

TriMet Electronic Fare System

MAX/WES Platform Construction Project



In preparation for the 2017 roll out of TriMet's electronic fare system, MAX and WES platforms will have electronic card readers installed throughout 2015.

Construction

- Construction begins March 16 with completion expected by year end. All construction moratoriums will be respected.
- Downtown platforms from Old Town/Chinatown to Goose Hollow and Union Station to PSU will be closed for up to a week and will not be served by trains.
- Downtown platforms will be worked on individually and will **not all** be closed at the same time.
- "Open for Business" signs given to contractor that will be placed in the retail area during work.
- Stations outside of downtown will **not** be closed during construction and will be served by trains.
- Work is expected to take approximately 1-2 weeks per location, with impacts to the public mitigated through use of pedestrian access control to the platform and signage.
- All major events and requests from stakeholders have been considered in the project schedule.
- When complete, each rail platform will have card readers installed at multiple locations on the platform for riders to use prior to boarding.

Construction Schedule

- March 16 – Oak/SW 1st and Civic Drive
- March 20 – Rockwood
- April 1 – Convention Center and Skidmore Fountain
- April – August (Hillsboro to Washington Park)
- May – June (Parkrose/Sumner to PDX)
- June – July (Main St. to Clackamas TC and WES stations Beaverton TC to Wilsonville)
- July – October (Expo Center to Rose Quarter)

Communication/Outreach

- Construction information is located at trimet.org/efare and will be updated as work progresses.
- Downtown stakeholders and employers will be notified via email from TriMet and PMMI.
- Downtown businesses immediately adjacent to platforms are contacted personally prior to construction.
- Mailer sent to addresses in ¼ mile range around stations outside of downtown.
- Riders and stakeholders are notified via email alerts that will continue through the end of the project.
- Alerts are also included on Trip Planner itineraries, platform and bus stop flat screens.
- Train operators will make announcements for riders prior to and during closures downtown.
- TriMet customer service has been trained on the project and prepared to take calls.

E-fare Schedule

- 2015 – Construction and card reader installation on MAX/WES platforms
- Spring 2015 – Outreach
- Fall 2015 – Employee testing
- 2016 – Rider testing and education
- 2017 – Launch