.4%	\$7.49	\$7.54	-0.7%
Miles per Roadcall	11,478	10,430	10.0%	11,622	9,811	18.5%
Light Rail						
Monthly Rides	3,234,600	2,891,200	11.9%	3,258,611	3,184,954	2.3%
Monthly Cost	\$7,957,581	\$6,556,927	21.4%	\$7,421,751	\$6,642,037	11.7%
Monthly Vehicle Mile	366,998	313,862	16.9%	363,096	336,880	7.8%
On-Time Performance	83.7%	83.0%	0.7%	79.7%	81.7%	-2.0%
Cost per Ride	\$2.46	\$2.27	8.4%	\$2.28	\$2.09	9.1%
Cost per Mile	\$21.68	\$20.89	3.8%	\$20.44	\$19.72	3.7%
Miles per Roadcall	1,445	1,661	-13.0%	1,213	1,424	-14.8%
Paratransit LIFT and Cab						
Monthly Rides	88,631	81,551	8.7%	87,815	86,759	1.2%
Monthly Cost	\$2,922,009	\$2,766,260	5.6%	\$2,891,464	\$2,809,811	2.9%
Monthly Vehicle Mile	739,439	671,614	10.1%	728,692	717,256	1.6%
On-Time Performance	92.2%	94.2%	-2.0%	92.4%	92.6%	-0.2%
Cost per Ride	\$32.97	\$33.92	-2.8%	\$32.93	\$32.39	1.7%
Cost per Mile	\$3.95	\$4.12	-4.1%	\$3.97	\$3.92	1.3%
Miles per Roadcall	9,360	9,459	-1.0%	6,530	6,897	-5.3%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

12-Month Averages

RIDE CONNECTION*	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Monthly Rides	40,513	35,611	13.8%	38,819	34,698	11.9%
Monthly Cost	\$680,126	\$600,921	13.2%	\$639,174	\$544,782	17.3%
Monthly Vehicle Mile	185,668	170,102	9.2%	180,216	156,888	14.9%
New Riders This Month	961	1,036	-7.2%	1,425.7	1,254.9	13.6%
Cost per Ride	\$16.79	\$16.87	-0.5%	\$16.47	\$15.70	4.9%
Cost per Mile	\$3.66	\$3.53	3.7%	\$3.55	\$3.47	2.3%
Miles per Ride	4.6	4.8	-4.2%	4.6	4.5	2.2%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, March 29, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	619	680	-9.0%	641		
Monthly Cost	\$6,961	\$7,067	-1.5%	\$7,613		
Monthly Vehicle Mile	3,610	4,261	-15.3%	3,771		
New Riders This Month	25	25	0.0%	32.3		
Cost per Ride	\$11.25	\$10.39	8.3%	\$11.87		
Cost per Mile	\$1.93	\$1.66	16.3%	\$2.02		
Miles per Ride	5.8	6.3	-7.9%	5.9		
King City Shuttle						
Monthly Rides	327	262	24.8%	305		
Monthly Cost	\$4,643	\$3,574	29.9%	\$4,830		
Monthly Vehicle Mile	1,219	1,080	12.9%	1,259		
New Riders This Month	8	4	100.0%	11.8		
Cost per Ride	\$14.20	\$13.64	4.1%	\$15.82		
Cost per Mile	\$3.81	\$3.31	15.1%	\$3.84		
Miles per Ride	3.7	4.1	-9.8%	4.1		
N/NE Shuttle						
Monthly Rides	130	171	-24.0%	143		
Monthly Cost	\$3,218	\$3,442	-6.5%	\$3,486		
Monthly Vehicle Mile	1,534	1,538	-0.3%	1,449		
New Riders This Month	11	17	-35.3%	18.4		
Cost per Ride	\$24.75	\$20.13	23.0%	\$24.40		
Cost per Mile	\$2.10	\$2.24	-6.3%	\$2.40		
Miles per Ride	11.8	9.0	31.1%	10.1		
STF Service						
Monthly Rides	552	462	19.5%	529		
Monthly Cost	\$9,843	\$7,732	27.3%	\$9,855		
Monthly Vehicle Mile	3,831	3,443	11.3%	3,635		
New Riders This Month	35	35	0.0%	47.3		
Cost per Ride	\$17.83	\$16.74	6.5%	\$18.64		
Cost per Mile	\$2.57	\$2.25	14.2%	\$2.71		
Miles per Ride	6.9	7.5	-8.0%	6.9		
TriMet ADS						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$6	\$8	-25.0%	\$9		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0.0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		
TriMet Service						
Monthly Rides	385	506	-23.9%	514		
Monthly Cost	\$6,099	\$6,889	-11.5%	\$6,777		
Monthly Vehicle Mile	2,891	3,093	-6.5%	3,058		
New Riders This Month	28	16	75.0%	40.4		
Cost per Ride	\$15.84	\$13.61	16.4%	\$13.18		
Cost per Mile	\$2.11	\$2.23	-5.4%	\$2.22		
Miles per Ride	7.5	6.1	23.0%	5.9		

CAB SERVICES - PROVIDER
12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	351					
Monthly Cost	\$8,558					
Monthly Vehicle Mile	1,865					
New Riders This Month	4					
Cost per Ride	\$24.38					
Cost per Mile	\$4.59					
Miles per Ride	5.3					
General Public						
Monthly Rides	915	756	21.0%	825	809	2.0%
Monthly Cost	\$24,800	\$14,896	66.5%	\$20,371	\$17,347	17.4%
Monthly Vehicle Mile	8,680	6,015	44.3%	7,321	6,958	5.2%
New Riders This Month	7	2	250.0%	18	12	50.0%
Cost per Ride	\$27.10	\$19.70	37.6%	\$24.69	\$21.45	15.1%
Cost per Mile	\$2.86	\$2.48	15.3%	\$2.78	\$2.49	11.6%
Miles per Ride	9.5	8.0	18.8%	8.9	8.6	3.5%
Multnomah Co. ADS Premium						
Monthly Rides	399	54	638.9%	388	199	95.0%
Monthly Cost	\$6,144	\$857	616.9%	\$5,103	\$3,141	62.5%
Monthly Vehicle Mile	1,784	338	427.8%	2,610	956	173.0%
New Riders This Month	10	0	N/A	22	11	100.0%
Cost per Ride	\$15.40	\$15.87	-3.0%	\$13.14	\$15.78	-16.7%
Cost per Mile	\$3.44	\$2.54	35.4%	\$1.96	\$3.29	-40.4%
Miles per Ride	4.5	6.3	-28.6%	6.7	4.8	39.6%
STF Service						
Monthly Rides	1,543	870	77.4%	1,354	1,066	27.0%
Monthly Cost	\$28,806	\$12,060	138.9%	\$24,741	\$18,255	35.5%
Monthly Vehicle Mile	7,900	3,832	106.2%	7,025	5,455	28.8%
New Riders This Month	228	36	533.3%	218	170	28.2%
Cost per Ride	\$18.67	\$13.86	34.7%	\$18.27	\$17.13	6.7%
Cost per Mile	\$3.65	\$3.15	15.9%	\$3.52	\$3.35	5.1%
Miles per Ride	5.1	4.4	15.9%	5.2	5.1	2.0%
Title XIX Non Medical						
Monthly Rides	5,700	1,001	469.4%	5,836	1,624	259.4%
Monthly Cost	\$117,561	\$23,376	402.9%	\$121,037	\$33,426	262.1%
Monthly Vehicle Mile	28,710	4,565	528.9%	29,515	8,543	245.5%
New Riders This Month	152	33	360.6%	312	86	262.8%
Cost per Ride	\$20.62	\$23.35	-11.7%	\$20.74	\$20.58	0.8%
Cost per Mile	\$4.09	\$5.12	-20.1%	\$4.10	\$3.91	4.9%
Miles per Ride	5.0	4.6	8.7%	5.1	5.3	-3.8%
Wa Co DAVS						
Monthly Rides	155	26	496.2%	77	36	113.9%
Monthly Cost	\$4,281	\$523	718.5%	\$2,078	\$806	157.8%
Monthly Vehicle Mile	1,340	209	541.1%	670	303	121.1%
New Riders This Month	12	0	N/A	11	3	266.7%
Cost per Ride	\$27.62	\$20.12	37.3%	\$26.98	\$22.71	18.8%
Cost per Mile	\$3.19	\$2.50	27.6%	\$3.10	\$2.66	16.5%
Miles per Ride	8.6	8.0	7.5%	8.7	8.5	2.4%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	227	312	-27.2%	280	340	-17.6%
Monthly Cost	\$1,816	\$2,628	-30.9%	\$2,242	\$2,862	-21.7%
Monthly Vehicle Mile	925	967	-4.3%	1,279	1,336	-4.3%
New Riders This Month	1	2	-50.0%	7.7	29.7	-74.1%
Cost per Ride	\$8.00	\$8.42	-5.0%	\$8.02	\$8.41	-4.6%
Cost per Mile	\$1.96	\$2.72	-27.9%	\$1.75	\$2.14	-18.2%
Miles per Ride	4.1	3.1	32.3%	4.6	3.9	17.9%
Estacada Senior Center						
Monthly Rides	218	227	-4.0%	244	291	-16.2%
Monthly Cost	\$1,726	\$1,757	-1.8%	\$1,910	\$2,248	-15.0%
Monthly Vehicle Mile	772	810	-4.7%	734	815	-9.9%
New Riders This Month	3	5	-40.0%	5.4	3.3	63.6%
Cost per Ride	\$7.92	\$7.74	2.3%	\$7.83	\$7.73	1.3%
Cost per Mile	\$2.24	\$2.17	3.2%	\$2.60	\$2.76	-5.8%
Miles per Ride	3.5	3.6	-2.8%	3.0	2.8	7.1%
Gladstone Senior Center						
Monthly Rides	173	147	17.7%	222	220	0.9%
Monthly Cost	\$1,298	\$1,103	17.7%	\$1,718	\$1,811	-5.1%
Monthly Vehicle Mile	421	283	48.8%	879	484	81.6%
New Riders This Month	1	5	-80.0%	8.9	8.2	8.5%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.75	\$8.25	-6.1%
Cost per Mile	\$3.08	\$3.90	-21.0%	\$1.96	\$3.75	-47.7%
Miles per Ride	2.4	1.9	26.3%	4.0	2.2	81.8%
Hoodland Senior Center						
Monthly Rides	186	168	10.7%	165	184	-10.3%
Monthly Cost	\$3,604	\$3,530	2.1%	\$3,289	\$3,777	-12.9%
Monthly Vehicle Mile	2,308	1,300	77.5%	1,433	1,378	4.0%
New Riders This Month	0	11	-100.0%	4.0	11.8	-66.1%
Cost per Ride	\$19.37	\$21.01	-7.8%	\$19.99	\$20.48	-2.4%
Cost per Mile	\$1.56	\$2.72	-42.6%	\$2.29	\$2.74	-16.4%
Miles per Ride	12.4	7.7	61.0%	8.7	7.5	16.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	290	258	12.4%	289	310	-6.8%
Monthly Cost	\$2,175	\$1,935	12.4%	\$2,168	\$2,322	-6.6%
Monthly Vehicle Mile	710	798	-11.0%	816	929	-12.2%
New Riders This Month	1	1	0.0%	6.6	3.9	69.2%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.06	\$2.42	26.4%	\$2.66	\$2.50	6.4%
Mile per Ride	2.4	3.1	-22.6%	2.8	3.0	-6.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	788	812	-3.0%	842	863	-2.4%
Monthly Cost	\$7,475	\$8,006	-6.6%	\$8,014	\$8,782	-8.7%
Monthly Vehicle Mile	2,133	1,843	15.7%	2,123	2,116	0.3%
New Riders This Month	10	12	-16.7%	20.5	10.7	91.6%
Cost per Ride	\$9.49	\$9.86	-3.8%	\$9.52	\$10.18	-6.5%
Cost per Mile	\$3.50	\$4.34	-19.4%	\$3.78	\$4.15	-8.9%
Miles per Ride	2.7	2.3	17.4%	2.5	2.5	0.0%
Molalla Senior Center						
Monthly Rides	363	611	-40.6%	418	613	-31.8%
Monthly Cost	\$4,071	\$7,920	-48.6%	\$4,595	\$7,361	-37.6%
Monthly Vehicle Mile	970	734	32.2%	884	1,082	-18.3%
New Riders This Month	2	10	-80.0%	6.8	10.8	-37.0%
Cost per Ride	\$11.21	\$12.96	-13.5%	\$10.99	\$12.01	-8.5%
Cost per Mile	\$4.20	\$10.79	-61.1%	\$5.20	\$6.80	-23.5%
Miles per Ride	2.7	1.2	125.0%	2.1	1.8	16.7%
Pioneer Senior Center						
Monthly Rides	576	629	-8.4%	639	661	-3.3%
Monthly Cost	\$4,723	\$5,202	-9.2%	\$5,283	\$5,540	-4.6%
Monthly Vehicle Mile	1,969	1,955	0.7%	2,120	2,102	0.9%
New Riders This Month	13	14	-7.1%	22.2	17.2	29.1%
Cost per Ride	\$8.20	\$8.27	-0.8%	\$8.27	\$8.38	-1.3%
Cost per Mile	\$2.40	\$2.66	-9.8%	\$2.49	\$2.64	-5.7%
Miles per Ride	3.4	3.1	9.7%	3.3	3.2	3.1%
Sandy Senior Center						
Monthly Rides	198	305	-35.1%	242	288	-16.0%
Monthly Cost	\$2,300	\$3,882	-40.8%	\$2,859	\$3,225	-11.3%
Monthly Vehicle Mile	779	1,669	-53.3%	1,187	1,525	-22.2%
New Riders This Month	0	5	-100.0%	11.9	13.5	-11.9%
Cost per Ride	\$11.62	\$12.73	-8.7%	\$11.80	\$11.21	5.3%
Cost per Mile	\$2.95	\$2.33	26.6%	\$2.41	\$2.11	14.2%
Miles per Ride	3.9	5.5	-29.1%	4.9	5.3	-7.5%
Transportation Reaching People						
Monthly Rides	2,247	1,856	21.1%	2,125	2,293	-7.3%
Monthly Cost	\$26,682	\$25,595	4.2%	\$26,859	\$28,768	-6.6%
Monthly Vehicle Mile	18,138	20,604	-12.0%	20,898	25,363	-17.6%
New Riders This Month	41	77	-46.8%	62.7	47.0	33.4%
Cost per Ride	\$11.87	\$13.79	-13.9%	\$12.64	\$12.55	0.7%
Cost per Mile	\$1.47	\$1.24	18.5%	\$1.29	\$1.13	14.2%
Miles per Ride	8.1	11.1	-27.0%	9.8	11.1	-11.7%
Transp Reaching People-School/Work(1)						
Monthly Rides	152	164	-7.3%	183	196	-6.6%
Monthly Cost	\$2,476	\$2,381	4.0%	\$2,957	\$3,092	-4.4%
Monthly Vehicle Mile	1,209	1,129	7.1%	1,331	1,433	-7.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$16.29	\$14.52	12.2%	\$16.12	\$15.75	2.3%
Cost per Mile	\$2.05	\$2.11	-2.8%	\$2.22	\$2.16	2.8%
Miles per Ride	8.0	6.9	15.9%	7.3	7.3	0.0%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	27	17	58.8%	24	65	-63.1%
Monthly Cost	\$109	\$100	9.0%	\$128	\$445	-71.2%
Monthly Vehicle Mile	72	50	44.0%	72	168	-57.1%
New Riders This Month	1	0	N/A	0.8	3.3	-75.8%
Cost per Ride	\$4.04	\$5.88	-31.3%	\$5.31	\$6.86	-22.6%
Cost per Mile	\$1.51	\$2.00	-24.5%	\$1.77	\$2.65	-33.2%
Miles per Ride	2.7	2.9	-6.9%	3.0	2.6	15.4%
Multnomah Co. ADS Premium						
Monthly Rides	32	26	23.1%	45	139	-67.6%
Monthly Cost	\$27	\$182	-85.2%	\$233	\$478	-51.3%
Monthly Vehicle Mile	84	116	-27.6%	113	241	-53.1%
New Riders This Month	0	0	N/A	0.9	2.5	-64.0%
Cost per Ride	\$0.84	\$7.00	-88.0%	\$5.23	\$3.45	51.6%
Cost per Mile	\$0.32	\$1.57	-79.6%	\$2.06	\$1.99	3.5%
Miles per Ride	2.6	4.5	-42.2%	2.5	1.7	47.1%
STF Discretionary						
Monthly Rides	660	595	10.9%	617	707	-12.7%
Monthly Cost	\$10,993	\$9,592	14.6%	\$10,109	\$11,409	-11.4%
Monthly Vehicle Mile	2,271	1,785	27.2%	1,937	2,461	-21.3%
New Riders This Month	41	16	156.3%	34.8	37.4	-7.0%
Cost per Ride	\$16.66	\$16.12	3.3%	\$16.39	\$16.13	1.6%
Cost per Mile	\$4.84	\$5.37	-9.9%	\$5.22	\$4.64	12.5%
Miles per Ride	3.4	3.0	13.3%	3.1	3.5	-11.4%
STF Service						
Monthly Rides	521	413	26.2%	501	508	-1.4%
Monthly Cost	\$8,230	\$6,362	29.4%	\$8,242	\$8,353	-1.3%
Monthly Vehicle Mile	1,565	1,251	25.1%	1,385	1,734	-20.1%
New Riders This Month	17	12	41.7%	22.5	28.7	-21.6%
Cost per Ride	\$15.80	\$15.40	2.6%	\$16.46	\$16.44	0.1%
Cost per Mile	\$5.26	\$5.09	3.3%	\$5.95	\$4.82	23.4%
Miles per Ride	3.0	3.0	0.0%	2.8	3.4	-17.6%
TriMet Service						
Monthly Rides	1,537	838	83.4%	1,264	643	96.6%
Monthly Cost	\$9,854	\$2,992	229.3%	\$5,511	\$3,337	65.1%
Monthly Vehicle Mile	5,284	2,842	85.9%	4,223	2,606	62.0%
New Riders This Month	27	27	0.0%	29.9	22.0	35.9%
Cost per Ride	\$6.41	\$3.57	79.6%	\$4.36	\$5.19	-16.0%
Cost per Mile	\$1.86	\$1.05	77.1%	\$1.30	\$1.28	1.6%
Miles per Ride	3.4	3.4	0.0%	3.3	4.1	-19.5%
Veterans Volunteers						
Monthly Rides	220	210	4.8%	193	180	7.2%
Monthly Cost	\$1,187	\$1,091	8.8%	\$1,209	\$940	28.6%
Monthly Vehicle Mile	2,477	2,093	18.3%	2,226	1,880	18.4%
New Riders This Month	11	16	-31.3%	17.5	15.8	10.8%
Cost per Ride	\$5.40	\$5.20	3.8%	\$6.26	\$5.21	20.2%
Cost per Mile	\$0.48	\$0.52	-7.7%	\$0.54	\$0.50	8.0%
Miles per Ride	11.3	10.0	13.0%	11.5	10.4	10.6%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$2,833	\$3,267	-13.3%	\$3,497	\$3,172	10.2%
David's Harp - STF Service						
Monthly Rides	222	124	79.0%	177	248	-28.6%
Monthly Cost	\$975	\$2,294	-57.5%	\$1,775	\$3,038	-41.6%
Monthly Vehicle Mile	191	179	6.7%	231	316	-26.9%
New Riders This Month	0	1	-100.0%	4.2	5.9	-28.8%
Cost per Ride	\$4.39	\$18.50	-76.3%	\$10.01	\$12.27	-18.4%
Cost per Mile	\$5.10	\$12.82	-60.2%	\$7.68	\$9.61	-20.1%
Miles per Ride	0.9	1.4	-35.7%	1.3	1.3	0.0%
NW Pilot Project - STF Service						
Monthly Rides	178	158	12.7%	167	167	0.0%
Monthly Cost	\$11,346	\$10,452	8.6%	\$10,378	\$9,958	4.2%
Monthly Vehicle Mile	1,117	993	12.5%	995	1,035	-3.9%
New Riders This Month	2	6	-66.7%	10.1	13.8	-26.8%
Cost per Ride	\$63.74	\$66.15	-3.6%	\$61.99	\$59.75	3.7%
Cost per Mile	\$10.16	\$10.53	-3.5%	\$10.43	\$9.62	8.4%
Miles per Ride	6.3	6.3	0.0%	5.9	6.2	-4.8%
Providence Elderplace - STF Service						
Monthly Rides	332	340	-2.4%	322	329	-2.1%
Monthly Cost	\$2,980	\$2,151	38.5%	\$3,188	\$3,177	0.3%
Monthly Vehicle Mile	1,168	1,179	-0.9%	1,132	1,234	-8.3%
New Riders This Month	44	52	-15.4%	61.0	69.0	-11.6%
Cost per Ride	\$8.98	\$6.33	41.9%	\$9.91	\$9.65	2.7%
Cost per Mile	\$2.55	\$1.82	40.1%	\$2.82	\$2.57	9.7%
Miles per Ride	3.5	3.5	0.0%	3.5	3.7	-5.4%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	322	268	20.1%	289	294	-1.7%
Monthly Cost	\$1,448	\$2,143	-32.4%	\$1,816	\$1,936	-6.2%
Monthly Vehicle Mile	1,976	1,473	34.1%	1,809	1,866	-3.1%
New Riders This Month	3	0	N/A	0.3	2.0	-85.0%
Cost per Ride	\$4.50	\$8.00	-43.8%	\$6.27	\$6.58	-4.7%
Cost per Mile	\$0.73	\$1.45	-49.7%	\$1.00	\$1.04	-3.8%
Miles per Ride	6.1	5.5	10.9%	6.2	6.3	-1.6%
Urban League - N/NE Shuttle						
Monthly Rides	437	369	18.4%	465	518	-10.2%
Monthly Cost	\$4,396	\$3,721	18.1%	\$4,198	\$4,202	-0.1%
Monthly Vehicle Mile	663	530	25.1%	759	799	-5.0%
New Riders This Month	1	0	N/A	4.3	4.8	-10.4%
Cost per Ride	\$10.06	\$10.08	-0.2%	\$9.03	\$8.11	11.3%
Cost per Mile	\$6.63	\$7.02	-5.6%	\$5.53	\$5.26	5.1%
Miles per Ride	1.5	1.4	7.1%	1.6	1.5	6.7%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	7	46	-84.8%	38	37	2.7%
Monthly Cost	\$385	\$347	11.0%	\$388	\$452	-14.2%
Monthly Vehicle Mile	49	93	-47.3%	88	112	-21.4%
New Riders This Month	1	0	N/A	1.2	1.0	20.0%
Cost per Ride	\$55.00	\$7.54	629.4%	\$10.19	\$12.08	-15.6%
Cost per Mile	\$7.86	\$3.73	110.7%	\$4.41	\$4.04	9.2%
Miles per Ride	7.0	2.0	250.0%	2.3	3.0	-23.3%
Gateway Shuttle						
Monthly Rides	217	125	73.6%	193	134	44.0%
Monthly Cost	\$950	\$828	14.7%	\$887	\$752	18.0%
Monthly Vehicle Mile	251	228	10.1%	263	232	13.4%
New Riders This Month	1	3	-66.7%	4.6	4.2	9.5%
Cost per Ride	\$4.38	\$6.62	-33.8%	\$4.59	\$5.60	-18.0%
Cost per Mile	\$3.78	\$3.63	4.1%	\$3.37	\$3.24	4.0%
Miles per Ride	1.2	1.8	-33.3%	1.4	1.7	-17.6%
Mid Multnomah County						
Monthly Rides	876	791	10.7%	838	802	4.5%
Monthly Cost	\$13,453	\$14,764	-8.9%	\$14,601	\$13,287	9.9%
Monthly Vehicle Mile	4,295	4,320	-0.6%	4,112	4,262	-3.5%
New Riders This Month	27	27	0.0%	40.4	37.1	8.9%
Cost per Ride	\$15.36	\$18.66	-17.7%	\$17.42	\$16.57	5.1%
Cost per Mile	\$3.13	\$3.42	-8.5%	\$3.55	\$3.12	13.8%
Miles per Ride	4.9	5.5	-10.9%	4.9	5.3	-7.5%
Multnomah Co. ADS Premium						
Monthly Rides	10	25	-60.0%	13	27	-51.9%
Monthly Cost	\$20	\$75	-73.3%	\$36	\$88	-59.1%
Monthly Vehicle Mile	10	57	-82.5%	25	53	-52.8%
New Riders This Month	0	0	N/A	0.4	0.6	-33.3%
Cost per Ride	\$2.00	\$3.00	-33.3%	\$2.79	\$3.20	-12.8%
Cost per Mile	\$2.00	\$1.32	51.5%	\$1.46	\$1.65	-11.5%
Miles per Ride	1.0	2.3	-56.5%	1.9	1.9	0.0%
N/NE Shuttle						
Monthly Ride	388	600	-35.3%	449	603	-25.5%
Monthly Cost	\$9,443	\$9,421	0.2%	\$8,441	\$8,898	-5.1%
Monthly Vehicle Mile	795	901	-11.8%	858	1,020	-15.9%
New Riders This Month	3	3	0.0%	9.3	12.8	-27.3%
Cost per Ride	\$24.34	\$15.70	55.0%	\$18.79	\$14.76	27.3%
Cost per Mile	\$11.88	\$10.46	13.6%	\$9.84	\$8.72	12.8%
Miles per Ride	2.0	1.5	33.3%	1.9	1.7	11.8%
STF Service						
Monthly Ride	316	372	-15.1%	376	425	-11.5%
Monthly Cost	\$10,019	\$11,392	-12.1%	\$13,579	\$12,888	5.4%
Monthly Vehicle Mile	1,281	1,752	-26.9%	1,771	1,588	11.5%
New Riders This Month	15	23	-34.8%	29.5	30.3	-2.6%
Cost per Ride	\$31.71	\$30.62	3.6%	\$36.12	\$30.36	19.0%
Cost per Mile	\$7.82	\$6.50	20.3%	\$7.67	\$8.11	-5.4%
Miles per Ride	4.1	4.7	-12.8%	4.7	3.7	27.0%
TriMet Service						
Monthly Ride	550	499	10.2%	384	412	-6.8%
Monthly Cost	\$3,889	\$4,096	-5.1%	\$3,710	\$3,739	-0.8%
Monthly Vehicle Mile	1,822	2,222	-18.0%	1,737	1,836	-5.4%
New Riders This Month	15	26	-42.3%	19.7	21.9	-10.0%
Cost per Ride	\$7.07	\$8.21	-13.9%	\$9.67	\$9.08	6.5%
Cost per Mile	\$2.13	\$1.84	15.8%	\$2.14	\$2.04	4.9%
Miles per Ride	3.3	4.5	-26.7%	4.5	4.5	0.0%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	495	109	354.1%	529	589	-10.2%
Monthly Cost	\$8,672	\$2,767	213.4%	\$7,478	\$7,876	-5.1%
Monthly Vehicle Mile	1,827	177	932.2%	1,436	1,203	19.4%
New Riders This Month	22	1	2100.0%	29.3	29.3	0.0%
Cost per Ride	\$17.52	\$25.39	-31.0%	\$14.14	\$13.38	5.7%
Cost per Mile	\$4.75	\$15.63	-69.6%	\$5.21	\$6.55	-20.5%
Miles per Ride	3.7	1.6	131.3%	2.7	2.0	35.0%
SW Shuttle Service						
Monthly Rides	86	584	-85.3%	99	135	-26.7%
Monthly Cost	\$3,223	\$8,356	-61.4%	\$1,998	\$1,776	12.5%
Monthly Vehicle Mile	165	1,035	-84.1%	176	251	-29.9%
New Riders This Month	0	23	-100.0%	2.4	4.5	-46.7%
Cost per Rider	\$37.48	\$14.31	161.9%	\$20.17	\$13.14	53.5%
Cost per Mile	\$19.53	\$8.07	142.0%	\$11.35	\$7.09	60.1%
Miles per Ride	1.9	1.8	5.6%	1.8	1.9	-5.3%
Downtown RideAbout(1)						
Monthly Rides	197	137	43.8%	186	177	5.1%
Monthly Cost	\$522	\$744	-29.8%	\$742	\$799	-7.1%
Monthly Vehicle Mile	125	100	25.0%	118	116	1.7%
New Riders This Month	0	0	N/A	1.2	1.2	0.0%
Cost per Ride	\$2.65	\$5.43	-51.2%	\$4.00	\$4.52	-11.5%
Cost per Mile	\$4.18	\$7.44	-43.8%	\$6.27	\$6.89	-9.0%
Miles per Ride	0.6	0.7	-14.3%	0.6	0.7	-14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	72	27	166.7%	48	52	-7.7%
Monthly Cost	\$485	\$608	-20.2%	\$281	\$1,015	-72.3%
Monthly Vehicle Mile	237	23	930.4%	54	44	22.7%
New Riders This Month	2	0	N/A	0.3	0.3	0.0%
Cost per Ride	\$6.74	\$22.52	-70.1%	\$5.82	\$19.56	-70.2%
Cost per Mile	\$2.05	\$26.43	-92.2%	\$5.21	\$23.21	-77.6%
Miles per Ride	3.3	0.9	266.7%	1.1	0.8	37.5%
Multnomah Co. ADS Premium						
Monthly Rides	7	6	16.7%	10	19.8	-50.0%
Monthly Cost	\$35	\$30	16.7%	\$48	\$98	-51.0%
Monthly Vehicle Mile	130	28	364.3%	72	146	-50.7%
New Riders This Month	4	0	N/A	1.7	2.1	-19.0%
Cost per Ride	\$5.00	\$5.00	0.0%	\$5.00	\$4.96	0.8%
Cost per Mile	\$0.27	\$1.07	-74.8%	\$0.67	\$0.67	0.0%
Miles per Ride	18.6	4.7	295.7%	7.5	7.4	1.4%
STF Discretionary						
Monthly Rides	680	659	3.2%	671	629	6.7%
Monthly Cost	\$18,294	\$13,905	31.6%	\$12,985	\$14,252	-8.9%
Monthly Vehicle Mile	2,734	3,137	-12.8%	2,582	2,445	5.6%
New Riders This Month	22	30	-26.7%	36.8	40.8	-9.8%
Cost per Ride	\$26.90	\$21.10	27.5%	\$19.34	\$22.67	-14.7%
Cost per Mile	\$6.69	\$4.43	51.0%	\$5.03	\$5.83	-13.7%
Miles per Ride	4.0	4.8	-16.7%	3.8	3.9	-2.6%
STF Service						
Monthly Rides	472	478	-1.3%	464	442	5.0%
Monthly Cost	\$12,339	\$8,635	42.9%	\$9,130	\$7,753	17.8%
Monthly Vehicle Mile	2,631	3,487	-24.5%	1,979	2,003	-1.2%
New Riders This Month	23	29	-20.7%	34.8	36.8	-5.4%
Cost per Ride	\$26.14	\$18.06	44.7%	\$19.68	\$17.53	12.3%
Cost per Mile	\$4.69	\$2.48	89.1%	\$4.61	\$3.87	19.1%
Miles per Ride	5.6	7.3	-23.3%	4.3	4.5	-4.4%
Dialysis (NEW)						
Monthly Rides	15					
Monthly Cost	\$150					
Monthly Vehicle Mile	95					
New Riders This Month	3					
Cost per Ride	\$10.00					
Cost per Mile	\$1.58					
Miles per Ride	6.3					
Title XIX Non Medical (NEW)						
Monthly Rides	15					
Monthly Cost	\$225					
Monthly Vehicle Mile	247					
New Riders This Month	3					
Cost per Ride	\$15.00					
Cost per Mile	\$0.91					
Miles per Ride	16.5					

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	10	8	25.0%	6		
Monthly Cost	\$11	\$164	-93.3%	\$69		
Monthly Vehicle Mile	108	88	22.7%	41		
New Riders This Month	3	1	200.0%	3		
Cost per Ride	\$1.10	\$20.50	-94.6%	\$11.91		
Cost per Mile	\$0.10	\$1.86	-94.6%	\$1.68		
Miles per Ride	10.8	11.0	-1.8%	7.1		
STF Service						
Monthly Ride	84	115	-27.0%	86		
Monthly Cost	\$954	\$493	93.5%	\$812		
Monthly Vehicle Mile	557	283	96.8%	515		
New Riders This Month	23	15	53.3%	21		
Cost per Ride	\$11.36	\$4.29	164.8%	\$9.42		
Cost per Mile	\$1.71	\$1.74	-1.7%	\$1.58		
Miles per Ride	6.6	2.5	164.0%	6.0		
Title XIX Non Medical						
Monthly Ride	150	7	2042.9%	87		
Monthly Cost	\$529	\$237	123.2%	\$526		
Monthly Vehicle Mile	1,497	93	1509.7%	961		
New Riders This Month	19	6	216.7%	22		
Cost per Ride	\$3.53	\$33.86	-89.6%	\$6.04		
Cost per Mile	\$0.35	\$2.55	-86.3%	\$0.55		
Miles per Ride	10.0	13.3	-24.8%	11.0		
Dialysis						
Monthly Ride	135	21	542.9%	77		
Monthly Cost	\$2,643	\$70	3675.7%	\$1,313		
Monthly Vehicle Mile	1,320	226	484.1%	778		
New Riders This Month	1	6	-83.3%	4		
Cost per Ride	\$19.58	\$3.33	488.0%	\$17.00		
Cost per Mile	\$2.00	\$0.31	545.2%	\$1.69		
Miles per Ride	9.8	10.8	-9.3%	10.1		

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	13	9	44.4%	9	23	-60.9%
Monthly Cost	\$1,236	\$791	56.3%	\$811	\$886	-8.5%
Monthly Vehicle Mile	74	74	0.0%	55	136	-59.6%
New Riders This Month	3	2	50.0%	1	4	-75.0%
Cost per Ride	\$95.08	\$87.89	8.2%	\$91.84	\$38.65	137.6%
Cost per Mile	\$16.70	\$10.69	56.2%	\$14.82	\$6.50	128.0%
Miles per Ride	5.7	8.2	-30.5%	6.2	5.9	5.1%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$27	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	682	306	122.9%	404	459	-12.0%
Monthly Cost	\$5,722	\$6,175	-7.3%	\$5,339	\$6,318	-15.5%
Monthly Vehicle Mile	1,988	1,165	70.6%	1,388	2,060	-32.6%
New Riders This Month	7	2	250.0%	10	11	-9.1%
Cost per Ride	\$8.39	\$20.18	-58.4%	\$13.22	\$13.78	-4.1%
Cost per Mile	\$2.88	\$5.30	-45.7%	\$3.85	\$3.07	25.4%
Miles per Ride	2.9	3.8	-23.7%	3.4	4.5	-24.4%
Title XIX Non Medical						
Monthly Rides	0	1	-100.0%	1	2	-50.0%
Monthly Cost	\$53	\$287	-81.5%	\$91	\$198	-54.0%
Monthly Vehicle Mile	0	24	-100.0%	8	13	-38.5%
New Riders This Month	0	1	-100.0%	1	1	0.0%
Cost per Ride	N/A	\$287.00	N/A	\$72.90	\$85.00	-14.2%
Cost per Mile	N/A	\$11.96	N/A	\$11.04	\$15.45	-28.5%
Miles per Ride	N/A	24.0	N/A	6.6	5.5	20.0%
Veterans Volunteers						
Monthly Rides	211	184	14.7%	242		
Monthly Cost	\$1,892	\$1,216	55.6%	\$2,001		
Monthly Vehicle Mile	3,160	2,220	42.3%	3,512		
New Riders This Month	4	9	-55.6%	11		
Cost per Ride	\$8.97	\$6.61	35.7%	\$0.57		
Cost per Mile	\$0.60	\$0.55	9.3%	\$8.26		
Miles per Ride	15.0	12.1	24.1%	14.5		
Wa Co DAVS						
Monthly Rides	0	1	-100.0%	2		
Monthly Cost	\$35	\$30	16.7%	\$40		
Monthly Vehicle Mile	0	24	-100.0%	5		
New Riders This Month	0	1	-100.0%	0		
Cost per Ride	N/A	\$30.00	N/A	\$22.57		
Cost per Mile	N/A	\$1.25	N/A	\$8.78		
Miles per Ride	N/A	24.0	N/A	2.6		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	766	584	31.2%	682	611	11.6%
Monthly Cost	\$8,213	\$3,929	109.0%	\$5,428	\$5,374	1.0%
Monthly Vehicle Mile	3,078	2,999	2.6%	3,030	3,172	-4.5%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$10.72	\$6.73	59.3%	\$7.96	\$8.79	-9.4%
Cost per Mile	\$2.67	\$1.31	103.8%	\$1.79	\$1.69	5.9%
Miles per Ride	4.0	5.1	-21.6%	4.4	5.2	-15.4%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	127	149	-14.8%	103	151	-31.8%
Monthly Cost	\$837	\$791	5.8%	\$802	\$791	1.4%
Monthly Vehicle Mile	716	624	14.7%	696	1,042	-33.2%
New Riders This Month	10	9	11.1%	8.8	11.6	-24.1%
Cost per Ride	\$6.59	\$5.31	24.1%	\$7.76	\$5.26	47.5%
Cost per Mile	\$1.17	\$1.27	-7.9%	\$1.15	\$0.76	51.3%
Miles per Ride	5.6	4.2	33.3%	6.7	6.9	-2.9%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,178	643	83.2%	916	818	12.0%
Monthly Cost	\$4,395	\$2,770	58.7%	\$3,755	\$4,391	-14.5%
Monthly Vehicle Mile	2,081	1,834	13.5%	2,116	2,965	-28.6%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$3.73	\$4.31	-13.5%	\$4.10	\$5.37	-23.6%
Cost per Mile	\$2.11	\$1.51	39.7%	\$1.77	\$1.48	19.6%
Miles per Ride	1.8	2.9	-37.9%	2.3	3.6	-36.1%
Maryville Nursing Home						
Monthly Rides	24	24	0.0%	40	54	-25.9%
Monthly Cost	\$405	\$124	226.6%	\$502	\$519	-3.3%
Monthly Vehicle Mile	4	4	0.0%	66	115	-42.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$16.88	\$5.17	226.5%	\$12.47	\$9.54	30.7%
Cost per Mile	\$101.25	\$31.00	226.6%	\$7.58	\$4.52	67.7%
Miles per Ride	0.2	0.2	0.0%	1.6	2.1	-23.8%
Mary's Woods						
Monthly Rides	1,476	895	64.9%	1,001	859	16.5%
Monthly Cost	\$5,708	\$7,817	-27.0%	\$6,926	\$8,085	-14.3%
Monthly Vehicle Mile	1,896	1,881	0.8%	1,832	1,783	2.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.87	\$8.73	-55.7%	\$6.92	\$9.41	-26.5%
Cost per Mile	\$3.01	\$4.16	-27.6%	\$3.78	\$4.53	-16.6%
Miles per Ride	1.3	2.1	-38.1%	1.8	2.1	-14.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	805	554	45.3%	759	734	3.4%
Monthly Cost	\$838	\$849	-1.3%	\$836	\$782	6.9%
Monthly Vehicle Mile	480	398	20.6%	535	395	35.4%
New Rider This Month	0	0	N/A	2.3	2.7	-14.8%
Cost per Ride	\$1.04	\$1.53	-32.0%	\$1.10	\$1.06	3.8%
Cost per Mile	\$1.75	\$2.13	-17.8%	\$1.56	\$1.98	-21.2%
Miles per Ride	0.6	0.7	-14.3%	0.7	0.5	40.0%
Providence Elderplace						
Monthly Rides	9,088	8,301	9.5%	8,916	9,091	-1.9%
Monthly Cost	\$223,256	\$199,475	11.9%	\$205,384	\$201,711	1.8%
Monthly Vehicle Mile	38,967	34,906	11.6%	36,183	33,853	6.9%
New Riders This Month	8	22	-63.6%	21.0	113.1	-81.4%
Cost per Ride	\$24.57	\$24.03	2.2%	\$23.04	\$22.19	3.8%
Cost per Mile	\$5.73	\$5.71	0.4%	\$5.68	\$5.96	-4.7%
Miles per Ride	4.3	4.2	2.4%	4.1	3.7	10.8%
Tualatin Valley Workshop						
Monthly Rides	169	138	22.5%	271	167	62.3%
Monthly Cost	\$5,467	\$2,679	104.1%	\$4,531	\$2,301	96.9%
Monthly Vehicle Mile	898	428	109.8%	696	466	49.4%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$32.35	\$19.41	66.7%	\$16.70	\$13.75	21.5%
Cost per Mile	\$6.09	\$6.26	-2.7%	\$6.51	\$4.94	31.8%
Miles per Ride	5.3	3.1	71.0%	2.6	2.8	-7.1%
West Linn						
Monthly Ride	68	124	-45.2%	137	103	33.0%
Monthly Cost	\$274	\$274	0.0%	\$324	\$345	-6.1%
Monthly Vehicle Mile	65	77	-15.6%	81	122	-33.6%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$4.03	\$2.21	82.4%	\$2.37	\$3.34	-29.0%
Cost per Mile	\$4.22	\$3.56	18.5%	\$4.01	\$2.82	42.2%
Miles per Ride	1.0	0.6	66.7%	0.6	1.2	-50.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Feb 2016	Feb 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,050	7,056	-14.3%	6,603	8,320	-20.6%
Monthly Cost	\$36,762	\$30,163	21.9%	\$35,713	\$31,546	13.2%
Monthly Vehicle Miles	11,827	9,970	18.6%	11,500	8,813	30.5%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	99.1%	-0.1%
Cost per Ride	\$6.08	\$4.27	42.4%	\$5.41	\$3.79	42.7%
Cost per Mile	\$3.11	\$3.03	2.6%	\$3.11	\$3.58	-13.1%
Miles per Roadcall	11,827	9,970	18.6%	11,500	8,813	30.5%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,203	1,366	-11.9%	1,362	1,605	-15.1%
Monthly Cost	\$32,974	\$31,984	3.1%	\$31,690	\$36,040	-12.1%
Monthly Vehicle Miles	4,466	5,651	-21.0%	4,698	5,394	-12.9%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	99.2%	-0.2%
Cost per Ride	\$27.41	\$23.41	17.1%	\$23.26	\$22.46	3.6%
Cost per Mile	\$7.38	\$5.66	30.4%	\$6.75	\$6.68	1.0%
Miles per Roadcall	4,466	5,651	-21.0%	4,698	5,394	-12.9%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,856	8,119	9.1%	8,657	8,282	4.5%
Monthly Cost	\$60,366	\$34,123	76.9%	\$52,340	\$47,890	9.3%
Monthly Vehicle Miles	21,218	21,022	0.9%	21,638	21,924	-1.3%
On-Time Performance	97.0%	98.0%	-1.0%	97.4%	89.4%	8.0%
Cost per Ride	\$6.82	\$4.20	62.4%	\$6.05	\$5.78	4.7%
Cost per Mile	\$2.85	\$1.62	75.9%	\$2.42	\$2.18	11.0%
Miles per Roadcall	7,073	21,022	-66.4%	10,819	21,924	-50.7%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,125	9,095	0.3%	9,372	10,204	-8.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,337	19,530	4.1%	20,886	19,387	7.7%
On-Time Performance	100.0%	100.0%	0.0%	99.7%	99.8%	-0.1%
Cost per Ride	\$7.12	\$7.15	-0.4%	\$6.94	\$6.37	8.9%
Cost per Mile	\$3.20	\$3.33	-3.9%	\$3.11	\$3.35	-7.2%
Miles per Roadcall	20,337	19,530	4.1%	20,886	19,387	7.7%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,327	1,476	-10.1%	1,407	1,452	-3.1%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,147	6,230	14.7%	6,964	7,515	-7.3%
On-Time Performance	96.2%	97.0%	-0.8%	96.4%	96.6%	-0.2%
Cost per Ride	\$15.07	\$13.55	11.2%	\$14.22	\$13.77	3.3%
Cost per Mile	\$2.80	\$3.21	-12.8%	\$2.87	\$2.66	7.9%
Miles per Roadcall	7,147	6,230	14.7%	6,964	7,515	-7.3%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,284	25,793	-5.9%	24,948	28,386	-12.1%
Monthly Cost	\$363,413	\$338,393	7.4%	\$332,514	\$318,343	4.5%
Monthly Vehicle Miles	43,496	43,366	0.3%	45,651	45,943	-0.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.97	\$13.12	14.1%	\$13.33	\$11.21	18.9%
Cost per Mile	\$8.36	\$7.80	7.2%	\$7.28	\$6.93	5.1%
Miles per Roadcall	43,496	43,366	0.3%	45,651	45,943	-0.6%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	2,761	1,329	107.8%	1,970	1,494	31.9%
Monthly Cost	\$64,132	\$59,716	7.4%	\$58,679	\$56,178	4.5%
Monthly Vehicle Miles	9,017	9,026	-0.1%	9,635	10,516	-8.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$23.23	\$44.93	-48.3%	\$29.78	\$37.60	-20.8%
Cost per Mile	\$7.11	\$6.62	7.4%	\$6.09	\$5.34	14.0%
Miles per Roadcall	9,017	9,026	-0.1%	9,635	10,516	-8.4%

RideWise Performance Report - February 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	14	70	3,640	\$95,440.80		
One-on-one travel training general trips	15	37	1,924	\$50,447.28		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	29	107	5,564	\$145,888.08		
Group travel training						
Group travel training with schools	49		179	\$4,692.02		
Group travel training general	35		128	\$3,351.44		
Riders Club participants	44					
Subtotal	128		307	\$8,043.46		
Total	157	107	5,871	\$153,931.54		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	2					
Transitional staff support and pass plan	186	440	153	375	778	1,063
Total	190					
RideWise RC program monthly cost						
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	85.00					
Value of volunteer hours monthly						
Value of transitional staff hours monthly	\$31,301.25					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	92	486	25,272	\$662,631.84		
One-on-one travel training general trips	83	196	10,192	\$267,234.24		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	175	682	35,464	\$929,866.08		
Group travel training						
Group travel training with schools	204		745	\$19,534.11		
Group travel training general	135		493	\$12,926.98		
Riders Club participants	404					
Subtotal	743		1,238	\$32,461.09		
Total	918	682	36,702	\$962,327.17		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	20					
Transitional staff support only	4					
Transitional staff support and pass plan	193	459	153	1,786	3,452	5,519
Total	217					
RideWise RC program annual cost	\$355,599.83					
Annual cost avoidance of trips	\$962,327.17					
Total cost avoidance	\$606,727.34					
Total trainer hours annual	5,546.40					
Ride Ambassador hours annual	735.25					
Value of volunteer hours annual	\$14,663.14					
Value of transitional staff hours annual	\$162,582.38					