
DATE: MAY 2018

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for May 2018 increased by 3.3% (+1,063) compared to May 2017. Neighborhood House saw a significant decrease in trips provided (-359). More than half the decrease in trips are a direct result of Ride Connection taking over operations of the Downtown RideAbout. RC East County continues to post excellent ridership increases due to additional drivers, both paid and volunteer, with extra focus on Mid-Multnomah County, where historically there have been many turndowns. RC East County increased trips by 28.1% (+1,146) in May 2018 compared to May 2017. Mary's Woods program remains the primary source of trip decrease across the network (-947). Providence Elderplace also provided 7.2% more trips in May (+701).
2. Total costs in May 2018 decreased by 13.9% (-\$102,320) for Ride Connection's network of E&D services compared to May 2017. The decrease in costs is skewed for the network due to a substantial decrease in spending by Providence Elderplace in May 2018 vs. 2017 with a drop of 31.8% (-\$125,497). Other notable variances included MFS with a \$15,565 gain (+19.5%) over the previous year, RC Red with an increase of \$16,902 (+55.3%) and RC East County which posted an increase in spending of 24.7% (+\$10,436).
3. The network Cost per Trip (CPT) of \$19.21 for May 2018 decreased by 17% compared to \$23.06 for May 2017. This change is likely due to the decreased costs posted by Providence Elderplace. Ride Connection Red posted a 25% increase in CPT. Other increased CPTs were reported by RC Tualatin (+24%), RC Washington County (+31%) and MFS (+19%).

RIDEWISE

1. Service Delivery Analysis. A total of 168 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.

2. A total of 23 persons successfully exited out of the one-on-one travel training, nine of whom were prior participants, returned to learn a new route. Over last month, there was a 32.35% decrease.
3. Under the age of 60, a total of 22 individuals successfully exited out of the one-on-one travel training with an average of 9.76 training hours during May.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were 11 events held and attended:
 - The Multnomah County Developmental Disabilities Resource Fair.
 - Presented to Hillsboro DMV on Travel Options.
 - Partner meetings for HB2017 Outreach for TriMet.
 - Metro's RTO Collaborative Marketing Partner Meeting.
 - TriMet's Equity Forum.
 - Orientation for Summer Work Internship for Transition (SWIFT).
 - UCP's 2018 Friends Breakfast.
 - Monthly lunch meeting and info session at ALSO.
 - HB2017 Budget workshop hosted by TriMet.
 - Multnomah County's Transition Team meeting.
 - Demonstration of how the Hop Institutional Site will work.
5. Ride Ambassador Program. 76 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported six Rider's Club activities with 33 participants.
7. Referral Sources. There were 58 referrals in May 2018. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and six referrals were the result of our travel options counseling efforts.
8. School Program. 394 students received training during the month of May. There were 2,531 trips taken as a group and 426 one-on-one trips. 167 teachers and support staff reported several hours of training.

SANDY AREA METRO (SAM)

1. SAM ridership continues to increase. SAM provided 12,356 rides in May 2018 compared to 11,276 rides in May 2017, an overall increase of 9.6%.
2. All routes showed an increase with the exception of STAR dial-a-ride. SAM-Gresham increased by 7.2% and SAM-Estacada increased by 18%. The Shopper Shuttle increased 160% from 206 rides in May 2017 to 536 rides in 2018. It is the success of the Shopper Shuttle that directly contributes to the decrease in STAR rides. Those who once depended on STAR for daily errands, now have a shuttle option. STAR decreased by 3.87%. ED increased by 5.07%.
3. Double Map was chosen for the Intelligent Information Solutions (ITS) for SAM and MHX buses. The SAM app will provide estimated time arrivals and bus locations. The app will also describe bus stop amenities for ADA accessibility and provide traffic updates/delays. We were also able to procure interior LED signs for bus stop announcements and possibly advertising, automated bus stop announcement for better ADA service, driver tablets for better data gathering and pre- and post-trip modules on the tablets for improved fleet management.
4. A selection committee of SAM staff, ODOT representatives and a MHX representative selected a contractor for the updated Transit Master Plan in May. Once the Scope of Work and contract language is agreed upon by the State and contractor, the planning process will begin.

May	2017	2018
Fixed Route	9,912	11,005
Dial-a-ride (general public and ADA)	1291	1,241
Out-of-town ED	73	110
Total Riders	11,276	12,356

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's Out-of-Town Dial-a-Ride was down by 140 riders over the same time period as last year. Overall ridership is down due to the "Villebois Shuttle" becoming a fixed route service. The graph below provides the salient points between last year and the same time period of this year:

	2017	2018
ADA Paratransit	279	235
Wheel Chair Trips	53	27
Out-of-Town DAR	297	227
Total Riders	629	489

2. SMART met with Mobility Director Mike Mullins from Ride Connection to discuss SMART's ADA/Paratransit programs. Mike's expertise and suggestions were well received. There was consensus around the idea that a dedicated staff person was needed to focus on the program.

CANBY AREA TRANSIT (CAT)

1. During the month of May the total year to date CAT ridership was down by 1.79% as compared to May of 2017. During the same period Demand Responsive trips were up by .013% (2 rides). In the month of May 2018 total CAT ridership was up 12.29% when compared to May of 2017. Over the past year, CAT has been working toward increasing the rides per hour on our Dial-A-Ride service. The goal that was set with our subcontractor was an average of 3.1 rides per hour. In May we averaged 3.39 rides per hour.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down from May 2017. This may be due to the construction on Hwy 213 at Union Mills, which caused SCTD's buses to be off schedule. SCTD had their Administrative Building grand opening on May 23rd. This opening was well attended.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	May 18	May 17	% Change	FY18	FY17	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	92,120	95,800	-3.8%	87,187	87,510	-0.4%
Bus-Frequent Service*	<u>100,720</u>	<u>104,400</u>	-3.5%	<u>96,847</u>	<u>99,470</u>	-2.6%
Subtotal All Bus	192,840	200,200	-3.7%	184,035	186,980	-1.6%
MAX	122,320	114,600	6.7%	120,991	123,200	-1.8%
Commuter Rail	<u>1,590</u>	<u>1,660</u>	-4.2%	<u>1,633</u>	<u>1,760</u>	-7.2%
Fixed Route Total	316,750	316,500	0.1%	306,659	311,940	-1.7%
<u>Paratransit</u>						
LIFT& Cabs	3,559	3,712	-4.1%	3,481	3,509	-0.8%
System Total	320,309	320,177	0.0%	310,140	315,449	-1.7%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	531,300	553,300	-4.0%	503,106	505,573	-0.5%
Bus-Frequent Service*	<u>622,300</u>	<u>644,200</u>	-3.4%	<u>598,612</u>	<u>616,045</u>	-2.8%
Subtotal All Bus	1,153,600	1,197,500	-3.7%	1,101,718	1,121,618	-1.8%
MAX	766,200	722,100	6.1%	750,244	766,447	-2.1%
Commuter Rail	<u>7,950</u>	<u>8,320</u>	-4.4%	<u>8,166</u>	<u>8,807</u>	-7.3%
Fixed Route Total	1,927,791	1,927,925	0.0%	1,860,128	1,896,872	-1.9%
Frequent Bus % of Total Bus	53.9%	53.8%	0.1%	54.3%	54.9%	-0.6%
<u>Paratransit</u>						
LIFT & Cabs	20,083	20,838	-3.6%	19,692	19,751	-0.3%
System Total	1,947,874	1,948,763	0.0%	1,879,820	1,916,623	-1.9%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.39	\$3.87	13.44%	\$4.41	\$4.01	9.98%
Bus-Frequent Service*	\$3.13	\$2.74	14.23%	\$3.18	\$2.91	9.28%
Subtotal All Bus	\$3.71	\$3.26	13.80%	\$3.74	\$3.40	10.00%
MAX	\$3.01	\$3.14	-4.14%	\$2.89	\$2.61	10.73%
Commuter Rail	\$16.17	\$14.84	8.96%	\$17.76	\$16.65	6.67%
Fixed Route Total	\$3.48	\$3.27	6.42%	\$3.46	\$3.14	10.19%
<u>Paratransit</u>						
LIFT & Cabs	\$36.86	\$35.01	5.28%	\$37.89	\$36.16	4.78%
System Total	\$3.83	\$3.60	6.39%	\$3.82	\$3.48	9.77%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	5,083,606	5,276,800	-3.7%	4,742,606	4,818,158	-1.6%
Monthly Cost	\$18,848,875	\$17,198,922	9.6%	\$17,746,076	\$16,467,454	7.8%
Monthly Vehicle Mile	2,171,851	2,148,369	1.1%	2,083,403	2,041,068	2.1%
On-Time Performance	85.4%	81.3%	4.1%	85.3%	80.7%	4.6%
Cost per Ride	\$3.71	\$3.26	13.8%	\$3.74	\$3.42	9.4%
Cost per Mile	\$8.68	\$8.01	8.4%	\$8.52	\$8.07	5.6%
Miles per Roadcall	13,005	10,134	28.3%	14,221	10,742	32.4%
Light Rail (MAX)						
Monthly Rides	3,377,254	3,183,000	6.1%	3,247,210	3,314,748	-2.0%
Monthly Cost	\$10,164,952	\$9,999,562	1.7%	\$9,466,422	\$8,629,918	9.7%
Monthly Vehicle Mile	388,016	358,256	8.3%	379,981	371,605	2.3%
On-Time Performance	90.6%	89.7%	0.9%	88.2%	85.1%	3.1%
Cost per Ride	\$3.01	\$3.14	-4.1%	\$2.92	\$2.60	12.3%
Cost per Mile	\$26.20	\$27.91	-6.1%	\$24.91	\$23.22	7.3%
Miles per Roadcall	5,465	4,423	23.6%	4,903	1,821	169.2%
Commuter Rail (WES)						
Monthly Rides	34,980	36,630	-4.5%	34,882	37,506	-7.0%
Monthly Costs	\$565,694	\$438,171	29.1%	\$626,864	\$533,962	17.4%
Monthly Vehicle Mile	10,261	10,231	0.3%	9,915	9,904	0.1%
On Time Performance	96.3%	95.1%	1.2%	94.5%	95.1%	-0.6%
Cost per Ride	\$16.17	\$11.96	35.2%	\$17.97	\$14.24	26.2%
Cost per Mile	\$55.13	\$42.83	28.7%	\$63.22	\$53.91	17.3%
Miles per Roadcall	10,261	3,410	200.9%	9,152	6,603	38.6%
Paratransit LIFT and Cab						
Monthly Rides	88,588	91,851	-3.6%	84,575	85,043	-0.6%
Monthly Cost	\$3,264,933	\$3,215,480	1.5%	\$3,180,556	\$3,042,171	4.5%
Monthly Vehicle Mile	715,422	780,613	-8.4%	697,552	726,222	-3.9%
On-Time Performance	91.9%	89.4%	2.5%	91.4%	90.2%	1.2%
Cost per Ride	\$36.86	\$35.01	5.3%	\$37.61	\$35.77	5.1%
Cost per Mile	\$4.56	\$4.12	10.7%	\$4.56	\$4.19	8.8%
Miles per Roadcall	8,223	7,295	12.7%	6,878	6,905	-0.4%

RIDE CONNECTION*	May 2018	May 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,857	36,741	0.3%	34,237	34,876	-1.8%
Monthly Cost	\$674,359	\$774,121	-12.9%	\$625,628	\$635,177	-1.5%
Monthly Vehicle Mile	167,750	177,260	-5.4%	155,783	162,629	-4.2%
New Riders This Month	926	660	40.3%	1,282.8	1,322.0	-3.0%
Cost per Ride	\$18.30	\$21.07	-13.1%	\$18.27	\$18.21	0.3%
Cost per Mile	\$4.02	\$4.37	-8.0%	\$4.02	\$3.91	2.8%
Miles per Ride	4.6	4.8	-4.2%	4.6	4.7	-2.1%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, July 27, 2018

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	956	768	24.5%	853	723	18.0%
Monthly Cost	\$16,336	\$7,855	108.0%	\$12,293	\$7,677	60.1%
Monthly Vehicle Mile	4,866	4,276	13.8%	4,497	3,861	16.5%
New Riders This Month	42	15	180.0%	48.3	28.0	72.5%
Cost per Ride	\$17.09	\$10.23	67.1%	\$14.41	\$10.62	35.7%
Cost per Mile	\$3.36	\$1.84	82.6%	\$2.73	\$1.99	37.2%
Miles per Ride	5.1	5.6	-8.9%	5.3	5.3	0.0%
King City Shuttle						
Monthly Rides	437	451	-3.1%	381	328	16.2%
Monthly Cost	\$10,035	\$8,255	21.6%	\$8,494	\$6,342	33.9%
Monthly Vehicle Mile	2,332	2,202	5.9%	1,943	1,286	51.1%
New Riders This Month	11	14	-21.4%	12.4	8.8	40.9%
Cost per Ride	\$22.96	\$18.30	25.5%	\$22.31	\$19.33	15.4%
Cost per Mile	\$4.30	\$3.75	14.7%	\$4.37	\$4.93	-11.4%
Miles per Ride	5.3	4.9	8.2%	5.1	3.9	30.8%
Title XIX Non Medical						
Monthly Rides	54	145	-62.8%	81	22	268.2%
Monthly Cost	\$1,756	\$2,410	-27.1%	\$2,293	\$398	476.1%
Monthly Vehicle Mile	561	1,300	-56.8%	874	193	352.8%
New Riders This Month	3	0	N/A	11.4	0.0	N/A
Cost per Ride	\$32.52	\$16.62	95.7%	\$28.37	\$18.00	57.6%
Cost per Mile	\$3.13	\$1.85	69.2%	\$2.62	\$2.06	27.2%
Miles per Ride	10.4	9.0	15.6%	10.8	8.8	22.7%
STF Service						
Monthly Rides	841	443	89.8%	600	462	29.9%
Monthly Cost	\$15,296	\$9,561	60.0%	\$11,730	\$9,570	22.6%
Monthly Vehicle Mile	3,446	2,518	36.9%	2,855	2,971	-3.9%
New Riders This Month	56	11	409.1%	53.9	22.0	145.0%
Cost per Ride	\$18.19	\$21.58	-15.7%	\$19.56	\$20.72	-5.6%
Cost per Mile	\$4.44	\$3.80	16.8%	\$4.11	\$3.22	27.6%
Miles per Ride	4.1	5.7	-28.1%	4.8	6.4	-25.0%
TriMet Service						
Monthly Rides	184	254	-27.6%	139	154	-9.7%
Monthly Cost	\$3,896	\$3,093	26.0%	\$3,117	\$3,008	3.6%
Monthly Vehicle Mile	1,083	1,424	-23.9%	1,356	1,249	8.6%
New Riders This Month	16	10	60.0%	16.0	14.6	9.6%
Cost per Ride	\$21.18	\$12.18	73.9%	\$22.40	\$19.56	14.5%
Cost per Mile	\$3.60	\$2.17	65.9%	\$2.30	\$2.41	-4.6%
Miles per Ride	5.9	5.6	5.4%	9.7	8.1	19.8%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	108	276	-60.9%	182	312	-41.7%
Monthly Cost	\$3,724	\$6,671	-44.2%	\$5,464	\$8,430	-35.2%
Monthly Vehicle Mile	319	872	-63.4%	627	1,569	-60.0%
New Riders This Month	3	1	200.0%	4	13	-69.2%
Cost per Ride	\$34.48	\$24.17	42.7%	\$30.09	\$27.01	11.4%
Cost per Mile	\$11.67	\$7.65	52.5%	\$8.72	\$5.37	62.4%
Miles per Ride	3.0	3.2	-6.3%	3.5	5.0	-30.0%
General Public						
Monthly Rides	1,108	978	13.3%	953	925	3.0%
Monthly Cost	\$28,113	\$25,239	11.4%	\$24,389	\$22,924	6.4%
Monthly Vehicle Mile	8,312	8,565	-3.0%	7,433	7,570	-1.8%
New Riders This Month	6	2	200.0%	15	15	0.0%
Cost per Ride	\$25.37	\$25.81	-1.7%	\$25.60	\$24.77	3.4%
Cost per Mile	\$3.38	\$2.95	14.6%	\$3.28	\$3.03	8.3%
Miles per Ride	7.5	8.8	-14.8%	7.8	8.2	-4.9%
Multnomah Co. ADS Premium						
Monthly Rides	152	266	-42.9%	135	190	-28.9%
Monthly Cost	\$3,741	\$6,416	-41.7%	\$3,388	\$4,318	-21.5%
Monthly Vehicle Mile	765	1,214	-37.0%	690	960	-28.1%
New Riders This Month	4	8	-50.0%	10	15	-33.3%
Cost per Ride	\$24.61	\$24.12	2.0%	\$25.02	\$22.74	10.0%
Cost per Mile	\$4.89	\$5.29	-7.6%	\$4.91	\$4.50	9.1%
Miles per Ride	5.0	4.6	8.7%	5.1	5.1	0.0%
STF Service						
Monthly Rides	667	872	-23.5%	812	1,368	-40.6%
Monthly Cost	\$18,432	\$18,380	0.3%	\$20,533	\$29,947	-31.4%
Monthly Vehicle Mile	4,035	4,727	-14.6%	4,703	7,858	-40.2%
New Riders This Month	103	123	-16.3%	134	270	-50.4%
Cost per Ride	\$27.63	\$21.08	31.1%	\$25.27	\$21.89	15.4%
Cost per Mile	\$4.57	\$3.89	17.5%	\$4.37	\$3.81	14.7%
Miles per Ride	6.0	5.4	11.1%	5.8	5.7	1.8%
Title XIX Non Medical						
Monthly Rides	1,720	1,452	18.5%	1,568	1,268	23.7%
Monthly Cost	\$38,298	\$29,363	30.4%	\$34,939	\$28,224	23.8%
Monthly Vehicle Mile	8,977	7,084	26.7%	8,199	6,881	19.2%
New Riders This Month	43	31	38.7%	70	57	22.8%
Cost per Ride	\$22.27	\$20.22	10.1%	\$22.28	\$22.26	0.1%
Cost per Mile	\$4.27	\$4.15	2.9%	\$4.26	\$4.10	3.9%
Miles per Ride	5.2	4.9	6.1%	5.2	5.4	-3.7%
Wa Co DAVS						
Monthly Rides	104	154	-32.5%	112	131	-14.5%
Monthly Cost	\$2,807	\$4,084	-31.3%	\$3,350	\$3,619	-7.4%
Monthly Vehicle Mile	673	1,085	-38.0%	880	983	-10.5%
New Riders This Month	7	4	75.0%	10	9	11.1%
Cost per Ride	\$27.00	\$26.52	1.8%	\$29.91	\$27.57	8.5%
Cost per Mile	\$4.17	\$3.76	10.9%	\$3.81	\$3.68	3.5%
Miles per Ride	6.5	7.0	-7.1%	7.9	7.5	5.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	292	150	94.7%	231	221	4.5%
Monthly Cost	\$2,336	\$1,200	94.7%	\$1,847	\$1,767	4.5%
Monthly Vehicle Mile	910	907	0.3%	986	1,053	-6.4%
New Riders This Month	6	2	200.0%	8.2	6.9	18.8%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.57	\$1.32	94.7%	\$1.87	\$1.68	11.3%
Miles per Ride	3.1	6.0	-48.3%	4.3	4.8	-10.4%
Estacada Senior Center						
Monthly Rides	237	379	-37.5%	215	224	-4.0%
Monthly Cost	\$1,778	\$2,843	-37.5%	\$1,611	\$1,719	-6.3%
Monthly Vehicle Mile	539	928	-41.9%	547	630	-13.2%
New Riders This Month	0	12	-100.0%	4.1	6.2	-33.9%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.68	-2.3%
Cost per Mile	\$3.30	\$3.06	7.8%	\$2.94	\$2.73	7.7%
Miles per Ride	2.3	2.4	-4.2%	2.5	2.8	-10.7%
Gladstone Senior Center						
Monthly Rides	193	205	-5.9%	203	191	6.3%
Monthly Cost	\$1,448	\$1,538	-5.9%	\$1,537	\$1,449	6.1%
Monthly Vehicle Mile	383	412	-7.0%	429	428	0.2%
New Riders This Month	4	5	-20.0%	6.3	6.3	0.0%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.59	\$7.57	0.3%
Cost per Mile	\$3.78	\$3.73	1.3%	\$3.59	\$3.38	6.2%
Miles per Ride	2.0	2.0	0.0%	2.1	2.2	-4.5%
Hoodland Senior Center						
Monthly Rides	169	232	-27.2%	130	125	4.0%
Monthly Cost	\$3,634	\$4,350	-16.4%	\$3,401	\$2,738	24.2%
Monthly Vehicle Mile	1,572	1,780	-11.7%	1,556	1,242	25.3%
New Riders This Month	0	0	N/A	2.1	1.9	10.5%
Cost per Ride	\$21.51	\$18.75	14.7%	\$26.18	\$21.98	19.1%
Cost per Mile	\$2.31	\$2.44	-5.3%	\$2.19	\$2.20	-0.5%
Miles per Ride	9.3	7.7	20.8%	12.0	10.0	20.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	695	283	145.6%	305	231	32.0%
Monthly Cost	\$5,213	\$2,123	145.6%	\$2,288	\$1,733	32.0%
Monthly Vehicle Mile	2,416	702	244.2%	1,036	714	45.1%
New Riders This Month	23	1	2200.0%	8.2	4.2	95.2%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.16	\$3.02	-28.5%	\$2.21	\$2.43	-9.1%
Mile per Ride	3.5	2.5	40.0%	3.4	3.1	9.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	790	979	-19.3%	878	764	14.9%
Monthly Cost	\$8,014	\$9,241	-13.3%	\$8,305	\$7,513	10.5%
Monthly Vehicle Mile	2,476	2,960	-16.4%	2,460	2,156	14.1%
New Riders This Month	14	12	16.7%	27.2	19.8	37.4%
Cost per Ride	\$10.14	\$9.44	7.4%	\$9.46	\$9.83	-3.8%
Cost per Mile	\$3.24	\$3.12	3.8%	\$3.38	\$3.49	-3.2%
Miles per Ride	3.1	3.0	3.3%	2.8	2.8	0.0%
Molalla Senior Center						
Monthly Rides	387	262	47.7%	396	316	25.3%
Monthly Cost	\$5,292	\$3,061	72.9%	\$4,761	\$3,543	34.4%
Monthly Vehicle Mile	1,581	1,013	56.1%	1,330	840	58.3%
New Riders This Month	3	2	50.0%	8.0	7.4	8.1%
Cost per Ride	\$13.67	\$11.68	17.0%	\$12.03	\$11.22	7.2%
Cost per Mile	\$3.35	\$3.02	10.9%	\$3.58	\$4.22	-15.2%
Miles per Ride	4.1	3.9	5.1%	3.4	2.7	25.9%
Pioneer Senior Center						
Monthly Rides	763	709	7.6%	635	701	-9.4%
Monthly Cost	\$6,334	\$5,870	7.9%	\$5,310	\$5,812	-8.6%
Monthly Vehicle Mile	2,769	2,208	25.4%	2,111	2,144	-1.5%
New Riders This Month	11	20	-45.0%	21.3	24.5	-13.1%
Cost per Ride	\$8.30	\$8.28	0.2%	\$8.36	\$8.29	0.8%
Cost per Mile	\$2.29	\$2.66	-13.9%	\$2.52	\$2.71	-7.0%
Miles per Ride	3.6	3.1	16.1%	3.3	3.1	6.5%
Sandy Senior Center						
Monthly Rides	263	288	-8.7%	247	249	-0.8%
Monthly Cost	\$3,591	\$3,532	1.7%	\$3,206	\$3,027	5.9%
Monthly Vehicle Mile	2,488	1,931	28.8%	1,683	1,319	27.6%
New Riders This Month	0	3	-100.0%	10.5	12.2	-13.9%
Cost per Ride	\$13.65	\$12.26	11.3%	\$12.98	\$12.18	6.6%
Cost per Mile	\$1.44	\$1.83	-21.3%	\$1.91	\$2.29	-16.6%
Miles per Ride	9.5	6.7	41.8%	6.8	5.3	28.3%
Transportation Reaching People						
Monthly Rides	1,827	2,284	-20.0%	1,688	2,184	-22.7%
Monthly Cost	\$34,315	\$30,075	14.1%	\$25,148	\$26,024	-3.4%
Monthly Vehicle Mile	10,583	23,492	-55.0%	12,365	21,318	-42.0%
New Riders This Month	30	23	30.4%	60.0	58.5	2.6%
Cost per Ride	\$18.78	\$13.17	42.6%	\$14.90	\$11.92	25.0%
Cost per Mile	\$3.24	\$1.28	153.1%	\$2.03	\$1.22	66.4%
Miles per Ride	5.8	10.3	-43.7%	7.3	9.8	-25.5%
Transp Reaching People-School/Work(1)						
Monthly Rides	48	141	-66.0%	80	144	-44.4%
Monthly Cost	\$1,532	\$2,411	-36.4%	\$1,506	\$2,908	-48.2%
Monthly Vehicle Mile	428	1,131	-62.1%	661	1,080	-38.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$31.92	\$17.10	86.7%	\$18.90	\$20.15	-6.2%
Cost per Mile	\$3.58	\$2.13	68.1%	\$2.28	\$2.69	-15.2%
Miles per Ride	8.9	8.0	11.3%	8.3	7.5	10.7%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	103	18	472.2%	50	33	51.5%
Monthly Cost	\$254	\$79	221.5%	\$590	\$246	139.8%
Monthly Vehicle Mile	304	91	234.1%	145	128	13.3%
New Riders This Month	0	0	N/A	2.0	1.1	81.8%
Cost per Ride	\$2.47	\$4.40	-43.9%	\$11.82	\$7.56	56.3%
Cost per Mile	\$0.84	\$0.87	-3.4%	\$4.06	\$1.92	111.5%
Miles per Ride	3.0	5.1	-41.2%	2.9	3.9	-25.6%
Multnomah Co. ADS Premium						
Monthly Rides	1	38	-97.4%	24	77	-68.8%
Monthly Cost	\$21	\$3	600.0%	\$29	\$597	-95.1%
Monthly Vehicle Mile	14	92	-84.8%	43	181	-76.2%
New Riders This Month	0	1	-100.0%	1.1	3.9	-71.8%
Cost per Ride	\$20.91	\$0.08	26037.5%	\$1.17	\$7.76	-84.9%
Cost per Mile	\$1.49	\$0.03	4866.7%	\$0.67	\$3.29	-79.6%
Miles per Ride	14.0	2.4	483.3%	1.8	2.4	-25.0%
STF Discretionary						
Monthly Rides	588	617	-4.7%	574	481	19.3%
Monthly Cost	(\$22,627)	\$14,463	-256.4%	\$10,258	\$11,339	-9.5%
Monthly Vehicle Mile	2,006	1,888	6.3%	2,038	1,735	17.5%
New Riders This Month	41	18	127.8%	48.6	34.7	40.1%
Cost per Ride	(\$38.48)	\$23.44	-264.2%	\$17.86	\$23.56	-24.2%
Cost per Mile	(\$11.28)	\$7.66	-247.3%	\$5.03	\$6.54	-23.1%
Miles per Ride	3.4	3.1	9.7%	3.5	3.6	-2.8%
STF Service						
Monthly Rides	543	206	163.6%	450	320	40.6%
Monthly Cost	\$52,043	\$5,541	839.2%	\$14,200	\$7,825	81.5%
Monthly Vehicle Mile	2,489	766	224.9%	1,619	1,150	40.8%
New Riders This Month	46	16	187.5%	31.0	25.3	22.5%
Cost per Ride	\$95.84	\$26.90	256.3%	\$31.55	\$24.47	28.9%
Cost per Mile	\$20.91	\$7.23	189.2%	\$8.77	\$6.80	29.0%
Miles per Ride	4.6	3.7	24.3%	3.6	3.6	0.0%
TriMet Service						
Monthly Rides	2,728	2,476	10.2%	2,455	2,188	12.2%
Monthly Cost	\$4,535	\$7,025	-35.4%	\$5,592	\$6,579	-15.0%
Monthly Vehicle Mile	5,512	6,022	-8.5%	5,233	5,310	-1.5%
New Riders This Month	31	26	19.2%	26.8	30.9	-13.3%
Cost per Ride	\$1.66	\$2.84	-41.5%	\$2.28	\$3.01	-24.3%
Cost per Mile	\$0.82	\$1.17	-29.9%	\$1.07	\$1.24	-13.7%
Miles per Ride	2.0	2.4	-16.7%	2.1	2.4	-12.5%
Veterans Volunteers						
Monthly Rides	217	158	37.3%	157	119	31.9%
Monthly Cost	\$1,181	\$833	41.8%	\$938	\$828	13.3%
Monthly Vehicle Mile	2,054	1,618	26.9%	1,568	1,347	16.4%
New Riders This Month	9	8	12.5%	13.2	12.6	4.8%
Cost per Ride	\$5.44	\$5.27	3.2%	\$5.97	\$6.94	-14.0%
Cost per Mile	\$0.57	\$0.51	11.8%	\$0.60	\$0.61	-1.6%
Miles per Ride	9.5	10.2	-6.9%	10.0	11.3	-11.5%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$2,302	-100.0%
David's Harp - STF Service						
Monthly Rides	303	200	51.5%	232	129	79.8%
Monthly Cost	\$1,100	\$1,196	-8.0%	\$1,682	\$1,068	57.5%
Monthly Vehicle Mile	276	256	7.8%	309	177	74.6%
New Riders This Month	2	4	-50.0%	6.3	4.3	46.5%
Cost per Ride	\$3.63	\$5.98	-39.3%	\$7.26	\$8.30	-12.5%
Cost per Mile	\$3.99	\$4.67	-14.6%	\$5.44	\$6.04	-9.9%
Miles per Ride	0.9	1.3	-30.8%	1.3	1.4	-7.1%
NW Pilot Project - STF Service						
Monthly Rides	0	196	-100.0%	147	166	-11.4%
Monthly Cost	\$0	\$15,964	-100.0%	\$11,656	\$13,380	-12.9%
Monthly Vehicle Mile	0	9,139	-100.0%	958	1,688	-43.2%
New Riders This Month	0	31	-100.0%	22.1	23.2	-4.7%
Cost per Ride	N/A	\$81.45	N/A	\$79.07	\$80.44	-1.7%
Cost per Mile	N/A	\$1.75	N/A	\$12.16	\$7.93	53.3%
Miles per Ride	N/A	46.6	N/A	6.5	10.1	-35.6%
Providence Elderplace - STF Service						
Monthly Rides	274	326	-16.0%	291	262	11.1%
Monthly Cost	\$3,071	\$6,129	-49.9%	\$2,782	\$3,067	-9.3%
Monthly Vehicle Mile	1,019	1,406	-27.5%	1,013	910	11.3%
New Riders This Month	45	38	18.4%	58.8	66.1	-11.0%
Cost per Ride	\$11.21	\$18.80	-40.4%	\$9.55	\$11.71	-18.4%
Cost per Mile	\$3.01	\$4.36	-31.0%	\$2.75	\$3.37	-18.4%
Miles per Ride	3.7	4.3	-14.0%	3.5	3.5	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	444	464	-4.3%	483	486	-0.6%
Monthly Cost	\$2,968	\$2,169	36.8%	\$2,736	\$2,619	4.5%
Monthly Vehicle Mile	2,922	2,990	-2.3%	2,851	3,262	-12.6%
New Riders This Month	20	0	N/A	17.7	2.8	532.1%
Cost per Ride	\$6.68	\$4.67	43.0%	\$5.67	\$5.39	5.2%
Cost per Mile	\$1.02	\$0.73	39.7%	\$0.96	\$0.80	20.0%
Miles per Ride	6.6	6.4	3.1%	5.9	6.7	-11.9%
Urban League - N/NE Shuttle						
Monthly Rides	372	370	0.5%	329	356	-7.6%
Monthly Cost	\$3,022	\$3,714	-18.6%	\$4,412	\$4,163	6.0%
Monthly Vehicle Mile	840	1,004	-16.3%	905	931	-2.8%
New Riders This Month	2	1	100.0%	4.9	3.8	28.9%
Cost per Ride	\$8.12	\$10.04	-19.1%	\$13.40	\$11.70	14.5%
Cost per Mile	\$3.60	\$3.70	-2.7%	\$4.87	\$4.47	8.9%
Miles per Ride	2.3	2.7	-14.8%	2.7	2.6	3.8%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	4,220	3,495	20.7%	5,623	5,405	4.0%
Monthly Cost	\$35,200	\$38,037	-7.5%	\$36,036	\$33,107	8.8%
Monthly Vehicle Mile	17,941	17,486	2.6%	19,293	19,283	0.1%
New Riders This Month	67	156	-57.1%	147.7	192.5	-23.3%
Cost per Ride	\$8.34	\$10.88	-23.3%	\$6.41	\$6.13	4.6%
Cost per Mile	\$1.96	\$2.18	-10.1%	\$1.87	\$1.72	8.7%
Miles per Ride	4.3	5.0	-14.0%	3.4	3.6	-5.6%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	36	-100.0%	17	47	-63.8%
Monthly Cost	\$0	\$1,150	-100.0%	\$487	\$546	-10.8%
Monthly Vehicle Mile	0	91	-100.0%	36	89	-59.6%
New Riders This Month	0	0	N/A	1.0	1.3	-23.1%
Cost per Ride	N/A	\$31.94	N/A	\$28.08	\$11.67	140.6%
Cost per Mile	N/A	\$12.64	N/A	\$13.52	\$6.13	120.6%
Miles per Ride	N/A	2.5	N/A	2.1	1.9	10.5%
Gateway Shuttle						
Monthly Rides	193	167	15.6%	166	197	-15.7%
Monthly Cost	\$1,227	\$498	146.4%	\$773	\$747	3.5%
Monthly Vehicle Mile	256	207	23.7%	216	271	-20.3%
New Riders This Month	2	3	-33.3%	4.8	6.0	-20.0%
Cost per Ride	\$6.36	\$2.98	113.4%	\$4.66	\$3.80	22.6%
Cost per Mile	\$4.79	\$2.40	99.6%	\$3.58	\$2.75	30.2%
Miles per Ride	1.3	1.2	8.3%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	487	673	-27.6%	554	493	12.4%
Monthly Cost	\$7,331	\$6,576	11.5%	\$6,848	\$5,428	26.2%
Monthly Vehicle Mile	1,693	1,656	2.2%	1,496	1,326	12.8%
New Riders This Month	1	3	-66.7%	12.4	12.3	0.8%
Cost per Ride	\$15.05	\$9.77	54.0%	\$12.37	\$11.01	12.4%
Cost per Mile	\$4.33	\$3.97	9.1%	\$4.58	\$4.09	12.0%
Miles per Ride	3.5	2.5	40.0%	2.7	2.7	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	0	7	-100.0%
Monthly Cost	\$0	\$0	N/A	\$18	\$28	-35.7%
Monthly Vehicle Mile	0	0	N/A	4	23	-82.6%
New Riders This Month	0	0	N/A	0.2	0.8	-75.0%
Cost per Ride	N/A	N/A	N/A	\$44.27	\$3.83	1055.9%
Cost per Mile	N/A	N/A	N/A	\$4.92	\$1.22	303.3%
Miles per Ride	N/A	N/A	N/A	9.0	3.1	190.3%
N/NE Shuttle						
Monthly Ride	810	421	92.4%	666	445	49.7%
Monthly Cost	\$21,544	\$10,392	107.3%	\$16,264	\$13,439	21.0%
Monthly Vehicle Mile	3,547	1,068	232.1%	2,233	1,343	66.3%
New Riders This Month	41	7	485.7%	35.3	20.3	73.9%
Cost per Ride	\$26.60	\$24.68	7.8%	\$24.41	\$30.22	-19.2%
Cost per Mile	\$6.07	\$9.73	-37.6%	\$7.29	\$10.00	-27.1%
Miles per Ride	4.4	2.5	76.0%	3.4	3.0	13.3%
STF Service						
Monthly Ride	831	832	-0.1%	704	677	4.0%
Monthly Cost	\$23,130	\$24,100	-4.0%	\$17,718	\$19,103	-7.3%
Monthly Vehicle Mile	5,459	3,633	50.3%	3,918	3,846	1.9%
New Riders This Month	57	33	72.7%	54.7	58.1	-5.9%
Cost per Ride	\$27.83	\$28.97	-3.9%	\$25.17	\$28.21	-10.8%
Cost per Mile	\$4.24	\$6.63	-36.0%	\$4.52	\$4.97	-9.1%
Miles per Ride	6.6	4.4	50.0%	5.6	5.7	-1.8%
TriMet Service						
Monthly Ride	690	869	-20.6%	830	868	-4.4%
Monthly Cost	\$11,549	\$11,500	0.4%	\$7,306	\$7,708	-5.2%
Monthly Vehicle Mile	3,995	5,761	-30.7%	4,672	5,163	-9.5%
New Riders This Month	37	30	23.3%	46.3	47.4	-2.3%
Cost per Ride	\$16.74	\$13.23	26.5%	\$8.80	\$8.88	-0.9%
Cost per Mile	\$2.89	\$2.00	44.5%	\$1.56	\$1.49	4.7%
Miles per Ride	5.8	6.6	-12.1%	5.6	5.9	-5.1%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	332	476	-30.3%	364	391	-6.9%
Monthly Cost	\$2,565	\$7,098	-63.9%	\$5,552	\$7,514	-26.1%
Monthly Vehicle Mile	899	1,244	-27.7%	915	1,070	-14.5%
New Riders This Month	9	13	-30.8%	24.1	24.4	-1.2%
Cost per Ride	\$7.73	\$14.91	-48.2%	\$15.25	\$19.24	-20.7%
Cost per Mile	\$2.85	\$5.71	-50.1%	\$6.07	\$7.02	-13.5%
Miles per Ride	2.7	2.6	3.8%	2.5	2.7	-7.4%
SW Shuttle Service						
Monthly Rides	84	91	-7.7%	74	75	-1.3%
Monthly Cost	\$3,889	\$1,213	220.6%	\$1,583	\$1,272	24.4%
Monthly Vehicle Mile	144	168	-14.3%	145	148	-2.0%
New Riders This Month	1	0	N/A	2.3	2.4	-4.2%
Cost per Rider	\$46.30	\$13.33	247.3%	\$21.44	\$16.98	26.3%
Cost per Mile	\$27.01	\$7.22	274.1%	\$10.94	\$8.60	27.2%
Miles per Ride	1.7	1.8	-5.6%	2.0	2.0	0.0%
Downtown RideAbout(1)						
Monthly Rides	0	208	-100.0%	92	159	-42.1%
Monthly Cost	\$0	\$871	-100.0%	\$388	\$751	-48.3%
Monthly Vehicle Mile	0	139	-100.0%	71	104	-31.7%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	N/A	\$4.19	N/A	\$4.21	\$4.72	-10.8%
Cost per Mile	N/A	\$6.27	N/A	\$5.45	\$7.21	-24.4%
Miles per Ride	N/A	0.7	N/A	0.8	0.7	14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	233	58	301.7%	81	58	39.7%
Monthly Cost	\$686	\$473	45.0%	\$377	\$704	-46.4%
Monthly Vehicle Mile	211	52	305.8%	63	47	34.0%
New Riders This Month	1	0	N/A	0.3	0.7	-57.1%
Cost per Ride	\$2.94	\$8.16	-64.0%	\$4.64	\$12.15	-61.8%
Cost per Mile	\$3.25	\$9.10	-64.3%	\$5.99	\$15.11	-60.4%
Miles per Ride	0.9	0.9	0.0%	0.8	0.8	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	5	3	66.7%	1	5.2	-80.0%
Monthly Cost	\$32	\$19	68.4%	\$5	\$31	-83.9%
Monthly Vehicle Mile	36	26	38.5%	6	35	-82.9%
New Riders This Month	1	1	0.0%	0.4	1.3	-69.2%
Cost per Ride	\$6.35	\$6.35	0.0%	\$5.77	\$6.04	-4.5%
Cost per Mile	\$0.88	\$0.73	20.5%	\$0.87	\$0.88	-1.1%
Miles per Ride	7.2	8.7	-17.2%	6.6	6.8	-2.9%
STF Discretionary						
Monthly Rides	591	716	-17.5%	600	629	-4.6%
Monthly Cost	\$13,463	\$14,637	-8.0%	\$13,925	\$13,323	4.5%
Monthly Vehicle Mile	2,250	2,544	-11.6%	2,261	2,539	-10.9%
New Riders This Month	23	19	21.1%	30.8	35.5	-13.2%
Cost per Ride	\$22.78	\$20.44	11.4%	\$23.20	\$21.19	9.5%
Cost per Mile	\$5.98	\$5.75	4.0%	\$6.16	\$5.25	17.3%
Miles per Ride	3.8	3.6	5.6%	3.8	4.0	-5.0%
STF Service						
Monthly Rides	410	498	-17.7%	417	437	-4.6%
Monthly Cost	\$11,321	\$13,395	-15.5%	\$10,446	\$11,798	-11.5%
Monthly Vehicle Mile	1,892	1,848	2.4%	1,729	1,819	-4.9%
New Riders This Month	21	26	-19.2%	27.8	32.6	-14.7%
Cost per Ride	\$27.61	\$26.90	2.6%	\$25.05	\$27.00	-7.2%
Cost per Mile	\$5.98	\$7.25	-17.5%	\$6.04	\$6.48	-6.8%
Miles per Ride	4.6	3.7	24.3%	4.1	4.2	-2.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	0	1	-100.0%	1	13	-93.9%
Monthly Cost	\$3	\$7	-60.6%	\$113	\$664	-83.0%
Monthly Vehicle Mile	0	8	-100.0%	7	155	-95.5%
New Riders This Month	0	0	N/A	0	3	-100.0%
Cost per Ride	N/A	\$7.10	N/A	\$150.54	\$50.44	198.5%
Cost per Mile	N/A	\$0.89	N/A	\$15.57	\$4.28	263.8%
Miles per Ride	N/A	8.0	N/A	9.7	11.8	-17.8%

STF Service

Monthly Ride	445	343	29.7%	465	249	87.0%
Monthly Cost	\$16,590	\$15,937	4.1%	\$17,856	\$10,159	75.8%
Monthly Vehicle Mile	3,048	2,950	3.3%	3,496	2,206	58.5%
New Riders This Month	54	27	100.0%	81	52	55.8%
Cost per Ride	\$37.28	\$46.46	-19.8%	\$38.38	\$40.77	-5.9%
Cost per Mile	\$5.44	\$5.40	0.7%	\$5.11	\$4.61	10.8%
Miles per Ride	6.8	8.6	-20.9%	7.5	8.9	-15.7%

Title XIX Non Medical

Monthly Ride	0	0	N/A	0	20	-98.5%
Monthly Cost	\$303	\$68	342.7%	\$32	\$747	-95.7%
Monthly Vehicle Mile	0	0	N/A	3	207	-98.6%
New Riders This Month	0	0	N/A	0	4	-100.0%
Cost per Ride	N/A	N/A	N/A	\$128.32	\$37.65	240.8%
Cost per Mile	N/A	N/A	N/A	\$12.03	\$3.62	232.3%
Miles per Ride	N/A	N/A	N/A	10.7	10.4	2.9%

Downtown RideAbout

Monthly Ride	139	0	N/A	40	49	-18.4%
Monthly Cost	\$2,441	\$30	8036.6%	\$525	\$2,315	-77.3%
Monthly Vehicle Mile	99	0	N/A	33	602	-94.5%
New Riders This Month	2	0	N/A	1	2	-50.0%
Cost per Ride	\$17.56	N/A	N/A	\$13.27	\$47.73	-72.2%
Cost per Mile	\$24.66	N/A	N/A	\$15.91	\$3.84	314.3%
Miles per Ride	0.7	N/A	N/A	0.8	12.4	-93.5%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	60	57	5.3%	67	27	148.1%
Monthly Cost	\$1,870	\$1,381	35.4%	\$1,794	\$891	101.3%
Monthly Vehicle Mile	399	352	13.4%	441	168	162.5%
New Riders This Month	2	0	N/A	4	2	100.0%
Cost per Ride	\$31.17	\$24.23	28.6%	\$26.98	\$32.69	-17.5%
Cost per Mile	\$4.69	\$3.92	19.6%	\$4.07	\$5.31	-23.4%
Miles per Ride	6.7	6.2	8.1%	6.6	6.2	6.5%
STF Service						
Monthly Rides	614	691	-11.1%	576	568	1.4%
Monthly Cost	\$15,884	\$12,948	22.7%	\$14,027	\$9,136	53.5%
Monthly Vehicle Mile	3,037	2,769	9.7%	2,919	2,114	38.1%
New Riders This Month	34	9	277.8%	27	19	42.1%
Cost per Ride	\$25.87	\$18.74	38.0%	\$24.36	\$16.08	51.5%
Cost per Mile	\$5.23	\$4.68	11.8%	\$4.81	\$4.32	11.3%
Miles per Ride	4.9	4.0	22.5%	5.1	3.7	37.8%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$94	\$119	-21.0%	\$54	\$53	1.9%
Monthly Vehicle Mile	0	0	N/A	2	3	-33.3%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$161.87	\$63.24	156.0%
Cost per Mile	N/A	N/A	N/A	\$34.08	\$16.22	110.1%
Miles per Ride	N/A	N/A	N/A	4.8	3.9	23.1%
Veterans Volunteers						
Monthly Rides	224	250	-10.4%	192	188	2.1%
Monthly Cost	\$2,035	\$2,345	-13.2%	\$1,792	\$2,351	-23.8%
Monthly Vehicle Mile	3,337	3,883	-14.1%	2,950	3,111	-5.2%
New Riders This Month	3	7	-57.1%	5	9	-44.4%
Cost per Ride	\$9.09	\$9.38	-3.1%	\$0.61	\$12.51	-25.4%
Cost per Mile	\$0.61	\$0.60	1.0%	\$9.33	\$0.76	-19.7%
Miles per Ride	14.9	15.5	-4.1%	15.4	16.6	-7.2%
Wa Co DAVS						
Monthly Rides	0	0	N/A	2	1	100.0%
Monthly Cost	\$11	\$37	-70.3%	\$61	\$49	24.5%
Monthly Vehicle Mile	0	0	N/A	11	5	120.0%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$31.82	\$42.17	-24.5%
Cost per Mile	N/A	N/A	N/A	\$5.42	\$10.01	-45.9%
Miles per Ride	N/A	N/A	N/A	5.9	4.2	40.5%

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	468	591	-20.8%	740	627	18.0%
Monthly Cost	\$2,414	\$5,295	-54.4%	\$3,141	\$6,536	-51.9%
Monthly Vehicle Mile	648	2,033	-68.1%	1,502	2,717	-44.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$5.16	\$8.96	-42.4%	\$4.25	\$10.43	-59.3%
Cost per Mile	\$3.73	\$2.60	43.5%	\$2.09	\$2.41	-13.3%
Miles per Ride	1.4	3.4	-58.8%	2.0	4.3	-53.5%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	99	125	-20.8%	86	148	-41.9%
Monthly Cost	\$1,335	\$1,303	2.5%	\$1,007	\$1,695	-40.6%
Monthly Vehicle Mile	618	984	-37.2%	606	1,215	-50.1%
New Riders This Month	17	16	6.3%	13.9	21.5	-35.3%
Cost per Ride	\$13.48	\$10.42	29.4%	\$11.73	\$11.49	2.1%
Cost per Mile	\$2.16	\$1.32	63.6%	\$1.66	\$1.40	18.6%
Miles per Ride	6.2	7.9	-21.5%	7.0	8.2	-14.6%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,101	1,523	-27.7%	1,155	1,158	-0.3%
Monthly Cost	\$3,886	\$4,996	-22.2%	\$3,655	\$4,245	-13.9%
Monthly Vehicle Mile	2,194	2,377	-7.7%	1,876	2,160	-13.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.53	\$3.28	7.6%	\$3.16	\$3.66	-13.7%
Cost per Mile	\$1.77	\$2.10	-15.7%	\$1.95	\$1.97	-1.0%
Miles per Ride	2.0	1.6	25.0%	1.6	1.9	-15.8%
Maryville Nursing Home						
Monthly Rides	0	0	N/A	0	11	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$130	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	15	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$12.41	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$8.50	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.5	N/A
Mary's Woods						
Monthly Rides	0	947	-100.0%	81	1,361	-94.0%
Monthly Cost	\$0	\$6,157	-100.0%	\$477	\$5,843	-91.8%
Monthly Vehicle Mile	0	1,870	-100.0%	158	1,694	-90.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$6.50	N/A	\$5.93	\$4.29	38.2%
Cost per Mile	N/A	\$3.29	N/A	\$3.03	\$3.45	-12.2%
Miles per Ride	N/A	2.0	N/A	2.0	1.2	66.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	796	770	3.4%	761	691	10.1%
Monthly Cost	\$909	\$895	1.6%	\$805	\$815	-1.2%
Monthly Vehicle Mile	515	520	-1.0%	488	505	-3.4%
New Rider This Month	0	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$1.14	\$1.16	-1.7%	\$1.06	\$1.18	-10.2%
Cost per Mile	\$1.76	\$1.72	2.3%	\$1.65	\$1.61	2.5%
Miles per Ride	0.6	0.7	-14.3%	0.6	0.7	-14.3%
Providence Elderplace						
Monthly Rides	10,171	9,418	8.0%	9,236	9,053	2.0%
Monthly Cost	\$265,692	\$388,131	-31.5%	\$253,006	\$262,341	-3.6%
Monthly Vehicle Mile	52,820	44,276	19.3%	46,826	40,570	15.4%
New Riders This Month	39	24	62.5%	133.9	133.8	0.1%
Cost per Ride	\$26.12	\$41.21	-36.6%	\$27.39	\$28.98	-5.5%
Cost per Mile	\$5.03	\$8.77	-42.6%	\$5.40	\$6.47	-16.5%
Miles per Ride	5.2	4.7	10.6%	5.1	4.5	13.3%
Tualatin Valley Workshop						
Monthly Rides	388	0	N/A	207	174	19.0%
Monthly Cost	\$2,394	\$0	N/A	\$2,535	\$4,454	-43.1%
Monthly Vehicle Mile	1,584	0	N/A	1,059	749	41.4%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$6.17	N/A	N/A	\$12.25	\$25.61	-52.2%
Cost per Mile	\$1.51	N/A	N/A	\$2.39	\$5.94	-59.8%
Miles per Ride	4.1	N/A	N/A	5.1	4.3	18.6%
West Linn						
Monthly Ride	118	82	43.9%	75	55	36.4%
Monthly Cost	\$274	\$274	0.0%	\$309	\$272	13.6%
Monthly Vehicle Mile	119	98	21.4%	112	75	49.3%
New Riders This Month	0	0	N/A	0.4	0.0	N/A
Cost per Ride	\$2.32	\$3.35	-30.7%	\$4.15	\$4.96	-16.3%
Cost per Mile	\$2.31	\$2.80	-17.5%	\$2.75	\$3.61	-23.8%
Miles per Ride	1.0	1.2	-16.7%	1.5	1.4	7.1%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	May 2018	May 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,878	5,245	-7.0%	4,710	5,002	-5.8%
Monthly Cost	\$38,082	\$37,981	0.3%	\$38,979	\$37,458	4.1%
Monthly Vehicle Miles	12,479	12,435	0.4%	13,080	12,201	7.2%
On-Time Performance	99.9%	99.8%	0.1%	99.9%	99.3%	0.6%
Cost per Ride	\$7.81	\$7.24	7.9%	\$8.28	\$7.49	10.5%
Cost per Mile	\$3.05	\$3.05	0.0%	\$2.98	\$3.07	-2.9%
Miles per Roadcall	12,479	12,435	0.4%	13,080	12,201	7.2%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,641	1,496	9.7%	1,431	1,312	9.1%
Monthly Cost	\$32,659	\$37,215	-12.2%	\$30,246	\$34,464	-12.2%
Monthly Vehicle Miles	6,463	6,294	2.7%	5,608	5,235	7.1%
On-Time Performance	99.9%	99.8%	0.1%	99.9%	99.3%	0.6%
Cost per Ride	\$19.90	\$24.88	-20.0%	\$21.13	\$26.26	-19.5%
Cost per Mile	\$5.05	\$5.91	-14.6%	\$5.39	\$6.58	-18.1%
Miles per Roadcall	6,463	6,294	2.7%	5,608	5,235	7.1%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,737	8,841	-12.5%	7,577	8,354	-9.3%
Monthly Cost	\$53,010	\$56,807	-6.7%	\$51,938	\$50,528	2.8%
Monthly Vehicle Miles	21,642	21,246	1.9%	21,695	21,340	1.7%
On-Time Performance	98.0%	97.0%	1.0%	96.9%	96.8%	0.1%
Cost per Ride	\$6.85	\$6.43	6.5%	\$6.85	\$6.05	13.2%
Cost per Mile	\$2.45	\$2.67	-8.2%	\$2.39	\$2.37	0.8%
Miles per Roadcall	21,642	21,246	1.9%	21,695	21,340	1.7%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,928	9,912	0.2%	9,523	8,776	8.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,527	22,468	-4.2%	21,990	21,127	4.1%
On-Time Performance	99.9%	99.8%	0.1%	98.2%	99.2%	-1.0%
Cost per Ride	\$6.55	\$6.56	-0.2%	\$6.83	\$7.41	-7.8%
Cost per Mile	\$3.02	\$2.89	4.5%	\$2.96	\$3.08	-3.9%
Miles per Roadcall	21,527	7,489	187.4%	21,990	21,127	4.1%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,388	1,364	1.8%	1,148	1,289	-10.9%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,513	7,117	5.6%	7,243	7,237	0.1%
On-Time Performance	94.6%	94.9%	-0.3%	95.2%	96.7%	-1.5%
Cost per Ride	\$14.41	\$14.66	-1.7%	\$17.43	\$15.51	12.4%
Cost per Mile	\$2.66	\$2.81	-5.3%	\$2.76	\$2.76	0.0%
Miles per Roadcall	7,513	7,117	5.6%	7,243	7,237	0.1%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,969	24,907	0.2%	20,656	23,118	-10.6%
Monthly Cost	\$309,020	\$287,218	7.6%	\$340,022	\$321,472	5.8%
Monthly Vehicle Miles	41,541	44,426	-6.5%	46,116	43,924	5.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$12.38	\$11.53	7.4%	\$16.46	\$13.91	18.3%
Cost per Mile	\$7.44	\$6.47	15.0%	\$7.37	\$7.32	0.7%
Miles per Roadcall	41,541	44,426	-6.5%	46,116	43,924	5.0%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,870	2,013	-7.1%	1,827	2,623	-30.3%
Monthly Cost	\$54,533	\$50,685	7.6%	\$90,285	\$56,730	59.1%
Monthly Vehicle Miles	5,405	8,990	-39.9%	5,873	6,910	-15.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$29.16	\$25.18	15.8%	\$49.43	\$21.62	128.6%
Cost per Mile	\$10.09	\$5.64	78.9%	\$15.37	\$8.21	87.2%
Miles per Roadcall	5,405	8,990	-39.9%	5,873	6,910	-15.0%

RideWise Performance Report - May 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	17	84	4,368	\$145,541.76		
One-on-one travel training general trips	6	29	1,508	\$50,246.56		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	23	113	5,876	\$195,788.32		
Group travel training with schools	4		15	\$486.74		
Group travel training general	108		394	\$13,141.94		
Riders Club participants	33					
Subtotal	145		409	\$13,628.68		
Total	168	113	6,285	\$209,417.00		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	6					
Transitional staff support only	1					
Transitional staff support and pass plan	167	394	61	426	4,394	2,531
Total	174					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$49,258.31					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	76.00					
Value of volunteer hours monthly	\$1,834.64					
Value of transitional staff hours monthly	\$74,563.26					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	151	887	46,124	\$1,536,851.68		
One-on-one travel training general trips	115	348	18,096	\$602,958.72		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	266	1,235		\$2,139,810.40		
Group travel training with schools	585	0	2,136	\$71,185.51		
Group travel training general	590	0	2,155	\$71,793.94		
Riders Club participants	481	0	0	\$0.00		
Subtotal	1,656		4,291	\$142,979.45		
Total	1,922	1,235	4,291	\$2,282,789.85		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	47	0	0	0	0	0
Transitional staff support only	31	0	0	0	0	0
Transitional staff support and pass plan	1,381	3,426	429	2,103	30,049	15,923
Total	1,459					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$523,648.99					
Annual cost avoidance of trips	\$2,282,789.85					
Total cost avoidance	\$1,759,140.86					
Total trainer hours annual	18,781					
Ride Ambassador hours annual	469,093					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					