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**DATE:               JANUARY 2019**

**SUBJECT:           TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR  
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE  
REPORTS**

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## **RIDE CONNECTION**

1. Overall ridership for E&D. As of January 2019 the monthly average ridership for E&D services decreased by 3.0% compared to the previous year. On a number of programs (Mary's Woods, Albertina Kerr), declines in ridership can be attributed to programs having ended or currently being phased out. Other agencies (Urban League, MFS) also saw declines. Notable increases in ridership occurred with some E&D programs, particularly Villages NW (89%) and RC Tualatin (254.6%).
2. As of January 2019, monthly average costs increased slightly by 0.2% (+\$1,026) for Ride Connection's network of E&D services compared to the previous year. The increase in costs is primarily attributed to RC Red (+\$8,723), MFS (+\$9,090) and RC East County (+\$2,292). All of these programs saw increases in ridership with the exception of MFS, who saw a decline.
3. As of January 2019, the average network Cost per Trip (CPT) increased to \$18.80 compared to the previous year (\$18.20).

## **RIDEWISE**

1. Service Delivery Analysis. A total of 50 persons were serviced through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. A total of 25 persons successfully exited out of this training.
2. A total of 14 people, whom were prior participants returned to learn a new route, but there was a decrease of -24.2% in the number of successful customers over the same time period last year.
3. Under the age of 60, 23 people successfully exited out of the one-on-one training, with an average of 11.44 training hours per individual.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. There were a couple of events held:

- Latino Connections hosted two presentations on Hop and transportation options in Gresham and Beaverton.
  - RideWise presented to the Hollywood Lions Club about Ride Connection.
5. Ride Ambassador Program. A Total of 43.50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach. The RideWise program supported four Rider's Club activities totaling 13 participants.
  6. Referral Sources. There were 38 referrals in January 2018. Six referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and two referrals were the result of our travel options counseling efforts.
  7. School Program. 436 students received training during the month of January. There were 3,332 trips taken as a group and 322 one-on-one trips. 152 teachers and support staff reported a total of 1,878 hours of training.

## **SANDY AREA METRO (SAM)**

1. Sandy Transit's first kick-off meeting for the updated Transit Master Plan was January 9th. Representatives from Sandy, the County, ODOT and consultants spent the day on various aspects of the Master Plan. The first big outreach event will take place in March, stakeholders will begin to receive emails and invitations in February.
2. Sandy staff submitted five grant applications to the Special Transportation Fund Advisory Committee in January and gave a presentation to the committee on the importance of the funding to the elderly and disabled population in Sandy. Caren Topliff, a member of the Sandy Transit Advisory Board and Andi Howell, Transit staff, serve on the STFAC board. There is approximately \$7.4 million available for Region 10 (which includes TriMet) elderly and disabled programs through STF and \$8 million through 5310. Funding from both STF and 5310 are decided by the STFAC board. The Committee will announce grant award recipients by the end of February.

3. Sandy Transit released a RFQ for two new medium sized buses. Two state-contracted vendors bid on the RFQ. The bid and vehicle information will be presented to City Council at the February 19th meeting for approval of the procurement.
4. SAM services provided 9,883 rides in total, an overall decrease of 4.6% as compared to the previous January. SAM Gresham provided 7,471 of those rides, a drop of 11.7%. SAM Estacada, however, experienced a 14.5% increase in ridership. The SAM Shopper increased by 112% as compared to January of 2018. STAR dial-a-ride increased by 18.1%. Elderly and Disabled rides decreased by 17.2% from 64 to 53 rides.

### **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. SMART’s Out-of-Town Dial-a-Ride in January was slightly higher over the same time last year. ADA Paratransit was up significantly and may be attributed to marketing and mild weather. The graph below provides the salient points between last year and the same time period this year:

	<b>2018</b>	<b>2019</b>
ADA Paratransit	274	587
Wheel Chair Trips	34	88
Out-of-Town DAR	256	309
<b>Total Riders</b>	<b>564</b>	<b>984</b>

2. Sheilagh Griffin joined the SMART team this month. As a Transportation Demand Management technician, Sheilagh’s focus will be on developing and implementing Safe Routes to School programs for youth in collaboration with Wilsonville Schools. Sheilagh will be working with Wilsonville schools to see how they can support their students walking and rolling to school safely. Sheilagh brings to Wilsonville 10 years of Portland Safe Routes to School experience as a parent volunteer, bicycle and pedestrian safety instructor and program manager. She is a very enthusiastic participant in active transportation.
3. SMART staff and members of the Dial-a-Ride (DAR) Steering Committee presented at council work session to explain the Committee’s purpose and goals. Composed of 12 members, representing a variety of interests including seniors, people with a disability, current and future users of SMART’s demand response service, this Committee is tasked with evaluating the current DAR system and developing recommendations for system alternatives through a collaborative process that engages the

Wilsonville community. The Committee meets monthly through October 2019.

### **CANBY AREA TRANSIT (CAT)**

1. During the month of January total CAT ridership was up by 11.73% as compared to January of 2018. During the same period, Demand Responsive trips were down by 6.15% and fixed-route was up by 17.12%.
2. Since the addition (in April 2018) of nine service hours per day, to the Route 99X, and an increase in the span of service by two hours per day, fixed-route ridership was up by 13.81%. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 154 midday rides in the month of January. This service is operated by SMART via an IGA between the two Cities.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. SCTD provided 7,498 rides in January, down about 500 total rides (6%) from January 2018, despite multiple snow events during the month. SCTD's Clackamas Community College commuter route saw an increase of over 100 Elderly and Disabled riders from the year before. The City of Molalla paved a few key streets in January, which delayed all of SCTD's buses for a few days.

### **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jan 19	Jan 18	% Change	FY19-TD	FY18-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	84,840	87,900	-3.5%	83,830	85,750	-2.2%
Bus-Frequent Service*	<u>99,350</u>	<u>97,200</u>	2.2%	<u>96,617</u>	<u>95,430</u>	1.2%
Subtotal All Bus	184,190	185,100	-0.5%	180,447	181,180	-0.4%
MAX	119,210	118,000	1.0%	120,901	120,610	0.2%
Commuter Rail	<u>1,420</u>	<u>1,600</u>	-11.3%	<u>1,550</u>	<u>1,670</u>	-7.2%
Fixed Route Total	304,820	304,700	0.0%	302,899	303,460	-0.2%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,325	3,520	-5.5%	3,332	3,477	-4.2%
<b>System Total</b>	<b>308,145</b>	<b>308,250</b>	<b>0.0%</b>	<b>306,230</b>	<b>306,937</b>	<b>-0.2%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	484,000	504,000	-4.0%	483,805	495,423	-2.3%
Bus-Frequent Service*	<u>608,000</u>	<u>597,100</u>	1.8%	<u>598,013</u>	<u>590,839</u>	1.2%
Subtotal All Bus	1,092,000	1,101,100	-0.8%	1,081,818	1,086,261	-0.4%
MAX	727,000	723,700	0.5%	750,404	749,327	0.1%
Commuter Rail	<u>7,100</u>	<u>8,000</u>	-11.3%	<u>7,750</u>	<u>8,339</u>	-7.1%
Fixed Route Total	1,826,090	1,832,800	-0.4%	1,839,972	1,843,928	-0.2%
Frequent Bus % of Total Bus	55.7%	54.2%	1.5%	55.3%	54.4%	0.9%
<b><u>Paratransit</u></b>						
LIFT & Cabs	18,822	19,785	-4.9%	18,940	19,628	-3.5%
<b>System Total</b>	<b>1,844,912</b>	<b>1,852,585</b>	<b>-0.4%</b>	<b>1,858,912</b>	<b>1,863,556</b>	<b>-0.2%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.82	\$4.54	6.17%	\$4.76	\$4.32	10.19%
Bus-Frequent Service*	\$3.52	\$3.34	5.39%	\$3.44	\$3.15	9.21%
Subtotal All Bus	\$4.09	\$3.89	5.14%	\$4.03	\$3.68	9.51%
MAX	\$3.33	\$3.05	9.18%	\$3.17	\$2.77	14.44%
Commuter Rail	\$19.30	\$19.69	-1.98%	\$17.57	\$17.12	2.63%
Fixed Route Total	\$3.85	\$3.62	6.35%	\$3.73	\$3.37	10.68%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$36.69	\$36.80	-0.30%	\$38.74	\$37.72	2.70%
<b>System Total</b>	<b>\$4.18</b>	<b>\$3.98</b>	<b>5.03%</b>	<b>\$4.09</b>	<b>\$3.73</b>	<b>9.65%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,809,960	4,851,320	-0.9%	4,723,814	4,780,265	-1.2%
Monthly Cost	\$19,694,821	\$18,854,440	4.5%	\$18,901,880	\$17,031,243	11.0%
Monthly Vehicle Mile	2,234,602	2,130,317	4.9%	2,139,877	2,069,685	3.4%
On-Time Performance	89.4%	88.6%	0.8%	86.6%	84.1%	2.5%
Cost per Ride	\$4.09	\$3.89	5.1%	\$4.00	\$3.56	12.4%
Cost per Mile	\$8.81	\$8.85	-0.5%	\$8.83	\$8.23	7.3%
Miles per Roadcall	14,799	15,550	-4.8%	14,314	12,730	12.4%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,201,280	3,190,740	0.3%	3,246,974	3,257,438	-0.3%
Monthly Cost	\$10,649,610	\$9,730,109	9.5%	\$10,346,797	\$9,103,809	13.7%
Monthly Vehicle Mile	398,379	387,518	2.8%	385,002	377,080	2.1%
On-Time Performance	90.9%	90.0%	0.9%	89.3%	87.6%	1.7%
Cost per Ride	\$3.33	\$3.05	9.2%	\$3.19	\$2.79	14.3%
Cost per Mile	\$26.73	\$25.11	6.5%	\$26.87	\$24.14	11.3%
Miles per Roadcall	6,225	4,784	30.1%	6,193	4,159	48.9%
<b>Commuter Rail (WES)</b>						
Monthly Rides	31,240	35,200	-11.3%	33,342	36,083	-7.6%
Monthly Costs	\$602,860	\$693,181	-13.0%	\$613,726	\$601,469	2.0%
Monthly Vehicle Mile	10,349	10,349	0.0%	9,821	9,910	-0.9%
On Time Performance	99.9%	98.2%	1.7%	92.9%	95.6%	-2.7%
Cost per Ride	\$19.30	\$19.69	-2.0%	\$18.41	\$16.67	10.4%
Cost per Mile	\$58.25	\$66.98	-13.0%	\$62.49	\$60.69	3.0%
Miles per Roadcall	10,349	10,349	0.0%	14,731	6,607	123.0%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	83,008	87,218	-4.8%	82,661	85,516	-3.3%
Monthly Cost	\$3,045,416	\$3,209,756	-5.1%	\$3,154,517	\$3,152,064	0.1%
Monthly Vehicle Mile	668,477	707,700	-5.5%	672,094	714,778	-6.0%
On-Time Performance	92.2%	92.0%	0.2%	91.2%	90.6%	0.6%
Cost per Ride	\$36.69	\$36.80	-0.3%	\$38.16	\$36.86	3.5%
Cost per Mile	\$4.56	\$4.54	0.4%	\$4.69	\$4.41	6.3%
Miles per Roadcall	5,969	6,553	-8.9%	6,478	7,071	-8.4%

RIDE CONNECTION*	Jan 2019	Jan 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	32,470	34,628	-6.2%	33,666	34,720	-3.0%
Monthly Cost	\$626,468	\$626,268	0.0%	\$633,016	\$631,990	0.2%
Monthly Vehicle Mile	131,481	154,820	-15.1%	140,543	159,062	-11.6%
New Riders This Month	846	901	-6.1%	1,319.8	1,203.0	9.7%
Cost per Ride	\$19.29	\$18.09	6.6%	\$18.80	\$18.20	3.3%
Cost per Mile	\$4.76	\$4.05	17.5%	\$4.50	\$3.97	13.4%
Miles per Ride	4.0	4.5	-11.1%	4.2	4.6	-8.7%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, April 18, 2019

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Jan 2019	Jan 2018	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	1,169	1,020	14.6%	981	794	23.6%
Monthly Cost	\$18,246	\$14,166	28.8%	\$15,277	\$10,525	45.1%
Monthly Vehicle Mile	6,095	5,597	8.9%	5,107	4,237	20.5%
New Riders This Month	92	40	130.0%	80.9	38.1	112.3%
Cost per Ride	\$15.61	\$13.89	12.4%	\$15.57	\$13.25	17.5%
Cost per Mile	\$2.99	\$2.53	18.2%	\$2.99	\$2.48	20.6%
Miles per Ride	5.2	5.5	-5.5%	5.2	5.3	-1.9%
<b>King City Shuttle</b>						
Monthly Rides	361	442	-18.3%	389	376	3.5%
Monthly Cost	\$9,353	\$10,636	-12.1%	\$9,179	\$7,361	24.7%
Monthly Vehicle Mile	1,597	2,422	-34.1%	1,973	1,696	16.3%
New Riders This Month	10	10	0.0%	14.8	11.8	25.4%
Cost per Ride	\$25.91	\$24.06	7.7%	\$23.63	\$19.56	20.8%
Cost per Mile	\$5.86	\$4.39	33.5%	\$4.65	\$4.34	7.1%
Miles per Ride	4.4	5.5	-20.0%	5.1	4.5	13.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	75	77	-2.6%	55	82	-32.9%
Monthly Cost	\$2,856	\$2,351	21.5%	\$2,048	\$1,991	2.9%
Monthly Vehicle Mile	776	914	-15.1%	623	802	-22.3%
New Riders This Month	11	14	-21.4%	6.6	9.8	-32.7%
Cost per Ride	\$38.07	\$30.53	24.7%	\$37.17	\$24.38	52.5%
Cost per Mile	\$3.68	\$2.57	43.2%	\$3.29	\$2.48	32.7%
Miles per Ride	10.3	11.9	-13.4%	11.3	9.8	15.3%
<b>STF Service</b>						
Monthly Rides	599	625	-4.2%	629	508	23.8%
Monthly Cost	\$11,458	\$12,714	-9.9%	\$12,310	\$10,375	18.7%
Monthly Vehicle Mile	2,737	3,129	-12.5%	2,811	2,742	2.5%
New Riders This Month	36	49	-26.5%	61.3	36.5	67.9%
Cost per Ride	\$19.13	\$20.34	-5.9%	\$19.56	\$20.43	-4.3%
Cost per Mile	\$4.19	\$4.06	3.2%	\$4.38	\$3.78	15.9%
Miles per Ride	4.6	5.0	-8.0%	4.5	5.4	-16.7%
<b>TriMet Service</b>						
Monthly Rides	157	149	5.4%	173	147	17.7%
Monthly Cost	\$3,311	\$3,056	8.3%	\$3,052	\$3,110	-1.9%
Monthly Vehicle Mile	769	1,417	-45.7%	846	1,507	-43.9%
New Riders This Month	16	11	45.5%	17.4	13.7	27.0%
Cost per Ride	\$21.09	\$20.51	2.8%	\$17.69	\$21.16	-16.4%
Cost per Mile	\$4.31	\$2.16	99.5%	\$3.61	\$2.06	75.2%
Miles per Ride	4.9	9.5	-48.4%	4.9	10.2	-52.0%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	117	-100.0%	59	215	-72.6%
Monthly Cost	(\$285)	\$3,857	-107.4%	\$1,848	\$5,812	-68.2%
Monthly Vehicle Mile	0	464	-100.0%	194	699	-72.2%
New Riders This Month	0	1	-100.0%	2	5	-60.0%
Cost per Ride	N/A	\$32.97	N/A	\$31.11	\$26.98	15.3%
Cost per Mile	N/A	\$8.31	N/A	\$9.53	\$8.31	14.7%
Miles per Ride	N/A	4.0	N/A	3.3	3.2	3.1%
<b>General Public</b>						
Monthly Rides	734	931	-21.2%	901	949	-5.1%
Monthly Cost	\$21,095	\$25,023	-15.7%	\$24,664	\$24,234	1.8%
Monthly Vehicle Mile	5,847	6,971	-16.1%	7,228	7,788	-7.2%
New Riders This Month	14	18	-22.2%	20	15	33.3%
Cost per Ride	\$28.74	\$26.88	6.9%	\$27.36	\$25.54	7.1%
Cost per Mile	\$3.61	\$3.59	0.6%	\$3.41	\$3.11	9.6%
Miles per Ride	8.0	7.5	6.7%	8.0	8.2	-2.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	180	104	73.1%	169	186	-9.1%
Monthly Cost	\$3,715	\$2,469	50.5%	\$4,198	\$4,585	-8.4%
Monthly Vehicle Mile	789	520	51.7%	907	931	-2.6%
New Riders This Month	4	1	300.0%	12	12	0.0%
Cost per Ride	\$20.64	\$23.74	-13.1%	\$24.79	\$24.64	0.6%
Cost per Mile	\$4.71	\$4.75	-0.8%	\$4.63	\$4.92	-5.9%
Miles per Ride	4.4	5.0	-12.0%	5.4	5.0	8.0%
<b>STF Service</b>						
Monthly Rides	962	775	24.1%	781	839	-6.9%
Monthly Cost	\$26,198	\$23,703	10.5%	\$21,596	\$19,909	8.5%
Monthly Vehicle Mile	5,876	5,038	16.6%	4,702	4,792	-1.9%
New Riders This Month	132	94	40.4%	133	140	-5.0%
Cost per Ride	\$27.23	\$30.58	-11.0%	\$27.65	\$23.72	16.6%
Cost per Mile	\$4.46	\$4.70	-5.1%	\$4.59	\$4.15	10.6%
Miles per Ride	6.1	6.5	-6.2%	6.0	5.7	5.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,624	1,412	15.0%	1,679	1,473	14.0%
Monthly Cost	\$37,592	\$32,160	16.9%	\$37,842	\$32,633	16.0%
Monthly Vehicle Mile	8,237	7,677	7.3%	8,610	7,788	10.6%
New Riders This Month	50	47	6.4%	84	60	40.0%
Cost per Ride	\$23.15	\$22.78	1.6%	\$22.54	\$22.15	1.8%
Cost per Mile	\$4.56	\$4.19	8.8%	\$4.40	\$4.19	5.0%
Miles per Ride	5.1	5.4	-5.6%	5.1	5.3	-3.8%
<b>Wa Co DAVS</b>						
Monthly Rides	127	133	-4.5%	125	115	8.7%
Monthly Cost	\$4,074	\$3,964	2.8%	\$3,857	\$3,377	14.2%
Monthly Vehicle Mile	1,018	1,022	-0.4%	959	903	6.2%
New Riders This Month	8	11	-27.3%	13	9	44.4%
Cost per Ride	\$32.08	\$29.81	7.6%	\$30.75	\$29.28	5.0%
Cost per Mile	\$4.00	\$3.88	3.1%	\$4.02	\$3.74	7.5%
Miles per Ride	8.0	7.7	3.9%	7.6	7.8	-2.6%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	245	208	17.8%	272	219	24.2%
Monthly Cost	\$2,198	\$1,664	32.1%	\$2,178	\$1,753	24.2%
Monthly Vehicle Mile	770	883	-12.8%	910	960	-5.2%
New Riders This Month	7	7	0.0%	11.1	7.2	54.2%
Cost per Ride	\$8.97	\$8.00	12.1%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.85	\$1.88	51.6%	\$2.39	\$1.83	30.6%
Miles per Ride	3.1	4.2	-26.2%	3.3	4.4	-25.0%
<b>Estacada Senior Center</b>						
Monthly Rides	158	166	-4.8%	194	241	-19.5%
Monthly Cost	\$1,392	\$1,245	11.8%	\$1,460	\$1,814	-19.5%
Monthly Vehicle Mile	246	438	-43.9%	370	613	-39.6%
New Riders This Month	0	1	-100.0%	2.9	5.3	-45.3%
Cost per Ride	\$8.81	\$7.50	17.5%	\$7.51	\$7.53	-0.3%
Cost per Mile	\$5.66	\$2.84	99.3%	\$3.94	\$2.96	33.1%
Miles per Ride	1.6	2.6	-38.5%	1.9	2.5	-24.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	180	198	-9.1%	212	209	1.4%
Monthly Cost	\$1,596	\$1,498	6.5%	\$1,579	\$1,582	-0.2%
Monthly Vehicle Mile	355	405	-12.3%	477	448	6.5%
New Riders This Month	0	4	-100.0%	9.7	5.8	67.2%
Cost per Ride	\$8.86	\$7.57	17.0%	\$7.44	\$7.59	-2.0%
Cost per Mile	\$4.49	\$3.70	21.4%	\$3.31	\$3.53	-6.2%
Miles per Ride	2.0	2.0	0.0%	2.2	2.1	4.8%
<b>Hoodland Senior Center</b>						
Monthly Rides	125	187	-33.2%	133	140	-5.0%
Monthly Cost	\$2,833	\$3,477	-18.5%	\$3,057	\$3,458	-11.6%
Monthly Vehicle Mile	1,316	1,591	-17.3%	1,564	1,503	4.1%
New Riders This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$22.66	\$18.60	21.8%	\$23.01	\$24.71	-6.9%
Cost per Mile	\$2.15	\$2.19	-1.8%	\$1.95	\$2.30	-15.2%
Miles per Ride	10.5	8.5	23.5%	11.8	10.7	10.3%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	328	305	7.5%	368	284	29.6%
Monthly Cost	\$2,792	\$2,288	22.0%	\$2,701	\$2,128	26.9%
Monthly Vehicle Mile	731	804	-9.1%	939	969	-3.1%
New Riders This Month	5	8	-37.5%	10.2	5.4	88.9%
Cost per Ride	\$8.51	\$7.50	13.5%	\$7.34	\$7.50	-2.1%
Cost per Mile	\$3.82	\$2.85	34.0%	\$2.88	\$2.20	30.9%
Mile per Ride	2.2	2.6	-15.4%	2.6	3.4	-23.5%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	690	824	-16.3%	786	900	-12.7%
Monthly Cost	\$7,906	\$8,038	-1.6%	\$7,781	\$8,443	-7.8%
Monthly Vehicle Mile	1,415	2,331	-39.3%	1,876	2,488	-24.6%
New Riders This Month	3	11	-72.7%	23.5	26.4	-11.0%
Cost per Ride	\$11.46	\$9.75	17.5%	\$9.90	\$9.38	5.5%
Cost per Mile	\$5.59	\$3.45	62.0%	\$4.15	\$3.39	22.4%
Miles per Ride	2.1	2.8	-25.0%	2.4	2.8	-14.3%
<b>Molalla Senior Center</b>						
Monthly Rides	397	401	-1.0%	442	363	21.8%
Monthly Cost	\$4,512	\$4,749	-5.0%	\$4,827	\$4,215	14.5%
Monthly Vehicle Mile	940	998	-5.8%	1,080	1,195	-9.6%
New Riders This Month	4	7	-42.9%	9.1	8.5	7.1%
Cost per Ride	\$11.36	\$11.84	-4.1%	\$10.92	\$11.62	-6.0%
Cost per Mile	\$4.80	\$4.76	0.8%	\$4.47	\$3.53	26.6%
Miles per Ride	2.4	2.5	-4.0%	2.4	3.3	-27.3%
<b>Pioneer Senior Center</b>						
Monthly Rides	640	635	0.8%	710	645	10.1%
Monthly Cost	\$6,205	\$5,419	14.5%	\$5,721	\$5,397	6.0%
Monthly Vehicle Mile	1,779	2,368	-24.9%	1,965	2,082	-5.6%
New Riders This Month	14	7	100.0%	22.8	21.2	7.5%
Cost per Ride	\$9.70	\$8.53	13.7%	\$8.06	\$8.37	-3.7%
Cost per Mile	\$3.49	\$2.29	52.4%	\$2.91	\$2.59	12.4%
Miles per Ride	2.8	3.7	-24.3%	2.8	3.2	-12.5%
<b>Sandy Senior Center</b>						
Monthly Rides	283	238	18.9%	258	255	1.2%
Monthly Cost	\$3,300	\$2,922	13.0%	\$2,914	\$3,324	-12.3%
Monthly Vehicle Mile	1,312	1,553	-15.5%	1,548	1,616	-4.2%
New Riders This Month	12	11	9.1%	9.7	10.7	-9.3%
Cost per Ride	\$11.66	\$12.28	-5.0%	\$11.31	\$13.05	-13.3%
Cost per Mile	\$2.52	\$1.88	34.0%	\$1.88	\$2.06	-8.7%
Miles per Ride	4.6	6.5	-29.2%	6.0	6.3	-4.8%
<b>Transportation Reaching People</b>						
Monthly Rides	1,793	1,575	13.8%	1,800	1,878	-4.2%
Monthly Cost	\$26,779	\$22,274	20.2%	\$30,198	\$25,487	18.5%
Monthly Vehicle Mile	13,231	7,660	72.7%	10,617	16,682	-36.4%
New Riders This Month	28	37	-24.3%	61.8	60.5	2.1%
Cost per Ride	\$14.94	\$14.14	5.7%	\$16.78	\$13.57	23.7%
Cost per Mile	\$2.02	\$2.91	-30.6%	\$2.84	\$1.53	85.6%
Miles per Ride	7.4	4.9	51.0%	5.9	8.9	-33.7%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	51	53	-3.8%	48	108	-55.6%
Monthly Cost	\$1,003	\$1,340	-25.2%	\$1,614	\$1,770	-8.8%
Monthly Vehicle Mile	374	716	-47.8%	422	854	-50.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$19.66	\$25.28	-22.2%	\$33.46	\$16.34	104.8%
Cost per Mile	\$2.68	\$1.87	43.3%	\$3.82	\$2.07	84.5%
Miles per Ride	7.3	13.5	-45.9%	8.8	7.9	11.4%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Jan 2019	Jan 2018	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	6	20	-70.0%	82	23	256.5%
Monthly Cost	\$120	\$102	17.6%	\$511	\$159	221.4%
Monthly Vehicle Mile	19	85	-77.6%	184	88	109.1%
New Riders This Month	0	0	N/A	2.5	0.6	316.7%
Cost per Ride	\$19.93	\$5.09	291.6%	\$6.22	\$6.88	-9.6%
Cost per Mile	\$6.29	\$1.20	424.2%	\$2.78	\$1.80	54.4%
Miles per Ride	3.2	4.3	-25.6%	2.2	3.8	-42.1%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	3	1	200.0%	5	37	-86.5%
Monthly Cost	\$104	\$43	141.9%	\$68	\$40	70.0%
Monthly Vehicle Mile	17	7	142.9%	29	79	-63.3%
New Riders This Month	0	1	-100.0%	0.5	1.2	-58.3%
Cost per Ride	\$34.76	\$43.35	-19.8%	\$14.87	\$1.07	1289.7%
Cost per Mile	\$6.13	\$6.19	-1.0%	\$2.38	\$0.50	376.0%
Miles per Ride	5.7	7.0	-18.6%	6.3	2.1	200.0%
<b>STF Discretionary</b>						
Monthly Rides	375	696	-46.1%	436	605	-27.9%
Monthly Cost	\$8,550	\$17,310	-50.6%	\$7,046	\$13,778	-48.9%
Monthly Vehicle Mile	1,107	2,765	-60.0%	1,490	2,155	-30.9%
New Riders This Month	18	52	-65.4%	34.0	44.6	-23.8%
Cost per Ride	\$22.80	\$24.87	-8.3%	\$16.18	\$22.76	-28.9%
Cost per Mile	\$7.72	\$6.26	23.3%	\$4.73	\$6.39	-26.0%
Miles per Ride	3.0	4.0	-25.0%	3.4	3.6	-5.6%
<b>STF Service</b>						
Monthly Rides	614	588	4.4%	580	351	65.2%
Monthly Cost	\$12,533	\$11,126	12.6%	\$15,932	\$8,852	80.0%
Monthly Vehicle Mile	1,840	2,074	-11.3%	1,997	1,208	65.3%
New Riders This Month	18	28	-35.7%	38.7	22.2	74.3%
Cost per Ride	\$20.41	\$18.92	7.9%	\$27.49	\$25.21	9.0%
Cost per Mile	\$6.81	\$5.36	27.1%	\$7.98	\$7.33	8.9%
Miles per Ride	3.0	3.5	-14.3%	3.4	3.4	0.0%
<b>TriMet Service</b>						
Monthly Rides	2,510	2,249	11.6%	2,474	2,483	-0.4%
Monthly Cost	\$1,119	\$5,578	-79.9%	\$5,214	\$6,009	-13.2%
Monthly Vehicle Mile	5,424	5,183	4.6%	5,143	5,432	-5.3%
New Riders This Month	20	15	33.3%	27.4	27.7	-1.1%
Cost per Ride	\$0.45	\$2.48	-81.9%	\$2.11	\$2.42	-12.8%
Cost per Mile	\$0.21	\$1.08	-80.6%	\$1.01	\$1.11	-9.0%
Miles per Ride	2.2	2.3	-4.3%	2.1	2.2	-4.5%
<b>Veterans Volunteers</b>						
Monthly Rides	225	170	32.4%	180	141	27.7%
Monthly Cost	\$1,561	\$865	80.5%	\$1,134	\$835	35.8%
Monthly Vehicle Mile	2,461	1,582	55.6%	1,866	1,421	31.3%
New Riders This Month	11	6	83.3%	13.5	13.4	0.7%
Cost per Ride	\$6.94	\$5.09	36.3%	\$6.30	\$5.92	6.4%
Cost per Mile	\$0.63	\$0.55	14.5%	\$0.61	\$0.59	3.4%
Miles per Ride	10.9	9.3	17.2%	10.4	10.1	3.0%

**INDIVIDUAL PROVIDER - PROGRAM**
**12-Month Averages**

Provider - Program	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	268	288	-6.9%	251	204	23.0%
Monthly Cost	\$1,163	\$1,822	-36.2%	\$1,413	\$1,497	-5.6%
Monthly Vehicle Mile	275	326	-15.6%	331	283	17.0%
New Riders This Month	3	3	0.0%	6.2	6.4	-3.1%
Cost per Ride	\$4.34	\$6.33	-31.4%	\$5.64	\$7.33	-23.1%
Cost per Mile	\$4.23	\$5.59	-24.3%	\$4.28	\$5.29	-19.1%
Miles per Ride	1.0	1.1	-9.1%	1.3	1.4	-7.1%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	222	-100.0%	30	179	-83.2%
Monthly Cost	\$0	\$13,943	-100.0%	\$2,430	\$13,926	-82.6%
Monthly Vehicle Mile	0	1,313	-100.0%	184	1,829	-89.9%
New Riders This Month	0	20	-100.0%	3.2	26.2	-87.8%
Cost per Ride	N/A	\$62.81	N/A	\$80.99	\$77.83	4.1%
Cost per Mile	N/A	\$10.62	N/A	\$13.21	\$7.62	73.4%
Miles per Ride	N/A	5.9	N/A	6.1	10.2	-40.2%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	244	-100.0%	124	285	-56.5%
Monthly Cost	\$0	\$2,011	-100.0%	\$1,111	\$3,019	-63.2%
Monthly Vehicle Mile	0	535	-100.0%	438	973	-55.0%
New Riders This Month	0	16	-100.0%	13.9	56.2	-75.3%
Cost per Ride	N/A	\$8.24	N/A	\$8.99	\$10.60	-15.2%
Cost per Mile	N/A	\$3.76	N/A	\$2.54	\$3.10	-18.1%
Miles per Ride	N/A	2.2	N/A	3.5	3.4	2.9%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	490	507	-3.4%	524	504	4.0%
Monthly Cost	\$3,548	\$2,494	42.3%	\$3,418	\$2,747	24.4%
Monthly Vehicle Mile	3,990	2,684	48.7%	3,650	3,050	19.7%
New Riders This Month	0	19	-100.0%	11.3	11.0	2.7%
Cost per Ride	\$7.24	\$4.92	47.2%	\$6.52	\$5.45	19.6%
Cost per Mile	\$0.89	\$0.93	-4.3%	\$0.94	\$0.90	4.4%
Miles per Ride	8.1	5.3	52.8%	7.0	6.1	14.8%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	0	298	-100.0%	193	323	-40.2%
Monthly Cost	\$28	\$3,491	-99.2%	\$3,246	\$4,039	-19.6%
Monthly Vehicle Mile	0	812	-100.0%	605	839	-27.9%
New Riders This Month	0	0	N/A	0.8	4.9	-83.7%
Cost per Ride	N/A	\$11.72	N/A	\$16.81	\$12.50	34.5%
Cost per Mile	N/A	\$4.30	N/A	\$5.36	\$4.81	11.4%
Miles per Ride	N/A	2.7	N/A	3.1	2.6	19.2%

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

Programs	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	21	0	N/A	12	32	-62.5%
Monthly Cost	\$250	\$0	N/A	\$219	\$784	-72.1%
Monthly Vehicle Mile	51	0	N/A	35	66	-47.0%
New Riders This Month	0	0	N/A	1.3	1.0	30.0%
Cost per Ride	\$11.89	N/A	N/A	\$17.62	\$24.61	-28.4%
Cost per Mile	\$4.90	N/A	N/A	\$6.24	\$11.81	-47.2%
Miles per Ride	2.4	N/A	N/A	2.8	2.1	33.3%
<b>Gateway Shuttle</b>						
Monthly Rides	195	134	45.5%	160	185	-13.5%
Monthly Cost	\$1,213	\$732	65.7%	\$890	\$741	20.1%
Monthly Vehicle Mile	208	191	8.9%	221	237	-6.8%
New Riders This Month	3	1	200.0%	5.8	5.8	0.0%
Cost per Ride	\$6.22	\$5.47	13.7%	\$5.55	\$4.00	38.8%
Cost per Mile	\$5.83	\$3.83	52.2%	\$4.03	\$3.13	28.8%
Miles per Ride	1.1	1.4	-21.4%	1.4	1.3	7.7%
<b>Mid Multnomah County</b>						
Monthly Rides	432	518	-16.6%	488	584	-16.4%
Monthly Cost	\$5,644	\$6,277	-10.1%	\$6,245	\$6,553	-4.7%
Monthly Vehicle Mile	1,366	1,410	-3.1%	1,574	1,449	8.6%
New Riders This Month	9	1	800.0%	14.7	12.4	18.5%
Cost per Ride	\$13.07	\$12.12	7.8%	\$12.79	\$11.23	13.9%
Cost per Mile	\$4.13	\$4.45	-7.2%	\$3.97	\$4.52	-12.2%
Miles per Ride	3.2	2.7	18.5%	3.2	2.5	28.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	3	0	N/A	2	1	100.0%
Monthly Cost	\$19	\$0	N/A	\$12	\$23	-47.8%
Monthly Vehicle Mile	36	0	N/A	48	9	433.3%
New Riders This Month	2	0	N/A	0.4	0.3	33.3%
Cost per Ride	\$6.35	N/A	N/A	\$5.04	\$18.14	-72.2%
Cost per Mile	\$0.53	N/A	N/A	\$0.25	\$2.45	-89.8%
Miles per Ride	12.0	N/A	N/A	20.0	7.4	170.3%
<b>N/NE Shuttle</b>						
Monthly Ride	773	762	1.4%	853	566	50.7%
Monthly Cost	\$31,858	\$11,132	186.2%	\$23,781	\$14,838	60.3%
Monthly Vehicle Mile	3,169	2,912	8.8%	3,199	1,588	101.4%
New Riders This Month	31	26	19.2%	48.8	25.8	89.1%
Cost per Ride	\$41.21	\$14.61	182.1%	\$27.87	\$26.20	6.4%
Cost per Mile	\$10.05	\$3.82	163.1%	\$7.43	\$9.34	-20.4%
Miles per Ride	4.1	3.8	7.9%	3.7	2.8	32.1%
<b>STF Service</b>						
Monthly Ride	558	733	-23.9%	635	723	-12.2%
Monthly Cost	\$13,100	\$26,596	-50.7%	\$16,278	\$17,750	-8.3%
Monthly Vehicle Mile	3,471	4,321	-19.7%	3,981	3,684	8.1%
New Riders This Month	38	44	-13.6%	56.8	54.3	4.6%
Cost per Ride	\$23.48	\$36.28	-35.3%	\$25.65	\$24.56	4.4%
Cost per Mile	\$3.77	\$6.16	-38.8%	\$4.09	\$4.82	-15.1%
Miles per Ride	6.2	5.9	5.1%	6.3	5.1	23.5%
<b>TriMet Service</b>						
Monthly Ride	592	721	-17.9%	642	907	-29.2%
Monthly Cost	\$8,077	\$7,154	12.9%	\$8,894	\$6,593	34.9%
Monthly Vehicle Mile	3,489	4,227	-17.5%	3,359	5,359	-37.3%
New Riders This Month	41	30	36.7%	40.0	49.9	-19.8%
Cost per Ride	\$13.64	\$9.92	37.5%	\$13.85	\$7.27	90.5%
Cost per Mile	\$2.32	\$1.69	37.3%	\$2.65	\$1.23	115.4%
Miles per Ride	5.9	5.9	0.0%	5.2	5.9	-11.9%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	291	304	-4.3%	324	400	-19.0%
Monthly Cost	\$9,293	\$2,994	210.4%	\$6,955	\$7,382	-5.8%
Monthly Vehicle Mile	1,360	624	117.9%	911	1,067	-14.6%
New Riders This Month	34	5	580.0%	31.3	27.0	15.9%
Cost per Ride	\$31.94	\$9.85	224.3%	\$21.45	\$18.44	16.3%
Cost per Mile	\$6.83	\$4.80	42.3%	\$7.64	\$6.92	10.4%
Miles per Ride	4.7	2.1	123.8%	2.8	2.7	3.7%
<b>SW Shuttle Service</b>						
Monthly Rides	106	78	35.9%	73	76	-3.9%
Monthly Cost	\$1,911	\$1,918	-0.4%	\$2,215	\$955	131.9%
Monthly Vehicle Mile	254	133	91.0%	136	150	-9.3%
New Riders This Month	2	0	N/A	1.9	2.6	-26.9%
Cost per Rider	\$18.03	\$24.59	-26.7%	\$30.31	\$12.60	140.6%
Cost per Mile	\$7.52	\$14.42	-47.9%	\$16.33	\$6.37	156.4%
Miles per Ride	2.4	1.7	41.2%	1.9	2.0	-5.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	99	-100.0%	0	148	-100.0%
Monthly Cost	\$0	\$613	-100.0%	\$0	\$653	-100.0%
Monthly Vehicle Mile	0	88	-100.0%	0	107	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	\$6.19	N/A	N/A	\$4.41	N/A
Cost per Mile	N/A	\$6.97	N/A	N/A	\$6.11	N/A
Miles per Ride	N/A	0.9	N/A	N/A	0.7	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jan 2019</b>	<b>Jan 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	70	40	75.0%	134	59	127.1%
Monthly Cost	\$310	\$122	154.1%	\$530	\$503	5.4%
Monthly Vehicle Mile	32	11	190.9%	88	49	79.6%
New Riders This Month	0	0	N/A	0.2	0.5	-60.0%
Cost per Ride	\$4.43	\$3.05	45.2%	\$3.96	\$8.59	-53.9%
Cost per Mile	\$9.69	\$11.08	-12.5%	\$6.01	\$10.21	-41.1%
Miles per Ride	0.5	0.3	66.7%	0.7	0.8	-12.5%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	2	2.3	0.0%
Monthly Cost	\$0	\$0	N/A	\$11	\$14	-21.4%
Monthly Vehicle Mile	0	0	N/A	12	16	-25.0%
New Riders This Month	0	0	N/A	0.5	0.6	-16.7%
Cost per Ride	N/A	N/A	N/A	\$6.05	\$6.35	-4.7%
Cost per Mile	N/A	N/A	N/A	\$0.88	\$0.89	-1.1%
Miles per Ride	N/A	N/A	N/A	6.9	7.1	-2.8%
<b>STF Discretionary</b>						
Monthly Rides	644	630	2.2%	604	623	-3.0%
Monthly Cost	\$12,941	\$14,596	-11.3%	\$12,578	\$14,111	-10.9%
Monthly Vehicle Mile	1,974	2,190	-9.9%	2,250	2,305	-2.4%
New Riders This Month	21	22	-4.5%	33.7	28.3	19.1%
Cost per Ride	\$20.09	\$23.17	-13.3%	\$20.81	\$22.64	-8.1%
Cost per Mile	\$6.56	\$6.67	-1.6%	\$5.59	\$6.12	-8.7%
Miles per Ride	3.1	3.5	-11.4%	3.7	3.7	0.0%
<b>STF Service</b>						
Monthly Rides	429	438	-2.1%	409	433	-5.5%
Monthly Cost	\$9,684	\$10,627	-8.9%	\$9,012	\$12,060	-25.3%
Monthly Vehicle Mile	1,415	1,624	-12.9%	1,678	1,695	-1.0%
New Riders This Month	13	20	-35.0%	25.8	28.8	-10.4%
Cost per Ride	\$22.57	\$24.26	-7.0%	\$22.01	\$27.85	-21.0%
Cost per Mile	\$6.84	\$6.54	4.6%	\$5.37	\$7.11	-24.5%
Miles per Ride	3.3	3.7	-10.8%	4.1	3.9	5.1%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	2	0	N/A	1	1	-38.5%
Monthly Cost	\$142	\$5	2991.3%	\$57	\$122	-53.3%
Monthly Vehicle Mile	16	0	N/A	9	12	-25.0%
New Riders This Month	0	0	N/A	1	1	0.0%
Cost per Ride	\$71.08	N/A	N/A	\$68.84	\$91.57	-24.8%
Cost per Mile	\$8.89	N/A	N/A	\$6.32	\$10.54	-40.0%
Miles per Ride	8.0	N/A	N/A	10.9	8.7	25.3%
<b>STF Service</b>						
Monthly Ride	269	519	-48.2%	322	419	-23.0%
Monthly Cost	\$11,043	\$18,659	-40.8%	\$11,995	\$17,688	-32.2%
Monthly Vehicle Mile	1,831	3,896	-53.0%	2,179	3,342	-34.8%
New Riders This Month	45	137	-67.2%	49	70	-30.0%
Cost per Ride	\$41.05	\$35.95	14.2%	\$37.26	\$42.21	-11.7%
Cost per Mile	\$6.03	\$4.79	25.9%	\$5.50	\$5.29	4.0%
Miles per Ride	6.8	7.5	-9.3%	6.8	8.0	-15.0%
<b>Title XIX Non Medical</b>						
Monthly Ride	2	0	N/A	1	0	N/A
Monthly Cost	\$9	(\$7)	-228.8%	\$46	\$1	4500.0%
Monthly Vehicle Mile	8	0	N/A	6	3	100.0%
New Riders This Month	1	0	N/A	1	0	N/A
Cost per Ride	\$4.25	N/A	N/A	\$60.88	\$3.54	1619.8%
Cost per Mile	\$1.06	N/A	N/A	\$7.61	\$0.43	1669.8%
Miles per Ride	4.0	N/A	N/A	8.0	8.2	-2.4%
<b>Downtown RideAbout</b>						
Monthly Ride	188	0	N/A	178	0	N/A
Monthly Cost	\$2,225	\$0	N/A	\$2,262	\$12	18750.0%
Monthly Vehicle Mile	140	0	N/A	125	0	N/A
New Riders This Month	3	0	N/A	7	0	N/A
Cost per Ride	\$11.84	N/A	N/A	\$12.71	N/A	N/A
Cost per Mile	\$15.89	N/A	N/A	\$18.06	N/A	N/A
Miles per Ride	0.7	N/A	N/A	0.7	N/A	N/A
<b>Wa Co DAVS</b>						
Monthly Ride	0					
Monthly Cost	\$7,139					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					



**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jan 2019</b>	<b>Jan 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	132	97	36.1%	92	60	53.3%
Monthly Cost	\$4,745	\$2,489	90.6%	\$2,982	\$1,591	87.4%
Monthly Vehicle Mile	1,059	764	38.6%	675	389	73.5%
New Riders This Month	3	2	50.0%	4	3	33.3%
Cost per Ride	\$35.95	\$25.66	40.1%	\$32.30	\$26.60	21.4%
Cost per Mile	\$4.48	\$3.26	37.4%	\$4.42	\$4.09	8.1%
Miles per Ride	8.0	7.9	1.3%	7.3	6.5	12.3%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	558	522	6.9%	544	608	-10.5%
Monthly Cost	\$11,885	\$14,695	-19.1%	\$11,983	\$12,779	-6.2%
Monthly Vehicle Mile	3,324	3,156	5.3%	2,929	2,752	6.4%
New Riders This Month	21	29	-27.6%	26	25	4.0%
Cost per Ride	\$21.30	\$28.15	-24.3%	\$22.04	\$21.03	4.8%
Cost per Mile	\$3.58	\$4.66	-23.2%	\$4.09	\$4.64	-11.9%
Miles per Ride	6.0	6.0	0.0%	5.4	4.5	20.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	6	0	N/A	6	0	N/A
Monthly Cost	\$195	\$1	19400.0%	\$199	\$38	423.7%
Monthly Vehicle Mile	54	0	N/A	66	1	6500.0%
New Riders This Month	0	0	N/A	1	0	N/A
Cost per Ride	\$32.54	N/A	N/A	\$32.32	\$150.99	-78.6%
Cost per Mile	\$3.62	N/A	N/A	\$3.04	\$32.35	-90.6%
Miles per Ride	9.0	N/A	N/A	10.6	4.7	125.5%
<b>Veterans Volunteers</b>						
Monthly Rides	187	198	-5.6%	189	200	-5.5%
Monthly Cost	\$1,905	\$1,877	1.5%	\$1,723	\$1,974	-12.7%
Monthly Vehicle Mile	2,966	2,876	3.1%	2,797	3,170	-11.8%
New Riders This Month	2	4	-50.0%	7	6	16.7%
Cost per Ride	\$10.19	\$9.48	7.5%	\$0.62	\$9.88	-7.6%
Cost per Mile	\$0.64	\$0.65	-1.6%	\$9.13	\$0.62	0.0%
Miles per Ride	15.9	14.5	9.2%	14.8	15.9	-6.9%
<b>Wa Co DAVS</b>						
Monthly Rides	1	4	-75.0%	2	1	100.0%
Monthly Cost	\$50	\$102	-51.0%	\$88	\$52	69.2%
Monthly Vehicle Mile	8	29	-72.4%	20	7	185.7%
New Riders This Month	0	0	N/A	1	0	N/A
Cost per Ride	\$49.51	\$25.50	94.2%	\$36.25	\$41.26	-12.1%
Cost per Mile	\$6.19	\$3.52	76.0%	\$4.33	\$7.28	-40.5%
Miles per Ride	8.0	7.3	10.3%	8.4	5.7	47.4%

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	863	-100.0%	270	744	-63.7%
Monthly Cost	\$0	\$3,331	-100.0%	\$1,271	\$3,671	-65.4%
Monthly Vehicle Mile	0	1,583	-100.0%	349	1,994	-82.5%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$3.86	N/A	\$4.70	\$4.93	-4.7%
Cost per Mile	N/A	\$2.10	N/A	\$3.65	\$1.84	98.4%
Miles per Ride	N/A	1.8	N/A	1.3	2.7	-51.9%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	107	75	42.7%	113	106	6.6%
Monthly Cost	\$991	\$869	14.0%	\$1,711	\$1,189	43.9%
Monthly Vehicle Mile	724	584	24.0%	847	790	7.2%
New Riders This Month	24	14	71.4%	22.2	16.5	34.5%
Cost per Ride	\$9.26	\$11.58	-20.0%	\$15.11	\$11.24	34.4%
Cost per Mile	\$1.37	\$1.49	-8.1%	\$2.02	\$1.51	33.8%
Miles per Ride	6.8	7.8	-12.8%	7.5	7.5	0.0%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,350	1,308	3.2%	1,223	1,183	3.4%
Monthly Cost	\$1,875	\$3,820	-50.9%	\$2,755	\$3,820	-27.9%
Monthly Vehicle Mile	950	1,443	-34.2%	1,455	1,938	-24.9%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.39	\$2.92	-52.4%	\$2.25	\$3.23	-30.3%
Cost per Mile	\$1.97	\$2.65	-25.7%	\$1.89	\$1.97	-4.1%
Miles per Ride	0.7	1.1	-36.4%	1.2	1.6	-25.0%
<b>Maryville Nursing Home</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Mary's Woods</b>						
Monthly Rides	0	0	N/A	0	460	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,449	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	734	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$5.32	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.34	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.6	N/A

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	849	-100.0%	311	750	-58.5%
Monthly Cost	\$0	\$882	-100.0%	\$348	\$801	-56.6%
Monthly Vehicle Mile	0	538	-100.0%	208	487	-57.3%
New Rider This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$1.04	N/A	\$1.12	\$1.07	4.7%
Cost per Mile	N/A	\$1.64	N/A	\$1.68	\$1.64	2.4%
Miles per Ride	N/A	0.6	N/A	0.7	0.6	16.7%
<b>Providence Elderplace</b>						
Monthly Rides	10,185	9,666	5.4%	9,803	9,277	5.7%
Monthly Cost	\$263,112	\$249,623	5.4%	\$264,702	\$263,227	0.6%
Monthly Vehicle Mile	32,233	49,654	-35.1%	38,730	44,925	-13.8%
New Riders This Month	37	31	19.4%	150.4	131.6	14.3%
Cost per Ride	\$25.83	\$25.82	0.0%	\$27.00	\$28.37	-4.8%
Cost per Mile	\$8.16	\$5.03	62.2%	\$6.83	\$5.86	16.6%
Miles per Ride	3.2	5.1	-37.3%	4.0	4.8	-16.7%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	214	-100.0%	158	124	27.4%
Monthly Cost	\$0	\$1,439	-100.0%	\$1,186	\$3,151	-62.4%
Monthly Vehicle Mile	0	1,138	-100.0%	711	782	-9.1%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$6.73	N/A	\$7.50	\$25.51	-70.6%
Cost per Mile	N/A	\$1.26	N/A	\$1.67	\$4.03	-58.6%
Miles per Ride	N/A	5.3	N/A	4.5	6.3	-28.6%
<b>West Linn</b>						
Monthly Ride	0	74	-100.0%	38	68	-44.1%
Monthly Cost	\$0	\$274	-100.0%	\$159	\$298	-46.6%
Monthly Vehicle Mile	0	58	-100.0%	66	106	-37.7%
New Riders This Month	0	0	N/A	0.9	0.2	350.0%
Cost per Ride	N/A	\$3.71	N/A	\$4.14	\$4.37	-5.3%
Cost per Mile	N/A	\$4.73	N/A	\$2.40	\$2.81	-14.6%
Miles per Ride	N/A	0.8	N/A	1.7	1.6	6.3%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Jan 2019	Jan 2018	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	6,328	4,366	44.9%	5,377	4,744	13.3%
Monthly Cost	\$56,690	\$38,860	45.9%	\$49,327	\$37,539	31.4%
Monthly Vehicle Miles	18,000	12,306	46.3%	15,741	12,694	24.0%
On-Time Performance	99.8%	100.0%	-0.2%	99.8%	99.9%	-0.1%
Cost per Ride	\$8.96	\$8.90	0.7%	\$9.17	\$7.91	15.9%
Cost per Mile	\$3.15	\$3.16	-0.3%	\$3.13	\$2.96	5.7%
Miles per Roadcall	18,000	12,306	46.3%	15,741	12,694	24.0%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,187	1,584	-25.1%	1,377	1,392	-1.1%
Monthly Cost	\$30,166	\$32,309	-6.6%	\$30,923	\$31,802	-2.8%
Monthly Vehicle Miles	4,463	5,980	-25.4%	5,551	5,733	-3.2%
On-Time Performance	91.0%	100.0%	-9.0%	95.1%	99.9%	-4.8%
Cost per Ride	\$25.41	\$20.40	24.6%	\$22.45	\$22.84	-1.7%
Cost per Mile	\$6.76	\$5.40	25.2%	\$5.57	\$5.55	0.4%
Miles per Roadcall	4,463	5,980	-25.4%	5,551	5,733	-3.2%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	7,622	8,144	-6.4%	7,588	7,967	-4.8%
Monthly Cost	\$58,838	\$55,886	5.3%	\$53,996	\$51,820	4.2%
Monthly Vehicle Miles	22,480	22,812	-1.5%	21,846	21,485	1.7%
On-Time Performance	95.0%	95.0%	0.0%	95.6%	96.8%	-1.2%
Cost per Ride	\$7.72	\$6.86	12.5%	\$7.12	\$6.50	9.5%
Cost per Mile	\$2.62	\$2.45	6.9%	\$2.47	\$2.41	2.5%
Miles per Roadcall	22,480	22,812	-1.5%	21,846	21,485	1.7%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	8,519	9,182	-7.2%	9,139	9,429	-3.1%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,803	22,312	6.7%	21,829	22,045	-1.0%
On-Time Performance	97.9%	97.0%	0.9%	96.9%	98.6%	-1.7%
Cost per Ride	\$7.63	\$7.08	7.8%	\$7.11	\$6.89	3.2%
Cost per Mile	\$2.73	\$2.91	-6.2%	\$2.98	\$2.95	1.0%
Miles per Roadcall	23,803	22,312	6.7%	21,829	22,045	-1.0%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,364	1,174	16.2%	1,314	1,143	15.0%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,548	6,726	12.2%	7,207	7,382	-2.4%
On-Time Performance	95.5%	96.5%	-1.0%	94.4%	96.0%	-1.6%
Cost per Ride	\$14.66	\$17.04	-14.0%	\$15.22	\$17.49	-13.0%
Cost per Mile	\$2.65	\$2.97	-10.8%	\$2.78	\$2.71	2.6%
Miles per Roadcall	7,548	6,726	12.2%	7,207	7,382	-2.4%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	25,424	22,851	11.3%	24,035	20,723	16.0%
Monthly Cost	\$423,156	\$274,105	54.4%	\$344,417	\$335,004	2.8%
Monthly Vehicle Miles	52,396	50,116	4.5%	47,466	46,546	2.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$16.64	\$12.00	38.7%	\$14.33	\$16.17	-11.4%
Cost per Mile	\$8.08	\$5.47	47.7%	\$7.26	\$7.20	0.8%
Miles per Roadcall	52,396	50,116	4.5%	47,466	46,546	2.0%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,417	2,399	-40.9%	1,546	1,834	-15.7%
Monthly Cost	\$74,675	\$48,372	54.4%	\$90,650	\$59,532	52.3%
Monthly Vehicle Miles	6,114	4,548	34.4%	5,542	6,226	-11.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$52.70	\$20.16	161.4%	\$58.65	\$32.47	80.6%
Cost per Mile	\$12.21	\$10.64	14.8%	\$16.36	\$9.56	71.1%
Miles per Roadcall	6,114	4,548	34.4%	5,542	6,226	-11.0%

### RideWise Performance Report - January 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	9	50	2,600	\$86,632.00		
One-on-one travel training general trips	16	64	3,328	\$110,888.96		
Specialized travel training (contractor)						
Phone or mail personalized travel training			0	\$0.00		
Subtotal	25	114	5,928	\$197,520.96		
Group travel training with schools	12		44	\$1,460.22		
Group travel training general			0	\$0.00		
Riders Club participants	13					
Subtotal	25		44	\$1,460.22		
<b>Total</b>	<b>50</b>	<b>114</b>	<b>5,972</b>	<b>\$198,981.18</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	9					
Transitional staff support only	4					
Transitional staff support and pass plan	152	436	53	322	3,332	1,878
<b>Total</b>	<b>165</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$46,163.16					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	43.50					
Value of volunteer hours monthly	\$1,074.02					
Value of transitional staff hours monthly	\$55,325.88					

### RideWise Performance Report - YTD 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	100	611	31,772	\$1,058,643.04		
One-on-one travel training general trips	80	254	13,208	\$440,090.56		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	180	865		\$1,498,733.60		
Group travel training with schools	312	0	1,139	\$37,965.61		
Group travel training general	221	29	807	\$26,892.31		
Riders Club participants	154	0	0	\$0.00		
Subtotal	687		1,947	\$64,857.91		
<b>Total</b>	<b>867</b>	<b>865</b>	<b>1,947</b>	<b>\$1,563,591.51</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	32					
Transitional staff support only	14					
Transitional staff support and pass plan	718	2,114	246	1,417	18,557	9,232
<b>Total</b>	<b>764</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$301,584.17					
Annual cost avoidance of trips	\$1,563,591.51					
Total cost avoidance	\$1,262,007.34					
Total trainer hours annual	4,853					
Ride Ambassador hours annual	348					
Value of volunteer hours annual	\$8,518.05					
Value of transitional staff hours annual	\$271,976.19					