



TriMet Fare Inspection and Enforcement Guidelines

Purpose Statement

TriMet's fare inspection and fare enforcement procedures are predicated on safety, fairness and equity. The goal of TriMet Code enforcement is to maintain a safe, reliable, and sustainable transit service for our riders. Procedures are conducted with recognition of the cultural differences in our diverse community and strive to encourage mutual respect between riders and enforcement personnel.

Guiding Principles for Fare Enforcement

1. **Safety focused:** For our riders, TriMet staff, and law enforcement partners, safety is always the guiding principle in our approach to code enforcement and fare inspection.
2. **Equitable:** Code enforcement and fare inspection are conducted without regard to race, color, national origin, religion, sex, sexual orientation, marital status, age, disability, or housing status.
3. **Transparent:** TriMet's rules, including consequences for fare evasion, are transparent and clearly communicated to our customers, employees, and partners.
4. **Accountable:** Procedures and results are analyzed for continuous improvement, utilizing the data available to ensure that our processes balance safety, code enforcement, and customer service.
5. **Regionally coordinated:** TriMet is responsible for the region's Public Transportation System. TriMet works with various agencies and system partners on alignment, coordination, and consistency in the application of its code enforcement and fare inspection processes.
6. **Fair & Reasonable:** Our policies and procedures should be seen as fair and reasonable to our customers, the general public, and other funders of the system.
7. **Practical:** Penalties for code violations and fare evasion should be based on the offense, the circumstance, and TriMet's desire to balance customer service with the rules for riding.