
DATE: JANUARY 2016

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of January, the monthly average rides increased 12.3% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of January, average monthly rides decreased 9.7% when compared to the same period (12 months) the previous year. This change is due to the way funds and rides associated with those funds are reported. Last fiscal year, we reported STO and STF funded rides in this category. This year, some STO rides are reported under the non-STF category.
3. Ride Connection E&D services cost per ride. As of January, average cost per ride increased 5.0% when compared to the same period (12 months) the previous year.
4. New riders. As of January, average new riders per month increased 16.7% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of January, average monthly volunteer hours decreased 7.3% when compared to the same period (12 months) of the previous year, which was likely due to a number of factors including volunteer turnover and staffing issues.
6. Other funds contributed to the Ride Connection Network. As of January, average monthly resources spent by partners in the network were unchanged when compared to the same period (12 months) the previous year.
7. Donations contributed to the Ride Connection Network. As of January, average monthly donations increased 8.1% when compared to the same period (12 months) the previous year.

RIDEWISE

1. Service Delivery Analysis. A total of 83 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 27 individuals successfully exited out of the one-on-one travel training, four of whom were prior participants returned to learn a new route. There was no change from January 2015 in the number of successful customers.
3. Under the age of 60, a total of 24 persons successfully exited out of one-on-one travel training. Average training hours per individual trained one-on-one was 11.5.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of three events was held at:
 - Milwaukie Lutheran
 - Parkrose Chateau
 - Meeting with Lake Oswego High School transition program
5. Ride Ambassador Program. 103.5 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported four Rider's Club activities with 24 participants.
7. Referral Sources. There were 33 referrals in January 2016. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and three referrals were the result of our travel options counseling efforts.
8. School Program. 459 students received training during the month of January. There were 683 trips taken as a group and 334 one-on-one trips. 193 teachers and support staff reported a total of 1,045 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 9,653. This is a decrease in ridership of 16.2% from January 2015. The SAM-Gresham route ridership decreased by 16% with a total of 8,390 rides, the SAM-Estacada route ridership decreased by 19.8% and the STAR route decreased by 17%. Elderly & Disabled ridership increased by 45%.
2. Sandy Transit staff and a Sandy Transit Advisory Committee member are involved with the Special Transportation Fund Advisory Committee (STFAC). The STFAC is appointed by the TriMet Board of Directors and advises TriMet by making informed recommendations about the distribution of grants funded by the State of Oregon's Special Transportation Fund (STF). The STFAC also helps develop the Coordinated Transit Plan for Elderly and People with Disabilities (CTP). This plan sets the priorities for new services for the elderly and disabled. This committee will meet twice a month from January through May.
3. Sandy staff have updated the City's Transit web page by adding a trip planner and links to staff bios. Interactive route maps are under construction and are expected to be added to the webpage soon. These maps help riders identify stop locations along the routes.
4. In January, SAM celebrated 16 years of service through the collection of SAM stories. In the coming months, stories will be selected and shared online. The winning authors will receive a free bus pass. January's winner was a very touching story of a girl who has been a Sandy rider her whole life, even after her family moved to Troutdale. She received a free February bus pass.
5. Our partner, Mount Hood Express has nearly completed their Mt Hood Service and Sustainable Operations Plan report and the Service Expansion Analysis report. These reports have been shared with the Mt Hood Transportation Alliance, of which Sandy is a member, and will be reviewed at the February meeting.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Although comparing year to year ridership allows for tracking trends in ridership as they move up or down, absolute comparisons should be taken in stride due to variables not always taken into consideration. As an example, the ridership trend is definitely tracking downward for SMART for

the past two years. However, focusing on just a simple month's comparison from last year to this year, may not take into account that in previous years the number of workdays in the month change.

2. Again, while there is no denying that ridership is down compared to the last two years, January 2014 had 22 workdays, January 2015 had 21 workdays and January 2016 had 20 workdays. Although we report that ridership is down 9.6% from last year, the average workday ridership was 1,311 in 2015 compared with 1,245 of this year -- down 5%.

CANBY AREA TRANSIT (CAT)

1. January Dial a ride held steady compared to December. We are seeing an increase in same day rides and shopper shuttle rides. The shopper shuttle is a free ride and many people are taking advantage of that.
6. Fixed route remained stable in January as well. We are seeing an increase in rides to and from Oregon City. There were zero accidents in January. Service remains at 99% on-time.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership increased by 278 rides in January. Many new apartment buildings have been built and renters are moving in from all over the metropolitan area. This contributes to the increase in ridership.
2. Final plans for the transit center have been approved and the District is waiting for final approval of grants to fund the project.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jan 16	Jan 15	% Change	FY16-TD	FY15-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	91,000	96,600	-5.8%	90,029	93,360	-3.6%
Bus-Frequent Service*	<u>105,700</u>	<u>110,900</u>	-4.7%	<u>103,386</u>	<u>106,960</u>	-3.3%
Subtotal All Bus	196,700	207,500	-5.2%	193,414	200,320	-3.4%
MAX	125,000	114,400	9.3%	122,714	117,130	4.8%
Commuter Rail	<u>1,735</u>	<u>1,800</u>	-3.6%	<u>1,771</u>	<u>1,900</u>	-6.8%
Fixed Route Total	323,435	323,700	-0.1%	317,899	319,350	-0.5%
<u>Paratransit</u>						
LIFT& Cabs	3,475	3,544	-1.9%	3,591	3,547	1.2%
System Total	326,910	327,239	-0.1%	321,490	322,897	-0.4%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	518,600	551,700	-6.0%	519,686	540,286	-3.8%
Bus-Frequent Service*	<u>644,300</u>	<u>671,100</u>	-4.0%	<u>637,571</u>	<u>656,171</u>	-2.8%
Subtotal All Bus	1,162,900	1,222,800	-4.9%	1,157,257	1,196,457	-3.3%
MAX	760,800	696,400	9.2%	765,149	728,316	5.1%
Commuter Rail	<u>8,675</u>	<u>8,980</u>	-3.4%	<u>8,854</u>	<u>9,486</u>	-6.7%
Fixed Route Total	1,932,375	1,928,175	0.2%	1,931,260	1,934,259	-0.2%
Frequent Bus % of Total Bus	55.4%	54.9%	0.5%	55.1%	54.8%	0.3%
<u>Paratransit</u>						
LIFT & Cabs	19,466	19,852	-1.9%	20,201	20,033	0.8%
System Total	1,951,841	1,948,027	0.2%	1,951,461	1,954,291	-0.1%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.75	\$3.46	8.38%	\$3.50	\$3.40	2.94%
Bus-Frequent Service*	\$2.82	\$2.50	12.80%	\$2.56	\$2.41	6.22%
Subtotal All Bus	\$3.23	\$2.93	10.24%	\$2.98	\$2.85	4.56%
MAX	\$2.68	\$2.22	20.72%	\$2.30	\$2.09	10.05%
Commuter Rail	\$15.95	\$13.09	21.85%	\$14.31	\$12.59	13.66%
Fixed Route Total	\$3.06	\$2.72	12.50%	\$2.77	\$2.61	6.13%
<u>Paratransit</u>						
LIFT & Cabs	\$33.75	\$30.50	10.66%	\$33.04	\$32.16	2.74%
System Total	\$3.36	\$3.00	12.00%	\$3.08	\$2.92	5.48%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,908,700	5,284,000	-7.1%	5,104,375	5,173,442	-1.3%
Monthly Cost	\$15,845,298	\$15,486,213	2.3%	\$14,843,104	\$14,789,632	0.4%
Monthly Vehicle Mile	1,978,601	1,970,948	0.4%	1,995,211	1,951,480	2.2%
On-Time Performance	79.5%	83.6%	-4.1%	80.8%	79.7%	1.1%
Cost per Ride	\$3.23	\$2.93	10.2%	\$2.91	\$2.86	1.7%
Cost per Mile	\$8.01	\$7.86	1.9%	\$7.44	\$7.58	-1.8%
Miles per Roadcall	11,179	10,829	3.2%	11,533	9,856	17.0%
Light Rail						
Monthly Rides	3,240,300	3,024,400	7.1%	3,229,994	3,179,887	1.6%
Monthly Cost	\$8,678,012	\$6,710,624	29.3%	\$7,305,029	\$6,603,236	10.6%
Monthly Vehicle Mile	386,702	343,706	12.5%	358,668	336,217	6.7%
On-Time Performance	78.7%	81.2%	-2.5%	79.7%	81.6%	-1.9%
Cost per Ride	\$2.68	\$2.22	20.7%	\$2.26	\$2.08	8.7%
Cost per Mile	\$22.44	\$19.52	15.0%	\$20.37	\$19.64	3.7%
Miles per Roadcall	1,197	1,838	-34.9%	1,220	1,424	-14.3%
Paratransit LIFT and Cab						
Monthly Rides	80,944	85,082	-4.9%	87,225	86,001	1.4%
Monthly Cost	\$2,731,696	\$2,594,644	5.3%	\$2,878,485	\$2,787,365	3.3%
Monthly Vehicle Mile	693,841	704,343	-1.5%	723,040	712,777	1.4%
On-Time Performance	91.2%	94.3%	-3.1%	92.6%	92.4%	0.2%
Cost per Ride	\$33.75	\$30.50	10.7%	\$33.00	\$32.41	1.8%
Cost per Mile	\$3.94	\$3.68	7.1%	\$3.98	\$3.91	1.8%
Miles per Roadcall	8,360	10,062	-16.9%	6,519	6,788	-4.0%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

12-Month Averages

RIDE CONNECTION*	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Monthly Rides	34,206	34,601	-1.1%	38,350	34,145	12.3%
Monthly Cost	\$616,431	\$574,066	7.4%	\$631,769	\$535,724	17.9%
Monthly Vehicle Mile	163,296	166,100	-1.7%	178,517	154,272	15.7%
New Riders This Month	911	1,192	-23.6%	1,430.3	1,225.9	16.7%
Cost per Ride	\$18.02	\$16.59	8.6%	\$16.47	\$15.69	5.0%
Cost per Mile	\$3.77	\$3.46	9.0%	\$3.54	\$3.47	2.0%
Miles per Ride	4.8	4.8	0.0%	4.7	4.5	4.4%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, March 01, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	609	698	-12.8%	646		
Monthly Cost	\$8,334	\$6,836	21.9%	\$7,622		
Monthly Vehicle Mile	3,660	4,568	-19.9%	3,825		
New Riders This Month	18	21	-14.3%	32.3		
Cost per Ride	\$13.68	\$9.79	39.7%	\$11.79		
Cost per Mile	\$2.28	\$1.50	52.0%	\$1.99		
Miles per Ride	6.0	6.5	-7.7%	5.9		
King City Shuttle						
Monthly Rides	306	305	0.3%	300		
Monthly Cost	\$4,797	\$4,879	-1.7%	\$4,741		
Monthly Vehicle Mile	1,209	1,274	-5.1%	1,247		
New Riders This Month	7	12	-41.7%	11.4		
Cost per Ride	\$15.68	\$16.00	-2.0%	\$15.81		
Cost per Mile	\$3.97	\$3.83	3.7%	\$3.80		
Miles per Ride	4.0	4.2	-4.8%	4.2		
N/NE Shuttle						
Monthly Rides	121	210	-42.4%	146		
Monthly Cost	\$3,694	\$4,005	-7.8%	\$3,504		
Monthly Vehicle Mile	1,427	1,821	-21.6%	1,450		
New Riders This Month	22	19	15.8%	18.9		
Cost per Ride	\$30.53	\$19.07	60.1%	\$23.96		
Cost per Mile	\$2.59	\$2.20	17.7%	\$2.42		
Miles per Ride	11.8	8.7	35.6%	9.9		
STF Service						
Monthly Rides	495	484	2.3%	521		
Monthly Cost	\$11,549	\$11,334	1.9%	\$9,679		
Monthly Vehicle Mile	3,424	3,871	-11.5%	3,602		
New Riders This Month	41	38	7.9%	47.3		
Cost per Ride	\$23.33	\$23.42	-0.4%	\$18.57		
Cost per Mile	\$3.37	\$2.93	15.0%	\$2.69		
Miles per Ride	6.9	8.0	-13.8%	6.9		
TriMet ADS						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$3	\$29	-89.7%	\$9		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0.0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		
TriMet Service						
Monthly Rides	397	738	-46.2%	524		
Monthly Cost	\$6,314	\$15,134	-58.3%	\$6,843		
Monthly Vehicle Mile	2,857	4,041	-29.3%	3,075		
New Riders This Month	27	37	-27.0%	39.4		
Cost per Ride	\$15.90	\$20.51	-22.5%	\$13.06		
Cost per Mile	\$2.21	\$3.75	-41.1%	\$2.23		
Miles per Ride	7.2	5.5	30.9%	5.9		

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	376					
Monthly Cost	\$9,172					
Monthly Vehicle Mile	1,958					
New Riders This Month	25					
Cost per Ride	\$24.39					
Cost per Mile	\$4.68					
Miles per Ride	5.2					
General Public						
Monthly Rides	845	848	-0.4%	812	796	2.0%
Monthly Cost	\$22,895	\$17,329	32.1%	\$19,545	\$17,198	13.6%
Monthly Vehicle Mile	7,964	6,943	14.7%	7,099	6,906	2.8%
New Riders This Month	6	2	200.0%	18	12	50.0%
Cost per Ride	\$27.09	\$20.44	32.5%	\$24.08	\$21.62	11.4%
Cost per Mile	\$2.87	\$2.50	14.8%	\$2.75	\$2.49	10.4%
Miles per Ride	9.4	8.2	14.6%	8.7	8.7	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	414	247	67.6%	360	205	75.6%
Monthly Cost	\$5,899	\$2,876	105.1%	\$4,663	\$3,236	44.1%
Monthly Vehicle Mile	1,662	1,607	3.4%	2,489	978	154.5%
New Riders This Month	22	8	175.0%	22	12	83.3%
Cost per Ride	\$14.25	\$11.64	22.4%	\$12.97	\$15.78	-17.8%
Cost per Mile	\$3.55	\$1.79	98.3%	\$1.87	\$3.31	-43.5%
Miles per Ride	4.0	6.5	-38.5%	6.9	4.8	43.8%
STF Service						
Monthly Rides	1,322	1,141	15.9%	1,298	1,061	22.3%
Monthly Cost	\$25,047	\$18,599	34.7%	\$23,345	\$18,448	26.5%
Monthly Vehicle Mile	6,906	5,988	15.3%	6,686	5,515	21.2%
New Riders This Month	189	103	83.5%	202	176	14.8%
Cost per Ride	\$18.95	\$16.30	16.3%	\$17.99	\$17.39	3.5%
Cost per Mile	\$3.63	\$3.11	16.7%	\$3.49	\$3.34	4.5%
Miles per Ride	5.2	5.2	0.0%	5.2	5.2	0.0%
Title XIX Non Medical						
Monthly Rides	5,410	4,008	35.0%	5,445	1,651	229.8%
Monthly Cost	\$111,697	\$79,719	40.1%	\$113,189	\$33,924	233.7%
Monthly Vehicle Mile	26,952	20,792	29.6%	27,503	8,799	212.6%
New Riders This Month	201	591	-66.0%	302	86	251.2%
Cost per Ride	\$20.65	\$19.89	3.8%	\$20.79	\$20.54	1.2%
Cost per Mile	\$4.14	\$3.83	8.1%	\$4.12	\$3.86	6.7%
Miles per Ride	5.0	5.2	-3.8%	5.1	5.3	-3.8%
Wa Co DAVS						
Monthly Rides	127	68	86.8%	66	36	83.3%
Monthly Cost	\$3,734	\$1,613	131.5%	\$1,764	\$826	113.6%
Monthly Vehicle Mile	1,135	612	85.5%	575	312	84.3%
New Riders This Month	11	4	175.0%	10	3	233.3%
Cost per Ride	\$29.40	\$23.72	23.9%	\$26.63	\$23.01	15.7%
Cost per Mile	\$3.29	\$2.64	24.6%	\$3.07	\$2.65	15.8%
Miles per Ride	8.9	9.0	-1.1%	8.7	8.7	0.0%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	255	363	-29.8%	287	333	-13.8%
Monthly Cost	\$2,040	\$3,054	-33.2%	\$2,310	\$2,805	-17.6%
Monthly Vehicle Mile	1,089	1,384	-21.3%	1,282	1,349	-5.0%
New Riders This Month	9	0	N/A	7.8	29.7	-73.7%
Cost per Ride	\$8.00	\$8.41	-4.9%	\$8.05	\$8.43	-4.5%
Cost per Mile	\$1.87	\$2.21	-15.4%	\$1.80	\$2.08	-13.5%
Miles per Ride	4.3	3.8	13.2%	4.5	4.1	9.8%
Estacada Senior Center						
Monthly Rides	225	174	29.3%	245	290	-15.5%
Monthly Cost	\$1,753	\$1,355	29.4%	\$1,912	\$2,240	-14.6%
Monthly Vehicle Mile	686	668	2.7%	737	807	-8.7%
New Riders This Month	3	1	200.0%	5.6	3.3	69.7%
Cost per Ride	\$7.79	\$7.78	0.1%	\$7.81	\$7.73	1.0%
Cost per Mile	\$2.55	\$2.03	25.6%	\$2.59	\$2.78	-6.8%
Miles per Ride	3.0	3.8	-21.1%	3.0	2.8	7.1%
Gladstone Senior Center						
Monthly Rides	215	142	51.4%	220	224	-1.8%
Monthly Cost	\$1,613	\$1,078	49.6%	\$1,702	\$1,851	-8.0%
Monthly Vehicle Mile	369	205	80.0%	868	487	78.2%
New Riders This Month	5	1	400.0%	9.3	8.4	10.7%
Cost per Ride	\$7.50	\$7.59	-1.2%	\$7.75	\$8.28	-6.4%
Cost per Mile	\$4.37	\$5.26	-16.9%	\$1.96	\$3.80	-48.4%
Miles per Ride	1.7	1.4	21.4%	3.9	2.2	77.3%
Hoodland Senior Center						
Monthly Rides	153	118	29.7%	163	189	-13.8%
Monthly Cost	\$3,928	\$2,597	51.3%	\$3,283	\$3,809	-13.8%
Monthly Vehicle Mile	2,410	557	332.7%	1,349	1,391	-3.0%
New Riders This Month	3	5	-40.0%	4.9	11.4	-57.0%
Cost per Ride	\$25.67	\$22.01	16.6%	\$20.14	\$20.12	0.1%
Cost per Mile	\$1.63	\$4.66	-65.0%	\$2.43	\$2.74	-11.3%
Miles per Ride	15.8	4.7	236.2%	8.3	7.3	13.7%
Lake Oswego Adult Comm. Center						
Monthly Rides	264	348	-24.1%	286	312	-8.3%
Monthly Cost	\$1,980	\$2,610	-24.1%	\$2,148	\$2,343	-8.3%
Monthly Vehicle Mile	588	787	-25.3%	823	931	-11.6%
New Riders This Month	0	3	-100.0%	6.6	3.9	69.2%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.37	\$3.32	1.5%	\$2.61	\$2.52	3.6%
Mile per Ride	2.2	2.3	-4.3%	2.9	3.0	-3.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	727	856	-15.1%	844	853	-1.1%
Monthly Cost	\$6,927	\$8,550	-19.0%	\$8,058	\$8,675	-7.1%
Monthly Vehicle Mile	1,906	2,108	-9.6%	2,098	2,122	-1.1%
New Riders This Month	4	6	-33.3%	20.7	10.3	101.0%
Cost per Ride	\$9.53	\$9.99	-4.6%	\$9.55	\$10.17	-6.1%
Cost per Mile	\$3.63	\$4.06	-10.6%	\$3.84	\$4.09	-6.1%
Miles per Ride	2.6	2.5	4.0%	2.5	2.5	0.0%
Molalla Senior Center						
Monthly Rides	379	555	-31.7%	439	605	-27.4%
Monthly Cost	\$4,211	\$6,926	-39.2%	\$4,915	\$7,134	-31.1%
Monthly Vehicle Mile	980	946	3.6%	864	1,096	-21.2%
New Riders This Month	4	3	33.3%	7.4	10.3	-28.2%
Cost per Ride	\$11.11	\$12.48	-11.0%	\$11.21	\$11.79	-4.9%
Cost per Mile	\$4.30	\$7.32	-41.3%	\$5.69	\$6.51	-12.6%
Miles per Ride	2.6	1.7	52.9%	2.0	1.8	11.1%
Pioneer Senior Center						
Monthly Rides	547	640	-14.5%	644	654	-1.5%
Monthly Cost	\$4,688	\$5,151	-9.0%	\$5,323	\$5,488	-3.0%
Monthly Vehicle Mile	1,746	1,969	-11.3%	2,119	2,102	0.8%
New Riders This Month	7	9	-22.2%	22.3	18.3	21.9%
Cost per Ride	\$8.57	\$8.05	6.5%	\$8.27	\$8.39	-1.4%
Cost per Mile	\$2.68	\$2.62	2.3%	\$2.51	\$2.61	-3.8%
Miles per Ride	3.2	3.1	3.2%	3.3	3.2	3.1%
Sandy Senior Center						
Monthly Rides	167	289	-42.2%	251	285	-11.9%
Monthly Cost	\$2,054	\$3,945	-47.9%	\$2,991	\$3,128	-4.4%
Monthly Vehicle Mile	798	1,729	-53.8%	1,261	1,500	-15.9%
New Riders This Month	7	9	-22.2%	12.3	13.7	-10.2%
Cost per Ride	\$12.30	\$13.65	-9.9%	\$11.90	\$10.99	8.3%
Cost per Mile	\$2.57	\$2.28	12.7%	\$2.37	\$2.08	13.9%
Miles per Ride	4.8	6.0	-20.0%	5.0	5.3	-5.7%
Transportation Reaching People						
Monthly Rides	1,930	2,157	-10.5%	2,093	2,378	-12.0%
Monthly Cost	\$22,997	\$27,558	-16.6%	\$26,769	\$29,950	-10.6%
Monthly Vehicle Mile	17,897	22,613	-20.9%	21,103	26,189	-19.4%
New Riders This Month	26	26	0.0%	65.7	45.3	45.0%
Cost per Ride	\$11.92	\$12.78	-6.7%	\$12.79	\$12.60	1.5%
Cost per Mile	\$1.28	\$1.22	4.9%	\$1.27	\$1.14	11.4%
Miles per Ride	9.3	10.5	-11.4%	10.1	11.0	-8.2%
Transp Reaching People-School/Work(1)						
Monthly Rides	135	174	-22.4%	184	201	-8.5%
Monthly Cost	\$2,166	\$2,796	-22.5%	\$2,949	\$3,193	-7.6%
Monthly Vehicle Mile	1,093	1,268	-13.8%	1,324	1,477	-10.4%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$16.05	\$16.07	-0.1%	\$15.99	\$15.90	0.6%
Cost per Mile	\$1.98	\$2.21	-10.4%	\$2.23	\$2.16	3.2%
Miles per Ride	8.1	7.3	11.0%	7.2	7.4	-2.7%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	22	17	29.4%	23	66	-65.2%
Monthly Cost	\$156	\$173	-9.8%	\$127	\$440	-71.1%
Monthly Vehicle Mile	48	48	0.0%	70	170	-58.8%
New Riders This Month	0	0	N/A	0.7	3.3	-78.8%
Cost per Ride	\$7.09	\$10.18	-30.4%	\$5.47	\$6.72	-18.6%
Cost per Mile	\$3.25	\$3.60	-9.7%	\$1.81	\$2.59	-30.1%
Miles per Ride	2.2	2.8	-21.4%	3.0	2.6	15.4%
Multnomah Co. ADS Premium						
Monthly Rides	43	34	26.5%	44	151	-70.9%
Monthly Cost	\$282	\$270	4.4%	\$246	\$504	-51.2%
Monthly Vehicle Mile	97	117	-17.1%	116	253	-54.2%
New Riders This Month	0	1	-100.0%	0.9	2.5	-64.0%
Cost per Ride	\$6.56	\$7.94	-17.4%	\$5.58	\$3.35	66.6%
Cost per Mile	\$2.91	\$2.31	26.0%	\$2.13	\$2.00	6.5%
Miles per Ride	2.3	3.4	-32.4%	2.6	1.7	52.9%
STF Discretionary						
Monthly Rides	523	627	-16.6%	611	704	-13.2%
Monthly Cost	\$11,012	\$10,521	4.7%	\$9,993	\$11,451	-12.7%
Monthly Vehicle Mile	2,211	2,084	6.1%	1,896	2,481	-23.6%
New Riders This Month	54	7	671.4%	32.8	38.6	-15.0%
Cost per Ride	\$21.06	\$16.78	25.5%	\$16.35	\$16.28	0.4%
Cost per Mile	\$4.98	\$5.05	-1.4%	\$5.27	\$4.62	14.1%
Miles per Ride	4.2	3.3	27.3%	3.1	3.5	-11.4%
STF Service						
Monthly Rides	413	435	-5.1%	492	510	-3.5%
Monthly Cost	\$8,509	\$8,238	3.3%	\$8,086	\$8,465	-4.5%
Monthly Vehicle Mile	1,359	1,784	-23.8%	1,359	1,796	-24.3%
New Riders This Month	8	12	-33.3%	22.1	29.3	-24.6%
Cost per Ride	\$20.60	\$18.94	8.8%	\$16.44	\$16.61	-1.0%
Cost per Mile	\$6.26	\$4.62	35.5%	\$5.95	\$4.71	26.3%
Miles per Ride	3.3	4.1	-19.5%	2.8	3.5	-20.0%
TriMet Service						
Monthly Rides	1,201	620	93.7%	1,206	628	92.0%
Monthly Cost	\$4,875	\$2,890	68.7%	\$4,939	\$3,371	46.5%
Monthly Vehicle Mile	4,168	2,311	80.4%	4,020	2,638	52.4%
New Riders This Month	25	11	127.3%	29.9	21.1	41.7%
Cost per Ride	\$4.06	\$4.66	-12.9%	\$4.09	\$5.37	-23.8%
Cost per Mile	\$1.17	\$1.25	-6.4%	\$1.23	\$1.28	-3.9%
Miles per Ride	3.5	3.7	-5.4%	3.3	4.2	-21.4%
Veterans Volunteers						
Monthly Rides	189	109	73.4%	192	177	8.5%
Monthly Cost	\$1,081	\$670	61.3%	\$1,201	\$937	28.2%
Monthly Vehicle Mile	2,092	1,193	75.4%	2,194	1,861	17.9%
New Riders This Month	10	2	400.0%	17.9	15.8	13.3%
Cost per Ride	\$5.72	\$6.15	-7.0%	\$6.25	\$5.31	17.7%
Cost per Mile	\$0.52	\$0.56	-7.1%	\$0.55	\$0.50	10.0%
Miles per Ride	11.1	10.9	1.8%	11.4	10.5	8.6%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$2,636	\$2,849	-7.5%	\$3,533	\$3,103	13.9%
David's Harp - STF Service						
Monthly Rides	165	158	4.4%	169	255	-33.7%
Monthly Cost	\$773	\$2,212	-65.1%	\$1,885	\$3,130	-39.8%
Monthly Vehicle Mile	94	164	-42.7%	230	331	-30.5%
New Riders This Month	0	0	N/A	4.3	6.2	-30.6%
Cost per Ride	\$4.68	\$14.00	-66.6%	\$11.14	\$12.28	-9.3%
Cost per Mile	\$8.22	\$13.49	-39.1%	\$8.19	\$9.46	-13.4%
Miles per Ride	0.6	1.0	-40.0%	1.4	1.3	7.7%
NW Pilot Project - STF Service						
Monthly Rides	155	162	-4.3%	166	167	-0.6%
Monthly Cost	\$11,544	\$10,452	10.4%	\$10,304	\$9,894	4.1%
Monthly Vehicle Mile	981	1,036	-5.3%	985	1,046	-5.8%
New Riders This Month	7	13	-46.2%	10.4	14.0	-25.7%
Cost per Ride	\$74.48	\$64.52	15.4%	\$62.17	\$59.13	5.1%
Cost per Mile	\$11.77	\$10.09	16.7%	\$10.46	\$9.46	10.6%
Miles per Ride	6.3	6.4	-1.6%	5.9	6.3	-6.3%
Providence Elderplace - STF Service						
Monthly Rides	254	276	-8.0%	322	326	-1.2%
Monthly Cost	\$1,844	\$2,470	-25.3%	\$3,119	\$3,163	-1.4%
Monthly Vehicle Mile	618	1,078	-42.7%	1,133	1,219	-7.1%
New Riders This Month	0	26	-100.0%	61.7	67.0	-7.9%
Cost per Ride	\$7.26	\$8.95	-18.9%	\$9.68	\$9.71	-0.3%
Cost per Mile	\$2.98	\$2.29	30.1%	\$2.75	\$2.60	5.8%
Miles per Ride	2.4	3.9	-38.5%	3.5	3.7	-5.4%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	349	385	-9.4%	285	283	0.7%
Monthly Cost	\$1,818	\$1,741	4.4%	\$1,874	\$1,845	1.6%
Monthly Vehicle Mile	1,665	2,632	-36.7%	1,767	1,803	-2.0%
New Riders This Month	0	2	-100.0%	0.1	2.0	-95.0%
Cost per Ride	\$5.21	\$4.52	15.3%	\$6.58	\$6.53	0.8%
Cost per Mile	\$1.09	\$0.66	65.2%	\$1.06	\$1.02	3.9%
Miles per Ride	4.8	6.8	-29.4%	6.2	6.4	-3.1%
Urban League - N/NE Shuttle						
Monthly Rides	390	483	-19.3%	459	516	-11.0%
Monthly Cost	\$3,648	\$3,994	-8.7%	\$4,142	\$4,244	-2.4%
Monthly Vehicle Mile	488	571	-14.5%	748	803	-6.8%
New Riders This Month	0	0	N/A	4.2	4.8	-12.5%
Cost per Ride	\$9.35	\$8.27	13.1%	\$9.01	\$8.23	9.5%
Cost per Mile	\$7.48	\$6.99	7.0%	\$5.54	\$5.28	4.9%
Miles per Ride	1.3	1.2	8.3%	1.6	1.6	0.0%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	0	5,563	N/A	3,430	3,104	10.5%
Monthly Cost	\$0	\$32,426	N/A	\$30,737	\$33,182	-7.4%
Monthly Vehicle Mile	0	18,625	N/A	15,554	15,493	0.4%
New Riders This Month	0	438	N/A	221.0	209.9	5.3%
Cost per Ride	N/A	\$5.83	N/A	\$8.96	\$10.69	-16.2%
Cost per Mile	N/A	\$1.74	N/A	\$1.98	\$2.14	-7.5%
Miles per Ride	N/A	3.3	N/A	4.5	5.0	-10.0%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	84	43	95.3%	41	38	7.9%
Monthly Cost	\$206	\$485	-57.5%	\$385	\$471	-18.3%
Monthly Vehicle Mile	74	106	-30.2%	92	114	-19.3%
New Riders This Month	0	0	N/A	1.1	1.0	10.0%
Cost per Ride	\$2.45	\$11.28	-78.3%	\$9.32	\$12.43	-25.0%
Cost per Mile	\$2.78	\$4.58	-39.3%	\$4.20	\$4.12	1.9%
Miles per Ride	0.9	2.5	-64.0%	2.2	3.0	-26.7%
Gateway Shuttle						
Monthly Rides	207	131	58.0%	186	136	36.8%
Monthly Cost	\$861	\$1,107	-22.2%	\$877	\$726	20.8%
Monthly Vehicle Mile	245	242	1.2%	261	233	12.0%
New Riders This Month	4	1	300.0%	4.8	4.1	17.1%
Cost per Ride	\$4.16	\$8.45	-50.8%	\$4.72	\$5.34	-11.6%
Cost per Mile	\$3.51	\$4.57	-23.2%	\$3.36	\$3.12	7.7%
Miles per Ride	1.2	1.8	-33.3%	1.4	1.7	-17.6%
Mid Multnomah County						
Monthly Rides	583	746	-21.8%	831	783	6.1%
Monthly Cost	\$14,848	\$11,828	25.5%	\$14,711	\$12,983	13.3%
Monthly Vehicle Mile	3,095	4,238	-27.0%	4,114	4,177	-1.5%
New Riders This Month	20	23	-13.0%	40.4	35.9	12.5%
Cost per Ride	\$25.47	\$15.86	60.6%	\$17.70	\$16.58	6.8%
Cost per Mile	\$4.80	\$2.79	72.0%	\$3.58	\$3.11	15.1%
Miles per Ride	5.3	5.7	-7.0%	4.9	5.3	-7.5%
Multnomah Co. ADS Premium						
Monthly Rides	12	23	-47.8%	14	27	-48.1%
Monthly Cost	\$25	\$70	-64.3%	\$40	\$90	-55.6%
Monthly Vehicle Mile	26	38	-31.6%	28	53	-47.2%
New Riders This Month	1	0	N/A	0.4	0.6	-33.3%
Cost per Ride	\$2.08	\$3.04	-31.6%	\$2.87	\$3.34	-14.1%
Cost per Mile	\$0.96	\$1.84	-47.8%	\$1.42	\$1.71	-17.0%
Miles per Ride	2.2	1.7	29.4%	2.0	2.0	0.0%
N/NE Shuttle						
Monthly Ride	222	493	-55.0%	467	592	-21.1%
Monthly Cost	\$8,703	\$9,205	-5.5%	\$8,439	\$8,722	-3.2%
Monthly Vehicle Mile	497	800	-37.9%	867	1,010	-14.2%
New Riders This Month	5	9	-44.4%	9.3	12.8	-27.3%
Cost per Ride	\$39.20	\$18.67	110.0%	\$18.08	\$14.73	22.7%
Cost per Mile	\$17.51	\$11.51	52.1%	\$9.74	\$8.63	12.9%
Miles per Ride	2.2	1.6	37.5%	1.9	1.7	11.8%
STF Service						
Monthly Ride	269	387	-30.5%	381	430	-11.4%
Monthly Cost	\$10,445	\$14,211	-26.5%	\$13,693	\$12,675	8.0%
Monthly Vehicle Mile	1,123	1,842	-39.0%	1,810	1,587	14.1%
New Riders This Month	13	32	-59.4%	30.2	30.0	0.7%
Cost per Ride	\$38.83	\$36.72	5.7%	\$35.98	\$29.48	22.0%
Cost per Mile	\$9.30	\$7.71	20.6%	\$7.56	\$7.99	-5.4%
Miles per Ride	4.2	4.8	-12.5%	4.8	3.7	29.7%
TriMet Service						
Monthly Ride	297	544	-45.4%	379	390	-2.8%
Monthly Cost	\$6,232	\$4,171	49.4%	\$3,727	\$3,888	-4.1%
Monthly Vehicle Mile	1,621	2,643	-38.7%	1,770	1,740	1.7%
New Riders This Month	15	19	-21.1%	20.6	20.4	1.0%
Cost per Ride	\$20.98	\$7.67	173.5%	\$9.83	\$9.97	-1.4%
Cost per Mile	\$3.84	\$1.58	143.0%	\$2.11	\$2.23	-5.4%
Miles per Ride	5.5	4.9	12.2%	4.7	4.5	4.4%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	479	550	-12.9%	497	617	-19.4%
Monthly Cost	\$4,445	\$9,726	-54.3%	\$6,986	\$8,347	-16.3%
Monthly Vehicle Mile	1,664	946	75.9%	1,298	1,256	3.3%
New Riders This Month	15	17	-11.8%	27.6	30.6	-9.8%
Cost per Ride	\$9.28	\$17.68	-47.5%	\$14.06	\$13.52	4.0%
Cost per Mile	\$2.67	\$10.28	-74.0%	\$5.38	\$6.64	-19.0%
Miles per Ride	3.5	1.7	105.9%	2.6	2.0	30.0%
SW Shuttle Service						
Monthly Rides	76	105	-27.6%	141	91	54.9%
Monthly Cost	\$1,131	\$1,266	-10.7%	\$2,426	\$1,080	124.6%
Monthly Vehicle Mile	133	350	-62.0%	249	172	44.8%
New Riders This Month	0	1	-100.0%	4.3	2.6	65.4%
Cost per Rider	\$14.88	\$12.06	23.4%	\$17.26	\$11.92	44.8%
Cost per Mile	\$8.50	\$3.62	134.8%	\$9.76	\$6.26	55.9%
Miles per Ride	1.8	3.3	-45.5%	1.8	1.9	-5.3%
Downtown RideAbout(1)						
Monthly Rides	113	138	-18.1%	181	172	5.2%
Monthly Cost	\$421	\$484	-13.0%	\$761	\$770	-1.2%
Monthly Vehicle Mile	61	103	-40.8%	116	112	3.6%
New Riders This Month	0	1	-100.0%	1.2	1.2	0.0%
Cost per Ride	\$3.73	\$3.51	6.3%	\$4.21	\$4.46	-5.6%
Cost per Mile	\$6.90	\$4.70	46.8%	\$6.54	\$6.85	-4.5%
Miles per Ride	0.5	0.7	-28.6%	0.6	0.7	-14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	24	44	-45.5%	45	52	-13.5%
Monthly Cost	\$7	\$1,129	-99.4%	\$291	\$978	-70.2%
Monthly Vehicle Mile	21	47	-55.3%	36	43	-16.3%
New Riders This Month	0	0	N/A	0.1	0.3	-66.7%
Cost per Ride	\$0.29	\$25.66	-98.9%	\$6.54	\$18.83	-65.3%
Cost per Mile	\$0.33	\$24.02	-98.6%	\$8.07	\$22.96	-64.9%
Miles per Ride	0.9	1.1	-18.2%	0.8	0.8	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	19	23	-17.4%	10	21.3	-52.4%
Monthly Cost	\$95	\$105	-9.5%	\$48	\$105	-54.3%
Monthly Vehicle Mile	144	170	-15.3%	64	160	-60.0%
New Riders This Month	3	2	50.0%	1.3	2.4	-45.8%
Cost per Ride	\$5.00	\$4.57	9.4%	\$5.00	\$4.96	0.8%
Cost per Mile	\$0.66	\$0.62	6.5%	\$0.75	\$0.66	13.6%
Miles per Ride	7.6	7.4	2.7%	6.6	7.5	-12.0%
STF Discretionary						
Monthly Rides	567	562	0.9%	670	617	8.6%
Monthly Cost	\$10,961	\$14,259	-23.1%	\$12,619	\$14,438	-12.6%
Monthly Vehicle Mile	2,305	2,836	-18.7%	2,616	2,329	12.3%
New Riders This Month	19	29	-34.5%	37.4	39.8	-6.0%
Cost per Ride	\$19.33	\$25.37	-23.8%	\$18.85	\$23.41	-19.5%
Cost per Mile	\$4.76	\$5.03	-5.4%	\$4.82	\$6.20	-22.3%
Miles per Ride	4.1	5.0	-18.0%	3.9	3.8	2.6%
STF Service						
Monthly Rides	394	407	-3.2%	464	431	7.7%
Monthly Cost	\$9,129	\$9,175	-0.5%	\$8,821	\$7,781	13.4%
Monthly Vehicle Mile	1,664	1,553	7.1%	2,051	1,817	12.9%
New Riders This Month	19	19	0.0%	35.3	35.8	-1.4%
Cost per Ride	\$23.17	\$22.54	2.8%	\$19.00	\$18.05	5.3%
Cost per Mile	\$5.49	\$5.91	-7.1%	\$4.30	\$4.28	0.5%
Miles per Ride	4.2	3.8	10.5%	4.4	4.2	4.8%
Dialysis (NEW)						
Monthly Rides	5					
Monthly Cost	\$50					
Monthly Vehicle Mile	35					
New Riders This Month	0					
Cost per Ride	\$10.00					
Cost per Mile	\$1.43					
Miles per Ride	7.0					
Title XIX Non Medical (NEW)						
Monthly Rides	10					
Monthly Cost	\$150					
Monthly Vehicle Mile	50					
New Riders This Month	5					
Cost per Ride	\$15.00					
Cost per Mile	\$3.00					
Miles per Ride	5.0					

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	2	2	0.0%			
Monthly Cost	\$20	\$62	-67.7%			
Monthly Vehicle Mile	17	9	88.9%			
New Riders This Month	2	0	N/A			
Cost per Ride	\$10.00	\$31.00	-67.7%			
Cost per Mile	\$1.18	\$6.89	-82.9%			
Miles per Ride	8.5	4.5	88.9%			

STF Service

Monthly Ride	57	81	-29.6%			
Monthly Cost	\$563	\$728	-22.7%			
Monthly Vehicle Mile	227	434	-47.7%			
New Riders This Month	10	12	-16.7%			
Cost per Ride	\$9.88	\$8.99	9.9%			
Cost per Mile	\$2.48	\$1.68	47.6%			
Miles per Ride	4.0	5.4	-25.9%			

Title XIX Non Medical

Monthly Ride	126	0	N/A			
Monthly Cost	\$32	\$0	N/A			
Monthly Vehicle Mile	1,214	0	N/A			
New Riders This Month	24	0	N/A			
Cost per Ride	\$0.25	N/A	N/A			
Cost per Mile	\$0.03	N/A	N/A			
Miles per Ride	9.6	N/A	N/A			

Dialysis

Monthly Ride	120					
Monthly Cost	\$2,448					
Monthly Vehicle Mile	1,249					
New Riders This Month	3					
Cost per Ride	\$20.40					
Cost per Mile	\$1.96					
Miles per Ride	10.4					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	3	13	-76.9%	9	23	-60.9%
Monthly Cost	\$984	\$1,075	-8.5%	\$774	\$841	-8.0%
Monthly Vehicle Mile	15	71	-78.9%	55	133	-58.6%
New Riders This Month	1	3	-66.7%	1	4	-75.0%
Cost per Ride	\$328.00	\$82.69	296.7%	\$91.08	\$36.95	146.5%
Cost per Mile	\$65.60	\$15.14	333.3%	\$14.14	\$6.34	123.0%
Miles per Ride	5.0	5.5	-9.1%	6.4	5.8	10.3%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$24	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$283.00	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$94.33	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.0	N/A
STF Service						
Monthly Rides	534	354	50.8%	372	481	-22.7%
Monthly Cost	\$6,884	\$5,247	31.2%	\$5,376	\$6,359	-15.5%
Monthly Vehicle Mile	1,772	1,440	23.1%	1,320	2,151	-38.6%
New Riders This Month	13	8	62.5%	9	12	-25.0%
Cost per Ride	\$12.89	\$14.82	-13.0%	\$14.44	\$13.22	9.2%
Cost per Mile	\$3.88	\$3.64	6.6%	\$4.07	\$2.96	37.5%
Miles per Ride	3.3	4.1	-19.5%	3.5	4.5	-22.2%
Title XIX Non Medical						
Monthly Rides	2	0	N/A	1	2	-50.0%
Monthly Cost	\$169	\$274	-38.3%	\$111	\$187	-40.6%
Monthly Vehicle Mile	19	0	N/A	10	11	-9.1%
New Riders This Month	2	0	N/A	1	1	0.0%
Cost per Ride	\$84.50	N/A	N/A	\$82.96	\$82.96	0.0%
Cost per Mile	\$8.89	N/A	N/A	\$10.79	\$17.23	-37.4%
Miles per Ride	9.5	N/A	N/A	7.7	4.8	60.4%
Veterans Volunteers						
Monthly Rides	185	203	-8.9%	240		
Monthly Cost	\$1,578	\$1,564	0.9%	\$1,945		
Monthly Vehicle Mile	3,013	2,743	9.8%	3,434		
New Riders This Month	4	9	-55.6%	12		
Cost per Ride	\$8.53	\$7.70	10.7%	\$0.57		
Cost per Mile	\$0.52	\$0.57	-8.1%	\$8.10		
Miles per Ride	16.3	13.5	20.5%	14.3		
Wa Co DAVS						
Monthly Rides	0	0	N/A	2		
Monthly Cost	\$30	\$9	233.3%	\$39		
Monthly Vehicle Mile	0	0	N/A	7		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$21.32		
Cost per Mile	N/A	N/A	N/A	\$6.01		
Miles per Ride	N/A	N/A	N/A	3.5		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	515	574	-10.3%	666	609	9.4%
Monthly Cost	\$13,706	\$4,151	230.2%	\$5,071	\$5,435	-6.7%
Monthly Vehicle Mile	2,574	3,030	-15.0%	3,024	3,151	-4.0%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$26.61	\$7.23	268.0%	\$7.61	\$8.92	-14.7%
Cost per Mile	\$5.32	\$1.37	288.3%	\$1.68	\$1.73	-2.9%
Miles per Ride	5.0	5.3	-5.7%	4.5	5.2	-13.5%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	140	134	4.5%	105	145	-27.6%
Monthly Cost	\$880	\$791	11.3%	\$798	\$791	0.9%
Monthly Vehicle Mile	876	905	-3.2%	688	1,037	-33.7%
New Riders This Month	9	10	-10.0%	8.8	11.5	-23.5%
Cost per Ride	\$6.29	\$5.90	6.6%	\$7.59	\$5.47	38.8%
Cost per Mile	\$1.00	\$0.87	14.9%	\$1.16	\$0.76	52.6%
Miles per Ride	6.3	6.8	-7.4%	6.5	7.2	-9.7%
Edwards Center-(Clack., Wash.)						
Monthly Rides	879	763	15.2%	871	820	6.2%
Monthly Cost	\$3,309	\$3,055	8.3%	\$3,620	\$4,566	-20.7%
Monthly Vehicle Mile	2,081	2,093	-0.6%	2,095	3,021	-30.7%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$3.76	\$4.00	-6.0%	\$4.15	\$5.57	-25.5%
Cost per Mile	\$1.59	\$1.46	8.9%	\$1.73	\$1.51	14.6%
Miles per Ride	2.4	2.7	-11.1%	2.4	3.7	-35.1%
Maryville Nursing Home						
Monthly Rides	24	58	-58.6%	40	54	-25.9%
Monthly Cost	\$300	\$708	-57.6%	\$479	\$518	-7.5%
Monthly Vehicle Mile	109	119	-8.4%	66	115	-42.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$12.50	\$12.21	2.4%	\$11.89	\$9.57	24.2%
Cost per Mile	\$2.75	\$5.95	-53.8%	\$7.22	\$4.51	60.1%
Miles per Ride	4.5	2.1	114.3%	1.6	2.1	-23.8%
Mary's Woods						
Monthly Rides	721	801	-10.0%	953	837	13.9%
Monthly Cost	\$5,510	\$8,298	-33.6%	\$7,102	\$8,052	-11.8%
Monthly Vehicle Mile	1,826	1,738	5.1%	1,831	1,747	4.8%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$7.64	\$10.36	-26.3%	\$7.45	\$9.62	-22.6%
Cost per Mile	\$3.02	\$4.77	-36.7%	\$3.88	\$4.61	-15.8%
Miles per Ride	2.5	2.2	13.6%	1.9	2.1	-9.5%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	676	799	-15.4%	738	731	1.0%
Monthly Cost	\$831	\$890	-6.6%	\$837	\$768	9.0%
Monthly Vehicle Mile	547	520	5.2%	528	388	36.1%
New Rider This Month	0	0	N/A	2.3	2.7	-14.8%
Cost per Ride	\$1.23	\$1.11	10.8%	\$1.13	\$1.05	7.6%
Cost per Mile	\$1.52	\$1.71	-11.1%	\$1.59	\$1.98	-19.7%
Miles per Ride	0.8	0.7	14.3%	0.7	0.5	40.0%
Providence Elderplace						
Monthly Rides	7,988	8,484	-5.8%	8,850	9,031	-2.0%
Monthly Cost	\$198,161	\$193,006	2.7%	\$203,402	\$200,390	1.5%
Monthly Vehicle Mile	35,044	37,802	-7.3%	35,845	33,326	7.6%
New Riders This Month	0	25	-100.0%	22.2	113.0	-80.4%
Cost per Ride	\$24.81	\$22.75	9.1%	\$22.98	\$22.19	3.6%
Cost per Mile	\$5.65	\$5.11	10.6%	\$5.67	\$6.01	-5.7%
Miles per Ride	4.4	4.5	-2.2%	4.1	3.7	10.8%
Tualatin Valley Workshop						
Monthly Rides	214	166	28.9%	269	167	61.1%
Monthly Cost	\$5,234	\$2,260	131.6%	\$4,299	\$2,266	89.7%
Monthly Vehicle Mile	581	460	26.3%	657	467	40.7%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$24.46	\$13.61	79.7%	\$15.99	\$13.54	18.1%
Cost per Mile	\$9.01	\$4.91	83.5%	\$6.54	\$4.85	34.8%
Miles per Ride	2.7	2.8	-3.6%	2.4	2.8	-14.3%
West Linn						
Monthly Ride	104	104	0.0%	141	98	43.9%
Monthly Cost	\$274	\$274	0.0%	\$324	\$348	-6.9%
Monthly Vehicle Mile	65	53	22.6%	82	124	-33.9%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$2.63	\$2.63	0.0%	\$2.29	\$3.56	-35.7%
Cost per Mile	\$4.22	\$5.17	-18.4%	\$3.96	\$2.81	40.9%
Miles per Ride	0.6	0.5	20.0%	0.6	1.3	-53.8%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jan 2016	Jan 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,853	7,402	-20.9%	6,687	8,334	-19.8%
Monthly Cost	\$34,874	\$31,888	9.4%	\$35,163	\$31,350	12.2%
Monthly Vehicle Miles	11,353	10,539	7.7%	11,345	8,708	30.3%
On-Time Performance	99.0%	98.0%	1.0%	99.0%	99.1%	-0.1%
Cost per Ride	\$5.96	\$4.31	38.3%	\$5.26	\$3.76	39.9%
Cost per Mile	\$3.07	\$3.03	1.3%	\$3.10	\$3.60	-13.9%
Miles per Roadcall	11,353	10,539	7.7%	11,345	8,708	30.3%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,238	1,514	-18.2%	1,376	1,613	-14.7%
Monthly Cost	\$31,286	\$35,214	-11.2%	\$31,608	\$36,018	-12.2%
Monthly Vehicle Miles	4,309	5,651	-23.7%	4,796	5,424	-11.6%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	90.9%	8.1%
Cost per Ride	\$25.27	\$23.26	8.6%	\$22.98	\$22.33	2.9%
Cost per Mile	\$7.26	\$6.23	16.5%	\$6.59	\$6.64	-0.8%
Miles per Roadcall	4,309	5,651	-23.7%	4,796	5,424	-11.6%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,114	7,836	3.5%	8,595	8,204	4.8%
Monthly Cost	\$45,518	\$46,019	-1.1%	\$50,153	\$49,208	1.9%
Monthly Vehicle Miles	20,360	21,251	-4.2%	21,621	21,845	-1.0%
On-Time Performance	98.0%	0.0%	98.0%	97.5%	89.3%	8.2%
Cost per Ride	\$5.61	\$5.87	-4.4%	\$5.83	\$6.00	-2.8%
Cost per Mile	\$2.24	\$2.17	3.2%	\$2.32	\$2.25	3.1%
Miles per Roadcall	10,180	10,626	-4.2%	10,811	10,923	-1.0%
Sandy(SAM)-Fixed Route						
Monthly Rides	8,390	10,027	-16.3%	9,370	10,247	-8.6%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,100	21,056	-4.5%	20,819	19,342	7.6%
On-Time Performance	99.5%	99.6%	-0.1%	99.7%	99.6%	0.1%
Cost per Ride	\$7.75	\$6.48	19.6%	\$6.94	\$6.34	9.5%
Cost per Mile	\$3.23	\$3.09	4.5%	\$3.12	\$3.36	-7.1%
Miles per Roadcall	20,100	21,056	-4.5%	20,819	19,342	7.6%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,263	1,494	-15.5%	1,419	1,430	-0.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,686	7,390	-9.5%	6,888	7,521	-8.4%
On-Time Performance	97.3%	97.6%	-0.3%	96.5%	96.4%	0.1%
Cost per Ride	\$15.84	\$13.39	18.3%	\$14.10	\$13.98	0.9%
Cost per Mile	\$2.99	\$2.71	10.3%	\$2.90	\$2.66	9.0%
Miles per Roadcall	6,686	7,390	-9.5%	6,888	7,521	-8.4%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	22,550	26,056	-13.5%	25,074	28,598	-12.3%
Monthly Cost	\$332,877	\$303,651	9.6%	\$330,429	\$315,501	4.7%
Monthly Vehicle Miles	43,600	45,802	-4.8%	45,640	45,962	-0.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.76	\$11.65	26.7%	\$13.18	\$11.03	19.5%
Cost per Mile	\$7.63	\$6.63	15.1%	\$7.24	\$6.86	5.5%
Miles per Roadcall	43,600	45,802	-4.8%	45,640	45,962	-0.7%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	2,341	1,479	58.3%	1,851	1,485	24.6%
Monthly Cost	\$58,743	\$53,586	9.6%	\$58,311	\$55,706	4.7%
Monthly Vehicle Miles	8,206	10,455	-21.5%	9,635	10,525	-8.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$25.09	\$36.23	-30.7%	\$31.50	\$37.52	-16.0%
Cost per Mile	\$7.16	\$5.13	39.6%	\$6.05	\$5.29	14.4%
Miles per Roadcall	8,206	10,455	-21.5%	9,635	10,525	-8.5%

RideWise Performance Report - January 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	17	98	5,096	\$133,617.12		
One-on-one travel training general trips	10	19	988	\$25,905.36		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	27	117	6,084	\$159,522.48		
Group travel training with schools	0		0	\$0.00		
Group travel training general	32		117	\$3,064.17		
Riders Club participants	24					
Subtotal	56		117	\$3,064.17		
Total	83	117	6,201	\$162,586.65		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	1					
Transitional staff support and pass plan	193	459	138	334	683	1,045
Total	196					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$50,561.51					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	103.50					
Value of volunteer hours monthly	\$2,333.93					
Value of transitional staff hours monthly	\$30,785.70					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	78	416	21,632	\$567,191.04		
One-on-one travel training general trips	68	159	8,268	\$216,786.96		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	146	575	29,900	\$783,978.00		
Group travel training						
Group travel training with schools	155		566	\$14,842.09		
Group travel training general	100		365	\$9,575.54		
Riders Club participants	360					
Subtotal	615		931	\$24,417.64		
Total	761	575	30,831	\$808,395.64		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	18					
Transitional staff support only	2					
Transitional staff support and pass plan	193	459	148	1,411	2,674	4,456
Total	213					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$355,599.83					
Annual cost avoidance of trips	\$808,395.64					
Total cost avoidance	\$452,795.81					
Total trainer hours annual	4,853.10					
Ride Ambassador hours annual	650.25					
Value of volunteer hours annual	\$14,663.14					
Value of transitional staff hours annual	\$131,281.13					