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**DATE:               SEPTEMBER 2020**

**SUBJECT:         TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR  
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE  
REPORTS**

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**RIDE CONNECTION:**

1. Overall Ridership for E&D: As of August 2020, the monthly average ridership for E&D services decreased by 42.8% compared to the previous year. Part of this can be attributed to programs being phased out. The main impact to ridership has been the COVID-19 global pandemic.

Notable decreases in ridership for the TriMet Volunteer programs at Clackamas Consortium by 54.1%, Metropolitan Family Services by 57.6% and Ride Connection East by 51.2%.

Other programs experienced noticeable gains in ridership, such as Metropolitan Family Service's STF program by 48.8% (128 trips), Ride Connection Beaverton/Hillsboro's Central RideAbout program by 147.7%, Ride Connection Wa/Forest Grove's WaCo DAVS program by 902.9%, and Urban League's N/NE RideAbout by 473.9%.

2. Total Costs: Monthly cost decreased in September 2020 by 21.3% compared to the previous year. The distinct cost decreases occurred for the TriMet Volunteer programs at Clackamas Consortium by 31.7%, Metropolitan Family Services 4.6%, and Ride Connection East 50.8%.

Noteworthy monthly cost increases occurred in the STF program at Metropolitan Family Service by 99.9% and Ride Connection Beaverton/Hillsboro by 230.4%.

3. The network Cost Per Trip (CPT): As of September 2020, the network CPT increased by 37.47% from the previous year; from \$21.69/trip to \$29.81/trip.

## RIDEWISE:

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0
  - Number of individuals successfully exited out of one-on-one travel training – 0
    - i. 0 of whom are prior participants returning to learn a new route.
  - Percentage of change from September 2020 – 100% decrease in the number of successful customers was noted for September 2019 due to Covid-19.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 – 0.
  - Average training hours per individual trained one-on-one during September 2019 – 0 due to Covid-19.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. \*
  - Number of events: 0
    - i. Presentations/events: None for September due to Covid-19
4. Ride Ambassador Program. No volunteer hours were recorded for Rider's Club events, committee meetings, and outreach due to Covid-19.
5. Riders' Clubs. The RideWise program supported 0 Rider's Club activities with 0 participants due to Covid-19.
6. Referral Sources. There were 5 referrals in September 2020. No referrals were from new agencies or new sources at agencies with which a relationship has already been established, 0 referrals were the result of our travel options counseling efforts.
7. School Program. No received training during the month of September. There were 0 trips taken as a group, 0 one-on-one trips. 0 teachers and support staff reported 0 hours of training due to Covid-19.

## RideWise Performance Report – September 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training	0	0	0	0		
One-on-one travel training work trips	0	0	0	0		
<b>Total</b>	<b>122</b>	<b>81</b>	<b>4,490</b>	<b>\$149,591.87</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	0					

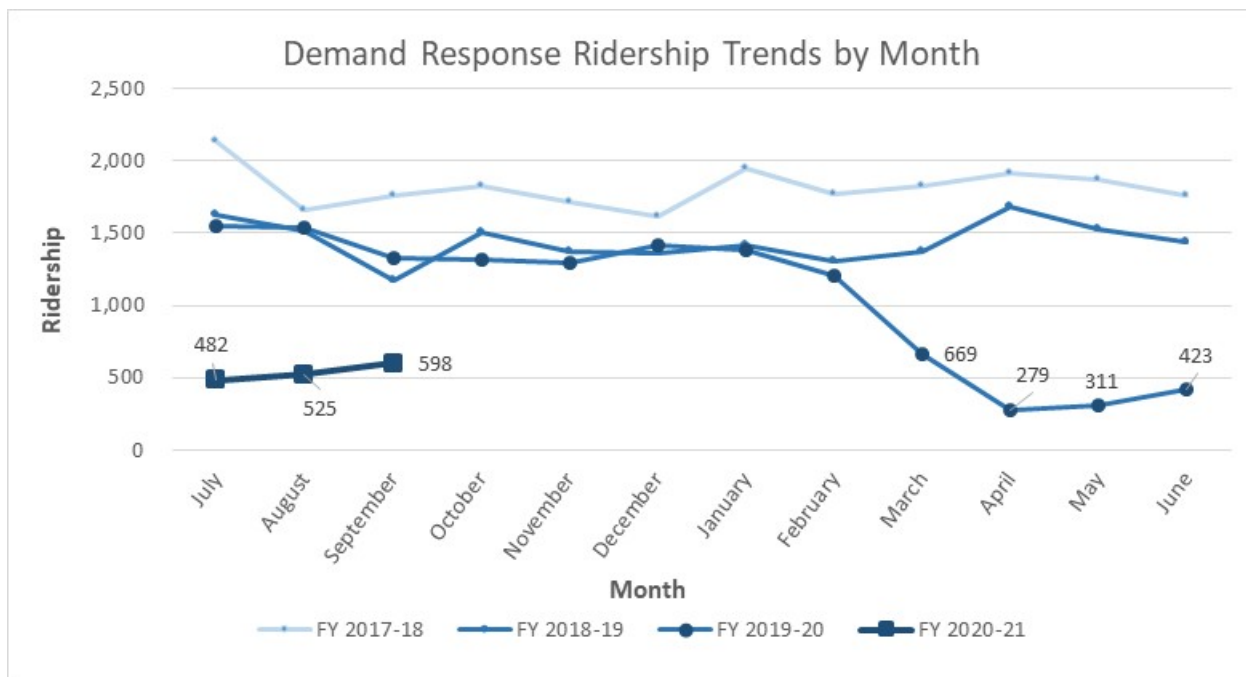
### SANDY AREA METRO (SAM)

1. COVID and wildfires greatly impacted ridership in September. Ridership patterns (typically lower in September) continue but remain at lower numbers than 2019. Overall, ridership was 47% lower than that of September 2019.
2. SAM Gresham was 44% lower with 4,350 rides in September 2020 as compared to 7,763 in September 2019. Estacada, suspended due to wildfires, was down 62%; 2019 ridership was at 925 compared to 348 riders in 2020. The Shopper Shuttle, also suspended due to wildfires, was down 68%, providing 284 rides in 2020 compared to 892 in 2019.
3. Elderly and Disabled rides decreased slightly by 15%. Ridership in 2019 was 60 passengers while 2020 had 51 passengers. SAM *rides* was down 36%, providing 602 rides in September 2020 compared to 938 in September 2019.
4. SAM staff continue to procure COVID-19 related items for vehicles such as added fold away seats for SAM rides vehicles and professionally installed germ guards.

- The bus barn project, which saw some delays due to smoke, is now in the last few weeks. A few items remain on the punch list and should be complete by the end of November.
- The bus wash is complete, and the wash equipment has been completely renovated.

### SOUTH METRO AREA REGIONAL TRANSIT (SMART)

Ridership for both fixed route and demand response continue to rebuild slowly from COVID-19. Fixed route ridership in September was down 7% while demand response ridership increased by 14% compared to last month.



### CANBY AREA TRANSIT (CAT)

- Ridership continues to remain below the prior year due to the pandemic. In addition wildfires caused a further loss of ridership as many of the Cities residents chose to evacuate. During the month of September total CAT ridership was down by 43.1% from the previous year. During the same time period Demand Responsive trips were down by 62.5% and fixed-route was down 38.8%.

2. CAT has not reduced service hours or levels during the COVID-19 or during the wildfires. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
3. During the month of September CAT charged no fares on fixed route or Dial-a-Ride.
4. In August CAT provided 290 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. SCTD has continued to maintain service hours from pre-Covid-19 levels. Bus capacity has been decreased to comply with the State of Oregon's social distancing regulations, and other precautions have been maintained to limit the spread of COVID, such as face covering requirements, providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields to help protect drivers.
2. Total SCTD system ridership in September 2020 was down compared to the previous month, by 34%. Ridership was affected due to COVID related declines from the past few months and the unprecedented wildfires that hit our region, which led to the evacuation of The City of Molalla for several days. SCTD provided over 1,845 rides for the month, with the Clackamas Community College route providing over 63% of all rides.
3. Elderly and disabled ridership was down in September over the prior month, by 22%, with 338 rides for the month.
4. Saturday service provided an average of 50 rides per day. For our city route, 20% of the total Saturday rides on this service were taken by E&D riders.
5. During September, SCTD continued to not charge fares on all three routes, due to COVID-19.

## **MT. HOOD EXPRESS**

1. September was another tough month for the Mt Hood Express with various fires throughout Clackamas County. Year over Year rides are still down significantly (67%), but we are hopeful that many riders will return this winter for outdoor recreational activities. Total E&D ridership was down 53% year over year. These ridership trends seem to be comparable to other transit systems in the Portland Metro Area at this time.
2. The Mt Hood express has continued to run two buses during the busiest hours on Friday, Saturday, and Sunday to ensure no person is left behind. The funding for the extra drivers and buses will be covered with CARES ACT funds that were awarded to Clackamas County.
3. The Mt Hood Express and Village Shuttle service remain fare free at this time.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Sep 20	Sep 19	% Change	FY21-TD	FY20-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	24,210	89,300	-72.9%	25,543	85,610	-70.2%
Bus-Frequent Service*	<u>49,420</u>	<u>101,200</u>	-51.2%	<u>49,977</u>	<u>97,950</u>	-49.0%
Subtotal All Bus	73,630	190,500	-61.3%	75,520	183,560	-58.9%
MAX	43,730	119,800	-63.5%	45,567	117,800	-61.3%
Commuter Rail	<u>340</u>	<u>1,470</u>	-76.9%	<u>367</u>	<u>1,440</u>	-74.5%
Fixed Route Total	117,700	311,700	-62.2%	121,453	302,800	-59.9%
<b><u>Paratransit</u></b>						
LIFT& Cabs	824	3,244	-74.6%	822	3,219	-74.5%
<b>System Total</b>	<b>118,524</b>	<b>314,944</b>	<b>-62.4%</b>	<b>122,275</b>	<b>306,019</b>	<b>-60.0%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	145,200	515,000	-71.8%	154,607	497,190	-68.9%
Bus-Frequent Service*	<u>319,100</u>	<u>624,800</u>	-48.9%	<u>323,343</u>	<u>609,940</u>	-47.0%
Subtotal All Bus	464,300	1,139,800	-59.3%	477,950	1,107,130	-56.8%
MAX	283,900	743,300	-61.8%	297,260	736,760	-59.7%
Commuter Rail	<u>1,700</u>	<u>7,350</u>	-76.9%	<u>1,833</u>	<u>7,183</u>	-74.5%
Fixed Route Total	749,820	1,890,420	-60.3%	777,043	1,851,073	-58.0%
Frequent Bus % of Total Bus	68.7%	54.8%	13.9%	67.7%	55.1%	12.6%
<b><u>Paratransit</u></b>						
LIFT & Cabs	4,991	18,389	-72.9%	4,937	18,313	-73.0%
<b>System Total</b>	<b>754,811</b>	<b>1,908,809</b>	<b>-60.5%</b>	<b>781,981</b>	<b>1,869,387</b>	<b>-58.2%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$12.91	\$4.52	185.62%	\$11.74	\$4.68	150.85%
Bus-Frequent Service*	\$8.03	\$3.76	113.56%	\$7.71	\$3.51	119.66%
Subtotal All Bus	\$9.55	\$4.10	132.93%	\$8.99	\$4.04	122.52%
MAX	\$8.67	\$3.40	155.00%	\$8.06	\$3.29	144.98%
Commuter Rail	\$96.88	\$18.63	420.02%	\$87.09	\$19.77	340.52%
Fixed Route Total	\$9.42	\$3.88	142.78%	\$8.81	\$3.80	131.84%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$82.49	\$43.30	90.51%	\$79.52	\$41.30	92.54%
<b>System Total</b>	<b>\$9.90</b>	<b>\$4.25</b>	<b>132.94%</b>	<b>\$9.26</b>	<b>\$4.17</b>	<b>122.06%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	1,975,050	4,723,280	-58.2%	3,216,596	4,745,378	-32.2%
Monthly Cost	\$18,869,010	\$19,366,657	-2.6%	\$19,060,186	\$19,639,852	-3.0%
Monthly Vehicle Mile	2,010,304	2,175,647	-7.6%	2,091,875	2,213,559	-5.5%
On-Time Performance	94.2%	84.7%	9.5%	91.1%	86.9%	4.2%
Cost per Ride	\$9.55	\$4.10	132.9%	\$5.93	\$4.14	43.2%
Cost per Mile	\$9.39	\$8.90	5.5%	\$9.11	\$8.87	2.7%
Miles per Roadcall	17,330	19,254	-10.0%	18,846	15,084	24.9%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,210,110	3,097,660	-60.9%	2,090,662	3,206,451	-34.8%
Monthly Cost	\$10,495,778	\$10,520,646	-0.2%	\$11,187,146	\$10,761,184	4.0%
Monthly Vehicle Mile	342,830	378,807	-9.5%	372,936	386,813	-3.6%
On-Time Performance	90.7%	91.2%	-0.5%	90.5%	89.8%	0.7%
Cost per Ride	\$8.67	\$3.40	155.0%	\$5.35	\$3.36	59.2%
Cost per Mile	\$30.62	\$27.77	10.3%	\$30.00	\$27.82	7.8%
Miles per Roadcall	5,442	6,110	-10.9%	5,835	6,394	-8.7%
<b>Commuter Rail (WES)</b>						
Monthly Rides	7,140	29,400	-75.7%	17,003	31,110	-45.3%
Monthly Costs	\$691,693	\$547,674	26.3%	\$603,861	\$628,262	-3.9%
Monthly Vehicle Mile	6,145	9,379	-34.5%	8,187	9,826	-16.7%
On Time Performance	97.6%	97.2%	0.4%	97.3%	95.7%	1.6%
Cost per Ride	\$96.88	\$18.63	420.0%	\$35.52	\$20.20	75.8%
Cost per Mile	\$112.56	\$58.39	92.8%	\$73.76	\$63.94	15.4%
Miles per Roadcall	6,145	4,690	31.0%	9,824	39,304	-75.0%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	21,158	75,732	-72.1%	45,844	79,502	-42.3%
Monthly Cost	\$1,745,260	\$3,278,280	-46.8%	\$2,363,145	\$3,153,992	-25.1%
Monthly Vehicle Mile	249,962	645,288	-61.3%	433,838	659,989	-34.3%
On-Time Performance	95.8%	85.9%	9.9%	93.4%	89.6%	3.8%
Cost per Ride	\$82.49	\$43.29	90.6%	\$51.55	\$39.67	29.9%
Cost per Mile	\$6.98	\$5.08	37.4%	\$5.45	\$4.78	14.0%
Miles per Roadcall	2,155	5,515	-60.9%	4,202	5,772	-27.2%

RIDE CONNECTION*	Sep 2020	Sep 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	10,417	29,832	-65.1%	18,779	31,883	-41.1%
Monthly Cost	\$552,051	\$644,841	-14.4%	\$569,255	\$630,833	-9.8%
Monthly Vehicle Mile	56,105	119,346	-53.0%	87,820	124,428	-29.4%
New Riders This Month	777	1,084	-28.3%	890.6	1,189.3	-25.1%
Cost per Ride	\$53.00	\$21.62	145.1%	\$30.31	\$19.79	53.2%
Cost per Mile	\$9.84	\$5.40	82.2%	\$6.48	\$5.07	27.8%
Miles per Ride	5.4	4.0	35.0%	4.7	3.9	20.5%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, November 13, 2020

TriMet and Ride Connection - Summary



## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Sep 2020	Sep 2019	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	447	1,012	-55.8%	671	1,091	-38.5%
Monthly Cost	\$19,496	\$20,008	-2.6%	\$16,189	\$17,874	-9.4%
Monthly Vehicle Mile	3,314	5,690	-41.8%	3,945	5,616	-29.8%
New Riders This Month	67	82	-18.3%	46.2	89.4	-48.3%
Cost per Ride	\$43.61	\$19.77	120.6%	\$24.14	\$16.38	47.4%
Cost per Mile	\$5.88	\$3.52	67.0%	\$4.10	\$3.18	28.9%
Miles per Ride	7.4	5.6	32.1%	5.9	5.1	15.7%
<b>King City Shuttle</b>						
Monthly Rides	158	418	-62.2%	198	354	-44.1%
Monthly Cost	\$7,001	\$10,239	-31.6%	\$8,113	\$8,782	-7.6%
Monthly Vehicle Mile	1,244	1,838	-32.3%	1,276	1,704	-25.1%
New Riders This Month	20	26	-23.1%	14.3	20.4	-29.9%
Cost per Ride	\$44.31	\$24.50	80.9%	\$40.96	\$24.83	65.0%
Cost per Mile	\$5.63	\$5.57	1.1%	\$6.36	\$5.15	23.5%
Miles per Ride	7.9	4.4	79.5%	6.4	4.8	33.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	17	152	-88.8%	72	71	1.4%
Monthly Cost	\$1,614	\$5,455	-70.4%	\$4,158	\$3,105	33.9%
Monthly Vehicle Mile	155	1,603	-90.3%	796	723	10.1%
New Riders This Month	3	13	-76.9%	7.2	9.3	-22.6%
Cost per Ride	\$94.91	\$35.89	164.4%	\$57.42	\$43.83	31.0%
Cost per Mile	\$10.41	\$3.40	206.2%	\$5.22	\$4.30	21.4%
Miles per Ride	9.1	10.5	-13.3%	11.0	10.2	7.8%
<b>STF Service</b>						
Monthly Rides	330	452	-27.0%	389	543	-28.4%
Monthly Cost	\$20,402	\$11,006	85.4%	\$12,781	\$12,282	4.1%
Monthly Vehicle Mile	3,067	2,642	16.1%	2,876	2,535	13.5%
New Riders This Month	42	70	-40.0%	32.8	49.8	-34.1%
Cost per Ride	\$61.83	\$24.35	153.9%	\$32.89	\$22.62	45.4%
Cost per Mile	\$6.65	\$4.17	59.5%	\$4.44	\$4.85	-8.5%
Miles per Ride	9.3	5.8	60.3%	7.4	4.7	57.4%
<b>TriMet Service</b>						
Monthly Rides	12	91	-86.8%	56	150	-62.7%
Monthly Cost	\$1,101	\$2,630	-58.1%	\$1,975	\$2,644	-25.3%
Monthly Vehicle Mile	133	499	-73.3%	342	729	-53.1%
New Riders This Month	1	19	-94.7%	5.9	14.8	-60.1%
Cost per Ride	\$91.71	\$28.90	217.3%	\$35.53	\$17.63	101.5%
Cost per Mile	\$8.27	\$5.27	56.9%	\$5.78	\$3.63	59.2%
Miles per Ride	11.1	5.5	101.8%	6.1	4.9	24.5%

**CAB SERVICES - PROVIDER**
**12-Month Averages**

Programs	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	(\$76)	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>General Public</b>						
Monthly Rides	359	682	-47.4%	457	758	-39.7%
Monthly Cost	\$13,786	\$20,627	-33.2%	\$15,124	\$22,188	-31.8%
Monthly Vehicle Mile	3,042	6,088	-50.0%	3,951	6,418	-38.4%
New Riders This Month	10	17	-41.2%	9	25	-64.0%
Cost per Ride	\$38.40	\$30.25	26.9%	\$33.11	\$29.28	13.1%
Cost per Mile	\$4.53	\$3.39	33.6%	\$3.83	\$3.46	10.7%
Miles per Ride	8.5	8.9	-4.5%	8.7	8.5	2.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	15	273	-94.5%	106	216	-50.9%
Monthly Cost	\$444	\$5,446	-91.8%	\$1,829	\$4,612	-60.3%
Monthly Vehicle Mile	84	991	-91.5%	266	949	-72.0%
New Riders This Month	2	16	-87.5%	4	14	-71.4%
Cost per Ride	\$29.60	\$19.95	48.4%	\$17.27	\$21.40	-19.3%
Cost per Mile	\$5.29	\$5.50	-3.8%	\$6.88	\$4.86	41.6%
Miles per Ride	5.6	3.6	55.6%	2.5	4.4	-43.2%
<b>STF Service</b>						
Monthly Rides	1,011	703	43.8%	822	795	3.4%
Monthly Cost	\$30,015	\$15,531	93.3%	\$21,475	\$19,728	8.9%
Monthly Vehicle Mile	4,746	3,155	50.4%	3,822	4,072	-6.1%
New Riders This Month	185	131	41.2%	118	119	-0.8%
Cost per Ride	\$29.69	\$22.09	34.4%	\$26.14	\$24.81	5.4%
Cost per Mile	\$6.32	\$4.92	28.5%	\$5.62	\$4.84	16.1%
Miles per Ride	4.7	4.5	4.4%	4.7	5.1	-7.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	236	1,374	-82.8%	773	1,588	-51.3%
Monthly Cost	\$5,650	\$30,624	-81.6%	\$18,020	\$36,209	-50.2%
Monthly Vehicle Mile	703	6,541	-89.3%	3,601	7,974	-54.8%
New Riders This Month	21	63	-66.7%	34	67	-49.3%
Cost per Ride	\$23.94	\$22.29	7.4%	\$23.32	\$22.80	2.3%
Cost per Mile	\$8.04	\$4.68	71.8%	\$5.00	\$4.54	10.1%
Miles per Ride	3.0	4.8	-37.5%	4.7	5.0	-6.0%
<b>Wa Co DAVS</b>						
Monthly Rides	78	210	-62.9%	99	162	-38.9%
Monthly Cost	\$2,534	\$5,356	-52.7%	\$2,957	\$4,773	-38.0%
Monthly Vehicle Mile	476	1,305	-63.5%	707	1,155	-38.8%
New Riders This Month	8	22	-63.6%	10	17	-41.2%
Cost per Ride	\$32.49	\$25.51	27.4%	\$29.77	\$29.54	0.8%
Cost per Mile	\$5.32	\$4.10	29.8%	\$4.18	\$4.13	1.2%
Miles per Ride	6.1	6.2	-1.6%	7.1	7.1	0.0%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

Programs	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	29	306	-90.5%	143	295	-51.5%
Monthly Cost	\$254	\$2,779	-90.9%	\$1,309	\$2,629	-50.2%
Monthly Vehicle Mile	45	729	-93.8%	354	734	-51.8%
New Riders This Month	0	6	-100.0%	4.5	12.1	-62.8%
Cost per Ride	\$8.75	\$9.08	-3.6%	\$9.16	\$8.91	2.8%
Cost per Mile	\$5.64	\$3.81	48.0%	\$3.70	\$3.58	3.4%
Miles per Ride	1.6	2.4	-33.3%	2.5	2.5	0.0%
<b>Estacada Senior Center</b>						
Monthly Rides	49	203	-75.9%	140	199	-29.6%
Monthly Cost	\$427	\$1,753	-75.7%	\$1,231	\$1,675	-26.5%
Monthly Vehicle Mile	35	410	-91.5%	254	383	-33.7%
New Riders This Month	0	0	N/A	3.5	1.5	133.3%
Cost per Ride	\$8.71	\$8.63	0.9%	\$8.80	\$8.41	4.6%
Cost per Mile	\$12.19	\$4.27	185.5%	\$4.85	\$4.38	10.7%
Miles per Ride	0.7	2.0	-65.0%	1.8	1.9	-5.3%
<b>Gladstone Senior Center</b>						
Monthly Rides	2	226	-99.1%	115	178	-35.4%
Monthly Cost	\$22	\$2,488	-99.1%	\$1,121	\$1,677	-33.2%
Monthly Vehicle Mile	7	698	-99.0%	205	442	-53.6%
New Riders This Month	1	23	-95.7%	3.0	10.1	-70.3%
Cost per Ride	\$10.75	\$11.01	-2.4%	\$9.74	\$9.41	3.5%
Cost per Mile	\$3.07	\$3.56	-13.8%	\$5.46	\$3.80	43.7%
Miles per Ride	3.5	3.1	12.9%	1.8	2.5	-28.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	20	108	-81.5%	65	114	-43.0%
Monthly Cost	\$986	\$4,051	-75.7%	\$2,150	\$2,954	-27.2%
Monthly Vehicle Mile	453	1,937	-76.6%	945	1,272	-25.7%
New Riders This Month	0	2	-100.0%	0.8	2.5	-68.0%
Cost per Ride	\$49.32	\$37.51	31.5%	\$33.25	\$25.93	28.2%
Cost per Mile	\$2.18	\$2.09	4.3%	\$2.28	\$2.32	-1.7%
Miles per Ride	22.7	17.9	26.8%	14.6	11.2	30.4%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	97	181	-46.4%	110	326	-66.3%
Monthly Cost	\$800	\$1,493	-46.4%	\$930	\$2,740	-66.1%
Monthly Vehicle Mile	0	414	-100.0%	204	814	-74.9%
New Riders This Month	0	4	-100.0%	1.3	7.0	-81.4%
Cost per Ride	\$8.25	\$8.25	0.0%	\$8.46	\$8.40	0.7%
Cost per Mile	N/A	\$3.61	N/A	\$4.55	\$3.37	35.0%
Mile per Ride	0.0	2.3	-100.0%	1.9	2.5	-24.0%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	586	-100.0%	319	735	-56.6%
Monthly Cost	\$0	\$6,289	-100.0%	\$3,724	\$7,996	-53.4%
Monthly Vehicle Mile	0	1,149	-100.0%	703	1,590	-55.8%
New Riders This Month	0	39	-100.0%	5.9	21.8	-72.9%
Cost per Ride	N/A	\$10.73	N/A	\$11.67	\$10.88	7.3%
Cost per Mile	N/A	\$5.47	N/A	\$5.30	\$5.03	5.4%
Miles per Ride	N/A	2.0	N/A	2.2	2.2	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	26	409	-93.6%	192	408	-52.9%
Monthly Cost	\$293	\$6,167	-95.3%	\$2,199	\$5,311	-58.6%
Monthly Vehicle Mile	60	1,059	-94.3%	462	957	-51.7%
New Riders This Month	0	21	-100.0%	2.7	10.3	-73.8%
Cost per Ride	\$11.26	\$15.08	-25.3%	\$11.48	\$13.01	-11.8%
Cost per Mile	\$4.86	\$5.82	-16.5%	\$4.76	\$5.55	-14.2%
Miles per Ride	2.3	2.6	-11.5%	2.4	2.3	4.3%
<b>Pioneer Senior Center</b>						
Monthly Rides	479	661	-27.5%	349	663	-47.4%
Monthly Cost	\$3,976	\$6,120	-35.0%	\$3,304	\$6,158	-46.3%
Monthly Vehicle Mile	0	1,848	-100.0%	740	1,773	-58.3%
New Riders This Month	0	16	-100.0%	4.2	22.5	-81.3%
Cost per Ride	\$8.30	\$9.26	-10.4%	\$9.46	\$9.29	1.8%
Cost per Mile	N/A	\$3.31	N/A	\$4.46	\$3.47	28.5%
Miles per Ride	0.0	2.8	-100.0%	2.1	2.7	-22.2%
<b>Sandy Senior Center</b>						
Monthly Rides	647	225	187.6%	199	263	-24.3%
Monthly Cost	\$6,570	\$3,567	84.2%	\$2,123	\$3,009	-29.4%
Monthly Vehicle Mile	738	1,457	-49.4%	695	1,317	-47.2%
New Riders This Month	0	5	-100.0%	3.2	9.8	-67.3%
Cost per Ride	\$10.16	\$15.85	-35.9%	\$10.66	\$11.45	-6.9%
Cost per Mile	\$8.91	\$2.45	263.7%	\$3.06	\$2.29	33.6%
Miles per Ride	1.1	6.5	-83.1%	3.5	5.0	-30.0%
<b>Transportation Reaching People</b>						
Monthly Rides	453	1,433	-68.4%	919	1,701	-46.0%
Monthly Cost	\$24,263	\$41,686	-41.8%	\$35,581	\$36,281	-1.9%
Monthly Vehicle Mile	1,522	10,413	-85.4%	7,423	11,900	-37.6%
New Riders This Month	17	49	-65.3%	21.2	48.4	-56.2%
Cost per Ride	\$53.56	\$29.09	84.1%	\$38.70	\$21.33	81.4%
Cost per Mile	\$15.94	\$4.00	298.5%	\$4.79	\$3.05	57.0%
Miles per Ride	3.4	7.3	-53.4%	8.1	7.0	15.7%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	38	-100.0%	28	44	-36.4%
Monthly Cost	\$0	\$579	-100.0%	\$609	\$1,068	-43.0%
Monthly Vehicle Mile	0	464	-100.0%	318	438	-27.4%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$15.25	N/A	\$21.42	\$24.13	-11.2%
Cost per Mile	N/A	\$1.25	N/A	\$1.92	\$2.44	-21.3%
Miles per Ride	N/A	12.2	N/A	11.2	9.9	13.1%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Sep 2020	Sep 2019	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	13	13	0.0%
Monthly Cost	\$0	\$0	N/A	\$228	\$112	103.6%
Monthly Vehicle Mile	0	0	N/A	24	25	-4.0%
New Riders This Month	0	0	N/A	0.8	1.0	-20.0%
Cost per Ride	N/A	N/A	N/A	\$18.27	\$8.36	118.5%
Cost per Mile	N/A	N/A	N/A	\$9.68	\$4.52	114.2%
Miles per Ride	N/A	N/A	N/A	1.9	1.9	0.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	1	1	0.0%	1	2	-50.0%
Monthly Cost	\$14	\$0	N/A	\$30	\$41	-26.8%
Monthly Vehicle Mile	8	14	-42.9%	9	11	-18.2%
New Riders This Month	1	0	N/A	0.6	0.7	-14.3%
Cost per Ride	13.61	\$0.00	N/A	\$29.63	\$24.66	20.2%
Cost per Mile	\$1.70	\$0.00	N/A	\$3.35	\$3.82	-12.3%
Miles per Ride	8	14.0	-42.9%	8.8	6.5	35.4%
<b>STF Discretionary</b>						
Monthly Rides	110	239	-54.0%	182	338	-46.2%
Monthly Cost	\$5,433	\$5,745	-5.4%	\$5,274	\$7,432	-29.0%
Monthly Vehicle Mile	775	817	-5.1%	758	1,121	-32.4%
New Riders This Month	15	21	-28.6%	16.2	24.9	-34.9%
Cost per Ride	\$49.62	\$24.06	106.2%	\$29.03	\$22.01	31.9%
Cost per Mile	\$7.01	\$7.04	-0.4%	\$6.96	\$6.63	5.0%
Miles per Ride	7.1	3.4	108.8%	4.2	3.3	27.3%
<b>STF Service</b>						
Monthly Rides	256	557	-54.0%	424	593	-28.5%
Monthly Cost	\$12,677	\$13,406	-5.4%	\$12,307	\$10,423	18.1%
Monthly Vehicle Mile	1,809	1,905	-5.0%	1,768	1,978	-10.6%
New Riders This Month	34	48	-29.2%	37.7	37.7	0.0%
Cost per Ride	\$49.62	\$24.06	106.2%	\$29.03	\$17.57	65.2%
Cost per Mile	\$7.01	\$7.04	-0.4%	\$6.96	\$5.27	32.1%
Miles per Ride	7.1	3.4	108.8%	4.2	3.3	27.3%
<b>TriMet Service</b>						
Monthly Rides	84	2,360	-96.4%	1,204	2,465	-51.2%
Monthly Cost	\$1,518	\$1,844	-17.7%	\$2,079	\$5,693	-63.5%
Monthly Vehicle Mile	1,117	3,915	-71.5%	2,369	4,625	-48.8%
New Riders This Month	19	25	-24.0%	13.8	20.3	-32.0%
Cost per Ride	\$18.07	\$0.78	2216.7%	\$1.73	\$2.31	-25.1%
Cost per Mile	\$1.36	\$0.47	189.4%	\$0.88	\$1.23	-28.5%
Miles per Ride	13.3	1.7	682.4%	2.0	1.9	5.3%
<b>Veterans Volunteers</b>						
Monthly Rides	28	203	-86.2%	114	198	-42.4%
Monthly Cost	\$571	\$1,124	-49.2%	\$875	\$1,273	-31.3%
Monthly Vehicle Mile	475	2,043	-76.7%	1,267	2,002	-36.7%
New Riders This Month	7	12	-41.7%	7.8	14.2	-45.1%
Cost per Ride	\$20.39	\$5.54	268.1%	\$7.65	\$6.44	18.8%
Cost per Mile	\$1.20	\$0.55	118.2%	\$0.69	\$0.64	7.8%
Miles per Ride	17.0	10.1	68.3%	11.1	10.1	9.9%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$357	-100.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	9	143	-93.7%	83	200	-58.5%
Monthly Cost	\$776	\$624	24.4%	\$1,067	\$1,102	-3.2%
Monthly Vehicle Mile	33	125	-73.6%	117	231	-49.4%
New Riders This Month	0	2	-100.0%	0.4	6.3	-93.7%
Cost per Ride	\$86.22	\$4.36	1877.5%	\$12.93	\$5.52	134.2%
Cost per Mile	\$23.51	\$4.99	371.1%	\$9.16	\$4.76	92.4%
Miles per Ride	3.7	0.9	311.1%	1.4	1.2	16.7%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	862	0	N/A
Monthly Cost	\$0	\$0	N/A	\$22,984	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	2,732	0	N/A
New Riders This Month	0	0	N/A	3.2	0.0	N/A
Cost per Ride	N/A	N/A	N/A	\$26.66	N/A	N/A
Cost per Mile	N/A	N/A	N/A	\$8.41	N/A	N/A
Miles per Ride	N/A	N/A	N/A	3.2	N/A	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	274	460	-40.4%	367	453	-19.0%
Monthly Cost	\$2,231	\$3,365	-33.7%	\$2,281	\$3,233	-29.4%
Monthly Vehicle Mile	2,785	4,123	-32.5%	2,832	3,529	-19.8%
New Riders This Month	0	0	N/A	0.6	2.0	-70.0%
Cost per Ride	\$8.14	\$7.32	11.2%	\$6.21	\$7.13	-12.9%
Cost per Mile	\$0.80	\$0.82	-2.4%	\$0.81	\$0.92	-12.0%
Miles per Ride	10.2	9.0	13.3%	7.7	7.8	-1.3%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	26	275	-90.5%	133	156	-14.7%
Monthly Cost	\$947	\$7,150	-86.8%	\$4,427	\$2,726	62.4%
Monthly Vehicle Mile	183	964	-81.0%	471	764	-38.4%
New Riders This Month	1	8	-87.5%	0.9	5.9	-84.7%
Cost per Ride	\$36.44	\$26.00	40.2%	\$33.39	\$17.43	91.6%
Cost per Mile	\$5.18	\$7.42	-30.2%	\$9.40	\$3.57	163.3%
Miles per Ride	7.0	3.5	100.0%	3.6	4.9	-26.5%

## INDIVIDUAL PROVIDER - PROGRAM

### 12-Month Averages

Provider - Program	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	1,584	0	N/A	3,178	0	N/A
Monthly Cost	\$25,000	\$0	N/A	\$28,310	\$0	N/A
Monthly Vehicle Mile	19,996	0	N/A	14,309	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$15.78	N/A	N/A	\$8.91	N/A	N/A
Cost per Mile	\$1.25	N/A	N/A	\$1.98	N/A	N/A
Miles per Ride	12.6	N/A	N/A	4.5	N/A	N/A

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

Programs	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	24	-100.0%	10	25	-60.0%
Monthly Cost	\$422	\$336	25.6%	\$391	\$348	12.4%
Monthly Vehicle Mile	0	90	-100.0%	69	80	-13.8%
New Riders This Month	0	1	-100.0%	1.7	1.2	41.7%
Cost per Ride	N/A	\$13.99	N/A	\$39.74	\$14.22	179.5%
Cost per Mile	N/A	\$3.73	N/A	\$5.66	\$4.37	29.5%
Miles per Ride	N/A	3.8	N/A	7.0	3.3	112.1%
<b>Gateway Shuttle</b>						
Monthly Rides	76	130	-41.5%	112	154	-27.3%
Monthly Cost	\$716	\$1,507	-52.5%	\$730	\$988	-26.1%
Monthly Vehicle Mile	183	179	2.2%	192	192	0.0%
New Riders This Month	5	3	66.7%	4.1	4.8	-14.6%
Cost per Ride	\$9.42	\$11.59	-18.7%	\$6.54	\$6.43	1.7%
Cost per Mile	\$3.91	\$8.42	-53.6%	\$3.80	\$5.13	-25.9%
Miles per Ride	2.4	1.4	71.4%	1.7	1.3	30.8%
<b>Mid Multnomah County</b>						
Monthly Rides	213	789	-73.0%	360	547	-34.2%
Monthly Cost	\$4,910	\$6,728	-27.0%	\$6,148	\$6,157	-0.1%
Monthly Vehicle Mile	939	2,588	-63.7%	1,266	1,612	-21.5%
New Riders This Month	7	13	-46.2%	10.3	16.6	-38.0%
Cost per Ride	\$23.05	\$8.53	170.2%	\$17.07	\$11.26	51.6%
Cost per Mile	\$5.23	\$2.60	101.2%	\$4.85	\$3.82	27.0%
Miles per Ride	4.4	3.3	33.3%	3.5	2.9	20.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.3	1.1	-72.7%
Monthly Cost	\$0	\$0	N/A	\$2	\$5	-60.0%
Monthly Vehicle Mile	0	0	N/A	3	18	-83.3%
New Riders This Month	0	0	N/A	0.3	0.3	0.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$4.88	30.1%
Cost per Mile	N/A	N/A	N/A	\$0.60	\$0.30	100.0%
Miles per Ride	N/A	N/A	N/A	10.7	16.2	-34.0%
<b>N/NE Shuttle</b>						
Monthly Ride	594	1,081	-45.1%	688	1,027	-33.0%
Monthly Cost	\$24,922	\$26,863	-7.2%	\$22,852	\$33,380	-31.5%
Monthly Vehicle Mile	3,558	4,400	-19.1%	3,525	4,310	-18.2%
New Riders This Month	67	43	55.8%	39.8	52.8	-24.6%
Cost per Ride	\$41.96	\$24.85	68.9%	\$33.24	\$32.50	2.3%
Cost per Mile	\$7.00	\$6.11	14.6%	\$6.48	\$7.75	-16.4%
Miles per Ride	6.0	4.1	46.3%	5.1	4.2	21.4%
<b>STF Service</b>						
Monthly Ride	428	290	47.6%	428	403	6.2%
Monthly Cost	\$14,255	\$12,297	15.9%	\$19,756	\$9,371	110.8%
Monthly Vehicle Mile	3,275	1,525	114.8%	2,546	2,246	13.4%
New Riders This Month	74	39	89.7%	56.5	32.8	72.3%
Cost per Ride	\$33.31	\$42.40	-21.4%	\$46.20	\$23.27	98.5%
Cost per Mile	\$4.35	\$8.06	-46.0%	\$7.76	\$4.17	86.1%
Miles per Ride	7.7	5.3	45.3%	6.0	5.6	7.1%
<b>TriMet Service</b>						
Monthly Ride	0	610	-100.0%	260	613	-57.6%
Monthly Cost	\$8,031	\$10,854	-26.0%	\$7,270	\$7,618	-4.6%
Monthly Vehicle Mile	0	2,956	-100.0%	1,602	3,162	-49.3%
New Riders This Month	0	32	-100.0%	14.6	41.5	-64.8%
Cost per Ride	N/A	\$17.79	N/A	\$27.95	\$12.43	124.9%
Cost per Mile	N/A	\$3.67	N/A	\$4.54	\$2.41	88.4%
Miles per Ride	N/A	4.8	N/A	6.2	5.2	19.2%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	160	246	-35.0%	213	304	-29.9%
Monthly Cost	\$8,323	\$6,970	19.4%	\$9,428	\$9,051	4.2%
Monthly Vehicle Mile	1,151	1,073	7.3%	1,071	1,325	-19.2%
New Riders This Month	34	18	88.9%	39.0	29.4	32.7%
Cost per Ride	\$52.02	\$28.33	83.6%	\$44.35	\$29.76	49.0%
Cost per Mile	\$7.23	\$6.50	11.2%	\$8.81	\$6.83	29.0%
Miles per Ride	7.2	4.4	63.6%	5.0	4.4	13.6%
<b>SW Shuttle Service</b>						
Monthly Rides	30	125	-76.0%	82	112	-26.8%
Monthly Cost	\$1,345	\$2,461	-45.3%	\$1,595	\$1,793	-11.0%
Monthly Vehicle Mile	186	379	-50.9%	224	248	-9.7%
New Riders This Month	0	11	-100.0%	4.4	9.3	-52.7%
Cost per Rider	\$44.84	\$19.69	127.7%	\$19.51	\$15.97	22.2%
Cost per Mile	\$7.23	\$6.49	11.4%	\$7.11	\$7.24	-1.8%
Miles per Ride	6.2	3.0	106.7%	2.7	2.2	22.7%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Sep 2020</b>	<b>Sep 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	136	0	N/A	105	44	138.6%
Monthly Cost	\$10,292	\$0	N/A	\$5,767	\$256	2152.7%
Monthly Vehicle Mile	845	0	N/A	512	22	2227.3%
New Riders This Month	19	0	N/A	13.4	0.0	N/A
Cost per Ride	\$75.67	N/A	N/A	\$54.75	\$5.89	829.5%
Cost per Mile	\$12.18	N/A	N/A	\$11.26	\$11.73	-4.0%
Miles per Ride	6.2	N/A	N/A	4.9	0.5	880.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0	0.7	-100.0%
Monthly Cost	\$0	\$0	N/A	\$1	\$4	-75.0%
Monthly Vehicle Mile	0	0	N/A	1	5	-80.0%
New Riders This Month	0	0	N/A	0.1	0.4	-75.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	N/A	N/A	\$0.58	\$0.83	-30.1%
Miles per Ride	N/A	N/A	N/A	11.0	7.6	44.7%
<b>STF Discretionary</b>						
Monthly Rides	301	581	-48.2%	409	644	-36.5%
Monthly Cost	\$8,215	\$10,456	-21.4%	\$10,824	\$12,312	-12.1%
Monthly Vehicle Mile	710	1,974	-64.0%	1,344	2,041	-34.1%
New Riders This Month	15	24	-37.5%	24.5	27.9	-12.2%
Cost per Ride	\$27.29	\$18.00	51.6%	\$26.48	\$19.12	38.5%
Cost per Mile	\$11.57	\$5.30	118.3%	\$8.06	\$6.03	33.7%
Miles per Ride	2.4	3.4	-29.4%	3.3	3.2	3.1%
<b>STF Service</b>						
Monthly Rides	356	403	-11.7%	389	434	-10.4%
Monthly Cost	\$5,851	\$7,660	-23.6%	\$7,348	\$8,822	-16.7%
Monthly Vehicle Mile	635	1,229	-48.3%	1,028	1,434	-28.3%
New Riders This Month	13	15	-13.3%	33.9	22.3	52.0%
Cost per Ride	\$16.43	\$19.01	-13.6%	\$18.87	\$20.32	-7.1%
Cost per Mile	\$9.21	\$6.23	47.8%	\$7.15	\$6.15	16.3%
Miles per Ride	1.8	3.0	-40.0%	2.6	3.3	-21.2%

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	0	4	-100.0%	1.0	1.6	-37.5%
Monthly Cost	\$0	\$84	-100.0%	\$46	\$89	-48.3%
Monthly Vehicle Mile	0	30	-100.0%	9	16	-43.8%
New Riders This Month	0	2	-100.0%	0.2	1.0	-80.0%
Cost per Ride	N/A	\$21.00	N/A	\$46.06	\$56.32	-18.2%
Cost per Mile	N/A	\$2.80	N/A	\$5.21	\$5.57	-6.5%
Miles per Ride	N/A	7.5	N/A	8.8	10.1	-12.9%

**STF Service**

Monthly Ride	196	230	-14.8%	190	219	-13.0%
Monthly Cost	\$7,180	\$12,792	-43.9%	\$8,824	\$9,715	-9.2%
Monthly Vehicle Mile	1,375	1,077	27.7%	1,201	1,289	-6.8%
New Riders This Month	43	46	-6.5%	42	43	-2.3%
Cost per Ride	\$36.63	\$55.62	-34.1%	\$46.34	\$44.32	4.6%
Cost per Mile	\$5.22	\$11.88	-56.1%	\$7.34	\$7.53	-2.5%
Miles per Ride	7.0	4.7	48.9%	6.3	5.9	6.8%

**Title XIX Non Medical**

Monthly Ride	0	0	N/A	0.6	0.6	0.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$37	-100.0%
Monthly Vehicle Mile	0	0	N/A	5	4	25.0%
New Riders This Month	0	0	N/A	0.3	0.4	-25.0%
Cost per Ride	N/A	N/A	N/A	\$0.00	\$62.99	-100.0%
Cost per Mile	N/A	N/A	N/A	\$0.00	\$8.65	-100.0%
Miles per Ride	N/A	N/A	N/A	8.3	7.3	13.7%

**Downtown RideAbout**

Monthly Ride	80	169	-52.7%	171	188	-8.7%
Monthly Cost	\$961	\$2,238	-57.1%	\$1,535	\$2,574	-40.4%
Monthly Vehicle Mile	118	149	-20.8%	165	140	17.9%
New Riders This Month	1	1	0.0%	5	10	-50.0%
Cost per Ride	\$12.01	\$13.24	-9.3%	\$8.96	\$13.71	-34.6%
Cost per Mile	\$8.14	\$15.02	-45.8%	\$9.29	\$18.43	-49.6%
Miles per Ride	1.5	0.9	66.7%	1.0	0.7	42.9%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Sep 2020</b>	<b>Sep 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	34	128	-73.4%	77	120	-35.8%
Monthly Cost	\$9,928	\$5,196	91.1%	\$4,557	\$4,270	6.7%
Monthly Vehicle Mile	602	1,146	-47.5%	810	940	-13.8%
New Riders This Month	4	3	33.3%	2	5	-60.0%
Cost per Ride	\$292.01	\$40.60	619.2%	\$59.32	\$35.53	67.0%
Cost per Mile	\$16.49	\$4.53	264.0%	\$5.63	\$4.54	24.0%
Miles per Ride	17.7	9.0	96.7%	10.5	7.8	34.6%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	43	385	-88.8%	321	517	-37.9%
Monthly Cost	\$3,009	\$8,634	-65.1%	\$7,402	\$9,081	-18.5%
Monthly Vehicle Mile	500	2,274	-78.0%	2,188	2,861	-23.5%
New Riders This Month	13	15	-13.3%	15	21	-28.6%
Cost per Ride	\$69.97	\$22.43	211.9%	\$23.10	\$17.55	31.6%
Cost per Mile	\$6.02	\$3.80	58.4%	\$3.38	\$3.17	6.6%
Miles per Ride	11.6	5.9	96.6%	6.8	5.5	23.6%
<b>Title XIX Non Medical</b>						
Monthly Rides	2	12	-83.3%	9.9	14.4	-31.3%
Monthly Cost	\$78	\$783	-90.0%	\$348	\$467	-25.5%
Monthly Vehicle Mile	25	87	-71.3%	78	118	-33.9%
New Riders This Month	1	3	-66.7%	1.7	2.2	-22.7%
Cost per Ride	\$39.12	\$65.28	-40.1%	\$35.04	\$32.38	8.2%
Cost per Mile	\$3.13	\$9.00	-65.2%	\$4.45	\$3.96	12.4%
Miles per Ride	12.5	7.3	72.4%	7.9	8.2	-3.7%
<b>Veterans Volunteers</b>						
Monthly Rides	70	170	-58.8%	111	180	-38.3%
Monthly Cost	\$1,091	\$1,541	-29.2%	\$1,133	\$1,671	-32.2%
Monthly Vehicle Mile	1,008	2,337	-56.9%	1,595	2,527	-36.9%
New Riders This Month	0	8	-100.0%	3	6	-50.0%
Cost per Ride	\$15.58	\$9.07	71.9%	\$0.71	\$9.28	10.6%
Cost per Mile	\$1.08	\$0.66	64.1%	\$10.26	\$0.66	7.6%
Miles per Ride	14.4	13.7	4.7%	14.4	14.0	2.9%
<b>Wa Co DAVS</b>						
Monthly Rides	122	7	1642.9%	29	3	866.7%
Monthly Cost	\$5,587	\$303	1743.9%	\$924	\$99	833.3%
Monthly Vehicle Mile	369	61	504.9%	133	23	478.3%
New Riders This Month	2	2	0.0%	3.3	0.7	371.4%
Cost per Ride	\$45.80	\$43.26	5.9%	\$31.58	\$34.04	-7.2%
Cost per Mile	\$15.14	\$4.96	205.0%	\$6.97	\$4.35	60.2%
Miles per Ride	3.0	8.7	-65.3%	4.5	7.8	-42.3%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	0	N/A	0	35	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$580	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	278	-100.0%
New Riders This Month	0	0	N/A	0.0	5.6	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$16.62	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.09	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.0	N/A
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	492	-100.0%	47	1,060	-95.6%
Monthly Cost	\$0	\$1,298	-100.0%	\$157	\$1,891	-91.7%
Monthly Vehicle Mile	0	693	-100.0%	86	886	-90.3%
New Riders This Month	0	0	N/A	0.0	6.8	-100.0%
Cost per Ride	N/A	\$2.64	N/A	\$3.32	\$1.78	86.5%
Cost per Mile	N/A	\$1.87	N/A	\$1.82	\$2.13	-14.6%
Miles per Ride	N/A	1.4	N/A	1.8	0.8	125.0%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace</b>						
Monthly Rides	2,324	9,975	-76.7%	5,164	10,141	-49.1%
Monthly Cost	\$273,134	\$288,686	-5.4%	\$243,763	\$274,216	-11.1%
Monthly Vehicle Mile	13,616	30,263	-55.0%	21,938	30,782	-28.7%
New Riders This Month	25	65	-61.5%	161.0	161.2	-0.1%
Cost per Ride	\$117.53	\$28.94	306.1%	\$47.20	\$27.04	74.6%
Cost per Mile	\$20.06	\$9.54	110.3%	\$11.11	\$8.91	24.7%
Miles per Ride	5.9	3.0	96.7%	4.2	3.0	40.0%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Sep 2020	Sep 2019	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	3,650	5,965	-38.8%	4,808	6,135	-21.6%
Monthly Cost	\$50,632	\$50,770	-0.3%	\$51,306	\$53,861	-4.7%
Monthly Vehicle Miles	16,803	17,325	-3.0%	17,345	17,685	-1.9%
On-Time Performance	99.9%	99.8%	0.2%	99.8%	99.5%	0.3%
Cost per Ride	\$13.87	\$8.51	63.0%	\$10.67	\$8.78	21.5%
Cost per Mile	\$3.01	\$2.93	2.7%	\$2.96	\$3.05	-3.0%
Miles per Roadcall	16,803	8,663	94.0%	17,345	17,685	-1.9%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	489	1,306	-62.6%	835	1,329	-37.2%
Monthly Cost	\$17,664	\$31,976	-44.8%	\$23,428	\$30,762	-23.8%
Monthly Vehicle Miles	2,560	6,077	-57.9%	3,942	5,703	-30.9%
On-Time Performance	97.0%	93.0%	4.0%	94.7%	90.7%	4.0%
Cost per Ride	\$36.12	\$24.48	47.5%	\$28.05	\$23.15	21.2%
Cost per Mile	\$6.90	\$5.26	31.2%	\$5.94	\$5.39	10.2%
Miles per Roadcall	2,560	6,077	-57.9%	3,942	5,703	-30.9%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	1,845	6,715	-72.5%	4,071	7,642	-46.7%
Monthly Cost	\$55,971	\$53,364	4.9%	\$63,308	\$55,474	14.1%
Monthly Vehicle Miles	24,945	23,339	6.9%	25,255	21,924	15.2%
On-Time Performance	0.0%	96.0%	-96.0%	24.2%	96.5%	-72.3%
Cost per Ride	\$30.34	\$7.95	281.6%	\$15.55	\$7.26	114.2%
Cost per Mile	\$2.24	\$2.29	-2.2%	\$2.51	\$2.53	-0.8%
Miles per Roadcall	24,945	23,339	6.9%	25,255	21,924	15.2%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	4,982	9,580	-48.0%	7,240	9,109	-20.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,387	22,396	-4.5%	22,472	22,823	-1.5%
On-Time Performance	94.6%	93.2%	1.4%	96.2%	96.7%	-0.5%
Cost per Ride	\$13.05	\$6.78	92.5%	\$8.98	\$7.14	25.8%
Cost per Mile	\$3.04	\$2.90	4.8%	\$2.89	\$2.85	1.4%
Miles per Roadcall	21,387	22,396	-4.5%	22,472	22,823	-1.5%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	653	998	-34.6%	871	1,218	-28.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	4,650	6,733	-30.9%	5,425	7,116	-23.8%
On-Time Performance	93.3%	94.0%	-0.7%	94.0%	94.2%	-0.2%
Cost per Ride	\$30.63	\$20.04	52.8%	\$22.96	\$16.42	39.8%
Cost per Mile	\$4.30	\$2.97	44.8%	\$3.69	\$2.81	31.3%
Miles per Roadcall	4,650	6,733	-30.9%	5,425	7,116	-23.8%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	8,338	23,917	-65.1%	15,019	23,603	-36.4%
Monthly Cost	\$376,572	\$261,183	44.2%	\$334,914	\$355,750	-5.9%
Monthly Vehicle Miles	48,794	37,125	31.4%	44,323	45,122	-1.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$45.16	\$10.92	313.6%	\$22.30	\$15.07	48.0%
Cost per Mile	\$7.72	\$7.04	9.7%	\$7.56	\$7.88	-4.1%
Miles per Roadcall	48,794	37,125	31.4%	44,323	45,122	-1.8%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	558	1,343	-58.5%	867	1,454	-40.4%
Monthly Cost	\$66,454	\$46,091	44.2%	\$59,103	\$62,784	-5.9%
Monthly Vehicle Miles	2,656	4,826	-45.0%	3,399	5,438	-37.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$119.09	\$34.32	247.0%	\$68.15	\$43.18	57.8%
Cost per Mile	\$25.02	\$9.55	162.0%	\$17.39	\$11.55	50.6%
Miles per Roadcall	2,656	4,826	-45.0%	3,399	5,438	-37.5%