
DATE: NOVEMBER 2018

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D. As of November 2018, the monthly average ridership for E&D services increased slightly by 1.1% compared to the previous year. Villages NW, a new program in the last year, is up 158% and continues to grow. Additionally, RC Tualatin's E&D services increased by 222% and Metropolitan Family Services saw a 71.5% increase on the N/NE RideAbout. Some declines were a result of programs leaving the network, such as Albertina Kerr, Mary's Woods and Northwest Pilot Project.
2. Total costs. As of November 2018, the monthly average costs increased by 2.5% (+\$15,318) for Ride Connection's network of E&D services compared to the previous year. The increase in costs is primarily attributed to STF Service (+\$8,078), SPD (+\$6,805), N/NE Portland (\$6,271) and Central Beaverton (\$6,156) RideAbouts. All of these programs saw increases in ridership, though not all increases (STF, Central Beaverton) were in direct proportion to rising costs.
3. The network Cost Per Trip (CPT). As of November 2018, the average network Cost per Trip (CPT) increased slightly to \$18.74 compared to the previous year (\$18.48).

RIDEWISE

1. Service Delivery Analysis. A total of 150 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 25 individuals successfully exited out of the one-on-one travel training, with nine of whom were prior participants, returned to learn a new route. There was a 25% increase noted over the same timeframe last year.

3. Under the age of 60, a total of 20 persons successfully exited out of one-on-one travel training with an average of 7.52 training hours per individual.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. This month, there was one event held:
 - RideWise attended the Regional Transit Options Collaborative Marketing Group
5. Ride Ambassador Program. 25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported four Rider's Club activities with 13 participants.
7. Referral Sources. There were 33 referrals in November 2018. Three referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and one referral was the result of our travel options counseling efforts.
8. School Program. 415 students received training during the month of November. There were 3,655 trips taken as a group and 267 one-on-one trips. 126 teachers and support staff reported 1,838 hours of training.

SANDY AREA METRO (SAM)

1. Transit staff are preparing new schedules and updates that will take place in January 2019 with the new STIF funding (employee paid payroll tax). Beginning January 1, 2019, SAM Gresham route will add a 9:00 pm weekday run and SAM Estacada route will add a 6:30 pm Monday - Saturday run. Both expansions provide improved connectivity to other services.
2. The Shopper Shuttle will be expanded and rerouted to include the junior high, high school and some northern neighborhoods in addition to the current southern neighborhoods. It will provide local shopping options for both sides of town. With great excitement, we are adding two hours to the Shopper Shuttle. The shuttle will run the original 12:00 pm to 3:00 pm route, then return to the route from 5:25 pm to 7:25 pm to give students and others transportation options during after-school activities.

3. SAM provided 9,177 rides in November. SAM fixed routes experienced a 10% reduction as compared to last November; however, due to a significant drop in SAM Gresham route counts, we are exploring the possibility of inaccurate counting due to the new tablet system.
4. The Estacada route increased by 4.2%. Once again this month, the in-town dial-a-ride (STAR) and the Shopper Shuttle have increased. STAR increased by 18.6% and the Shopper Shuttle increased by 165%. This large increase is due to the Shopper having provided 234 rides in December 2017 when compared to 620 rides in 2018.

Program	% STF/5310 Funding	FY2017 Ridership	FY2018 Ridership	% Increase (Decrease)
STAR Dial-A-Ride	STF funds 36% total cost	1,009	1,197	18.6%
Shopper Shuttle	100% 5310 Discretionary Grant	234	620	165.0%
Elderly and Disabled	5310 funds 81% total cost	91	56	(38.5%)
Estacada Deviated Route	5310 funds 22% total cost	505	526	4.2%

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's Out-of-Town Dial-a-Ride in November was significantly higher over the same time last year. ADA Paratransit was up and may be attributed to marketing and mild fall weather. The graph below provides the salient points between last year and the same time period this year:

	2017	2018
ADA Paratransit	246	477
Wheel Chair Trips	67	59
Out-of-Town DAR	183	223
Total Riders	496	759

2. For the Daylight Savings time change, SMART hosted its annual Be Seen Be Smart campaign at the SMART transit center in two shifts. The morning shift was from 6:00am-8:30am and the evening shift from 4:00pm-6:30pm. SMART staff distributed over 300 safety lights and reflectors to customers.
3. SMART also hosted the “Morning Spark” event through the Wilsonville Chamber of Commerce on Wednesday, November 7 from 7:30am-9:00am. Mayor Knapp and Transit Director Dwight Brashear shared information about SMART’s history and the transit agency’s ambitious plans moving forward. Over 40 businesses were represented at the event.

CANBY AREA TRANSIT (CAT)

1. During the month of November, total CAT ridership was up by 9.39% as compared to November of 2018. During the same period Demand Responsive trips were down by 4.02% and fixed route was up by 13.20%.
2. Since the addition in April 2018, fixed route ridership is up by 10.73%, which was nine service hours per day to Route 99X and an increase in the span of service by two hours per day. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 131 midday rides in the month of November. This service is operated by SMART via an IGA between the two Cities.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was up 4% from November 2017. Due to a one-day construction, the Canby-Molalla commuter route was affected. Our bus routes were on time over 98% of the time due to the construction having been completed October 2018 on Highway 213 on the Mulino Hill.
2. Elderly & Disabled (E&D) ridership for November 2018 was up over 500 rides from the previous year.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Nov 18	Nov 17	% Change	FY19-TD	FY18-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	84,180	86,600	-2.8%	85,304	86,590	-1.5%
Bus-Frequent Service*	<u>98,500</u>	<u>96,100</u>	2.5%	<u>97,294</u>	<u>96,150</u>	1.2%
Subtotal All Bus	182,680	182,700	0.0%	182,598	182,740	-0.1%
MAX	121,910	120,400	1.3%	123,236	122,820	0.3%
Commuter Rail	<u>1,460</u>	<u>1,680</u>	-13.1%	<u>1,594</u>	<u>1,700</u>	-6.2%
Fixed Route Total	306,050	304,800	0.4%	307,428	307,260	0.1%
<u>Paratransit</u>						
LIFT& Cabs	3,275	3,567	-8.2%	3,357	3,485	-3.7%
System Total	309,325	308,362	0.3%	310,785	310,745	0.0%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	484,100	497,200	-2.6%	492,991	500,714	-1.5%
Bus-Frequent Service*	<u>608,600</u>	<u>591,100</u>	3.0%	<u>602,814</u>	<u>595,896</u>	1.2%
Subtotal All Bus	1,092,700	1,088,300	0.4%	1,095,805	1,096,610	-0.1%
MAX	752,700	736,600	2.2%	765,888	763,810	0.3%
Commuter Rail	<u>7,300</u>	<u>8,380</u>	-12.9%	<u>7,970</u>	<u>8,525</u>	-6.5%
Fixed Route Total	1,852,690	1,833,245	1.1%	1,869,663	1,868,945	0.0%
Frequent Bus % of Total Bus	55.7%	54.3%	1.4%	55.0%	54.3%	0.7%
<u>Paratransit</u>						
LIFT & Cabs	18,694	20,185	-7.4%	19,077	19,696	-3.1%
System Total	1,871,384	1,853,430	1.0%	1,888,740	1,888,641	0.0%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.65	\$4.35	6.90%	\$4.60	\$4.16	10.58%
Bus-Frequent Service*	\$3.36	\$3.16	6.33%	\$3.33	\$3.04	9.54%
Subtotal All Bus	\$3.93	\$3.71	5.93%	\$3.90	\$3.55	9.86%
MAX	\$3.29	\$2.77	18.77%	\$3.04	\$2.66	14.29%
Commuter Rail	\$20.68	\$13.20	56.67%	\$17.31	\$15.95	8.53%
Fixed Route Total	\$3.74	\$3.37	10.98%	\$3.61	\$3.24	11.42%
<u>Paratransit</u>						
LIFT & Cabs	\$37.55	\$38.01	-1.21%	\$38.91	\$37.57	3.57%
System Total	\$4.07	\$3.75	8.53%	\$3.96	\$3.59	10.31%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,633,830	4,612,640	0.5%	4,733,294	4,787,393	-1.1%
Monthly Cost	\$18,224,542	\$17,094,315	6.6%	\$18,696,131	\$16,831,796	11.1%
Monthly Vehicle Mile	2,157,162	2,060,994	4.7%	2,122,308	2,058,009	3.1%
On-Time Performance	86.7%	86.3%	0.4%	86.4%	82.1%	4.3%
Cost per Ride	\$3.93	\$3.71	5.9%	\$3.95	\$3.52	12.2%
Cost per Mile	\$8.45	\$8.29	1.9%	\$8.81	\$8.18	7.7%
Miles per Roadcall	14,675	15,044	-2.5%	14,462	11,907	21.5%
Light Rail (MAX)						
Monthly Rides	3,198,720	3,127,280	2.3%	3,248,267	3,283,358	-1.1%
Monthly Cost	\$10,518,435	\$8,657,817	21.5%	\$10,121,149	\$8,915,559	13.5%
Monthly Vehicle Mile	381,628	375,539	1.6%	383,681	374,963	2.3%
On-Time Performance	89.1%	88.4%	0.7%	89.2%	86.3%	2.9%
Cost per Ride	\$3.29	\$2.77	18.8%	\$3.12	\$2.72	14.7%
Cost per Mile	\$27.56	\$23.05	19.6%	\$26.38	\$23.78	10.9%
Miles per Roadcall	9,086	4,694	93.6%	5,956	3,620	64.5%
Commuter Rail (WES)						
Monthly Rides	30,660	35,175	-12.8%	33,700	36,350	-7.3%
Monthly Costs	\$633,912	\$464,258	36.5%	\$629,997	\$576,998	9.2%
Monthly Vehicle Mile	9,717	9,731	-0.1%	9,941	9,875	0.7%
On Time Performance	93.2%	96.5%	-3.3%	93.5%	95.3%	-1.8%
Cost per Ride	\$20.68	\$13.20	56.7%	\$18.69	\$15.87	17.8%
Cost per Mile	\$65.24	\$47.71	36.7%	\$63.37	\$58.43	8.5%
Miles per Roadcall	9,717	9,731	-0.1%	10,845	5,643	92.2%
Paratransit LIFT and Cab						
Monthly Rides	79,244	85,469	-7.3%	83,242	83,320	-0.1%
Monthly Cost	\$2,975,723	\$3,248,695	-8.4%	\$3,173,439	\$3,089,760	2.7%
Monthly Vehicle Mile	650,351	703,549	-7.6%	677,932	704,545	-3.8%
On-Time Performance	89.2%	90.9%	-1.7%	91.3%	90.0%	1.3%
Cost per Ride	\$37.55	\$38.01	-1.2%	\$38.12	\$37.08	2.8%
Cost per Mile	\$4.58	\$4.62	-0.9%	\$4.68	\$4.39	6.6%
Miles per Roadcall	6,376	6,765	-5.8%	6,519	7,063	-7.7%

RIDE CONNECTION*	Nov 2018	Nov 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	31,657	33,584	-5.7%	34,068	33,709	1.1%
Monthly Cost	\$654,570	\$629,628	4.0%	\$638,314	\$622,996	2.5%
Monthly Vehicle Mile	125,638	150,148	-16.3%	144,709	155,931	-7.2%
New Riders This Month	824	913	-9.7%	1,327.7	1,163.5	14.1%
Cost per Ride	\$20.68	\$18.75	10.3%	\$18.74	\$18.48	1.4%
Cost per Mile	\$5.21	\$4.19	24.3%	\$4.41	\$4.00	10.3%
Miles per Ride	4.0	4.5	-11.1%	4.2	4.6	-8.7%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, February 05, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	976	819	19.2%	965	737	30.9%
Monthly Cost	\$19,542	\$10,301	89.7%	\$15,849	\$9,758	62.4%
Monthly Vehicle Mile	5,264	4,401	19.6%	5,000	3,974	25.8%
New Riders This Month	66	45	46.7%	73.3	33.3	120.1%
Cost per Ride	\$20.02	\$12.58	59.1%	\$16.43	\$13.25	24.0%
Cost per Mile	\$3.71	\$2.34	58.5%	\$3.17	\$2.46	28.9%
Miles per Ride	5.4	5.4	0.0%	5.2	5.4	-3.7%
King City Shuttle						
Monthly Rides	390	363	7.4%	397	354	12.1%
Monthly Cost	\$7,760	\$6,818	13.8%	\$9,598	\$6,852	40.1%
Monthly Vehicle Mile	1,621	1,675	-3.2%	2,051	1,519	35.0%
New Riders This Month	12	9	33.3%	14.4	11.1	29.7%
Cost per Ride	\$19.90	\$18.78	6.0%	\$24.16	\$19.34	24.9%
Cost per Mile	\$4.79	\$4.07	17.7%	\$4.68	\$4.51	3.8%
Miles per Ride	4.2	4.6	-8.7%	5.2	4.3	20.9%
Title XIX Non Medical						
Monthly Rides	45	38	18.4%	58	71	-18.3%
Monthly Cost	\$1,822	\$1,464	24.5%	\$1,936	\$1,660	16.6%
Monthly Vehicle Mile	415	534	-22.3%	657	681	-3.5%
New Riders This Month	2	4	-50.0%	7.0	8.3	-15.7%
Cost per Ride	\$40.49	\$38.52	5.1%	\$33.66	\$23.54	43.0%
Cost per Mile	\$4.39	\$2.74	60.2%	\$2.95	\$2.44	20.9%
Miles per Ride	9.2	14.1	-34.8%	11.4	9.7	17.5%
STF Service						
Monthly Rides	565	638	-11.4%	637	483	31.9%
Monthly Cost	\$12,975	\$13,265	-2.2%	\$12,380	\$10,068	23.0%
Monthly Vehicle Mile	2,410	3,030	-20.5%	2,906	2,713	7.1%
New Riders This Month	51	65	-21.5%	65.4	29.3	123.2%
Cost per Ride	\$22.97	\$20.79	10.5%	\$19.44	\$20.84	-6.7%
Cost per Mile	\$5.38	\$4.38	22.8%	\$4.26	\$3.71	14.8%
Miles per Ride	4.3	4.7	-8.5%	4.6	5.6	-17.9%
TriMet Service						
Monthly Rides	408	110	270.9%	173	142	21.8%
Monthly Cost	\$4,042	\$2,925	38.2%	\$3,291	\$3,334	-1.3%
Monthly Vehicle Mile	937	725	29.2%	941	1,448	-35.0%
New Riders This Month	18	12	50.0%	17.1	13.1	30.5%
Cost per Ride	\$9.91	\$26.59	-62.7%	\$18.98	\$23.45	-19.1%
Cost per Mile	\$4.31	\$4.03	6.9%	\$3.50	\$2.30	52.2%
Miles per Ride	2.3	6.6	-65.2%	5.4	10.2	-47.1%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	186	-100.0%	84	230	-63.5%
Monthly Cost	(\$12)	\$5,928	-100.2%	\$2,732	\$6,025	-54.7%
Monthly Vehicle Mile	0	678	-100.0%	287	828	-65.3%
New Riders This Month	0	3	-100.0%	2	5	-60.0%
Cost per Ride	N/A	\$31.87	N/A	\$32.43	\$26.18	23.9%
Cost per Mile	N/A	\$8.74	N/A	\$9.52	\$7.28	30.8%
Miles per Ride	N/A	3.6	N/A	3.4	3.6	-5.6%
General Public						
Monthly Rides	880	1,046	-15.9%	924	917	0.8%
Monthly Cost	\$26,584	\$26,637	-0.2%	\$25,047	\$23,282	7.6%
Monthly Vehicle Mile	8,054	7,359	9.4%	7,328	7,642	-4.1%
New Riders This Month	21	10	110.0%	20	15	33.3%
Cost per Ride	\$30.21	\$25.47	18.6%	\$27.10	\$25.39	6.7%
Cost per Mile	\$3.30	\$3.62	-8.8%	\$3.42	\$3.05	12.1%
Miles per Ride	9.2	7.0	31.4%	7.9	8.3	-4.8%
Multnomah Co. ADS Premium						
Monthly Rides	231	119	94.1%	152	197	-22.8%
Monthly Cost	\$5,323	\$3,565	49.3%	\$3,918	\$4,779	-18.0%
Monthly Vehicle Mile	1,135	812	39.8%	850	973	-12.6%
New Riders This Month	9	8	12.5%	11	14	-21.4%
Cost per Ride	\$23.04	\$29.96	-23.1%	\$25.81	\$24.21	6.6%
Cost per Mile	\$4.69	\$4.39	6.8%	\$4.61	\$4.91	-6.1%
Miles per Ride	4.9	6.8	-27.9%	5.6	4.9	14.3%
STF Service						
Monthly Rides	907	826	9.8%	748	910	-17.8%
Monthly Cost	\$28,593	\$4,195	581.6%	\$21,437	\$20,387	5.2%
Monthly Vehicle Mile	5,354	4,370	22.5%	4,522	5,102	-11.4%
New Riders This Month	120	116	3.4%	130	146	-11.0%
Cost per Ride	\$31.52	\$5.08	520.5%	\$28.68	\$22.41	28.0%
Cost per Mile	\$5.34	\$0.96	456.3%	\$4.74	\$4.00	18.5%
Miles per Ride	5.9	5.3	11.3%	6.0	5.6	7.1%
Title XIX Non Medical						
Monthly Rides	1,591	1,508	5.5%	1,651	1,396	18.3%
Monthly Cost	\$37,505	\$34,409	9.0%	\$37,121	\$30,658	21.1%
Monthly Vehicle Mile	8,246	7,881	4.6%	8,540	7,351	16.2%
New Riders This Month	57	41	39.0%	83	56	48.2%
Cost per Ride	\$23.57	\$22.82	3.3%	\$22.49	\$21.97	2.4%
Cost per Mile	\$4.55	\$4.37	4.1%	\$4.35	\$4.17	4.3%
Miles per Ride	5.2	5.2	0.0%	5.2	5.3	-1.9%
Wa Co DAVS						
Monthly Rides	145	94	54.3%	125	112	11.6%
Monthly Cost	\$4,560	\$2,697	69.1%	\$3,799	\$3,249	16.9%
Monthly Vehicle Mile	1,181	666	77.3%	945	884	6.9%
New Riders This Month	13	5	160.0%	13	8	62.5%
Cost per Ride	\$31.45	\$28.69	9.6%	\$30.45	\$29.07	4.7%
Cost per Mile	\$3.86	\$4.05	-4.7%	\$4.02	\$3.68	9.2%
Miles per Ride	8.1	7.1	14.1%	7.6	7.9	-3.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	289	216	33.8%	271	213	27.2%
Monthly Cost	\$2,529	\$1,728	46.3%	\$2,133	\$1,701	25.4%
Monthly Vehicle Mile	821	1,112	-26.2%	945	939	0.6%
New Riders This Month	6	2	200.0%	11.3	7.0	61.4%
Cost per Ride	\$8.75	\$8.00	9.4%	\$7.87	\$8.00	-1.6%
Cost per Mile	\$3.08	\$1.55	98.7%	\$2.26	\$1.81	24.9%
Miles per Ride	2.8	5.1	-45.1%	3.5	4.4	-20.5%
Estacada Senior Center						
Monthly Rides	226	114	98.2%	198	227	-12.8%
Monthly Cost	\$1,865	\$855	118.1%	\$1,458	\$1,720	-15.2%
Monthly Vehicle Mile	293	254	15.4%	405	600	-32.5%
New Riders This Month	0	2	-100.0%	3.0	5.6	-46.4%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.36	\$7.58	-2.9%
Cost per Mile	\$6.36	\$3.37	88.7%	\$3.60	\$2.87	25.4%
Miles per Ride	1.3	2.2	-40.9%	2.0	2.6	-23.1%
Gladstone Senior Center						
Monthly Rides	135	190	-28.9%	219	199	10.1%
Monthly Cost	\$1,114	\$1,425	-21.8%	\$1,601	\$1,514	5.7%
Monthly Vehicle Mile	444	304	46.1%	493	425	16.0%
New Riders This Month	6	0	N/A	9.3	5.6	66.1%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.31	\$7.60	-3.8%
Cost per Mile	\$2.51	\$4.69	-46.5%	\$3.25	\$3.56	-8.7%
Miles per Ride	3.3	1.6	106.3%	2.3	2.1	9.5%
Hoodland Senior Center						
Monthly Rides	110	128	-14.1%	138	126	9.5%
Monthly Cost	\$2,172	\$2,949	-26.4%	\$3,211	\$3,217	-0.2%
Monthly Vehicle Mile	722	1,287	-43.9%	1,631	1,404	16.2%
New Riders This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$19.74	\$23.04	-14.3%	\$23.28	\$25.60	-9.1%
Cost per Mile	\$3.01	\$2.29	31.4%	\$1.97	\$2.29	-14.0%
Miles per Ride	6.6	10.1	-34.7%	11.8	11.2	5.4%
Lake Oswego Adult Comm. Center						
Monthly Rides	393	295	33.2%	363	265	37.0%
Monthly Cost	\$3,242	\$2,213	46.5%	\$2,619	\$1,989	31.7%
Monthly Vehicle Mile	767	720	6.5%	988	877	12.7%
New Riders This Month	8	0	N/A	10.2	4.8	112.5%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.21	\$7.50	-3.9%
Cost per Mile	\$4.23	\$3.07	37.8%	\$2.65	\$2.27	16.7%
Mile per Ride	2.0	2.4	-16.7%	2.7	3.3	-18.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	637	873	-27.0%	815	847	-3.8%
Monthly Cost	\$6,878	\$8,195	-16.1%	\$7,879	\$7,986	-1.3%
Monthly Vehicle Mile	1,503	2,152	-30.2%	2,042	2,351	-13.1%
New Riders This Month	5	15	-66.7%	23.8	26.5	-10.2%
Cost per Ride	\$10.80	\$9.39	15.0%	\$9.66	\$9.43	2.4%
Cost per Mile	\$4.58	\$3.81	20.2%	\$3.86	\$3.40	13.5%
Miles per Ride	2.4	2.5	-4.0%	2.5	2.8	-10.7%
Molalla Senior Center						
Monthly Rides	382	415	-8.0%	448	346	29.5%
Monthly Cost	\$4,599	\$5,014	-8.3%	\$4,928	\$3,921	25.7%
Monthly Vehicle Mile	837	1,458	-42.6%	1,122	1,130	-0.7%
New Riders This Month	3	6	-50.0%	9.4	7.8	20.5%
Cost per Ride	\$12.04	\$12.08	-0.3%	\$11.00	\$11.33	-2.9%
Cost per Mile	\$5.49	\$3.44	59.6%	\$4.39	\$3.47	26.5%
Miles per Ride	2.2	3.5	-37.1%	2.5	3.3	-24.2%
Pioneer Senior Center						
Monthly Rides	507	598	-15.2%	715	635	12.6%
Monthly Cost	\$4,705	\$4,914	-4.3%	\$5,670	\$5,302	6.9%
Monthly Vehicle Mile	1,403	2,151	-34.8%	2,055	2,002	2.6%
New Riders This Month	4	10	-60.0%	22.1	22.2	-0.5%
Cost per Ride	\$9.28	\$8.22	12.9%	\$7.93	\$8.35	-5.0%
Cost per Mile	\$3.35	\$2.28	46.9%	\$2.76	\$2.65	4.2%
Miles per Ride	2.8	3.6	-22.2%	2.9	3.2	-9.4%
Sandy Senior Center						
Monthly Rides	161	226	-28.8%	258	241	7.1%
Monthly Cost	\$1,824	\$3,277	-44.3%	\$2,968	\$3,153	-5.9%
Monthly Vehicle Mile	928	1,488	-37.6%	1,578	1,527	3.3%
New Riders This Month	3	5	-40.0%	9.6	10.5	-8.6%
Cost per Ride	\$11.33	\$14.50	-21.9%	\$11.50	\$13.11	-12.3%
Cost per Mile	\$1.97	\$2.20	-10.5%	\$1.88	\$2.06	-8.7%
Miles per Ride	5.8	6.6	-12.1%	6.1	6.3	-3.2%
Transportation Reaching People						
Monthly Rides	1,687	1,572	7.3%	1,761	1,921	-8.3%
Monthly Cost	\$39,449	\$22,772	73.2%	\$29,157	\$25,212	15.6%
Monthly Vehicle Mile	10,635	12,513	-15.0%	9,986	18,287	-45.4%
New Riders This Month	33	36	-8.3%	61.9	58.3	6.2%
Cost per Ride	\$23.38	\$14.49	61.4%	\$16.55	\$13.12	26.1%
Cost per Mile	\$3.71	\$1.82	103.8%	\$2.92	\$1.38	111.6%
Miles per Ride	6.3	8.0	-21.3%	5.7	9.5	-40.0%
Transp Reaching People-School/Work(1)						
Monthly Rides	39	63	-38.1%	51	120	-57.5%
Monthly Cost	\$1,869	\$946	97.7%	\$1,640	\$2,447	-33.0%
Monthly Vehicle Mile	395	610	-35.2%	444	908	-51.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$47.93	\$15.01	219.3%	\$32.38	\$20.48	58.1%
Cost per Mile	\$4.73	\$1.55	205.2%	\$3.70	\$2.69	37.5%
Miles per Ride	10.1	9.7	4.1%	8.8	7.6	15.8%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	49	3	1533.3%	81	26	211.5%
Monthly Cost	\$1,039	\$82	1167.1%	\$501	\$213	135.2%
Monthly Vehicle Mile	82	12	583.3%	186	103	80.6%
New Riders This Month	0	0	N/A	2.5	0.6	316.7%
Cost per Ride	\$21.21	\$27.26	-22.2%	\$6.20	\$8.10	-23.5%
Cost per Mile	\$12.68	\$6.82	85.9%	\$2.70	\$2.06	31.1%
Miles per Ride	1.7	4.0	-57.5%	2.3	3.9	-41.0%
Multnomah Co. ADS Premium						
Monthly Rides	4	7	-42.9%	5	43	-88.4%
Monthly Cost	\$68	\$15	353.3%	\$57	\$137	-58.4%
Monthly Vehicle Mile	33	27	22.2%	28	94	-70.2%
New Riders This Month	1	2	-50.0%	0.6	1.3	-53.8%
Cost per Ride	\$17.12	\$2.13	703.8%	\$12.50	\$3.17	294.3%
Cost per Mile	\$2.07	\$0.55	276.4%	\$2.03	\$1.47	38.1%
Miles per Ride	8.3	3.9	112.8%	6.2	2.2	181.8%
STF Discretionary						
Monthly Rides	343	603	-43.1%	474	566	-16.3%
Monthly Cost	\$8,001	\$14,443	-44.6%	\$8,802	\$12,574	-30.0%
Monthly Vehicle Mile	1,019	2,158	-52.8%	1,691	1,974	-14.3%
New Riders This Month	12	54	-77.8%	36.8	40.8	-9.8%
Cost per Ride	\$23.33	\$23.95	-2.6%	\$18.58	\$22.22	-16.4%
Cost per Mile	\$7.85	\$6.69	17.3%	\$5.21	\$6.37	-18.2%
Miles per Ride	3.0	3.6	-16.7%	3.6	3.5	2.9%
STF Service						
Monthly Rides	560	531	5.5%	567	322	76.1%
Monthly Cost	\$12,797	\$13,001	-1.6%	\$16,482	\$8,166	101.8%
Monthly Vehicle Mile	1,767	2,051	-13.8%	2,017	1,109	81.9%
New Riders This Month	13	36	-63.9%	38.9	21.6	80.1%
Cost per Ride	\$22.85	\$24.48	-6.7%	\$29.08	\$25.38	14.6%
Cost per Mile	\$7.24	\$6.34	14.2%	\$8.17	\$7.36	11.0%
Miles per Ride	3.2	3.9	-17.9%	3.6	3.4	5.9%
TriMet Service						
Monthly Rides	2,390	2,529	-5.5%	2,452	2,406	1.9%
Monthly Cost	\$5,197	\$4,976	4.4%	\$5,333	\$6,032	-11.6%
Monthly Vehicle Mile	4,630	5,575	-17.0%	5,144	5,287	-2.7%
New Riders This Month	21	15	40.0%	27.5	28.2	-2.5%
Cost per Ride	\$2.17	\$1.97	10.2%	\$2.18	\$2.51	-13.1%
Cost per Mile	\$1.12	\$0.89	25.8%	\$1.04	\$1.14	-8.8%
Miles per Ride	1.9	2.2	-13.6%	2.1	2.2	-4.5%
Veterans Volunteers						
Monthly Rides	208	146	42.5%	175	130	34.6%
Monthly Cost	\$1,428	\$938	52.2%	\$1,058	\$785	34.8%
Monthly Vehicle Mile	2,197	1,471	49.4%	1,777	1,352	31.4%
New Riders This Month	14	15	-6.7%	13.3	12.6	5.6%
Cost per Ride	\$6.86	\$6.43	6.7%	\$6.04	\$6.04	0.0%
Cost per Mile	\$0.65	\$0.64	1.6%	\$0.60	\$0.58	3.4%
Miles per Ride	10.6	10.1	5.0%	10.1	10.4	-2.9%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$424	-100.0%
David's Harp - STF Service						
Monthly Rides	247	221	11.8%	260	168	54.8%
Monthly Cost	\$1,512	\$2,665	-43.3%	\$1,539	\$1,334	15.4%
Monthly Vehicle Mile	246	390	-36.9%	346	247	40.1%
New Riders This Month	1	1	0.0%	6.0	6.3	-4.8%
Cost per Ride	\$6.12	\$12.06	-49.3%	\$5.92	\$7.95	-25.5%
Cost per Mile	\$6.15	\$6.83	-10.0%	\$4.45	\$5.41	-17.7%
Miles per Ride	1.0	1.8	-44.4%	1.3	1.5	-13.3%
NW Pilot Project - STF Service						
Monthly Rides	0	158	-100.0%	62	168	-63.1%
Monthly Cost	\$0	\$14,308	-100.0%	\$4,762	\$13,758	-65.4%
Monthly Vehicle Mile	0	1,057	-100.0%	376	1,796	-79.1%
New Riders This Month	0	27	-100.0%	6.3	26.3	-76.0%
Cost per Ride	N/A	\$90.56	N/A	\$77.02	\$81.85	-5.9%
Cost per Mile	N/A	\$13.54	N/A	\$12.68	\$7.66	65.5%
Miles per Ride	N/A	6.7	N/A	6.1	10.7	-43.0%
Providence Elderplace - STF Service						
Monthly Rides	0	163	-100.0%	170	258	-34.1%
Monthly Cost	\$0	\$1,442	-100.0%	\$1,548	\$2,961	-47.7%
Monthly Vehicle Mile	0	493	-100.0%	575	873	-34.1%
New Riders This Month	0	22	-100.0%	20.6	50.0	-58.8%
Cost per Ride	N/A	\$8.85	N/A	\$9.09	\$11.46	-20.7%
Cost per Mile	N/A	\$2.93	N/A	\$2.69	\$3.39	-20.6%
Miles per Ride	N/A	3.0	N/A	3.4	3.4	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	576	426	35.2%	521	482	8.1%
Monthly Cost	\$4,723	\$2,528	86.8%	\$3,265	\$2,869	13.8%
Monthly Vehicle Mile	4,705	2,451	92.0%	3,480	2,975	17.0%
New Riders This Month	0	20	-100.0%	14.7	7.6	93.4%
Cost per Ride	\$8.20	\$5.93	38.3%	\$6.27	\$5.95	5.4%
Cost per Mile	\$1.00	\$1.03	-2.9%	\$0.94	\$0.96	-2.1%
Miles per Ride	8.2	5.8	41.4%	6.7	6.2	8.1%
Urban League - N/NE Shuttle						
Monthly Rides	0	395	-100.0%	245	307	-20.2%
Monthly Cost	\$1,387	\$3,596	-61.4%	\$3,855	\$4,162	-7.4%
Monthly Vehicle Mile	0	1,105	-100.0%	757	784	-3.4%
New Riders This Month	0	0	N/A	0.8	5.2	-84.6%
Cost per Ride	N/A	\$9.10	N/A	\$15.73	\$13.57	15.9%
Cost per Mile	N/A	\$3.25	N/A	\$5.09	\$5.31	-4.1%
Miles per Ride	N/A	2.8	N/A	3.1	2.6	19.2%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	17	0	N/A	8	40	-80.0%
Monthly Cost	\$419	\$0	N/A	\$172	\$850	-79.8%
Monthly Vehicle Mile	41	0	N/A	23	79	-70.9%
New Riders This Month	1	0	N/A	0.7	1.0	-30.0%
Cost per Ride	\$24.65	N/A	N/A	\$21.04	\$21.51	-2.2%
Cost per Mile	\$10.22	N/A	N/A	\$7.34	\$10.79	-32.0%
Miles per Ride	2.4	N/A	N/A	2.9	2.0	45.0%
Gateway Shuttle						
Monthly Rides	161	173	-6.9%	156	190	-17.9%
Monthly Cost	\$693	\$794	-12.7%	\$881	\$767	14.9%
Monthly Vehicle Mile	191	210	-9.0%	219	243	-9.9%
New Riders This Month	3	8	-62.5%	5.2	5.8	-10.3%
Cost per Ride	\$4.30	\$4.59	-6.3%	\$5.64	\$4.03	40.0%
Cost per Mile	\$3.63	\$3.78	-4.0%	\$4.02	\$3.15	27.6%
Miles per Ride	1.2	1.2	0.0%	1.4	1.3	7.7%
Mid Multnomah County						
Monthly Rides	422	751	-43.8%	502	567	-11.5%
Monthly Cost	\$5,615	\$6,290	-10.7%	\$6,342	\$6,409	-1.0%
Monthly Vehicle Mile	1,287	1,344	-4.2%	1,591	1,374	15.8%
New Riders This Month	5	7	-28.6%	13.8	12.8	7.8%
Cost per Ride	\$13.30	\$8.38	58.7%	\$12.63	\$11.30	11.8%
Cost per Mile	\$4.36	\$4.68	-6.8%	\$3.99	\$4.66	-14.4%
Miles per Ride	3.0	1.8	66.7%	3.2	2.4	33.3%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	2	0.0%
Monthly Cost	\$0	\$0	N/A	\$11	\$27	-59.3%
Monthly Vehicle Mile	0	0	N/A	45	12	275.0%
New Riders This Month	0	0	N/A	0.3	0.3	0.0%
Cost per Ride	N/A	N/A	N/A	\$4.88	\$12.92	-62.2%
Cost per Mile	N/A	N/A	N/A	\$0.23	\$2.20	-89.5%
Miles per Ride	N/A	N/A	N/A	20.9	5.9	254.2%
N/NE Shuttle						
Monthly Ride	846	751	12.6%	842	491	71.5%
Monthly Cost	\$31,649	\$17,972	76.1%	\$21,089	\$14,502	45.4%
Monthly Vehicle Mile	3,023	2,081	45.3%	3,116	1,286	142.3%
New Riders This Month	21	33	-36.4%	47.9	21.8	119.7%
Cost per Ride	\$37.41	\$23.93	56.3%	\$25.06	\$29.56	-15.2%
Cost per Mile	\$10.47	\$8.64	21.2%	\$6.77	\$11.28	-40.0%
Miles per Ride	3.6	2.8	28.6%	3.7	2.6	42.3%
STF Service						
Monthly Ride	549	573	-4.2%	656	708	-7.3%
Monthly Cost	\$10,994	\$17,656	-37.7%	\$17,774	\$18,019	-1.4%
Monthly Vehicle Mile	3,245	3,063	5.9%	4,076	3,592	13.5%
New Riders This Month	26	41	-36.6%	57.4	53.7	6.9%
Cost per Ride	\$20.03	\$30.81	-35.0%	\$27.12	\$25.46	6.5%
Cost per Mile	\$3.39	\$5.76	-41.1%	\$4.36	\$5.02	-13.1%
Miles per Ride	5.9	5.3	11.3%	6.2	5.1	21.6%
TriMet Service						
Monthly Ride	576	880	-34.5%	668	895	-25.4%
Monthly Cost	\$7,508	\$5,526	35.9%	\$8,664	\$7,122	21.7%
Monthly Vehicle Mile	3,224	4,839	-33.4%	3,506	5,337	-34.3%
New Riders This Month	36	42	-14.3%	39.6	50.3	-21.3%
Cost per Ride	\$13.03	\$6.28	107.5%	\$12.97	\$7.96	62.9%
Cost per Mile	\$2.33	\$1.14	104.4%	\$2.47	\$1.33	85.7%
Miles per Ride	5.6	5.5	1.8%	5.2	6.0	-13.3%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	332	289	14.9%	332	387	-14.2%
Monthly Cost	\$13,727	\$7,743	77.3%	\$6,489	\$7,674	-15.4%
Monthly Vehicle Mile	1,125	747	50.6%	832	1,044	-20.3%
New Riders This Month	36	19	89.5%	27.3	27.1	0.7%
Cost per Ride	\$41.35	\$26.79	54.3%	\$19.54	\$19.84	-1.5%
Cost per Mile	\$12.20	\$10.37	17.6%	\$7.80	\$7.35	6.1%
Miles per Ride	3.4	2.6	30.8%	2.5	2.7	-7.4%
SW Shuttle Service						
Monthly Rides	69	56	23.2%	72	72	0.0%
Monthly Cost	\$2,244	\$291	671.1%	\$2,129	\$936	127.5%
Monthly Vehicle Mile	128	124	3.2%	127	143	-11.2%
New Riders This Month	3	1	200.0%	1.6	2.8	-42.9%
Cost per Rider	\$32.53	\$5.19	526.8%	\$29.61	\$12.98	128.1%
Cost per Mile	\$17.53	\$2.34	649.1%	\$16.82	\$6.56	156.4%
Miles per Ride	1.9	2.2	-13.6%	1.8	2.0	-10.0%
Downtown RideAbout(1)						
Monthly Rides	0	110	-100.0%	21	150	-86.0%
Monthly Cost	\$0	\$556	-100.0%	\$100	\$643	-84.4%
Monthly Vehicle Mile	0	91	-100.0%	16	104	-84.6%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	\$5.05	N/A	\$4.78	\$4.28	11.7%
Cost per Mile	N/A	\$6.11	N/A	\$6.29	\$6.18	1.8%
Miles per Ride	N/A	0.8	N/A	0.8	0.7	14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	46	52	-11.5%	128	59	116.9%
Monthly Cost	\$723	\$1,394	-48.1%	\$496	\$558	-11.1%
Monthly Vehicle Mile	35	32	9.4%	85	52	63.5%
New Riders This Month	0	0	N/A	0.2	0.7	-71.4%
Cost per Ride	\$15.72	\$26.81	-41.4%	\$3.88	\$9.40	-58.7%
Cost per Mile	\$20.66	\$43.57	-52.6%	\$5.82	\$10.77	-46.0%
Miles per Ride	0.8	0.6	33.3%	0.7	0.9	-22.2%
Multnomah Co. ADS Premium						
Monthly Rides	0	1	-100.0%	2	2.9	-33.3%
Monthly Cost	\$0	\$6	-100.0%	\$11	\$19	-42.1%
Monthly Vehicle Mile	0	7	-100.0%	13	21	-38.1%
New Riders This Month	0	1	-100.0%	0.6	0.6	0.0%
Cost per Ride	N/A	\$6.35	N/A	\$6.06	\$6.35	-4.6%
Cost per Mile	N/A	\$0.91	N/A	\$0.87	\$0.89	-2.2%
Miles per Ride	N/A	7.0	N/A	7.0	7.2	-2.8%
STF Discretionary						
Monthly Rides	562	566	-0.7%	603	609	-1.0%
Monthly Cost	\$12,021	\$19,789	-39.3%	\$12,925	\$13,944	-7.3%
Monthly Vehicle Mile	1,903	1,969	-3.4%	2,301	2,323	-0.9%
New Riders This Month	29	17	70.6%	35.0	28.3	23.7%
Cost per Ride	\$21.39	\$34.96	-38.8%	\$21.42	\$22.91	-6.5%
Cost per Mile	\$6.32	\$10.05	-37.1%	\$5.62	\$6.00	-6.3%
Miles per Ride	3.4	3.5	-2.9%	3.8	3.8	0.0%
STF Service						
Monthly Rides	374	393	-4.8%	411	423	-2.8%
Monthly Cost	\$9,075	\$14,630	-38.0%	\$9,254	\$12,315	-24.9%
Monthly Vehicle Mile	1,734	1,478	17.3%	1,720	1,777	-3.2%
New Riders This Month	14	25	-44.0%	26.6	29.3	-9.2%
Cost per Ride	\$24.26	\$37.23	-34.8%	\$22.49	\$29.12	-22.8%
Cost per Mile	\$5.23	\$9.90	-47.2%	\$5.38	\$6.93	-22.4%
Miles per Ride	4.6	3.8	21.1%	4.2	4.2	0.0%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	0	2	-100.0%	0	4	-92.3%
Monthly Cost	\$9	\$508	-98.2%	\$14	\$308	-95.5%
Monthly Vehicle Mile	0	10	-100.0%	3	39	-92.3%
New Riders This Month	0	1	-100.0%	0	1	-100.0%
Cost per Ride	N/A	\$253.76	N/A	\$41.83	\$78.61	-46.8%
Cost per Mile	N/A	\$50.75	N/A	\$4.08	\$7.93	-48.5%
Miles per Ride	N/A	5.0	N/A	10.3	9.9	4.0%

STF Service

Monthly Ride	241	495	-51.3%	370	369	0.0%
Monthly Cost	\$12,034	\$29,930	-59.8%	\$14,040	\$16,650	-15.7%
Monthly Vehicle Mile	1,718	3,769	-54.4%	2,571	3,046	-15.6%
New Riders This Month	38	70	-45.7%	60	59	1.7%
Cost per Ride	\$49.93	\$60.46	-17.4%	\$37.99	\$45.17	-15.9%
Cost per Mile	\$7.00	\$7.94	-11.8%	\$5.46	\$5.47	-0.2%
Miles per Ride	7.1	7.6	-6.6%	7.0	8.3	-15.7%

Title XIX Non Medical

Monthly Ride	2	2	0.0%	0	1	-57.1%
Monthly Cost	\$128	\$63	103.2%	\$37	(\$20)	-285.0%
Monthly Vehicle Mile	19	19	0.0%	3	6	-50.0%
New Riders This Month	2	2	0.0%	0	0	N/A
Cost per Ride	\$64.20	\$31.59	103.2%	\$110.69	(\$30.66)	-461.0%
Cost per Mile	\$6.76	\$3.32	103.6%	\$11.07	(\$3.23)	-442.7%
Miles per Ride	9.5	9.5	0.0%	10.0	9.5	5.3%

Downtown RideAbout

Monthly Ride	189	0	N/A	150	3	4900.0%
Monthly Cost	\$2,528	\$0	N/A	\$1,843	\$463	298.1%
Monthly Vehicle Mile	141	0	N/A	105	31	238.7%
New Riders This Month	8	0	N/A	6	0	N/A
Cost per Ride	\$13.38	N/A	N/A	\$12.28	\$154.38	-92.0%
Cost per Mile	\$17.93	N/A	N/A	\$17.63	\$14.94	18.0%
Miles per Ride	0.7	N/A	N/A	0.7	10.3	-93.2%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	138	78	76.9%	88	52	69.2%
Monthly Cost	\$4,428	\$1,712	158.6%	\$2,669	\$1,391	91.9%
Monthly Vehicle Mile	1,108	476	132.8%	638	324	96.9%
New Riders This Month	5	4	25.0%	4	3	33.3%
Cost per Ride	\$32.08	\$21.95	46.2%	\$30.30	\$26.57	14.0%
Cost per Mile	\$4.00	\$3.60	11.1%	\$4.18	\$4.29	-2.6%
Miles per Ride	8.0	6.1	31.1%	7.2	6.2	16.1%
STF Service						
Monthly Rides	543	644	-15.7%	552	602	-8.3%
Monthly Cost	\$10,808	\$13,463	-19.7%	\$13,336	\$12,428	7.3%
Monthly Vehicle Mile	2,854	2,840	0.5%	2,926	2,600	12.5%
New Riders This Month	32	18	77.8%	27	22	22.7%
Cost per Ride	\$19.90	\$20.91	-4.8%	\$24.16	\$20.64	17.1%
Cost per Mile	\$3.79	\$4.74	-20.0%	\$4.56	\$4.78	-4.6%
Miles per Ride	5.3	4.4	20.5%	5.3	4.3	23.3%
Title XIX Non Medical						
Monthly Rides	25	0	N/A	5	0	N/A
Monthly Cost	\$960	\$2	47900.0%	\$180	\$44	309.1%
Monthly Vehicle Mile	304	0	N/A	60	1	5900.0%
New Riders This Month	3	0	N/A	1	0	N/A
Cost per Ride	\$38.41	N/A	N/A	\$33.18	\$174.46	-81.0%
Cost per Mile	\$3.16	N/A	N/A	\$3.01	\$37.38	-91.9%
Miles per Ride	12.2	N/A	N/A	11.0	4.7	134.0%
Veterans Volunteers						
Monthly Rides	154	178	-13.5%	189	196	-3.6%
Monthly Cost	\$1,576	\$1,771	-11.0%	\$1,711	\$2,249	-23.9%
Monthly Vehicle Mile	2,269	2,873	-21.0%	2,785	3,185	-12.6%
New Riders This Month	9	0	N/A	7	7	0.0%
Cost per Ride	\$10.23	\$9.95	2.9%	\$0.61	\$11.46	-20.9%
Cost per Mile	\$0.69	\$0.62	12.7%	\$9.07	\$0.71	-14.1%
Miles per Ride	14.7	16.1	-8.7%	14.8	16.2	-8.6%
Wa Co DAVS						
Monthly Rides	1	2	-50.0%	3	1	200.0%
Monthly Cost	\$121	\$63	92.1%	\$104	\$36	188.9%
Monthly Vehicle Mile	23	13	76.9%	23	4	475.0%
New Riders This Month	1	1	0.0%	1	0	N/A
Cost per Ride	\$121.00	\$31.64	282.4%	\$36.61	\$39.21	-6.6%
Cost per Mile	\$5.26	\$4.87	8.1%	\$4.54	\$9.18	-50.5%
Miles per Ride	23.0	6.5	253.8%	8.1	4.3	88.4%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	953	-100.0%	399	689	-42.1%
Monthly Cost	\$0	\$3,489	-100.0%	\$1,902	\$3,624	-47.5%
Monthly Vehicle Mile	0	1,760	-100.0%	603	2,070	-70.9%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$3.66	N/A	\$4.76	\$5.26	-9.5%
Cost per Mile	N/A	\$1.98	N/A	\$3.15	\$1.75	80.0%
Miles per Ride	N/A	1.8	N/A	1.5	3.0	-50.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	88	98	-10.2%	110	108	1.9%
Monthly Cost	\$979	\$1,155	-15.2%	\$1,650	\$1,249	32.1%
Monthly Vehicle Mile	657	594	10.6%	808	806	0.2%
New Riders This Month	15	17	-11.8%	21.2	17.0	24.7%
Cost per Ride	\$11.12	\$11.79	-5.7%	\$14.99	\$11.55	29.8%
Cost per Mile	\$1.49	\$1.94	-23.2%	\$2.04	\$1.55	31.6%
Miles per Ride	7.5	6.1	23.0%	7.3	7.4	-1.4%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,195	1,075	11.2%	1,241	1,124	10.4%
Monthly Cost	\$2,034	\$3,460	-41.2%	\$3,077	\$3,705	-17.0%
Monthly Vehicle Mile	998	1,803	-44.6%	1,577	1,955	-19.3%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.70	\$3.22	-47.2%	\$2.48	\$3.30	-24.8%
Cost per Mile	\$2.04	\$1.92	6.3%	\$1.95	\$1.90	2.6%
Miles per Ride	0.8	1.7	-52.9%	1.3	1.7	-23.5%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	612	-100.0%	435	720	-39.6%
Monthly Cost	\$0	\$860	-100.0%	\$480	\$793	-39.5%
Monthly Vehicle Mile	0	487	-100.0%	282	483	-41.6%
New Rider This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$1.40	N/A	\$1.10	\$1.10	0.0%
Cost per Mile	N/A	\$1.77	N/A	\$1.70	\$1.64	3.7%
Miles per Ride	N/A	0.8	N/A	0.6	0.7	-14.3%
Providence Elderplace						
Monthly Rides	10,046	8,967	12.0%	9,702	8,888	9.2%
Monthly Cost	\$269,205	\$255,945	5.2%	\$262,119	\$257,734	1.7%
Monthly Vehicle Mile	31,567	45,992	-31.4%	41,484	42,379	-2.1%
New Riders This Month	38	22	72.7%	148.8	130.5	14.0%
Cost per Ride	\$26.80	\$28.54	-6.1%	\$27.02	\$29.00	-6.8%
Cost per Mile	\$8.53	\$5.56	53.4%	\$6.32	\$6.08	3.9%
Miles per Ride	3.1	5.1	-39.2%	4.3	4.8	-10.4%
Tualatin Valley Workshop						
Monthly Rides	0	182	-100.0%	186	117	59.0%
Monthly Cost	\$0	\$1,195	-100.0%	\$1,479	\$3,805	-61.1%
Monthly Vehicle Mile	0	870	-100.0%	881	752	17.2%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$6.56	N/A	\$7.95	\$32.45	-75.5%
Cost per Mile	N/A	\$1.37	N/A	\$1.68	\$5.06	-66.8%
Miles per Ride	N/A	4.8	N/A	4.7	6.4	-26.6%
West Linn						
Monthly Ride	0	120	-100.0%	53	57	-7.0%
Monthly Cost	\$0	\$345	-100.0%	\$208	\$299	-30.4%
Monthly Vehicle Mile	0	221	-100.0%	85	92	-7.6%
New Riders This Month	0	2	-100.0%	0.9	0.2	350.0%
Cost per Ride	N/A	\$2.87	N/A	\$3.95	\$5.22	-24.3%
Cost per Mile	N/A	\$1.56	N/A	\$2.44	\$3.24	-24.7%
Miles per Ride	N/A	1.8	N/A	1.6	1.6	0.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Nov 2018	Nov 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,664	4,506	25.7%	4,993	4,772	4.6%
Monthly Cost	\$52,160	\$36,451	43.1%	\$46,063	\$37,572	22.6%
Monthly Vehicle Miles	16,109	12,409	29.8%	14,698	12,756	15.2%
On-Time Performance	98.9%	99.9%	-1.0%	99.8%	99.8%	0.0%
Cost per Ride	\$9.21	\$8.09	13.8%	\$9.23	\$7.87	17.3%
Cost per Mile	\$3.24	\$2.94	10.2%	\$3.13	\$2.95	6.1%
Miles per Roadcall	16,109	12,409	29.8%	14,698	12,756	15.2%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,357	1,385	-2.0%	1,420	1,357	4.6%
Monthly Cost	\$33,408	\$23,436	42.5%	\$30,934	\$31,997	-3.3%
Monthly Vehicle Miles	6,159	5,125	20.2%	5,703	5,638	1.2%
On-Time Performance	91.0%	99.9%	-8.9%	96.6%	99.8%	-3.2%
Cost per Ride	\$24.62	\$16.92	45.5%	\$21.79	\$23.58	-7.6%
Cost per Mile	\$5.42	\$4.57	18.6%	\$5.42	\$5.68	-4.6%
Miles per Roadcall	6,159	5,125	20.2%	5,703	5,638	1.2%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,915	7,064	12.0%	7,663	7,948	-3.6%
Monthly Cost	\$58,186	\$48,355	20.3%	\$54,132	\$51,177	5.8%
Monthly Vehicle Miles	21,626	20,547	5.3%	21,879	21,432	2.1%
On-Time Performance	98.0%	96.0%	2.0%	95.8%	97.0%	-1.2%
Cost per Ride	\$7.35	\$6.85	7.3%	\$7.06	\$6.44	9.6%
Cost per Mile	\$2.69	\$2.35	14.5%	\$2.47	\$2.39	3.3%
Miles per Roadcall	21,626	10,274	110.5%	21,879	21,432	2.1%
Sandy(SAM)-Fixed Route						
Monthly Rides	7,924	9,464	-16.3%	9,295	9,236	0.6%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,295	22,894	-7.0%	21,790	21,785	0.0%
On-Time Performance	98.2%	97.2%	1.0%	96.8%	98.5%	-1.7%
Cost per Ride	\$8.20	\$6.87	19.4%	\$6.99	\$7.04	-0.7%
Cost per Mile	\$3.05	\$2.84	7.4%	\$2.98	\$2.98	0.0%
Miles per Roadcall	21,295	22,894	-7.0%	21,790	21,785	0.0%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,253	1,307	-4.1%	1,284	1,152	11.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,575	7,561	0.2%	7,097	7,375	-3.8%
On-Time Performance	92.9%	95.0%	-2.1%	94.7%	95.9%	-1.2%
Cost per Ride	\$15.96	\$15.30	4.3%	\$15.58	\$17.37	-10.3%
Cost per Mile	\$2.64	\$2.65	-0.4%	\$2.82	\$2.71	4.1%
Miles per Roadcall	7,575	7,561	0.2%	7,097	7,375	-3.8%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,025	1,321	1718.7%	23,887	20,595	16.0%
Monthly Cost	\$390,991	\$348,819	12.1%	\$340,935	\$332,138	2.6%
Monthly Vehicle Miles	34,806	46,825	-25.7%	47,032	45,873	2.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$16.27	\$264.06	-93.8%	\$14.27	\$16.13	-11.5%
Cost per Mile	\$11.23	\$7.45	50.7%	\$7.25	\$7.24	0.1%
Miles per Roadcall	34,806	46,825	-25.7%	47,032	45,873	2.5%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,358	1,796	-24.4%	1,644	2,092	-21.4%
Monthly Cost	\$68,998	\$61,556	12.1%	\$90,032	\$59,026	52.5%
Monthly Vehicle Miles	5,052	5,293	-4.6%	5,350	6,386	-16.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$50.81	\$34.27	48.3%	\$54.77	\$28.22	94.1%
Cost per Mile	\$13.66	\$11.63	17.5%	\$16.83	\$9.24	82.1%
Miles per Roadcall	5,052	5,293	-4.6%	5,350	6,386	-16.2%

RideWise Performance Report - November 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	15	96	4,992	\$166,333.44		
One-on-one travel training general trips	10	17	884	\$29,454.88		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	25	113	5,876	\$195,788.32		
Group travel training with schools	65		237	\$7,909.50		
Group travel training general	47		172	\$5,719.18		
Riders Club participants	13					
Subtotal	125	0	409	\$13,628.68		
Total	150	113	6,285	\$209,417.00		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	6					
Transitional staff support only	1					
Transitional staff support and pass plan	126	415	37	267	3,655	1,838
Total	133					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$46,490.09					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	25.00					
Value of volunteer hours monthly	\$617.25					
Value of transitional staff hours monthly	\$54,154.85					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	110	651	33,852	\$1,127,948.64		
One-on-one travel training general trips	74	223	11,596	\$386,378.72		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	184	874		\$1,514,327.36		
Group travel training with schools	408	0	1,490	\$49,647.33		
Group travel training general	372	29	1,359	\$45,266.69		
Riders Club participants	228	0	0	\$0.00		
Subtotal	1,008		2,849	\$94,914.02		
Total	1,192	874	2,849	\$1,609,241.38		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	25	0	0	0	0	0
Transitional staff support only	16	0	0	0	0	0
Transitional staff support and pass plan	769	2,099	290	1,686	19,359	10,837
Total	810					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$307,244.63					
Annual cost avoidance of trips	\$1,609,241.38					
Total cost avoidance	\$1,301,996.75					
Total trainer hours annual	5,200					
Ride Ambassador hours annual	440					
Value of volunteer hours annual	\$10,857.43					
Value of transitional staff hours annual	\$319,252.13					