
DATE: APRIL 2017

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for April 2017 decreased by 7% (-2,086) compared to April 2016. The major decreases came from vehicle only programs, Albertina Kerr (-292), Edward Center (-379), Providence Elder Place (426) and Mary's Woods (-224). Programs with the highest increases were East County (+343), Ride Together (+149) and NW Villages (+115). NW Villages has added four new Villages this year.
2. Ride Connection E&D Services. Total costs in April 2017 increased by 4% (+\$22,676) for E&D services.
3. The network Cost Per Trip (CPT). The CPT increased by 10%, to \$18.90 per trip compared to April 2016 (\$16.97). Though this is an increase, it is a major improvement in the month-to-month trends of CPT. We partially attribute this increase to drivers being out on PTO and replacement drivers or cabs being used to continue the service.

RIDEWISE

1. Service Delivery Analysis. A total of 160 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 30 individuals successfully exited out of one-on-one travel training, 10 of whom were prior participants returned to learn a new route. There was a 36% increase of successful customers from April 2016 to April 2017.
3. Under the age of 60, a total of 23 individuals successfully exited out of one-on-one travel training with an average of nine one-on-one training hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. There were two events held:

- RideWise staff, customers and Ride Ambassadors attended Transit Day at the Oregon Capitol.
 - RideWise staff presented to direct support staff at the Good 2 Go Oregon West's staff meeting.
5. Ride Ambassador Program. 121 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
 6. Riders' Clubs. The RideWise program supported 11 Rider's Club activities with 81 participants.
 7. Referral Sources. There were 51 referrals in April 2017. 14 referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Seven referrals were the result of our travel options counseling efforts.
 8. School Program. 343 students received training during the month of April. There were 3,391 trips taken as a group and 210 one-on-one trips. 148 teachers and support staff reported 2,117 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 10,488, compared to 10,446 riders in 2016. The SAM-Gresham ridership increased by 2.3%. STAR ridership increased by 6.5%. The Elderly and Disabled program (out-of-town medical rides) experienced a 64.3% increase and the new Shopper Shuttle experienced a 50.8% increase over the first month of implementation.
2. The SAM Estacada route experienced a decrease of 24.9% decrease as compared to the same month a year ago. Although this is a large decrease from the year prior, the route experienced significant changes in November of 2016 and has shown a rebound in ridership each month since those changes were implemented leading us to believe the ridership on this route will rebound with time.
3. Another transit training was held in April. Muna Rustam arranged a guided training for residents of the Whispering Pines retirement home in Estacada. Muna Rustam and 15 senior citizens rode the SAM Estacada route to the Transit Center, had a brief snack at Joe's Donuts and rode the evening SAM Estacada run back to Estacada. The seniors were thankful

to have someone help them learn to navigate the transit system to get to Sandy for shopping and recreation. This type of training is integral to the continued independence of the senior citizens in our communities.

4. Staff and several TAC members attended Transit Day at the Capitol. Heather Michet, (Chair) Joseph Lowe (Vice Chair), Caren Topliff (STFAC member), Roxy Tolva (resident), Muna Rustam and Andi Howell from Sandy Area Transit met with Representative Mark Johnson. They heard from Senator Beyer and Governor Kate Brown regarding the much anticipated Transportation Package, observed Senate and House sessions and spoke with staff from Senator Chuck Thomsen's office. It was a great opportunity to say "thank you" for their service to our community and speak with them about the importance of SAM and other connecting rural routes, such as Mount Hood Express and Mount Hood Villages Shuttle.

The Transportation Package is anxiously awaited as many sub committees have suggested transit funding as an integral part of any proposed package.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's overall ridership decreased by 5% with Dial-a-Ride seeing a nearly 7% drop in ridership as compared to April 2016. Although overall ridership for fixed route decreased from April 2016, the intercity travel to Salem and Canby had an increase of 25% and 7% respectively.
2. Two In-town commuter routes have decreased significantly serving the northern portion of Wilsonville. This decrease was anticipated as a few businesses in that area have closed/left or are transitioning with some areas being vacant.
3. SMART is anticipating hiring two Interns in May for the summer to assist with marketing of SMART services and implementing new programs.
4. Special trolley shuttles were underway in the month of April, giving 130 rides as we begin to ramp up for many more planned summer shuttles.

CANBY AREA TRANSIT (CAT)

1. During the Month of April, total CAT ridership was down 16.05%. Demand Response ridership was up .62% as compared to the same month in the previous year.

2. Ridership continues to slip. In addition to the reasons pointed to in previous reports (the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr and CERP outside the Oregon City limits, decreasing unemployment and low gas prices). There is a new cab company in Canby and there are also an increasing number of Uber and Lyft drivers available to Canby residents.
3. The City and Jarrett Walker + Associates continue to make good progress on the Transit Master Plan update process. On April 5 and April 20, the Canby City Council and the CAT Transit Advisory Committee were updated on the progress of the plan and the outcomes of the survey and the community outreach. If you would like to follow our progress check out the Transit Master Plan webpage.
<http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership fell considerable for this month by 12% over last year. We believe that this is a temporary drop and will return back to the normal.
2. The plans for an administrative office building are proceeding. Bids have been received but were rejected by the Board of Directors. Bids will again be solicited for board consideration.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Apr 17	Apr 16	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	92,400	91,300	1.2%	86,680	90,220	-3.9%
Bus-Frequent Service*	<u>102,800</u>	<u>105,900</u>	-2.9%	<u>98,980</u>	<u>103,940</u>	-4.8%
Subtotal All Bus	195,200	197,200	-1.0%	185,660	194,160	-4.4%
MAX	125,500	130,400	-3.8%	124,061	123,950	0.1%
Commuter Rail	<u>1,780</u>	<u>1,820</u>	-2.2%	<u>1,771</u>	<u>1,780</u>	-0.5%
Fixed Route Total	322,480	329,400	-2.1%	311,492	319,890	-2.6%
<u>Paratransit</u>						
LIFT& Cabs	3,666	3,771	-2.8%	3,489	3,638	-4.1%
System Total	326,146	333,191	-2.1%	314,981	323,528	-2.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	532,700	526,700	1.1%	500,800	520,260	-3.7%
Bus-Frequent Service*	<u>635,300</u>	<u>654,600</u>	-2.9%	<u>613,230</u>	<u>640,900</u>	-4.3%
Subtotal All Bus	1,168,000	1,181,300	-1.1%	1,114,030	1,161,160	-4.1%
MAX	779,900	812,100	-4.0%	770,882	772,351	-0.2%
Commuter Rail	<u>8,900</u>	<u>9,100</u>	-2.2%	<u>8,855</u>	<u>8,893</u>	-0.4%
Fixed Route Total	1,956,800	2,002,466	-2.3%	1,893,767	1,942,404	-2.5%
Frequent Bus % of Total Bus	54.4%	55.4%	-1.0%	55.0%	55.2%	-0.1%
<u>Paratransit</u>						
LIFT & Cabs	20,680	21,265	-2.8%	19,642	20,479	-4.1%
System Total	1,977,480	2,023,731	-2.3%	1,913,409	1,962,883	-2.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.95	\$3.69	7.05%	\$4.03	\$3.59	12.26%
Bus-Frequent Service*	\$2.86	\$2.71	5.54%	\$2.93	\$2.63	11.41%
Subtotal All Bus	\$3.36	\$3.15	6.67%	\$3.42	\$3.06	11.76%
MAX	\$2.58	\$2.44	5.74%	\$2.54	\$2.35	8.09%
Commuter Rail	\$16.76	\$16.32	2.70%	\$13.98	\$15.43	-9.40%
Fixed Route Total	\$3.10	\$2.92	6.16%	\$3.11	\$2.83	9.89%
<u>Paratransit</u>						
LIFT & Cabs	\$35.91	\$33.07	8.59%	\$36.27	\$32.98	9.98%
System Total	\$3.44	\$3.23	6.50%	\$3.44	\$3.14	9.55%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,864,000	5,034,800	-3.4%	4,800,533	5,046,858	-4.9%
Monthly Cost	\$16,322,312	\$15,834,607	3.1%	\$16,386,712	\$15,338,819	6.8%
Monthly Vehicle Mile	2,004,096	1,999,660	0.2%	2,032,632	2,012,467	1.0%
On-Time Performance	83.5%	81.1%	2.4%	80.7%	80.7%	0.0%
Cost per Ride	\$3.36	\$3.15	6.7%	\$3.41	\$3.04	12.2%
Cost per Mile	\$8.14	\$7.92	2.8%	\$8.06	\$7.62	5.8%
Miles per Roadcall	15,183	9,301	63.2%	10,879	11,522	-5.6%
Light Rail (MAX)						
Monthly Rides	3,272,000	3,470,630	-5.7%	3,322,965	3,301,113	0.7%
Monthly Cost	\$8,434,294	\$8,451,278	-0.2%	\$8,482,931	\$7,779,162	9.0%
Monthly Vehicle Mile	376,416	374,637	0.5%	372,582	370,047	0.7%
On-Time Performance	88.8%	82.2%	6.6%	84.8%	79.7%	5.1%
Cost per Ride	\$2.58	\$2.44	5.7%	\$2.55	\$2.36	8.1%
Cost per Mile	\$22.41	\$22.56	-0.7%	\$22.77	\$21.02	8.3%
Miles per Roadcall	3,802	1,139	233.8%	1,654	1,336	23.8%
Commuter Rail (WES)						
Monthly Rides	35,600	38,220	-6.9%	37,525	38,185	-1.7%
Monthly Costs	\$596,656	\$623,834	-4.4%	\$548,994	\$588,010	-6.6%
Monthly Vehicle Mile	9,349	9,878	-5.4%	9,874	9,965	-0.9%
On Time Performance	94.8%	98.5%	-3.7%	95.4%	94.7%	0.7%
Cost per Ride	\$16.76	\$16.32	2.7%	\$14.63	\$15.40	-5.0%
Cost per Mile	\$63.82	\$63.15	1.1%	\$55.60	\$59.01	-5.8%
Miles per Roadcall	9,349	9,878	-5.4%	7,899	14,948	-47.2%
Paratransit LIFT and Cab						
Monthly Rides	85,063	90,036	-5.5%	85,029	88,130	-3.5%
Monthly Cost	\$3,054,611	\$2,977,188	2.6%	\$3,038,728	\$2,906,418	4.6%
Monthly Vehicle Mile	725,736	754,777	-3.8%	724,937	733,813	-1.2%
On-Time Performance	90.4%	91.5%	-1.1%	90.4%	92.2%	-1.8%
Cost per Ride	\$35.91	\$33.07	8.6%	\$35.74	\$32.98	8.4%
Cost per Mile	\$4.21	\$3.94	6.9%	\$4.19	\$3.96	5.8%
Miles per Roadcall	9,072	8,294	9.4%	7,050	6,727	4.8%

RIDE CONNECTION*	Apr 2017	Apr 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	34,681	37,288	-7.0%	34,976	38,545	-9.3%
Monthly Cost	\$612,875	\$602,767	1.7%	\$621,363	\$635,554	-2.2%
Monthly Vehicle Mile	161,139	169,706	-5.0%	162,416	177,721	-8.6%
New Riders This Month	661	977	-32.3%	1,338.6	1,409.8	-5.1%
Cost per Ride	\$17.67	\$16.17	9.3%	\$17.77	\$16.49	7.8%
Cost per Mile	\$3.80	\$3.55	7.0%	\$3.83	\$3.58	7.0%
Miles per Ride	4.6	4.6	0.0%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, June 27, 2017

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	647	881	-26.6%	726	664	9.3%
Monthly Cost	\$7,354	\$8,222	-10.6%	\$7,522	\$7,638	-1.5%
Monthly Vehicle Mile	3,430	4,541	-24.5%	3,861	3,768	2.5%
New Riders This Month	21	15	40.0%	28.4	30.7	-7.5%
Cost per Ride	\$11.37	\$9.33	21.9%	\$10.36	\$11.51	-10.0%
Cost per Mile	\$2.14	\$1.81	18.2%	\$1.95	\$2.03	-3.9%
Miles per Ride	5.3	5.2	1.9%	5.3	5.7	-7.0%
King City Shuttle						
Monthly Rides	318	332	-4.2%	319	307	3.9%
Monthly Cost	\$5,362	\$4,539	18.1%	\$6,003	\$4,962	21.0%
Monthly Vehicle Mile	1,183	1,425	-17.0%	1,216	1,246	-2.4%
New Riders This Month	7	5	40.0%	8.3	10.2	-18.6%
Cost per Ride	\$16.86	\$13.67	23.3%	\$18.84	\$16.15	16.7%
Cost per Mile	\$4.53	\$3.19	42.0%	\$4.94	\$3.98	24.1%
Miles per Ride	3.7	4.3	-14.0%	3.8	4.1	-7.3%
N/NE Shuttle						
Monthly Rides	0	0	N/A	0	124	-100.0%
Monthly Cost	\$0	\$0	N/A	(\$5)	\$3,227	-100.2%
Monthly Vehicle Mile	0	0	N/A	0	1,284	-100.0%
New Riders This Month	0	0	N/A	0.0	17.5	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$26.13	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.51	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.4	N/A
STF Service						
Monthly Rides	436	454	-4.0%	459	528	-13.1%
Monthly Cost	\$8,497	\$5,762	47.5%	\$9,287	\$9,807	-5.3%
Monthly Vehicle Mile	2,732	2,471	10.6%	2,974	3,537	-15.9%
New Riders This Month	12	20	-40.0%	22.4	45.9	-51.2%
Cost per Ride	\$19.49	\$12.69	53.6%	\$20.25	\$18.57	9.0%
Cost per Mile	\$3.11	\$2.33	33.5%	\$3.12	\$2.77	12.6%
Miles per Ride	6.3	5.4	16.7%	6.5	6.7	-3.0%
TriMet ADS						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$10	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
TriMet Service						
Monthly Rides	155	134	15.7%	156	471	-66.9%
Monthly Cost	\$3,361	\$3,215	4.5%	\$3,043	\$6,450	-52.8%
Monthly Vehicle Mile	1,224	1,281	-4.4%	1,223	2,887	-57.6%
New Riders This Month	7	12	-41.7%	14.4	39.0	-63.1%
Cost per Ride	\$21.69	\$23.99	-9.6%	\$19.57	\$13.70	42.8%
Cost per Mile	\$2.75	\$2.51	9.6%	\$2.49	\$2.23	11.7%
Miles per Ride	7.9	9.6	-17.7%	7.9	6.1	29.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	243	408	-40.4%	328	302	8.6%
Monthly Cost	\$5,757	\$10,310	-44.2%	\$8,912	\$6,738	32.3%
Monthly Vehicle Mile	747	2,360	-68.3%	1,726	1,565	10.3%
New Riders This Month	2	1	100.0%	13	13	0.0%
Cost per Ride	\$23.69	\$25.27	-6.3%	\$27.21	\$22.34	21.8%
Cost per Mile	\$7.71	\$4.37	76.4%	\$5.16	\$4.30	20.0%
Miles per Ride	3.1	5.8	-46.6%	5.3	5.2	1.9%
General Public						
Monthly Rides	913	988	-7.6%	931	856	8.8%
Monthly Cost	\$23,960	\$26,197	-8.5%	\$23,093	\$22,044	4.8%
Monthly Vehicle Mile	8,166	9,019	-9.5%	7,613	7,754	-1.8%
New Riders This Month	6	9	-33.3%	16	19	-15.8%
Cost per Ride	\$26.24	\$26.52	-1.1%	\$24.80	\$25.75	-3.7%
Cost per Mile	\$2.93	\$2.90	1.0%	\$3.03	\$2.84	6.7%
Miles per Ride	8.9	9.1	-2.2%	8.2	9.1	-9.9%
Multnomah Co. ADS Premium						
Monthly Rides	237	196	20.9%	184	374	-50.8%
Monthly Cost	\$6,270	\$4,308	45.5%	\$4,150	\$5,154	-19.5%
Monthly Vehicle Mile	1,205	1,201	0.3%	951	2,450	-61.2%
New Riders This Month	9	14	-35.7%	15	23	-34.8%
Cost per Ride	\$26.46	\$21.98	20.4%	\$22.57	\$13.76	64.0%
Cost per Mile	\$5.20	\$3.59	44.8%	\$4.37	\$2.10	108.1%
Miles per Ride	5.1	6.1	-16.4%	5.2	6.5	-20.0%
STF Service						
Monthly Rides	850	1,206	-29.5%	1,425	1,335	6.7%
Monthly Cost	\$18,359	\$24,653	-25.5%	\$30,967	\$24,673	25.5%
Monthly Vehicle Mile	4,986	6,645	-25.0%	8,112	6,888	17.8%
New Riders This Month	127	145	-12.4%	282	215	31.2%
Cost per Ride	\$21.60	\$20.44	5.7%	\$21.74	\$18.48	17.6%
Cost per Mile	\$3.68	\$3.71	-0.8%	\$3.82	\$3.58	6.7%
Miles per Ride	5.9	5.5	7.3%	5.7	5.2	9.6%
Title XIX Non Medical						
Monthly Rides	1,484	1,294	14.7%	1,265	5,112	-75.3%
Monthly Cost	\$33,786	\$27,085	24.7%	\$28,522	\$105,809	-73.0%
Monthly Vehicle Mile	8,250	6,857	20.3%	6,987	25,888	-73.0%
New Riders This Month	38	31	22.6%	57	279	-79.6%
Cost per Ride	\$22.77	\$20.93	8.8%	\$22.55	\$20.70	8.9%
Cost per Mile	\$4.10	\$3.95	3.8%	\$4.08	\$4.09	-0.2%
Miles per Ride	5.6	5.3	5.7%	5.5	5.1	7.8%
Wa Co DAVS						
Monthly Rides	127	231	-45.0%	133	106	25.5%
Monthly Cost	\$3,508	\$5,697	-38.4%	\$3,665	\$2,842	29.0%
Monthly Vehicle Mile	917	1,714	-46.5%	994	887	12.1%
New Riders This Month	6	10	-40.0%	9	12	-25.0%
Cost per Ride	\$27.62	\$24.66	12.0%	\$27.51	\$26.73	2.9%
Cost per Mile	\$3.83	\$3.32	15.4%	\$3.69	\$3.21	15.0%
Miles per Ride	7.2	7.4	-2.7%	7.5	8.3	-9.6%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	246	218	12.8%	226	269	-16.0%
Monthly Cost	\$1,968	\$1,744	12.8%	\$1,805	\$2,148	-16.0%
Monthly Vehicle Mile	846	1,276	-33.7%	1,061	1,220	-13.0%
New Riders This Month	8	0	N/A	6.8	7.3	-6.8%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.33	\$1.37	70.1%	\$1.70	\$1.76	-3.4%
Miles per Ride	3.4	5.9	-42.4%	4.7	4.5	4.4%
Estacada Senior Center						
Monthly Rides	340	250	36.0%	210	240	-12.5%
Monthly Cost	\$2,563	\$1,966	30.4%	\$1,623	\$1,883	-13.8%
Monthly Vehicle Mile	1,108	785	41.1%	605	751	-19.4%
New Riders This Month	0	5	-100.0%	5.2	6.0	-13.3%
Cost per Ride	\$7.54	\$7.86	-4.1%	\$7.73	\$7.85	-1.5%
Cost per Mile	\$2.31	\$2.50	-7.6%	\$2.68	\$2.51	6.8%
Miles per Ride	3.3	3.1	6.5%	2.9	3.1	-6.5%
Gladstone Senior Center						
Monthly Rides	185	166	11.4%	195	218	-10.6%
Monthly Cost	\$1,414	\$1,356	4.3%	\$1,480	\$1,705	-13.2%
Monthly Vehicle Mile	463	513	-9.7%	457	871	-47.5%
New Riders This Month	3	1	200.0%	6.3	8.5	-25.9%
Cost per Ride	\$7.64	\$8.17	-6.5%	\$7.61	\$7.81	-2.6%
Cost per Mile	\$3.05	\$2.64	15.5%	\$3.24	\$1.96	65.3%
Miles per Ride	2.5	3.1	-19.4%	2.3	4.0	-42.5%
Hoodland Senior Center						
Monthly Rides	147	130	13.1%	121	150	-19.3%
Monthly Cost	\$2,847	\$2,601	9.5%	\$2,626	\$2,978	-11.8%
Monthly Vehicle Mile	1,107	1,311	-15.6%	1,214	1,316	-7.8%
New Riders This Month	2	0	N/A	1.9	3.9	-51.3%
Cost per Ride	\$19.36	\$20.01	-3.2%	\$21.63	\$19.80	9.2%
Cost per Mile	\$2.57	\$1.98	29.8%	\$2.16	\$2.26	-4.4%
Miles per Ride	7.5	10.1	-25.7%	10.0	8.7	14.9%
Lake Oswego Adult Comm. Center						
Monthly Rides	228	199	14.6%	225	281	-19.9%
Monthly Cost	\$1,710	\$1,493	14.6%	\$1,685	\$2,111	-20.2%
Monthly Vehicle Mile	816	633	28.9%	711	779	-8.7%
New Riders This Month	0	0	N/A	4.1	6.6	-37.9%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.10	\$2.36	-11.0%	\$2.37	\$2.71	-12.5%
Mile per Ride	3.6	3.2	12.5%	3.2	2.8	14.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	814	736	10.6%	750	824	-9.0%
Monthly Cost	\$8,148	\$7,030	15.9%	\$7,379	\$7,905	-6.7%
Monthly Vehicle Mile	2,254	1,901	18.6%	2,080	2,081	0.0%
New Riders This Month	6	2	200.0%	19.6	19.5	0.5%
Cost per Ride	\$10.01	\$9.55	4.8%	\$9.84	\$9.60	2.5%
Cost per Mile	\$3.61	\$3.70	-2.4%	\$3.55	\$3.80	-6.6%
Miles per Ride	2.8	2.6	7.7%	2.8	2.5	12.0%
Molalla Senior Center						
Monthly Rides	303	441	-31.3%	329	404	-18.6%
Monthly Cost	\$3,038	\$7,730	-60.7%	\$3,910	\$4,584	-14.7%
Monthly Vehicle Mile	723	1,012	-28.6%	840	923	-9.0%
New Riders This Month	4	5	-20.0%	7.4	7.2	2.8%
Cost per Ride	\$10.03	\$17.53	-42.8%	\$11.87	\$11.33	4.8%
Cost per Mile	\$4.20	\$7.64	-45.0%	\$4.66	\$4.97	-6.2%
Miles per Ride	2.4	2.3	4.3%	2.5	2.3	8.7%
Pioneer Senior Center						
Monthly Rides	641	614	4.4%	700	643	8.9%
Monthly Cost	\$5,347	\$5,054	5.8%	\$5,817	\$5,294	9.9%
Monthly Vehicle Mile	1,990	2,255	-11.8%	2,145	2,177	-1.5%
New Riders This Month	6	16	-62.5%	24.0	23.7	1.3%
Cost per Ride	\$8.34	\$8.23	1.3%	\$8.31	\$8.24	0.8%
Cost per Mile	\$2.69	\$2.24	20.1%	\$2.71	\$2.43	11.5%
Miles per Ride	3.1	3.7	-16.2%	3.1	3.4	-8.8%
Sandy Senior Center						
Monthly Rides	328	223	47.1%	250	232	7.8%
Monthly Cost	\$4,105	\$2,743	49.7%	\$2,994	\$2,867	4.4%
Monthly Vehicle Mile	1,903	931	104.4%	1,273	1,139	11.8%
New Riders This Month	10	10	0.0%	12.6	13.1	-3.8%
Cost per Ride	\$12.51	\$12.30	1.7%	\$11.95	\$12.34	-3.2%
Cost per Mile	\$2.16	\$2.95	-26.8%	\$2.35	\$2.52	-6.7%
Miles per Ride	5.8	4.2	38.1%	5.1	4.9	4.1%
Transportation Reaching People						
Monthly Rides	2,102	2,259	-6.9%	2,179	2,137	2.0%
Monthly Cost	\$27,384	\$26,388	3.8%	\$25,838	\$26,544	-2.7%
Monthly Vehicle Mile	21,655	21,321	1.6%	21,209	20,680	2.6%
New Riders This Month	30	33	-9.1%	59.4	60.3	-1.5%
Cost per Ride	\$13.03	\$11.68	11.6%	\$11.86	\$12.42	-4.5%
Cost per Mile	\$1.26	\$1.24	1.6%	\$1.22	\$1.28	-4.7%
Miles per Ride	10.3	9.4	9.6%	9.7	9.7	0.0%
Transp Reaching People-School/Work(1)						
Monthly Rides	124	157	-21.0%	146	176	-17.0%
Monthly Cost	\$2,084	\$2,474	-15.7%	\$2,920	\$2,871	1.7%
Monthly Vehicle Mile	1,033	1,172	-11.9%	1,086	1,294	-16.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$16.81	\$15.75	6.7%	\$19.96	\$16.28	22.6%
Cost per Mile	\$2.02	\$2.11	-4.3%	\$2.69	\$2.22	21.2%
Miles per Ride	8.3	7.5	10.7%	7.4	7.3	1.4%

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	16	20	-20.0%	34	24	41.7%
Monthly Cost	\$108	\$116	-6.9%	\$247	\$136	81.6%
Monthly Vehicle Mile	102	48	112.5%	130	70	85.7%
New Riders This Month	1	0	N/A	1.2	0.7	71.4%
Cost per Ride	\$6.74	\$5.80	16.2%	\$7.33	\$5.74	27.7%
Cost per Mile	\$1.06	\$2.42	-56.2%	\$1.90	\$1.96	-3.1%
Miles per Ride	6.4	2.4	166.7%	3.9	2.9	34.5%
Multnomah Co. ADS Premium						
Monthly Rides	46	149	-69.1%	78	51	52.9%
Monthly Cost	\$44	\$301	-85.4%	\$620	\$250	148.0%
Monthly Vehicle Mile	105	212	-50.5%	179	119	50.4%
New Riders This Month	0	13	-100.0%	4.2	2.3	82.6%
Cost per Ride	\$0.96	\$2.02	-52.5%	\$8.00	\$4.87	64.3%
Cost per Mile	\$0.42	\$1.42	-70.4%	\$3.46	\$2.11	64.0%
Miles per Ride	2.3	1.4	64.3%	2.3	2.3	0.0%
STF Discretionary						
Monthly Rides	626	635	-1.4%	483	603	-19.9%
Monthly Cost	\$16,561	\$9,818	68.7%	\$11,175	\$10,305	8.4%
Monthly Vehicle Mile	2,380	2,618	-9.1%	1,790	1,971	-9.2%
New Riders This Month	32	51	-37.3%	37.3	39.3	-5.1%
Cost per Ride	\$26.46	\$15.46	71.2%	\$23.14	\$17.09	35.4%
Cost per Mile	\$6.96	\$3.75	85.6%	\$6.24	\$5.23	19.3%
Miles per Ride	3.8	4.1	-7.3%	3.7	3.3	12.1%
STF Service						
Monthly Rides	204	515	-60.4%	351	503	-30.2%
Monthly Cost	\$5,338	\$7,439	-28.2%	\$8,220	\$8,464	-2.9%
Monthly Vehicle Mile	644	1,619	-60.2%	1,231	1,449	-15.0%
New Riders This Month	15	18	-16.7%	25.7	23.3	10.3%
Cost per Ride	\$26.17	\$14.44	81.2%	\$23.40	\$16.81	39.2%
Cost per Mile	\$8.29	\$4.59	80.6%	\$6.68	\$5.84	14.4%
Miles per Ride	3.2	3.1	3.2%	3.5	2.9	20.7%
TriMet Service						
Monthly Rides	2,478	1,925	28.7%	2,142	1,407	52.2%
Monthly Cost	\$6,235	\$5,924	5.2%	\$6,496	\$5,887	10.3%
Monthly Vehicle Mile	5,767	6,251	-7.7%	5,353	4,716	13.5%
New Riders This Month	20	46	-56.5%	32.3	31.7	1.9%
Cost per Ride	\$2.52	\$3.08	-18.2%	\$3.03	\$4.18	-27.5%
Cost per Mile	\$1.08	\$0.95	13.7%	\$1.21	\$1.25	-3.2%
Miles per Ride	2.3	3.2	-28.1%	2.5	3.4	-26.5%
Veterans Volunteers						
Monthly Rides	73	130	-43.8%	119	187	-36.4%
Monthly Cost	\$323	\$908	-64.4%	\$920	\$1,205	-23.7%
Monthly Vehicle Mile	643	1,552	-58.6%	1,372	2,191	-37.4%
New Riders This Month	7	8	-12.5%	13.6	16.4	-17.1%
Cost per Ride	\$4.43	\$6.98	-36.5%	\$7.73	\$6.46	19.7%
Cost per Mile	\$0.50	\$0.59	-15.3%	\$0.67	\$0.55	21.8%
Miles per Ride	8.8	11.9	-26.1%	11.5	11.7	-1.7%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$2,613	\$2,876	-9.1%
David's Harp - STF Service						
Monthly Rides	172	172	0.0%	128	178	-28.1%
Monthly Cost	\$1,153	\$1,060	8.8%	\$1,062	\$1,554	-31.7%
Monthly Vehicle Mile	283	203	39.4%	170	221	-23.1%
New Riders This Month	2	1	100.0%	4.0	4.0	0.0%
Cost per Ride	\$6.70	\$6.16	8.8%	\$8.31	\$8.73	-4.8%
Cost per Mile	\$4.07	\$5.22	-22.0%	\$6.25	\$7.03	-11.1%
Miles per Ride	1.6	1.2	33.3%	1.3	1.2	8.3%
NW Pilot Project - STF Service						
Monthly Rides	186	199	-6.5%	166	171	-2.9%
Monthly Cost	\$13,398	\$11,902	12.6%	\$13,062	\$11,716	11.5%
Monthly Vehicle Mile	1,174	1,063	10.4%	992	983	0.9%
New Riders This Month	7	7	0.0%	21.1	9.8	115.3%
Cost per Ride	\$72.03	\$59.81	20.4%	\$78.53	\$68.35	14.9%
Cost per Mile	\$11.41	\$11.20	1.9%	\$13.17	\$11.92	10.5%
Miles per Ride	6.3	5.3	18.9%	6.0	5.7	5.3%
Providence Elderplace - STF Service						
Monthly Rides	300	358	-16.2%	264	311	-15.1%
Monthly Cost	\$2,591	\$2,847	-9.0%	\$2,875	\$3,114	-7.7%
Monthly Vehicle Mile	1,178	1,656	-28.9%	894	1,064	-16.0%
New Riders This Month	32	41	-22.0%	65.8	61.3	7.3%
Cost per Ride	\$8.64	\$7.95	8.7%	\$10.90	\$10.00	9.0%
Cost per Mile	\$2.20	\$1.72	27.9%	\$3.22	\$2.93	9.9%
Miles per Ride	3.9	4.6	-15.2%	3.4	3.4	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	594	445	33.5%	483	297	62.6%
Monthly Cost	\$2,909	\$2,602	11.8%	\$2,628	\$1,819	44.5%
Monthly Vehicle Mile	4,060	2,755	47.4%	3,249	1,801	80.4%
New Riders This Month	3	3	0.0%	3.0	0.5	500.0%
Cost per Ride	\$4.90	\$5.85	-16.2%	\$5.45	\$6.13	-11.1%
Cost per Mile	\$0.72	\$0.94	-23.4%	\$0.81	\$1.01	-19.8%
Miles per Ride	6.8	6.2	9.7%	6.7	6.1	9.8%
Urban League - N/NE Shuttle						
Monthly Rides	318	493	-35.5%	368	464	-20.7%
Monthly Cost	\$3,897	\$5,370	-27.4%	\$4,173	\$4,296	-2.9%
Monthly Vehicle Mile	815	980	-16.8%	925	789	17.2%
New Riders This Month	2	1	100.0%	3.8	3.8	0.0%
Cost per Ride	\$12.25	\$10.89	12.5%	\$11.35	\$9.27	22.4%
Cost per Mile	\$4.78	\$5.48	-12.8%	\$4.51	\$5.45	-17.2%
Miles per Ride	2.6	2.0	30.0%	2.5	1.7	47.1%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	6,311	3,121	102.2%	5,599	4,343	28.9%
Monthly Cost	\$31,604	\$31,416	0.6%	\$32,444	\$33,795	-4.0%
Monthly Vehicle Mile	20,222	16,212	24.7%	19,395	17,151	13.1%
New Riders This Month	337	182	85.2%	199.5	233.8	-14.7%
Cost per Ride	\$5.01	\$10.07	-50.2%	\$5.79	\$7.78	-25.6%
Cost per Mile	\$1.56	\$1.94	-19.6%	\$1.67	\$1.97	-15.2%
Miles per Ride	3.2	5.2	-38.5%	3.5	3.9	-10.3%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	32	51	-37.3%	47	39	20.5%
Monthly Cost	\$1,199	\$556	115.6%	\$460	\$378	21.7%
Monthly Vehicle Mile	80	85	-5.9%	92	82	12.2%
New Riders This Month	0	3	-100.0%	1.3	1.4	-7.1%
Cost per Ride	\$37.47	\$10.90	243.8%	\$9.72	\$9.78	-0.6%
Cost per Mile	\$14.99	\$6.54	129.2%	\$5.02	\$4.63	8.4%
Miles per Ride	2.5	1.7	47.1%	1.9	2.1	-9.5%
Gateway Shuttle						
Monthly Rides	205	168	22.0%	198	195	1.5%
Monthly Cost	\$453	\$695	-34.8%	\$781	\$861	-9.3%
Monthly Vehicle Mile	276	262	5.3%	278	265	4.9%
New Riders This Month	3	1	200.0%	5.8	4.3	34.9%
Cost per Ride	\$2.21	\$4.14	-46.6%	\$3.94	\$4.41	-10.7%
Cost per Mile	\$1.64	\$2.65	-38.1%	\$2.81	\$3.25	-13.5%
Miles per Ride	1.3	1.6	-18.8%	1.4	1.4	0.0%
Mid Multnomah County						
Monthly Rides	462	534	-13.5%	485	818	-40.7%
Monthly Cost	\$5,163	\$9,632	-46.4%	\$5,464	\$14,444	-62.2%
Monthly Vehicle Mile	1,243	1,440	-13.7%	1,309	3,880	-66.3%
New Riders This Month	4	3	33.3%	12.5	38.4	-67.4%
Cost per Ride	\$11.18	\$18.04	-38.0%	\$11.28	\$17.65	-36.1%
Cost per Mile	\$4.15	\$6.69	-38.0%	\$4.18	\$3.72	12.4%
Miles per Ride	2.7	2.7	0.0%	2.7	4.7	-42.6%
Multnomah Co. ADS Premium						
Monthly Rides	0	32	-100.0%	9	14	-35.7%
Monthly Cost	\$0	\$80	-100.0%	\$33	\$35	-5.7%
Monthly Vehicle Mile	0	33	-100.0%	26	24	8.3%
New Riders This Month	0	1	-100.0%	0.8	0.5	60.0%
Cost per Ride	N/A	\$2.50	N/A	\$3.75	\$2.46	52.4%
Cost per Mile	N/A	\$2.42	N/A	\$1.26	\$1.42	-11.3%
Miles per Ride	N/A	1.0	N/A	3.0	1.7	76.5%
N/NE Shuttle						
Monthly Ride	394	436	-9.6%	442	419	5.5%
Monthly Cost	\$11,560	\$16,351	-29.3%	\$13,903	\$8,958	55.2%
Monthly Vehicle Mile	1,007	2,276	-55.8%	1,369	942	45.3%
New Riders This Month	7	72	-90.3%	21.4	14.9	43.6%
Cost per Ride	\$29.34	\$37.50	-21.8%	\$31.43	\$21.37	47.1%
Cost per Mile	\$11.48	\$7.18	59.9%	\$10.15	\$9.51	6.7%
Miles per Ride	2.6	5.2	-50.0%	3.1	2.2	40.9%
STF Service						
Monthly Ride	733	523	40.2%	654	383	70.8%
Monthly Cost	\$17,393	\$13,848	25.6%	\$17,927	\$13,269	35.1%
Monthly Vehicle Mile	3,912	2,683	45.8%	3,806	1,860	104.6%
New Riders This Month	46	72	-36.1%	58.5	33.0	77.3%
Cost per Ride	\$23.73	\$26.48	-10.4%	\$27.42	\$34.61	-20.8%
Cost per Mile	\$4.45	\$5.16	-13.8%	\$4.71	\$7.14	-34.0%
Miles per Ride	5.3	5.1	3.9%	5.8	4.9	18.4%
TriMet Service						
Monthly Ride	912	956	-4.6%	870	429	102.8%
Monthly Cost	\$7,869	\$5,929	32.7%	\$7,284	\$3,965	83.7%
Monthly Vehicle Mile	5,893	5,055	16.6%	5,153	1,984	159.7%
New Riders This Month	31	65	-52.3%	47.8	24.3	96.7%
Cost per Ride	\$8.63	\$6.20	39.2%	\$8.37	\$9.24	-9.4%
Cost per Mile	\$1.34	\$1.17	14.5%	\$1.41	\$2.00	-29.5%
Miles per Ride	6.5	5.3	22.6%	5.9	4.6	28.3%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	433	503	-13.9%	398	518	-23.2%
Monthly Cost	\$9,967	\$10,081	-1.1%	\$7,463	\$7,741	-3.6%
Monthly Vehicle Mile	1,162	2,059	-43.6%	1,084	1,558	-30.4%
New Riders This Month	17	14	21.4%	24.7	30.4	-18.8%
Cost per Ride	\$23.02	\$20.04	14.9%	\$18.77	\$14.95	25.6%
Cost per Mile	\$8.58	\$4.90	75.1%	\$6.88	\$4.97	38.4%
Miles per Ride	2.7	4.1	-34.1%	2.7	3.0	-10.0%
SW Shuttle Service						
Monthly Rides	99	121	-18.2%	75	101	-25.7%
Monthly Cost	\$1,541	\$2,940	-47.6%	\$1,288	\$2,123	-39.3%
Monthly Vehicle Mile	193	212	-9.0%	150	181	-17.1%
New Riders This Month	2	2	0.0%	2.4	2.5	-4.0%
Cost per Rider	\$15.57	\$24.30	-35.9%	\$17.24	\$21.08	-18.2%
Cost per Mile	\$7.98	\$13.87	-42.5%	\$8.57	\$11.73	-26.9%
Miles per Ride	1.9	1.8	5.6%	2.0	1.8	11.1%
Downtown RideAbout(1)						
Monthly Rides	170	172	-1.2%	156	184	-15.2%
Monthly Cost	\$930	\$920	1.1%	\$720	\$768	-6.3%
Monthly Vehicle Mile	116	132	-12.1%	101	118	-14.4%
New Riders This Month	0	0	N/A	0.8	1.1	-27.3%
Cost per Ride	\$5.47	\$5.35	2.2%	\$4.61	\$4.17	10.6%
Cost per Mile	\$8.02	\$6.97	15.1%	\$7.14	\$6.53	9.3%
Miles per Ride	0.7	0.8	-12.5%	0.6	0.6	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	66	30	120.0%	60	48	25.0%
Monthly Cost	\$1,131	\$330	242.7%	\$722	\$261	176.6%
Monthly Vehicle Mile	85	27	214.8%	45	53	-15.1%
New Riders This Month	3	0	N/A	0.7	0.3	133.3%
Cost per Ride	\$17.14	\$11.00	55.8%	\$12.11	\$5.45	122.2%
Cost per Mile	\$13.31	\$12.22	8.9%	\$15.95	\$4.91	224.8%
Miles per Ride	1.3	0.9	44.4%	0.8	1.1	-27.3%
Multnomah Co. ADS Premium						
Monthly Rides	6	1	500.0%	6	9.5	-40.0%
Monthly Cost	\$38	\$5	660.0%	\$33	\$48	-31.3%
Monthly Vehicle Mile	45	10	350.0%	38	72	-47.2%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$6.35	\$5.00	27.0%	\$5.90	\$5.00	18.0%
Cost per Mile	\$0.85	\$0.50	70.0%	\$0.88	\$0.66	33.3%
Miles per Ride	7.5	10.0	-25.0%	6.7	7.6	-11.8%
STF Discretionary						
Monthly Rides	622	748	-16.8%	630	683	-7.8%
Monthly Cost	\$7,353	\$16,233	-54.7%	\$12,542	\$12,647	-0.8%
Monthly Vehicle Mile	2,368	3,003	-21.1%	2,596	2,535	2.4%
New Riders This Month	19	25	-24.0%	35.3	35.0	0.9%
Cost per Ride	\$11.82	\$21.70	-45.5%	\$19.90	\$18.51	7.5%
Cost per Mile	\$3.11	\$5.41	-42.5%	\$4.83	\$4.99	-3.2%
Miles per Ride	3.8	4.0	-5.0%	4.1	3.7	10.8%
STF Service						
Monthly Rides	432	519	-16.8%	438	469	-6.6%
Monthly Cost	\$14,633	\$9,980	46.6%	\$12,229	\$9,088	34.6%
Monthly Vehicle Mile	1,648	2,012	-18.1%	1,855	1,954	-5.1%
New Riders This Month	24	21	14.3%	31.6	33.5	-5.7%
Cost per Ride	\$33.87	\$19.23	76.1%	\$27.93	\$19.38	44.1%
Cost per Mile	\$8.88	\$4.96	79.0%	\$6.59	\$4.65	41.7%
Miles per Ride	3.8	3.9	-2.6%	4.2	4.2	0.0%
Dialysis (NEW)						
Monthly Rides	0	15	-100.0%	1		
Monthly Cost	\$0	\$150	-100.0%	\$5		
Monthly Vehicle Mile	0	101	-100.0%	5		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	\$10.00	N/A	\$7.50		
Cost per Mile	N/A	\$1.49	N/A	\$0.98		
Miles per Ride	N/A	6.7	N/A	7.6		
Title XIX Non Medical (NEW)						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$0	\$0	N/A	\$0		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	1	25	-96.0%	14	9	53.3%
Monthly Cost	\$10	\$79	-87.6%	\$669	\$79	746.8%
Monthly Vehicle Mile	11	306	-96.4%	165	80	106.3%
New Riders This Month	1	7	-85.7%	3	3	0.0%
Cost per Ride	\$9.84	\$3.16	211.4%	\$48.65	\$8.74	456.6%
Cost per Mile	\$0.89	\$0.26	242.3%	\$4.05	\$0.98	313.3%
Miles per Ride	11.0	12.2	-9.8%	12.0	8.9	34.8%
STF Service						
Monthly Ride	312	238	31.1%	238	99	141.0%
Monthly Cost	\$14,837	\$3,723	298.5%	\$8,916	\$1,158	669.9%
Monthly Vehicle Mile	2,528	2,426	4.2%	2,110	704	199.7%
New Riders This Month	24	96	-75.0%	54	28	92.9%
Cost per Ride	\$47.56	\$15.64	204.1%	\$37.46	\$11.73	219.4%
Cost per Mile	\$5.87	\$1.53	283.7%	\$4.23	\$1.65	156.4%
Miles per Ride	8.1	10.2	-20.6%	8.9	7.1	25.4%
Title XIX Non Medical						
Monthly Ride	0	69	-100.0%	26	87	-70.6%
Monthly Cost	\$10	\$1,224	-99.2%	\$816	\$567	43.9%
Monthly Vehicle Mile	0	792	-100.0%	265	950	-72.1%
New Riders This Month	0	15	-100.0%	4	21	-81.0%
Cost per Ride	N/A	\$17.74	N/A	\$31.91	\$6.51	390.2%
Cost per Mile	N/A	\$1.55	N/A	\$3.08	\$0.60	413.3%
Miles per Ride	N/A	11.5	N/A	10.4	10.9	-4.6%
Dialysis						
Monthly Ride	0	86	-100.0%	52	88	-40.6%
Monthly Cost	\$23	\$2,462	-99.1%	\$2,423	\$1,646	47.2%
Monthly Vehicle Mile	0	1,109	-100.0%	661	925	-28.5%
New Riders This Month	0	1	-100.0%	2	3	-33.3%
Cost per Ride	\$0.00	\$28.63	-100.0%	\$46.23	\$18.66	147.7%
Cost per Mile	\$0.00	\$2.22	-100.0%	\$3.67	\$1.78	106.2%
Miles per Ride	0.0	12.9	-100.0%	12.6	10.5	20.0%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	30	2	1400.0%	23	6	283.3%
Monthly Cost	\$1,146	\$641	78.8%	\$815	\$802	1.6%
Monthly Vehicle Mile	170	13	1207.7%	140	36	288.9%
New Riders This Month	0	1	#Type!	2	1	100.0%
Cost per Ride	\$38.20	\$320.50	-88.1%	\$35.69	\$133.60	-73.3%
Cost per Mile	\$6.74	\$49.31	-86.3%	\$5.81	\$22.42	-74.1%
Miles per Ride	5.7	6.5	-12.3%	6.1	6.0	1.7%
STF Service						
Monthly Rides	676	602	12.3%	556	435	27.8%
Monthly Cost	\$10,690	\$7,286	46.7%	\$8,442	\$5,819	45.1%
Monthly Vehicle Mile	2,325	1,803	29.0%	2,020	1,422	42.1%
New Riders This Month	14	6	133.3%	18	10	80.0%
Cost per Ride	\$15.81	\$12.10	30.7%	\$15.18	\$13.39	13.4%
Cost per Mile	\$4.60	\$4.04	13.9%	\$4.18	\$4.09	2.2%
Miles per Ride	3.4	3.0	13.3%	3.6	3.3	9.1%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$34	\$40	-15.0%	\$45	\$98	-54.1%
Monthly Vehicle Mile	0	0	N/A	3	7	-57.1%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$54.57	\$106.77	-48.9%
Cost per Mile	N/A	N/A	N/A	\$13.99	\$13.35	4.8%
Miles per Ride	N/A	N/A	N/A	3.9	8.0	-51.3%
Veterans Volunteers						
Monthly Rides	208	249	-16.5%	184		
Monthly Cost	\$1,981	\$1,932	2.5%	\$2,296		
Monthly Vehicle Mile	3,559	3,744	-4.9%	3,058		
New Riders This Month	6	4	50.0%	8		
Cost per Ride	\$9.53	\$7.76	22.8%	\$0.75		
Cost per Mile	\$0.56	\$0.52	7.9%	\$12.45		
Miles per Ride	17.1	15.0	13.8%	16.6		
Wa Co DAVS						
Monthly Rides	1	0	N/A	1		
Monthly Cost	\$59	\$38	55.3%	\$50		
Monthly Vehicle Mile	3	0	N/A	5		
New Riders This Month	1	0	N/A	1		
Cost per Ride	\$58.56	N/A	N/A	\$43.04		
Cost per Mile	\$19.52	N/A	N/A	\$10.21		
Miles per Ride	3.0	N/A	N/A	4.2		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	463	755	-38.7%	643	705	-8.8%
Monthly Cost	\$2,402	\$9,057	-73.5%	\$6,823	\$6,182	10.4%
Monthly Vehicle Mile	1,255	3,129	-59.9%	2,821	2,999	-5.9%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$5.19	\$12.00	-56.8%	\$10.61	\$8.77	21.0%
Cost per Mile	\$1.91	\$2.89	-33.9%	\$2.42	\$2.06	17.5%
Miles per Ride	2.7	4.1	-34.1%	4.4	4.3	2.3%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	113	238	-52.5%	157	129	21.7%
Monthly Cost	\$1,431	\$1,322	8.2%	\$1,832	\$872	110.1%
Monthly Vehicle Mile	1,016	1,515	-32.9%	1,262	862	46.4%
New Riders This Month	14	22	-36.4%	22.2	11.3	96.5%
Cost per Ride	\$12.67	\$5.55	128.3%	\$11.65	\$6.73	73.1%
Cost per Mile	\$1.41	\$0.87	62.1%	\$1.45	\$1.01	43.6%
Miles per Ride	9.0	6.4	40.6%	8.0	6.7	19.4%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,130	1,509	-25.1%	1,137	1,051	8.2%
Monthly Cost	\$4,005	\$4,285	-6.5%	\$4,190	\$4,034	3.9%
Monthly Vehicle Mile	2,149	2,567	-16.3%	2,176	2,220	-2.0%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.54	\$2.84	24.6%	\$3.69	\$3.84	-3.9%
Cost per Mile	\$1.86	\$1.67	11.4%	\$1.93	\$1.82	6.0%
Miles per Ride	1.9	1.7	11.8%	1.9	2.1	-9.5%
Maryville Nursing Home						
Monthly Rides	0	30	-100.0%	16	34	-52.9%
Monthly Cost	\$0	\$342	-100.0%	\$208	\$497	-58.1%
Monthly Vehicle Mile	0	26	-100.0%	28	56	-50.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$11.40	N/A	\$12.73	\$14.43	-11.8%
Cost per Mile	N/A	\$13.15	N/A	\$7.34	\$8.94	-17.9%
Miles per Ride	N/A	0.9	N/A	1.7	1.6	6.3%
Mary's Woods						
Monthly Rides	1,176	1,400	-16.0%	1,409	1,076	30.9%
Monthly Cost	\$5,528	\$5,972	-7.4%	\$5,814	\$6,528	-10.9%
Monthly Vehicle Mile	1,577	1,832	-13.9%	1,695	1,833	-7.5%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.70	\$4.27	10.1%	\$4.13	\$6.07	-32.0%
Cost per Mile	\$3.51	\$3.26	7.7%	\$3.43	\$3.56	-3.7%
Miles per Ride	1.3	1.3	0.0%	1.2	1.7	-29.4%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	716	670	6.9%	687	743	-7.5%
Monthly Cost	\$930	\$829	12.2%	\$809	\$836	-3.2%
Monthly Vehicle Mile	542	482	12.4%	503	546	-7.9%
New Rider This Month	0	0	N/A	1.9	2.2	-13.6%
Cost per Ride	\$1.30	\$1.24	4.8%	\$1.18	\$1.12	5.4%
Cost per Mile	\$1.72	\$1.72	0.0%	\$1.61	\$1.53	5.2%
Miles per Ride	0.8	0.7	14.3%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	9,244	9,612	-3.8%	9,074	8,983	1.0%
Monthly Cost	\$256,444	\$239,807	6.9%	\$249,890	\$210,555	18.7%
Monthly Vehicle Mile	43,693	38,498	13.5%	40,339	36,412	10.8%
New Riders This Month	20	22	-9.1%	131.8	21.9	501.8%
Cost per Ride	\$27.74	\$24.95	11.2%	\$27.54	\$23.44	17.5%
Cost per Mile	\$5.87	\$6.23	-5.8%	\$6.19	\$5.78	7.1%
Miles per Ride	4.7	4.0	17.5%	4.4	4.1	7.3%
Tualatin Valley Workshop						
Monthly Rides	56	165	-66.1%	185	279	-33.7%
Monthly Cost	\$4,462	\$5,078	-12.1%	\$4,930	\$4,916	0.3%
Monthly Vehicle Mile	296	756	-60.8%	825	748	10.3%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	\$79.68	\$30.78	158.9%	\$26.59	\$17.59	51.2%
Cost per Mile	\$15.07	\$6.72	124.3%	\$5.98	\$6.58	-9.1%
Miles per Ride	5.3	4.6	15.2%	4.4	2.7	63.0%
West Linn						
Monthly Ride	108	136	-20.6%	56	129	-56.6%
Monthly Cost	\$274	\$367	-25.3%	\$278	\$331	-16.0%
Monthly Vehicle Mile	98	92	6.5%	92	90	2.2%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$2.54	\$2.70	-5.9%	\$4.94	\$2.58	91.5%
Cost per Mile	\$2.80	\$3.99	-29.8%	\$3.03	\$3.69	-17.9%
Miles per Ride	0.9	0.7	28.6%	1.6	0.7	128.6%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Apr 2017	Apr 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,962	6,299	-21.2%	5,082	6,345	-19.9%
Monthly Cost	\$34,503	\$36,636	-5.8%	\$37,359	\$36,531	2.3%
Monthly Vehicle Miles	11,353	11,876	-4.4%	12,156	11,743	3.5%
On-Time Performance	99.9%	100.0%	-0.1%	99.2%	99.1%	0.1%
Cost per Ride	\$6.95	\$5.82	19.4%	\$7.35	\$5.76	27.6%
Cost per Mile	\$3.04	\$3.08	-1.3%	\$3.07	\$3.11	-1.3%
Miles per Roadcall	11,353	11,876	-4.4%	12,156	11,743	3.5%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,250	1,267	-1.3%	2,172	1,313	65.4%
Monthly Cost	\$33,924	\$33,818	0.3%	\$34,117	\$31,536	8.2%
Monthly Vehicle Miles	6,069	4,689	29.4%	5,083	4,537	12.0%
On-Time Performance	99.9%	100.0%	-0.1%	99.2%	99.1%	0.1%
Cost per Ride	\$27.14	\$26.69	1.7%	\$15.71	\$24.01	-34.6%
Cost per Mile	\$5.59	\$7.21	-22.5%	\$6.71	\$6.95	-3.5%
Miles per Roadcall	6,069	4,689	29.4%	5,083	4,537	12.0%
Molalla(SCTD)-Demand Response						
Monthly Rides	9,219	9,034	2.0%	8,358	8,626	-3.1%
Monthly Cost	\$47,536	\$50,420	-5.7%	\$49,873	\$51,844	-3.8%
Monthly Vehicle Miles	20,520	21,346	-3.9%	21,322	21,526	-0.9%
On-Time Performance	97.0%	98.0%	-1.0%	96.9%	97.6%	-0.7%
Cost per Ride	\$5.16	\$5.58	-7.5%	\$5.97	\$6.01	-0.7%
Cost per Mile	\$2.32	\$2.36	-1.7%	\$2.34	\$2.41	-2.9%
Miles per Roadcall	20,520	21,346	-3.9%	21,322	10,763	98.1%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,271	9,089	2.0%	8,694	9,271	-6.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,089	20,783	1.5%	20,999	20,910	0.4%
On-Time Performance	98.7%	99.9%	-1.2%	99.1%	99.7%	-0.6%
Cost per Ride	\$7.01	\$7.15	-2.0%	\$7.48	\$7.01	6.7%
Cost per Mile	\$3.08	\$3.13	-1.6%	\$3.10	\$3.11	-0.3%
Miles per Roadcall	21,089	20,783	1.5%	20,999	20,910	0.4%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,217	1,278	-4.8%	1,278	1,388	-7.9%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,298	6,406	13.9%	7,212	7,039	2.5%
On-Time Performance	97.9%	97.8%	0.1%	96.9%	96.8%	0.1%
Cost per Ride	\$16.43	\$15.65	5.0%	\$15.65	\$14.41	8.6%
Cost per Mile	\$2.74	\$3.12	-12.2%	\$2.77	\$2.84	-2.5%
Miles per Roadcall	7,298	6,406	13.9%	7,212	7,039	2.5%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,071	23,177	-0.5%	22,957	24,321	-5.6%
Monthly Cost	\$320,003	\$338,323	-5.4%	\$325,313	\$334,746	-2.8%
Monthly Vehicle Miles	44,135	45,699	-3.4%	43,992	45,580	-3.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$13.87	\$14.60	-5.0%	\$14.17	\$13.76	3.0%
Cost per Mile	\$7.25	\$7.40	-2.0%	\$7.39	\$7.34	0.7%
Miles per Roadcall	44,135	45,699	-3.4%	43,992	45,580	-3.5%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,811	3,232	-44.0%	2,729	2,380	14.7%
Monthly Cost	\$56,471	\$59,704	-5.4%	\$57,408	\$59,073	-2.8%
Monthly Vehicle Miles	4,798	8,969	-46.5%	6,898	9,477	-27.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$31.18	\$18.47	68.8%	\$21.04	\$24.82	-15.2%
Cost per Mile	\$11.77	\$6.66	76.7%	\$8.32	\$6.23	33.5%
Miles per Roadcall	4,798	8,969	-46.5%	6,898	9,477	-27.2%

Ride Wise Performance Report - April 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	51	2,652	\$88,364.64		
One-on-one travel training general trips	22	52	2,704	\$90,097.28		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	30	103	5,356	\$178,461.92		
Group travel training						
Group travel training with schools	11		40	\$1,338.53		
Group travel training general	38		139	\$4,624.02		
Riders Club participants	81					
Subtotal	130		179	\$5,962.55		
Total	160	103	5,535	\$184,424.47		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	2					
Transitional staff support and pass plan	148	343	28	210	3,391	2,117
Total	154					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$43,901.83					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	121.00					
Value of volunteer hours monthly	\$2,850.76					
Value of transitional staff hours monthly	\$62,366.82					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	113	609	31,668	\$1,055,177.76		
One-on-one travel training general trips	122	337	17,524	\$583,899.68		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	235	946	49,192	\$1,639,077.44		
Group travel training with schools	411		1,501	\$50,012.39		
Group travel training general	254		928	\$30,907.90		
Riders Club participants	691					
Subtotal	1,356		2,429	\$80,920.29		
Total	1,591	946	51,621	\$1,719,997.73		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	53					
Transitional staff support only	18					
Transitional staff support and pass plan	374	487	78	1,283	22,021	13,359
Total	445					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$482,256.50					
Annual cost avoidance of trips	\$1,719,997.73					
Total cost avoidance	\$1,237,741.23					
Total trainer hours annual	8,265.60					
Ride Ambassador hours annual	1,079.25					
Value of volunteer hours annual	\$82,271.00					
Value of transitional staff hours annual	\$336,699.02					