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**DATE:           MAY 2016**

**SUBJECT:       TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR  
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE  
REPORTS**

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## **RIDE CONNECTION**

1. Ride Connection E&D services (all funding sources). As of May, the monthly average rides increased 7% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of May, average monthly rides decreased 7.7% when compared to the same period (12 months) the previous year. This change can be attributed to a decrease in average monthly trips within several Clackamas County Consortium programs.
3. Ride Connection E&D services cost per ride. As of May, average cost per ride increased 3% when compared to the same period (12 months) the previous year. Average cost increase for this period can be explained by an increase in cab usage through Floor of Service rides.
4. New riders. As of May, average new riders per month increased 10.1% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of May, average monthly volunteer hours decreased 2% when compared to the same period (12 months) the previous year due to a number of factors, including volunteer turnover and staffing issues.
6. Other funds contributed to the Ride Connection Network. As of May, average monthly resources spent by partners in the network increased 4% when compared to the same period (12 months) the previous year. A substantial amount of this increase is from an increase in spending from Providence Elderplace, although it should be noted that Clackamas County, Mary's Woods and Impact NW saw significant dips in spending.

7. Donations contributed to the Ride Connection Network. As of May, average monthly donations increased 17% when compared to the same period (12 months) the previous year. The ARC/RC Red program is responsible for most of this increase in average monthly donations.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 157 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 18 persons, five of whom were prior participants returning to learn a new route, successfully exited out of one-on-one travel training. There was a 28% decrease in the successful customers from May 2015 over May 2016.
3. Under the age of 60, a total of 15 persons successfully exited out of the one-on-one travel training. During May 2016, the total average training hours per individual were 12.75 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of six events were held:
  - Presentation to Portland State University Special Education class
  - Two Presentations at Portland Public School's CTC Transition Nights
  - Attended Terwilliger Plaza and Wellness Fair
  - Attended Town Center Village Wellness Fair
  - Attended UCP Friend's Breakfast
5. Ride Ambassador Program. 129.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Club. The RideWise program supported 13 Rider's Club activities with 74 participants.
7. Referral Sources. There were 44 referrals in May 2016. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and five referrals were the result of our travel options counseling efforts.

8. School Program. 436 students received training during the month of May. There were 628 trips taken as a group, 419 one-on-one trips and 143 teachers and support staff reported a total of 949 hours of training.

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 10,005. SAM continues to see a decrease in ridership with the exception of Elderly & Disabled (E&D) rides. Overall ridership decreased by 11.4% and the SAM-Gresham route ridership decreased by 11.9%. STAR route rides decreased by 10.7%. SAM-Estacada ridership decreased by 12%. The Elderly and Disabled program saw another large increase in ridership of 42.7%.
2. An analysis of ridership trends and the rise in E&D riders lead SAM to apply for and obtain funding for a new deviated route. This route has been funded through the STF discretionary program to provide a circulator route. It is designed as an augment to the STAR dial-a-ride program and will serve as a feeder service into the main fixed route in the commercial corridor. In June, SAM staff and the Transit Advisory Committee (TAC) tested and compared low floor bus options for the route, discussed roll out timelines, route destinations, times, schedules and outreach material.
3. Ridership and bus replacements are top priorities for SAM. SAM has procured a 35' transit bus to replace a 2008 bus that has surpassed its useful life. The transit manager met with bus personnel at the factory for a two-day pre-production meeting. Touring the facility was insightful and lead to a few small changes in final production request. The vehicle is scheduled for production in January of 2017 and SAM is anxious to receive it. SAM continues to explore funding options for three more heavy duty transit vehicles.
4. SAM and MHX applied for a continuation of funds through a Federal Highway Administration program referred to as FLAP (Federal Land Access Program). Funding approval would maintain SAM's current early Saturday morning and all day Sunday service. These runs serve as vital connector links for the Mount Hood Express system to the greater metro region. The additional service has seen a steady growth in ridership since implementation. The FLAP grant is also the primary funding source for Mount Hood Express.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Total Dial-a-Ride numbers continue to grow from the previous month. The shopper shuttle continues to prove successful in the Villebois neighborhood; however, because rides are not by appointment, we are not able to verify which riders are ADA-eligible and coincidentally, our ridership for customers qualifying for ADA paratransit services has declined. This is possibly another indication that fixed route service is needed as it seems the shopper shuttle is meeting many of the needs from the ADA community. While we still offer ADA paratransit service to the area, many choose to take the shuttle as it offers more independence.
2. SMART has started providing a shuttle to the Wilsonville Farmer's Market. Parking is limited at the market's location so the shuttle runs from parking areas in Wilsonville and through neighborhoods to give residents access to the market. This will operate through the summer and will also include access to Wilsonville Rotary Summer Concerts in July and August.

## **CANBY AREA TRANSIT (CAT)**

1. Ridership stayed consistent in May compared to April. The same day rides are increasing each month, which provide trips for those that need a ride to various places. It also fills the gaps in manifests. We are also seeing an increase in the number of general purpose riders who are signing up for the service. No accidents for Paratransit in May.
2. Fixed route ridership when compared to last month (April) stayed constant. Again, we are seeing rides increase from Woodburn to Canby. We had one preventable accident on fixed route, where the driver clipped a mirror.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership for the month of May increased 8% over last year. This increase could be due to the many new apartment units built in the City of Molalla.
2. Plans are finalized for Phase II and III of the Transit Center. The district is waiting for contract signing before going out for bid.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	May 16	May 15	% Change	FY16-TD	FY15-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	92,000	98,000	-6.1%	90,382	94,830	-4.7%
Bus-Frequent Service*	<u>105,500</u>	<u>110,600</u>	-4.6%	<u>104,082</u>	<u>108,360</u>	-3.9%
Subtotal All Bus	197,500	208,600	-5.3%	194,464	203,190	-4.3%
MAX	120,200	115,300	4.2%	123,609	117,200	5.5%
Commuter Rail	<u>1,755</u>	<u>1,860</u>	-5.6%	<u>1,776</u>	<u>1,870</u>	-5.0%
Fixed Route Total	319,455	325,800	-1.9%	319,849	322,260	-0.7%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,804	3,696	2.9%	3,653	3,586	1.9%
<b>System Total</b>	<b>323,259</b>	<b>329,451</b>	<b>-1.9%</b>	<b>323,502</b>	<b>325,846</b>	<b>-0.7%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	528,200	566,100	-6.7%	520,982	548,018	-4.9%
Bus-Frequent Service*	<u>648,000</u>	<u>681,200</u>	-4.9%	<u>641,545</u>	<u>665,427</u>	-3.6%
Subtotal All Bus	1,176,200	1,247,300	-5.7%	1,162,527	1,213,445	-4.2%
MAX	755,600	730,100	3.5%	770,828	729,919	5.6%
Commuter Rail	<u>8,775</u>	<u>9,280</u>	-5.4%	<u>8,882</u>	<u>9,359</u>	-5.1%
Fixed Route Total	1,940,575	1,986,675	-2.3%	1,942,237	1,952,724	-0.5%
Frequent Bus % of Total Bus	55.1%	54.6%	0.5%	55.2%	54.8%	0.3%
<b><u>Paratransit</u></b>						
LIFT & Cabs	21,394	20,817	2.8%	20,562	20,249	1.5%
<b>System Total</b>	<b>1,961,969</b>	<b>2,007,492</b>	<b>-2.3%</b>	<b>1,962,800</b>	<b>1,972,973</b>	<b>-0.5%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.74	\$3.28	14.02%	\$3.56	\$3.33	6.91%
Bus-Frequent Service*	\$2.73	\$2.41	13.28%	\$2.61	\$2.38	9.66%
Subtotal All Bus	\$3.18	\$2.80	13.57%	\$3.03	\$2.80	8.21%
MAX	\$2.51	\$2.23	12.56%	\$2.34	\$2.11	10.90%
Commuter Rail	\$16.11	\$15.55	3.60%	\$15.13	\$13.29	13.84%
Fixed Route Total	\$2.97	\$2.64	12.50%	\$2.81	\$2.59	8.49%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$34.62	\$32.69	5.90%	\$33.11	\$32.39	2.22%
<b>System Total</b>	<b>\$3.32</b>	<b>\$2.95</b>	<b>12.54%</b>	<b>\$3.13</b>	<b>\$2.90</b>	<b>7.93%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	5,065,300	5,279,800	-4.1%	5,028,983	5,198,108	-3.3%
Monthly Cost	\$16,105,630	\$14,786,173	8.9%	\$15,316,733	\$14,660,233	4.5%
Monthly Vehicle Mile	2,047,137	1,955,408	4.7%	2,020,111	1,964,151	2.8%
On-Time Performance	80.6%	81.4%	-0.8%	80.6%	80.7%	-0.1%
Cost per Ride	\$3.18	\$2.80	13.6%	\$3.05	\$2.82	8.2%
Cost per Mile	\$7.87	\$7.56	4.1%	\$7.58	\$7.46	1.6%
Miles per Roadcall	11,765	12,535	-6.1%	11,467	10,164	12.8%
<b>Light Rail</b>						
Monthly Rides	3,281,600	3,186,800	3.0%	3,309,013	3,162,462	4.6%
Monthly Cost	\$8,224,808	\$6,994,951	17.6%	\$7,763,646	\$6,643,293	16.9%
Monthly Vehicle Mile	369,974	341,918	8.2%	372,385	337,426	10.4%
On-Time Performance	85.8%	82.1%	3.7%	80.0%	81.3%	-1.3%
Cost per Ride	\$2.51	\$2.19	14.6%	\$2.35	\$2.10	11.9%
Cost per Mile	\$22.23	\$20.46	8.7%	\$20.85	\$19.69	5.9%
Miles per Roadcall	1,104	1,336	-17.4%	1,174	1,449	-19.0%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	91,682	86,731	5.7%	88,543	86,598	2.2%
Monthly Cost	\$3,174,164	\$2,835,294	12.0%	\$2,934,657	\$2,813,290	4.3%
Monthly Vehicle Mile	765,192	715,149	7.0%	737,983	714,825	3.2%
On-Time Performance	91.4%	93.3%	-1.9%	92.1%	92.7%	-0.6%
Cost per Ride	\$34.62	\$32.69	5.9%	\$33.14	\$32.49	2.0%
Cost per Mile	\$4.15	\$3.96	4.8%	\$3.98	\$3.94	1.0%
Miles per Roadcall	9,686	7,608	27.3%	6,844	6,824	0.3%

### MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

## 12-Month Averages

RIDE CONNECTION*	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
Monthly Rides	37,947	37,251	1.9%	38,619	35,609	8.5%
Monthly Cost	\$608,351	\$603,873	0.7%	\$636,063	\$566,055	12.4%
Monthly Vehicle Mile	174,696	170,006	2.8%	178,306	162,400	9.8%
New Riders This Month	859	777	10.6%	1,417.0	1,286.7	10.1%
Cost per Ride	\$16.03	\$16.21	-1.1%	\$16.47	\$15.90	3.6%
Cost per Mile	\$3.48	\$3.55	-2.0%	\$3.57	\$3.49	2.3%
Miles per Ride	4.6	4.6	0.0%	4.6	4.6	0.0%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, July 05, 2016

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

## 12-Month Averages

Programs	May 2016	May 2015	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	812	777	4.5%	667		
Monthly Cost	\$6,000	\$7,506	-20.1%	\$7,512		
Monthly Vehicle Mile	4,278	3,966	7.9%	3,794		
New Riders This Month	20	18	11.1%	30.8		
Cost per Ride	\$7.39	\$9.66	-23.5%	\$11.27		
Cost per Mile	\$1.40	\$1.89	-25.9%	\$1.98		
Miles per Ride	5.3	5.1	3.9%	5.7		
<b>King City Shuttle</b>						
Monthly Rides	338	287	17.8%	312		
Monthly Cost	\$4,192	\$3,974	5.5%	\$4,980		
Monthly Vehicle Mile	1,363	1,277	6.7%	1,253		
New Riders This Month	7	10	-30.0%	9.9		
Cost per Ride	\$12.40	\$13.85	-10.5%	\$15.98		
Cost per Mile	\$3.08	\$3.11	-1.0%	\$3.97		
Miles per Ride	4.0	4.4	-9.1%	4.0		
<b>N/NE Shuttle</b>						
Monthly Rides	0	110	-100.0%	114		
Monthly Cost	\$0	\$3,339	-100.0%	\$2,948		
Monthly Vehicle Mile	0	1,250	-100.0%	1,180		
New Riders This Month	0	4	-100.0%	17.2		
Cost per Ride	N/A	\$30.35	N/A	\$25.79		
Cost per Mile	N/A	\$2.67	N/A	\$2.50		
Miles per Ride	N/A	11.4	N/A	10.3		
<b>STF Service</b>						
Monthly Rides	404	415	-2.7%	527		
Monthly Cost	\$6,167	\$9,385	-34.3%	\$9,539		
Monthly Vehicle Mile	2,559	3,225	-20.7%	3,481		
New Riders This Month	16	30	-46.7%	44.8		
Cost per Ride	\$15.26	\$22.61	-32.5%	\$18.09		
Cost per Mile	\$2.41	\$2.91	-17.2%	\$2.74		
Miles per Ride	6.3	7.8	-19.2%	6.6		
<b>TriMet ADS</b>						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$0	\$1	-100.0%	\$10		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0.0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		
<b>TriMet Service</b>						
Monthly Rides	275	687	-60.0%	437		
Monthly Cost	\$3,514	\$5,634	-37.6%	\$6,273		
Monthly Vehicle Mile	1,117	3,069	-63.6%	2,724		
New Riders This Month	8	29	-72.4%	37.3		
Cost per Ride	\$12.78	\$8.20	55.9%	\$14.37		
Cost per Mile	\$3.15	\$1.84	71.2%	\$2.30		
Miles per Ride	4.1	4.5	-8.9%	6.2		

**CAB SERVICES - PROVIDER**
**12-Month Averages**

Programs	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Dialysis (NEW)</b>						
Monthly Rides	460					
Monthly Cost	\$12,452					
Monthly Vehicle Mile	2,761					
New Riders This Month	2					
Cost per Ride	\$27.07					
Cost per Mile	\$4.51					
Miles per Ride	6.0					
<b>General Public</b>						
Monthly Rides	1,045	700	49.3%	885	802	10.3%
Monthly Cost	\$27,263	\$16,902	61.3%	\$22,907	\$16,967	35.0%
Monthly Vehicle Mile	9,080	5,892	54.1%	8,019	6,706	19.6%
New Riders This Month	12	10	20.0%	19	11	72.7%
Cost per Ride	\$26.09	\$24.15	8.0%	\$25.89	\$21.15	22.4%
Cost per Mile	\$3.00	\$2.87	4.5%	\$2.86	\$2.53	13.0%
Miles per Ride	8.7	8.4	3.6%	9.1	8.4	8.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	194	342	-43.3%	362	245	47.8%
Monthly Cost	\$4,400	\$3,696	19.0%	\$5,212	\$3,589	45.2%
Monthly Vehicle Mile	1,104	3,579	-69.2%	2,243	1,481	51.5%
New Riders This Month	7	6	16.7%	23	12	91.7%
Cost per Ride	\$22.68	\$10.81	109.8%	\$14.40	\$14.62	-1.5%
Cost per Mile	\$3.99	\$1.03	287.4%	\$2.32	\$2.42	-4.1%
Miles per Ride	5.7	10.5	-45.7%	6.2	6.0	3.3%
<b>STF Service</b>						
Monthly Rides	1,554	1,246	24.7%	1,361	1,200	13.4%
Monthly Cost	\$30,621	\$21,883	39.9%	\$25,401	\$20,765	22.3%
Monthly Vehicle Mile	7,783	6,301	23.5%	7,011	6,198	13.1%
New Riders This Month	263	100	163.0%	228	174	31.0%
Cost per Ride	\$19.70	\$17.56	12.2%	\$18.67	\$17.31	7.9%
Cost per Mile	\$3.93	\$3.47	13.3%	\$3.62	\$3.35	8.1%
Miles per Ride	5.0	5.1	-2.0%	5.2	5.2	0.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,414	5,932	-76.2%	4,736	2,696	75.7%
Monthly Cost	\$32,935	\$123,497	-73.3%	\$98,263	\$55,491	77.1%
Monthly Vehicle Mile	8,352	29,505	-71.7%	24,125	13,697	76.1%
New Riders This Month	31	206	-85.0%	264	138	91.3%
Cost per Ride	\$23.29	\$20.82	11.9%	\$20.75	\$20.58	0.8%
Cost per Mile	\$3.94	\$4.19	-6.0%	\$4.07	\$4.05	0.5%
Miles per Ride	5.9	5.0	18.0%	5.1	5.1	0.0%
<b>Wa Co DAVS</b>						
Monthly Rides	178	66	169.7%	116	43	169.8%
Monthly Cost	\$4,641	\$1,602	189.7%	\$3,095	\$1,036	198.7%
Monthly Vehicle Mile	1,217	514	136.8%	945	377	150.7%
New Riders This Month	9	8	12.5%	13	5	160.0%
Cost per Ride	\$26.07	\$24.27	7.4%	\$26.76	\$24.15	10.8%
Cost per Mile	\$3.81	\$3.12	22.1%	\$3.27	\$2.75	18.9%
Miles per Ride	6.8	7.8	-12.8%	8.2	8.8	-6.8%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	206	230	-10.4%	267	330	-19.1%
Monthly Cost	\$1,648	\$1,840	-10.4%	\$2,132	\$2,741	-22.2%
Monthly Vehicle Mile	1,011	1,250	-19.1%	1,200	1,388	-13.5%
New Riders This Month	0	3	-100.0%	7.1	29.6	-76.0%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.31	-3.7%
Cost per Mile	\$1.63	\$1.47	10.9%	\$1.78	\$1.97	-9.6%
Miles per Ride	4.9	5.4	-9.3%	4.5	4.2	7.1%
<b>Estacada Senior Center</b>						
Monthly Rides	212	189	12.2%	242	275	-12.0%
Monthly Cost	\$1,681	\$1,462	15.0%	\$1,901	\$2,122	-10.4%
Monthly Vehicle Mile	632	818	-22.7%	736	831	-11.4%
New Riders This Month	0	0	N/A	6.0	1.8	233.3%
Cost per Ride	\$7.93	\$7.74	2.5%	\$7.86	\$7.72	1.8%
Cost per Mile	\$2.66	\$1.79	48.6%	\$2.58	\$2.55	1.2%
Miles per Ride	3.0	4.3	-30.2%	3.0	3.0	0.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	243	197	23.4%	222	207	7.2%
Monthly Cost	\$1,914	\$1,478	29.5%	\$1,741	\$1,687	3.2%
Monthly Vehicle Mile	753	625	20.5%	882	504	75.0%
New Riders This Month	5	5	0.0%	8.5	7.4	14.9%
Cost per Ride	\$7.87	\$7.50	4.9%	\$7.84	\$8.17	-4.0%
Cost per Mile	\$2.54	\$2.36	7.6%	\$1.97	\$3.35	-41.2%
Miles per Ride	3.1	3.2	-3.1%	4.0	2.4	66.7%
<b>Hoodland Senior Center</b>						
Monthly Rides	194	168	15.5%	153	187	-18.2%
Monthly Cost	\$3,005	\$2,501	20.1%	\$3,020	\$3,680	-17.9%
Monthly Vehicle Mile	1,441	1,132	27.3%	1,342	1,425	-5.8%
New Riders This Month	0	7	-100.0%	3.3	11.8	-72.0%
Cost per Ride	\$15.49	\$14.89	4.0%	\$19.79	\$19.63	0.8%
Cost per Mile	\$2.09	\$2.21	-5.4%	\$2.25	\$2.58	-12.8%
Miles per Ride	7.4	6.7	10.4%	8.8	7.6	15.8%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	206	306	-32.7%	273	306	-10.8%
Monthly Cost	\$1,545	\$2,295	-32.7%	\$2,048	\$2,295	-10.8%
Monthly Vehicle Mile	662	732	-9.6%	773	908	-14.9%
New Riders This Month	0	11	-100.0%	5.7	4.8	18.8%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.33	\$3.14	-25.8%	\$2.65	\$2.53	4.7%
Mile per Ride	3.2	2.4	33.3%	2.8	3.0	-6.7%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

Programs	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	808	900	-10.2%	816	852	-4.2%
Monthly Cost	\$7,642	\$8,318	-8.1%	\$7,849	\$8,502	-7.7%
Monthly Vehicle Mile	2,047	2,249	-9.0%	2,064	2,136	-3.4%
New Riders This Month	10	4	150.0%	20.0	10.8	85.2%
Cost per Ride	\$9.46	\$9.24	2.4%	\$9.62	\$9.98	-3.6%
Cost per Mile	\$3.73	\$3.70	0.8%	\$3.80	\$3.98	-4.5%
Miles per Ride	2.5	2.5	0.0%	2.5	2.5	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	426	411	3.6%	406	572	-29.0%
Monthly Cost	\$7,464	\$4,735	57.7%	\$4,811	\$6,805	-29.3%
Monthly Vehicle Mile	1,004	579	73.4%	958	1,019	-6.0%
New Riders This Month	2	2	0.0%	7.2	10.2	-29.4%
Cost per Ride	\$17.52	\$11.52	52.1%	\$11.86	\$11.89	-0.3%
Cost per Mile	\$7.43	\$8.18	-9.2%	\$5.02	\$6.68	-24.9%
Miles per Ride	2.4	1.4	71.4%	2.4	1.8	33.3%
<b>Pioneer Senior Center</b>						
Monthly Rides	702	572	22.7%	654	641	2.0%
Monthly Cost	\$5,928	\$4,618	28.4%	\$5,403	\$5,347	1.0%
Monthly Vehicle Mile	2,214	1,873	18.2%	2,205	2,054	7.4%
New Riders This Month	14	17	-17.6%	23.4	16.1	45.3%
Cost per Ride	\$8.44	\$8.07	4.6%	\$8.27	\$8.34	-0.8%
Cost per Mile	\$2.68	\$2.47	8.5%	\$2.45	\$2.60	-5.8%
Miles per Ride	3.2	3.3	-3.0%	3.4	3.2	6.3%
<b>Sandy Senior Center</b>						
Monthly Rides	310	191	62.3%	242	286	-15.4%
Monthly Cost	\$3,126	\$2,806	11.4%	\$2,894	\$3,286	-11.9%
Monthly Vehicle Mile	1,382	1,276	8.3%	1,147	1,486	-22.8%
New Riders This Month	8	6	33.3%	13.3	13.2	0.8%
Cost per Ride	\$10.08	\$14.69	-31.4%	\$11.94	\$11.48	4.0%
Cost per Mile	\$2.26	\$2.20	2.7%	\$2.52	\$2.21	14.0%
Miles per Ride	4.5	6.7	-32.8%	4.7	5.2	-9.6%
<b>Transportation Reaching People</b>						
Monthly Rides	2,221	2,107	5.4%	2,147	2,234	-3.9%
Monthly Cost	\$27,835	\$27,685	0.5%	\$26,557	\$27,355	-2.9%
Monthly Vehicle Mile	22,188	21,103	5.1%	20,770	23,932	-13.2%
New Riders This Month	34	13	161.5%	62.1	46.6	33.3%
Cost per Ride	\$12.53	\$13.14	-4.6%	\$12.37	\$12.24	1.1%
Cost per Mile	\$1.25	\$1.31	-4.6%	\$1.28	\$1.14	12.3%
Miles per Ride	10.0	10.0	0.0%	9.7	10.7	-9.3%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	165	200	-17.5%	173	200	-13.5%
Monthly Cost	\$2,552	\$3,108	-17.9%	\$2,825	\$3,123	-9.5%
Monthly Vehicle Mile	1,204	1,349	-10.7%	1,282	1,439	-10.9%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$15.47	\$15.54	-0.5%	\$16.29	\$15.59	4.5%
Cost per Mile	\$2.12	\$2.30	-7.8%	\$2.20	\$2.17	1.4%
Miles per Ride	7.3	6.7	9.0%	7.4	7.2	2.8%

**(1) This program replaced the discontinued JARC, effective July 2014.**

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	May 2016	May 2015	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	31	22	40.9%	25	28	-10.7%
Monthly Cost	\$86	\$130	-33.8%	\$133	\$143	-7.0%
Monthly Vehicle Mile	112	56	100.0%	74	67	10.4%
New Riders This Month	1	0	N/A	0.8	0.4	100.0%
Cost per Ride	\$2.77	\$5.91	-53.1%	\$5.41	\$5.22	3.6%
Cost per Mile	\$0.77	\$2.32	-66.8%	\$1.78	\$2.16	-17.6%
Miles per Ride	3.6	2.5	44.0%	3.0	2.4	25.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	44	50	-12.0%	51	106	-51.9%
Monthly Cost	\$273	\$255	7.1%	\$251	\$391	-35.8%
Monthly Vehicle Mile	65	112	-42.0%	115	199	-42.2%
New Riders This Month	4	1	300.0%	2.6	3.1	-16.1%
Cost per Ride	\$6.20	\$5.10	21.6%	\$4.95	\$3.67	34.9%
Cost per Mile	\$4.20	\$2.28	84.2%	\$2.19	\$1.97	11.2%
Miles per Ride	1.5	2.2	-31.8%	2.3	1.9	21.1%
<b>STF Discretionary</b>						
Monthly Rides	635	530	19.8%	612	723	-15.4%
Monthly Cost	\$12,493	\$10,262	21.7%	\$10,491	\$11,272	-6.9%
Monthly Vehicle Mile	2,557	1,312	94.9%	2,075	2,324	-10.7%
New Riders This Month	49	13	276.9%	42.3	33.3	27.0%
Cost per Ride	\$19.67	\$19.36	1.6%	\$17.15	\$15.59	10.0%
Cost per Mile	\$4.89	\$7.82	-37.5%	\$5.06	\$4.85	4.3%
Miles per Ride	4.0	2.5	60.0%	3.4	3.2	6.3%
<b>STF Service</b>						
Monthly Rides	585	360	62.5%	522	504	3.6%
Monthly Cost	\$10,287	\$7,204	42.8%	\$8,720	\$8,156	6.9%
Monthly Vehicle Mile	1,740	998	74.3%	1,510	1,581	-4.5%
New Riders This Month	20	10	100.0%	24.2	26.1	-7.3%
Cost per Ride	\$17.58	\$20.01	-12.1%	\$16.70	\$16.17	3.3%
Cost per Mile	\$5.91	\$7.22	-18.1%	\$5.77	\$5.16	11.8%
Miles per Ride	3.0	2.8	7.1%	2.9	3.1	-6.5%
<b>TriMet Service</b>						
Monthly Rides	1,925	1,270	51.6%	1,462	747	95.7%
Monthly Cost	\$6,027	\$4,592	31.3%	\$6,007	\$3,246	85.1%
Monthly Vehicle Mile	6,533	3,675	77.8%	4,954	2,693	84.0%
New Riders This Month	42	17	147.1%	33.8	22.8	48.2%
Cost per Ride	\$3.13	\$3.62	-13.5%	\$4.11	\$4.34	-5.3%
Cost per Mile	\$0.92	\$1.25	-26.4%	\$1.21	\$1.21	0.0%
Miles per Ride	3.4	2.9	17.2%	3.4	3.6	-5.6%
<b>Veterans Volunteers</b>						
Monthly Rides	155	216	-28.2%	181	179	1.1%
Monthly Cost	\$1,936	\$969	99.8%	\$1,285	\$1,044	23.1%
Monthly Vehicle Mile	1,918	2,109	-9.1%	2,175	1,855	17.3%
New Riders This Month	20	8	150.0%	17.4	16.3	6.7%
Cost per Ride	\$12.49	\$4.49	178.2%	\$7.09	\$5.83	21.6%
Cost per Mile	\$1.01	\$0.46	119.6%	\$0.59	\$0.56	5.4%
Miles per Ride	12.4	9.8	26.5%	12.0	10.4	15.4%

**INDIVIDUAL PROVIDER - PROGRAM**
**12-Month Averages**

Provider - Program	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$3,729	\$3,227	15.6%	\$2,918	\$3,362	-13.2%
<b>David's Harp - STF Service</b>						
Monthly Rides	190	144	31.9%	182	219	-16.9%
Monthly Cost	\$1,127	\$2,403	-53.1%	\$1,448	\$2,813	-48.5%
Monthly Vehicle Mile	173	149	16.1%	223	273	-18.3%
New Riders This Month	0	3	-100.0%	3.8	5.8	-34.5%
Cost per Ride	\$5.93	\$16.69	-64.5%	\$7.97	\$12.84	-37.9%
Cost per Mile	\$6.51	\$16.13	-59.6%	\$6.49	\$10.29	-36.9%
Miles per Ride	0.9	1.0	-10.0%	1.2	1.2	0.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	196	127	54.3%	177	162	9.3%
Monthly Cost	\$12,148	\$10,032	21.1%	\$11,893	\$9,398	26.5%
Monthly Vehicle Mile	783	696	12.5%	990	974	1.6%
New Riders This Month	6	6	0.0%	9.8	13.3	-26.3%
Cost per Ride	\$61.98	\$78.99	-21.5%	\$67.13	\$58.13	15.5%
Cost per Mile	\$15.51	\$14.41	7.6%	\$12.01	\$9.65	24.5%
Miles per Ride	4.0	5.5	-27.3%	5.6	6.0	-6.7%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	349	362	-3.6%	310	330	-6.1%
Monthly Cost	\$3,831	\$3,477	10.2%	\$3,144	\$3,143	0.0%
Monthly Vehicle Mile	1,213	1,054	15.1%	1,077	1,257	-14.3%
New Riders This Month	35	49	-28.6%	60.1	63.6	-5.5%
Cost per Ride	\$10.98	\$9.60	14.4%	\$10.13	\$9.54	6.2%
Cost per Mile	\$3.16	\$3.30	-4.2%	\$2.92	\$2.50	16.8%
Miles per Ride	3.5	2.9	20.7%	3.5	3.8	-7.9%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	419	202	107.4%	315	279	12.9%
Monthly Cost	\$2,280	\$797	186.1%	\$1,943	\$1,930	0.7%
Monthly Vehicle Mile	2,830	1,662	70.3%	1,898	1,875	1.2%
New Riders This Month	3	0	N/A	0.8	2.1	-61.9%
Cost per Ride	\$5.44	\$3.95	37.7%	\$6.17	\$6.91	-10.7%
Cost per Mile	\$0.81	\$0.48	68.8%	\$1.02	\$1.03	-1.0%
Miles per Ride	6.8	8.2	-17.1%	6.0	6.7	-10.4%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	513	444	15.5%	469	507	-7.5%
Monthly Cost	\$3,832	\$4,280	-10.5%	\$4,259	\$4,195	1.5%
Monthly Vehicle Mile	941	1,061	-11.3%	779	792	-1.6%
New Riders This Month	0	3	-100.0%	3.5	5.1	-31.4%
Cost per Ride	\$7.47	\$9.64	-22.5%	\$9.08	\$8.28	9.7%
Cost per Mile	\$4.07	\$4.03	1.0%	\$5.47	\$5.30	3.2%
Miles per Ride	1.8	2.4	-25.0%	1.7	1.6	6.3%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	43	34	26.5%	39	41	-4.9%
Monthly Cost	\$124	\$318	-61.0%	\$362	\$451	-19.7%
Monthly Vehicle Mile	123	106	16.0%	83	116	-28.4%
New Riders This Month	0	0	N/A	1.4	1.1	27.3%
Cost per Ride	\$2.88	\$9.35	-69.2%	\$9.18	\$10.93	-16.0%
Cost per Mile	\$1.01	\$3.00	-66.3%	\$4.36	\$3.89	12.1%
Miles per Ride	2.9	3.1	-6.5%	2.1	2.8	-25.0%
<b>Gateway Shuttle</b>						
Monthly Rides	188	172	9.3%	197	140	40.7%
Monthly Cost	\$903	\$643	40.4%	\$883	\$773	14.2%
Monthly Vehicle Mile	287	232	23.7%	270	232	16.4%
New Riders This Month	0	0	N/A	4.3	4.1	4.9%
Cost per Ride	\$4.80	\$3.74	28.3%	\$4.49	\$5.52	-18.7%
Cost per Mile	\$3.15	\$2.77	13.7%	\$3.27	\$3.33	-1.8%
Miles per Ride	1.5	1.3	15.4%	1.4	1.7	-17.6%
<b>Mid Multnomah County</b>						
Monthly Rides	569	767	-25.8%	802	811	-1.1%
Monthly Cost	\$7,013	\$13,557	-48.3%	\$13,898	\$13,239	5.0%
Monthly Vehicle Mile	1,451	4,087	-64.5%	3,660	4,248	-13.8%
New Riders This Month	5	19	-73.7%	37.3	36.8	1.4%
Cost per Ride	\$12.33	\$17.68	-30.3%	\$17.33	\$16.32	6.2%
Cost per Mile	\$4.83	\$3.32	45.5%	\$3.80	\$3.12	21.8%
Miles per Ride	2.6	5.3	-50.9%	4.6	5.2	-11.5%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	18	18	0.0%	14	26	-46.2%
Monthly Cost	\$60	\$70	-14.3%	\$34	\$83	-59.0%
Monthly Vehicle Mile	38	51	-25.5%	23	46	-50.0%
New Riders This Month	0	1	-100.0%	0.4	0.5	-20.0%
Cost per Ride	\$3.33	\$3.89	-14.4%	\$2.40	\$3.22	-25.5%
Cost per Mile	\$1.58	\$1.37	15.3%	\$1.45	\$1.78	-18.5%
Miles per Ride	2.1	2.8	-25.0%	1.7	1.8	-5.6%
<b>N/NE Shuttle</b>						
Monthly Ride	392	440	-10.9%	415	599	-30.7%
Monthly Cost	\$15,957	\$9,573	66.7%	\$9,490	\$9,416	0.8%
Monthly Vehicle Mile	1,380	926	49.0%	980	1,022	-4.1%
New Riders This Month	20	5	300.0%	16.2	12.4	30.6%
Cost per Ride	\$40.71	\$21.76	87.1%	\$22.86	\$15.72	45.4%
Cost per Mile	\$11.56	\$10.34	11.8%	\$9.69	\$9.21	5.2%
Miles per Ride	3.5	2.1	66.7%	2.4	1.7	41.2%
<b>STF Service</b>						
Monthly Ride	553	374	47.9%	398	407	-2.2%
Monthly Cost	\$9,988	\$14,937	-33.1%	\$12,857	\$14,099	-8.8%
Monthly Vehicle Mile	3,151	1,859	69.5%	1,967	1,614	21.9%
New Riders This Month	38	20	90.0%	34.5	30.4	13.5%
Cost per Ride	\$18.06	\$39.94	-54.8%	\$32.28	\$34.61	-6.7%
Cost per Mile	\$3.17	\$8.03	-60.5%	\$6.54	\$8.74	-25.2%
Miles per Ride	5.7	5.0	14.0%	4.9	4.0	22.5%
<b>TriMet Service</b>						
Monthly Ride	888	411	116.1%	469	422	11.1%
Monthly Cost	\$6,415	\$4,061	58.0%	\$4,161	\$3,808	9.3%
Monthly Vehicle Mile	5,641	1,977	185.3%	2,289	1,924	19.0%
New Riders This Month	35	14	150.0%	26.0	21.8	19.3%
Cost per Ride	\$7.22	\$9.88	-26.9%	\$8.88	\$9.03	-1.7%
Cost per Mile	\$1.14	\$2.05	-44.4%	\$1.82	\$1.98	-8.1%
Miles per Ride	6.4	4.8	33.3%	4.9	4.6	6.5%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	561	530	5.8%	520	557	-6.6%
Monthly Cost	\$6,490	\$7,378	-12.0%	\$7,667	\$7,261	5.6%
Monthly Vehicle Mile	1,415	1,105	28.1%	1,584	1,171	35.3%
New Riders This Month	16	12	33.3%	30.8	28.2	9.2%
Cost per Ride	\$11.57	\$13.92	-16.9%	\$14.74	\$13.04	13.0%
Cost per Mile	\$4.59	\$6.68	-31.3%	\$4.84	\$6.20	-21.9%
Miles per Ride	2.5	2.1	19.0%	3.0	2.1	42.9%
<b>SW Shuttle Service</b>						
Monthly Rides	89	74	20.3%	102	138	-26.1%
Monthly Cost	\$1,405	\$686	104.8%	\$2,183	\$2,138	2.1%
Monthly Vehicle Mile	196	125	56.8%	187	259	-27.8%
New Riders This Month	0	0	N/A	2.5	4.3	-41.9%
Cost per Rider	\$15.79	\$9.27	70.3%	\$21.41	\$15.45	38.6%
Cost per Mile	\$7.17	\$5.49	30.6%	\$11.68	\$8.27	41.2%
Miles per Ride	2.2	1.7	29.4%	1.8	1.9	-5.3%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	172	157	9.6%	185	171	8.2%
Monthly Cost	\$502	\$610	-17.7%	\$759	\$791	-4.0%
Monthly Vehicle Mile	100	100	0.0%	118	115	2.6%
New Riders This Month	1	1	0.0%	1.1	1.3	-15.4%
Cost per Ride	\$2.92	\$3.89	-24.9%	\$4.10	\$4.62	-11.3%
Cost per Mile	\$5.02	\$6.10	-17.7%	\$6.46	\$6.85	-5.7%
Miles per Ride	0.6	0.6	0.0%	0.6	0.7	-14.3%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2016</b>	<b>May 2015</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	78	50	56.0%	50	48	4.2%
Monthly Cost	\$688	\$394	74.6%	\$286	\$648	-55.9%
Monthly Vehicle Mile	36	39	-7.7%	53	38	39.5%
New Riders This Month	0	0	N/A	0.3	0.1	200.0%
Cost per Ride	\$8.82	\$7.88	11.9%	\$5.69	\$13.59	-58.1%
Cost per Mile	\$19.11	\$10.10	89.2%	\$5.39	\$17.12	-68.5%
Miles per Ride	0.5	0.8	-37.5%	1.1	0.8	37.5%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	8	7	14.3%	10	14.9	-33.3%
Monthly Cost	\$40	\$35	14.3%	\$48	\$74	-35.1%
Monthly Vehicle Mile	54	46	17.4%	73	106	-31.1%
New Riders This Month	2	0	N/A	1.8	1.8	0.0%
Cost per Ride	\$5.00	\$5.00	0.0%	\$5.00	\$4.94	1.2%
Cost per Mile	\$0.74	\$0.76	-2.6%	\$0.66	\$0.70	-5.7%
Miles per Ride	6.8	6.6	3.0%	7.6	7.1	7.0%
<b>STF Discretionary</b>						
Monthly Rides	732	597	22.6%	695	606	14.7%
Monthly Cost	\$5,263	\$10,003	-47.4%	\$12,252	\$14,655	-16.4%
Monthly Vehicle Mile	3,230	1,943	66.2%	2,643	2,423	9.1%
New Riders This Month	17	15	13.3%	35.2	40.9	-13.9%
Cost per Ride	\$7.19	\$16.76	-57.1%	\$17.64	\$24.19	-27.1%
Cost per Mile	\$1.63	\$5.15	-68.3%	\$4.64	\$6.05	-23.3%
Miles per Ride	4.4	3.3	33.3%	3.8	4.0	-5.0%
<b>STF Service</b>						
Monthly Rides	508	432	17.6%	475	436	8.9%
Monthly Cost	\$18,566	\$4,797	287.0%	\$10,235	\$7,844	30.5%
Monthly Vehicle Mile	2,274	1,702	33.6%	2,002	1,929	3.8%
New Riders This Month	14	20	-30.0%	33.0	37.1	-11.1%
Cost per Ride	\$36.55	\$11.10	229.3%	\$21.54	\$17.99	19.7%
Cost per Mile	\$8.16	\$2.82	189.4%	\$5.11	\$4.07	25.6%
Miles per Ride	4.5	3.9	15.4%	4.2	4.4	-4.5%
<b>Dialysis (NEW)</b>						
Monthly Rides	2					
Monthly Cost	\$20					
Monthly Vehicle Mile	15					
New Riders This Month	0					
Cost per Ride	\$10.00					
Cost per Mile	\$1.33					
Miles per Ride	7.5					
<b>Title XIX Non Medical (NEW)</b>						
Monthly Rides	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2016</b>	<b>May 2015</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	8	0	N/A	10		
Monthly Cost	\$64	\$0	N/A	\$84		
Monthly Vehicle Mile	129	0	N/A	91		
New Riders This Month	1	0	N/A	3		
Cost per Ride	\$8.00	N/A	N/A	\$8.69		
Cost per Mile	\$0.50	N/A	N/A	\$0.92		
Miles per Ride	16.1	N/A	N/A	9.4		
<b>STF Service</b>						
Monthly Ride	209	72	190.3%	110		
Monthly Cost	\$1,027	\$400	156.8%	\$1,210		
Monthly Vehicle Mile	1,802	292	517.1%	829		
New Riders This Month	46	18	155.6%	31		
Cost per Ride	\$4.91	\$5.56	-11.7%	\$10.99		
Cost per Mile	\$0.57	\$1.37	-58.4%	\$1.46		
Miles per Ride	8.6	4.1	109.8%	7.5		
<b>Title XIX Non Medical</b>						
Monthly Ride	69	32	115.6%	90		
Monthly Cost	\$905	\$763	18.6%	\$579		
Monthly Vehicle Mile	703	375	87.5%	977		
New Riders This Month	7	3	133.3%	21		
Cost per Ride	\$13.12	\$23.84	-45.0%	\$6.42		
Cost per Mile	\$1.29	\$2.03	-36.5%	\$0.59		
Miles per Ride	10.2	11.7	-12.8%	10.8		
<b>Dialysis</b>						
Monthly Ride	47	39	20.5%	89		
Monthly Cost	\$1,333	\$449	196.9%	\$1,719		
Monthly Vehicle Mile	705	425	65.9%	948		
New Riders This Month	0	5	-100.0%	3		
Cost per Ride	\$28.36	\$11.51	146.4%	\$19.35		
Cost per Mile	\$1.89	\$1.06	78.3%	\$1.81		
Miles per Ride	15.0	10.9	37.6%	10.7		



**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2016</b>	<b>May 2015</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	4	11	-63.6%	5	24	-79.2%
Monthly Cost	\$471	\$692	-31.9%	\$783	\$939	-16.6%
Monthly Vehicle Mile	21	70	-70.0%	32	148	-78.4%
New Riders This Month	0	0	N/A	1	4	-75.0%
Cost per Ride	\$117.75	\$62.91	87.2%	\$144.59	\$39.25	268.4%
Cost per Mile	\$22.43	\$9.89	126.8%	\$24.73	\$6.33	290.7%
Miles per Ride	5.3	6.4	-17.2%	5.8	6.2	-6.5%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$7	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	547	434	26.0%	444	414	7.2%
Monthly Cost	\$4,615	\$5,869	-21.4%	\$5,715	\$5,968	-4.2%
Monthly Vehicle Mile	1,635	1,525	7.2%	1,431	1,844	-22.4%
New Riders This Month	1	2	-50.0%	10	11	-9.1%
Cost per Ride	\$8.44	\$13.52	-37.6%	\$12.87	\$14.43	-10.8%
Cost per Mile	\$2.82	\$3.85	-26.8%	\$3.99	\$3.24	23.1%
Miles per Ride	3.0	3.5	-14.3%	3.2	4.5	-28.9%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	3	-100.0%	1	2	-50.0%
Monthly Cost	\$32	\$58	-44.8%	\$96	\$149	-35.6%
Monthly Vehicle Mile	0	12	-100.0%	6	12	-50.0%
New Riders This Month	0	0	N/A	1	1	0.0%
Cost per Ride	N/A	\$19.33	N/A	\$143.55	\$68.88	108.4%
Cost per Mile	N/A	\$4.83	N/A	\$15.11	\$12.27	23.1%
Miles per Ride	N/A	4.0	N/A	9.5	5.6	69.6%
<b>Veterans Volunteers</b>						
Monthly Rides	207	279	-25.8%	231		
Monthly Cost	\$1,682	\$2,505	-32.9%	\$1,893		
Monthly Vehicle Mile	3,244	4,767	-31.9%	3,358		
New Riders This Month	3	7	-57.1%	10		
Cost per Ride	\$8.13	\$8.98	-9.5%	\$0.56		
Cost per Mile	\$0.52	\$0.53	-1.3%	\$8.21		
Miles per Ride	15.7	17.1	-8.3%	14.6		
<b>Wa Co DAVS</b>						
Monthly Rides	0	21	-100.0%	0		
Monthly Cost	\$49	\$11	345.5%	\$50		
Monthly Vehicle Mile	0	54	-100.0%	0		
New Riders This Month	0	1	-100.0%	0		
Cost per Ride	N/A	\$0.52	N/A	N/A		
Cost per Mile	N/A	\$0.20	N/A	N/A		
Miles per Ride	N/A	2.6	N/A	N/A		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	790	668	18.3%	715	617	15.9%
Monthly Cost	\$8,744	\$3,386	158.2%	\$6,629	\$4,784	38.6%
Monthly Vehicle Mile	3,277	3,005	9.1%	3,021	3,153	-4.2%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$11.07	\$5.07	118.3%	\$9.27	\$7.76	19.5%
Cost per Mile	\$2.67	\$1.13	136.3%	\$2.19	\$1.52	44.1%
Miles per Ride	4.1	4.5	-8.9%	4.2	5.1	-17.6%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	242	69	250.7%	144	133	8.3%
Monthly Cost	\$2,944	\$791	272.2%	\$1,051	\$791	32.9%
Monthly Vehicle Mile	1,541	344	348.0%	961	966	-0.5%
New Riders This Month	24	8	200.0%	12.6	10.3	22.3%
Cost per Ride	\$12.17	\$11.46	6.2%	\$7.31	\$5.96	22.7%
Cost per Mile	\$1.91	\$2.30	-17.0%	\$1.09	\$0.82	32.9%
Miles per Ride	6.4	5.0	28.0%	6.7	7.3	-8.2%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,264	992	27.4%	1,074	795	35.1%
Monthly Cost	\$4,337	\$3,322	30.6%	\$4,118	\$3,703	11.2%
Monthly Vehicle Mile	2,567	2,081	23.4%	2,261	2,602	-13.1%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$3.43	\$3.35	2.4%	\$3.84	\$4.66	-17.6%
Cost per Mile	\$1.69	\$1.60	5.6%	\$1.82	\$1.42	28.2%
Miles per Ride	2.0	2.1	-4.8%	2.1	3.3	-36.4%
<b>Maryville Nursing Home</b>						
Monthly Rides	70	20	250.0%	39	53	-26.4%
Monthly Cost	\$931	\$194	379.9%	\$558	\$471	18.5%
Monthly Vehicle Mile	156	4	3800.0%	68	100	-32.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$13.30	\$9.70	37.1%	\$14.47	\$8.88	63.0%
Cost per Mile	\$5.97	\$48.50	-87.7%	\$8.18	\$4.71	73.7%
Miles per Ride	2.2	0.2	1000.0%	1.8	1.9	-5.3%
<b>Mary's Woods</b>						
Monthly Rides	1,521	1,186	28.2%	1,104	954	15.7%
Monthly Cost	\$5,802	\$8,166	-28.9%	\$6,331	\$8,248	-23.2%
Monthly Vehicle Mile	1,877	1,724	8.9%	1,846	1,843	0.2%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.81	\$6.89	-44.7%	\$5.73	\$8.64	-33.7%
Cost per Mile	\$3.09	\$4.74	-34.8%	\$3.43	\$4.47	-23.3%
Miles per Ride	1.2	1.5	-20.0%	1.7	1.9	-10.5%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	718	703	2.1%	744	745	-0.1%
Monthly Cost	\$830	\$827	0.4%	\$836	\$806	3.7%
Monthly Vehicle Mile	492	682	-27.9%	531	422	25.8%
New Rider This Month	0	1	-100.0%	2.1	2.7	-22.2%
Cost per Ride	\$1.16	\$1.18	-1.7%	\$1.12	\$1.08	3.7%
Cost per Mile	\$1.69	\$1.21	39.7%	\$1.58	\$1.91	-17.3%
Miles per Ride	0.7	1.0	-30.0%	0.7	0.6	16.7%
<b>Providence Elderplace</b>						
Monthly Rides	9,667	8,299	16.5%	9,097	8,998	1.1%
Monthly Cost	\$238,708	\$198,104	20.5%	\$213,939	\$202,232	5.8%
Monthly Vehicle Mile	41,515	32,833	26.4%	37,136	34,504	7.6%
New Riders This Month	0	24	-100.0%	19.9	112.0	-82.2%
Cost per Ride	\$24.69	\$23.87	3.4%	\$23.52	\$22.48	4.6%
Cost per Mile	\$5.75	\$6.03	-4.6%	\$5.76	\$5.86	-1.7%
Miles per Ride	4.3	4.0	7.5%	4.1	3.8	7.9%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	138	108	27.8%	282	156	80.8%
Monthly Cost	\$5,711	\$2,732	109.0%	\$5,164	\$2,416	113.7%
Monthly Vehicle Mile	905	379	138.8%	791	464	70.5%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$41.38	\$25.30	63.6%	\$18.32	\$15.45	18.6%
Cost per Mile	\$6.31	\$7.21	-12.5%	\$6.52	\$5.21	25.1%
Miles per Ride	6.6	3.5	88.6%	2.8	3.0	-6.7%
<b>West Linn</b>						
Monthly Ride	100	287	-65.2%	113	135	-16.3%
Monthly Cost	\$348	\$349	-0.3%	\$331	\$312	6.1%
Monthly Vehicle Mile	296	207	43.0%	97	131	-26.0%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$3.48	\$1.22	185.2%	\$2.93	\$2.31	26.8%
Cost per Mile	\$1.18	\$1.69	-30.2%	\$3.41	\$2.37	43.9%
Miles per Ride	3.0	0.7	328.6%	0.9	1.0	-10.0%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	May 2016	May 2015	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	6,206	6,757	-8.2%	6,299	8,010	-21.4%
Monthly Cost	\$36,790	\$30,676	19.9%	\$37,041	\$32,055	15.6%
Monthly Vehicle Miles	11,896	9,899	20.2%	11,910	9,650	23.4%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	99.0%	0.1%
Cost per Ride	\$5.93	\$4.54	30.6%	\$5.88	\$4.00	47.0%
Cost per Mile	\$3.09	\$3.10	-0.3%	\$3.11	\$3.32	-6.3%
Miles per Roadcall	11,896	9,899	20.2%	11,910	9,650	23.4%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	11,811	1,403	741.8%	2,181	1,549	40.8%
Monthly Cost	\$33,054	\$31,459	5.1%	\$31,669	\$35,021	-9.6%
Monthly Vehicle Miles	4,478	4,555	-1.7%	4,530	5,478	-17.3%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	99.1%	0.0%
Cost per Ride	\$2.80	\$22.42	-87.5%	\$14.52	\$22.60	-35.8%
Cost per Mile	\$7.38	\$6.91	6.8%	\$6.99	\$6.39	9.4%
Miles per Roadcall	4,478	4,555	-1.7%	4,530	5,478	-17.3%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	8,892	8,169	8.9%	8,686	8,349	4.0%
Monthly Cost	\$48,947	\$50,653	-3.4%	\$51,702	\$48,183	7.3%
Monthly Vehicle Miles	21,026	20,425	2.9%	21,576	22,028	-2.1%
On-Time Performance	98.0%	97.0%	1.0%	97.7%	89.3%	8.4%
Cost per Ride	\$5.50	\$6.20	-11.3%	\$5.95	\$5.77	3.1%
Cost per Mile	\$2.33	\$2.48	-6.0%	\$2.40	\$2.19	9.6%
Miles per Roadcall	21,026	6,808	208.8%	10,788	11,014	-2.1%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	8,932	9,979	-10.5%	9,184	9,888	-7.1%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,934	20,256	3.3%	20,967	20,357	3.0%
On-Time Performance	99.7%	100.0%	-0.3%	99.7%	99.8%	-0.1%
Cost per Ride	\$7.28	\$6.51	11.8%	\$7.08	\$6.57	7.8%
Cost per Mile	\$3.10	\$3.21	-3.4%	\$3.10	\$3.19	-2.8%
Miles per Roadcall	20,934	20,256	3.3%	20,967	20,357	3.0%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,227	1,394	-12.0%	1,374	1,468	-6.4%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,818	7,475	-8.8%	6,985	7,059	-1.0%
On-Time Performance	97.1%	96.5%	0.6%	96.9%	96.2%	0.7%
Cost per Ride	\$16.30	\$14.35	13.6%	\$14.56	\$13.63	6.8%
Cost per Mile	\$2.93	\$2.68	9.3%	\$2.86	\$2.83	1.1%
Miles per Roadcall	6,818	7,475	-8.8%	6,985	7,059	-1.1%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	22,977	26,475	-13.2%	24,029	27,329	-12.1%
Monthly Cost	\$333,302	\$364,853	-8.6%	\$332,116	\$321,766	3.2%
Monthly Vehicle Miles	45,246	43,404	4.2%	45,733	45,853	-0.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.51	\$13.78	5.3%	\$13.82	\$11.77	17.4%
Cost per Mile	\$7.37	\$8.41	-12.4%	\$7.26	\$7.02	3.4%
Miles per Roadcall	45,246	43,404	4.2%	45,733	45,853	-0.3%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	3,278	1,481	121.3%	2,529	1,488	70.0%
Monthly Cost	\$58,818	\$64,386	-8.6%	\$58,609	\$56,782	3.2%
Monthly Vehicle Miles	8,850	10,788	-18.0%	9,315	10,288	-9.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$17.94	\$43.47	-58.7%	\$23.17	\$38.16	-39.3%
Cost per Mile	\$6.65	\$5.97	11.4%	\$6.29	\$5.52	13.9%
Miles per Roadcall	8,850	10,788	-18.0%	9,315	10,288	-9.5%

### RideWise Performance Report - May 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	6	32	1,664	\$43,630.08		
One-on-one travel training general trips	12	30	1,560	\$40,903.20		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	18	62	3,224	\$84,533.28		
Group travel training						
Group travel training with schools	20		73	\$1,915.11		
Group travel training general	45		164	\$4,308.99		
Riders Club participants	74					
Subtotal	139		237	\$6,224.10		
<b>Total</b>	<b>157</b>	<b>62</b>	<b>3,461</b>	<b>\$90,757.38</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	1					
Transitional staff support only	1					
Transitional staff support and pass plan	143	436	112	419	628	949
<b>Total</b>	<b>145</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$49,891.75					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	129.25					
Value of volunteer hours monthly	\$2,981.80					
Value of transitional staff hours monthly	\$27,942.81					

### RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	126	637	33,124	\$868,511.28		
One-on-one travel training general trips	114	285	14,820	\$388,580.40		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	240	922	47,944	\$1,257,091.68		
Group travel training with schools	320		1,169	\$30,641.74		
Group travel training general	234		855	\$22,406.77		
Riders Club participants	557					
Subtotal	1,111		2,023	\$53,048.51		
<b>Total</b>	<b>1,351</b>	<b>922</b>	<b>49,967</b>	<b>\$1,310,140.19</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	27					
Transitional staff support only	9					
Transitional staff support and pass plan	211	479	188	2,993	5,522	8,902
<b>Total</b>	<b>247</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$548,511.59					
Annual cost avoidance of trips	\$1,310,140.19					
Total cost avoidance	\$761,628.60					
Total trainer hours annual	7,626.30					
Ride Ambassador hours annual	1,034.25					
Value of volunteer hours annual	\$51,017.62					
Value of transitional staff hours annual	\$234,970.36					